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FINAL PHASE-IN REPORT

VOLUME 3 OF 15

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COMMUNITY INVOLVEMENT

(Period October 25, 1985 thru December 31, 1985)

TO: U. S. DEPARTMENT OF ENERGY

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## I. WORK TASKS

### A. INTRODUCTION TO COMMUNITY VIA PRESS CONFERENCES

#### 1. Findings

There is considerable media interest in FMPC, the new operator, and the site's problems. At the introductory press conference held on November 1, 1985, Bruce Boswell promised to fully inform the media of both our problems and accomplishments. The commitment to an open media policy has since been confirmed twice. A press conference was held to announce that the structural integrity of 5% of the K-65 tank domes were questionable as soon as a report was received on the results of the tank's inspection. The press was also invited onto the site to see how UF6 gas is handled here after a worker was killed in Oklahoma handling UF6 gas.

#### 2. Recommendation

Continue the implementation of the site's open media policy, which currently enjoys the full support of both DOE and WMCO.

#### 3. Corrective Action

None Required.

### B. DEVELOP WMCO COMMUNITY INVOLVEMENT POLICY

#### 1. Findings

Community involvement is essential to improve the image of the FMPC. Effort will be concentrated in four (4) groups for the next nine (9) months -- Employees, Neighbors, Environmental Groups and Key Community Leaders.

#### 2. Recommendations

a. EMPLOYEES - FMPC employees' enthusiasm for FMPC improvements will have more impact with their friends and neighbors than bureaucratic announcements. An employee speakers bureau will be implemented and an employee ambassador program started to make all employees aware of site problems and accomplishments. Personal involvement will increase morale and productivity. A family day facility tour is recommended.

b. NEIGHBORS - All neighbors from whom environmental samples are collected will be personally met to



assess their concerns. New data will be promptly reported and explained. Presentations will be made by speakers bureau members to interested groups such as The Ross Lions Club.

- c. ENVIRONMENTAL GROUPS - A program to meet the special information needs of groups such as FRESH will begin. A citizen advisory group will be implemented.
- d. KEY LEADERS - A personal channel of communication will be established from senior project staff to key community leaders, resulting in a link from the project to the community via its leaders. School teachers and administrators will be emphasized as will local, county, state and federal elected officials.

3. Corrective Action

None required.

C. MEET WITH LOCAL SUPPORT AGENCIES TO BEGIN OR CONTINUE COOPERATIVE AGREEMENTS

1. Findings

A WMCO emergency plan was prepared and issued. All emergency preparedness agencies were notified of the changeover from NLO to WMCO and their continued support was confirmed. An emergency media plan was prepared which included 24 hour a day telephone stations in the area, as well as list of other official (such as US Congressmen) which must be contacted in case of a site emergency.

2. Recommendations

Site emergency drills will be conducted which will include mock media and support agency notification. A dedicated emergency communications system will be investigated, which could include dedicated, unlisted telephone lines, a site public address system, and emergency warning sirens within a three (3) mile radius of the site. A larger site emergency press center will also be recommended.

3. Corrective Action

None required.

D. MEET KEY COMMUNITY LEADERS AND DISCUSS ISSUES AND THEIR NEEDS

1. Finding

Key community leaders have been and continue to be contacted by Senior Management to assess community perceptions, issues and concerns.

2. Recommendations

These contacts will be continued and reinforced to build a link from FMPC to the community via its leaders.

3. Corrective Actions

None required.

E. ESTABLISH A PROGRAM FOR ISSUANCE OF NEW RELEASES ON WMCO ACTIVITIES AND DETERMINE PROPER CHANNELS AND CLEARANCE PROCEDURES

1. Findings

An information release procedure has been prepared and reviewed.

2. Recommendation

All information releases will be reviewed by DOE.

3. Corrective Action

None required.

F. ESTABLISH INTERFACES BETWEEN WMCO AND WESTINGHOUSE CORPORATE COMMUNICATIONS

1. Findings

Interfaces have been established between WMCO and Westinghouse Corporate Communications personnel.

2. Recommendations

These interfaces should continue to take advantages of the Westinghouse Corporate Communications skills which are applicable at FMPC.

3. Corrective Action

None required.

G. REVIEW PERSONNEL ASSIGNMENT AND INTERFACES WITH DOE

1. Findings

WMCO Community and Environmental Affairs personnel assignments and interfaces have been defined and reviewed.

2. Recommendations

Assignments, responsibilities and interfaces of WMCO personnel will be reviewed as issues and needs are better defined to be responsive to information needs.

3. Corrective Action

None required.

H. AUDIT COMMUNITY RELATIONS PRACTICES TO DETERMINE IF COST EFFICIENCIES CAN BE EFFECTED.

1. Findings

NLO community relations practices have been audited and findings incorporated into the nine (9) month community involvement work plan.

2. Recommendations

Community involvement as reflected by the (9) month plan, should continue to be funded and supported.

3. Corrective Action

None required.

I. REVIEW NLO COMMUNITY RELATIONS POLICIES AND PROGRAMS WITH PARTICULAR EMPHASIS ON COORDINATION OF RESPONSE WITH DOE

1. Findings

NLO community relations policies and programs have been reviewed as has their working and approval relationships with DOE. Improved community relations practices have been scoped in the nine (9) month work plan.

2. Recommendations

Community involvement programs, as defined in the (9) month work plan, should continue to be supported.

3. Corrective Action

None required.

J. CREATE NEW POSITION OF MANAGER OF COMMUNITY INVOLVEMENT

1. Findings

The position of manager of community involvement has been created and funded in the 9 month work plan.

2. Recommendations

A manager of community involvement is necessary to focus responsibility for involving FMPC with the community.

3. Corrective Action

None required.

K. REVIEW COMMUNITY INVOLVEMENT BUDGET & PROJECTED BUDGET NEEDS

1. Findings

A community involvement budget sized to efficiently support improving FMPC's image in the community has been prepared.

2. Recommendation

Community involvement funding needs have been appropriately supported in the nine (9) month plan.

3. Corrective Action

None required.

L. PREPARE COMMUNITY INVOLVEMENT PROGRAM AND SUBMIT TO DOE

1. Findings

A detailed community involvement program for this period January 1, 1986 thru September 30, 1986 is contained in the nine (9) month work plan for Community and Environmental Affairs.

2. Recommendations

The full support of both WMCO and DOE top management, which currently exists for improving the image of the FMPC, should continue.

3. Corrective Action

None required.