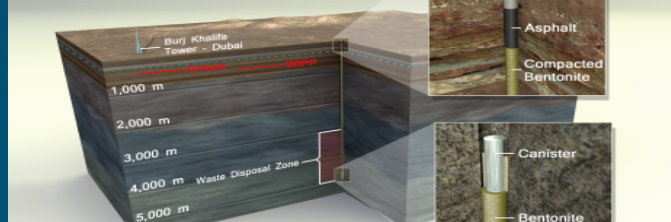




Overview Presentation to DOE-NE - Knowledge Management



PRESENTED BY

Janette E. Meacham, CKM
NWM Licensing and Knowledge Management Lead

Nuclear Energy Fuel Cycle Program, Sandia National Laboratories

January 25, 2022



Sandia National Laboratories is a multimission laboratory managed and operated by National Technology & Engineering Solutions of Sandia, LLC, a wholly owned subsidiary of Honeywell International Inc., for the U.S. Department of Energy's National Nuclear Security Administration under contract DE-NA0003525.

NE Knowledge Management Project



Loss of expertise in the field of Nuclear Waste Management is a critical problem worldwide

- NWM SMEs are retiring without an effective means to transfer their experience to new or less experienced staff
- NRC estimates an average 10-15 year turnover rate for experts
- More than 70% of Lab staff have no experience working on an active NWM project

DOE-NE Knowledge Management Program was established in with a focus on **Subject Matter Expert Tacit Knowledge Capture** before experts are lost due to retirement or attrition

- Quick Start-up required – With Experts retiring, there was no time to lose
- Phased approach used for strategy implementation



KM PROGRAM
STRATEGY
DEVELOPMENT



NEFC STAFF FOCUS
GROUPS



MULTI-DAY WORKSHOP
14 PRESENTATIONS



10 HALF-DAY DEEP
DIVE SESSIONS



KM REPOSITORY &
TAXONOMY
DEVELOPMENT



The Strategy for a Full KM Program

4 Main Components

- Content Management
- Knowledge Capture and Transfer
- Collaboration
- Subject Matter Experts

3 Types of KM Enablers

- Supporting KM Processes & Methods
- Governance & Operations
- Technology

KM COMPONENTS	CONTENT MANAGEMENT	KNOWLEDGE CAPTURE & TRANSFER	COLLABORATION	SUBJECT MATTER EXPERTS
	<ul style="list-style-type: none"> » Enterprise Content Management » Content Taxonomy and Metadata Schema » Robust Search Capabilities » Document Management 	<ul style="list-style-type: none"> » Knowledge Capture and Transfer - Tacit and Explicit » Knowledge Retention for both 1) execution and 2) Continuity of Trust » Best Practices » Lessons Learned » Training, Coaching, Mentoring skills transfer on the job 	<ul style="list-style-type: none"> » Communities of Practice » Communities of Interest (blogs/wikis) » Centers of Excellence » Collaboration Workspaces » Workshops/Forums 	<ul style="list-style-type: none"> » Experts - what we know, ask, and share » Skills Documentation » Community Finder » Skills/People Finder

KM ENABLERS	 SUPPORTING KM PROCESSES & METHODS	Knowledge Management Transfer Methods
		<ul style="list-style-type: none"> » Critical Knowledge Assessments and Mapping, Process and Skills Mapping » Peer Assistance, Lessons Learned/After Action Reviews/Storytelling » Knowledge Capture, Retention and Transfer » Best Practice Harvest, Lunch & Learns, Knowledge Cafes
	 GOVERNANCE & OPERATIONS	Operational Support
		<ul style="list-style-type: none"> » KM Governance/ Code of Practice. Performance Management and KPIs » Staff Engagement - Rewards and Recognition » Change Management, Communications, Branding, Training
	 TECHNOLOGY	Technology Enablers
		<ul style="list-style-type: none"> » Information Portal, Collaboration, Team Sites, Document Management » Content/Social/Search/Video Enabled/Business Intelligence/Analytics » Enterprise Information & Data

NEFC Knowledge Management

CONNECT

Connecting all of us to share experiences, learnings, and insights in a supportive environment for increased operational effectiveness

COLLECT

More effectively Identify, Create, Capture, Share, and Reuse our knowledge at the right time in the right context

CULTURE

Develop a culture and environment to encourage knowledge sharing



[Knowledge Management Strategy](#)

[About our Speakers](#)

NEFC KM Workshops | December 17-19, 2019

Agenda

Tuesday, December 17

Introduction - Carol L. Adkins, Evaristo J. (Tito) Bonano & William J. Boyle
 Overview of the Back End of the Nuclear Fuel Cycle - Evaristo J. (Tito) Bonano
 Sandia's History of Storage & Transportation Projects - Kenneth B. Sorenson
 Sandia's History of Disposal Projects - Evaristo J. (Tito) Bonano
 Waste Isolation Pilot Plant Overview - Paul E. Shoemaker
 Storage & Transportation Regulations - Kenneth B. Sorenson

Wednesday, December 18

Past Repository Siting Process - Peter N. Swift
 Disposal Legal Regulatory Framework - Cyrus M. Nezhad
 A Nuclear Waste Management Project; Not Just Science & Engineering - William J. Boyle
 Licensing Process from Applicant's Perspective - Nicholas P. DiNunzio

Thursday, December 19

Licensing Process from Regulator's Perspective - Donald A. Beckman
 Regulatory Compliance - Peter N. Swift
 Social Perspectives - Hank C. Jenkins-Smith & Kuhika Gupta
 Overview of the Budget Process and Congressional Committees with Authority for Nuclear Waste Management - Erik M. Ridley & Valerie N. Salim-Meza
 Workshop Wrapup

NEFC Deep Dive

Agenda

Tuesday, January 28

Design and Implementation
 David C. Dobson
 Uncertainty and Sensitivity
 Project - Jon C. Helton

Wednesday, January 29

Development of a Safe
 SNL's Performance Assessment

Thursday, March 5

Elicitation and Use of Evidence
 Preclosure/Postclosure
 Camphouse

Past Repository Siting Process

Focusing on the siting process followed for the proposed Yucca Mountain repository. It will not cover the WIPP siting process, which will have been described in a previous talk. Discussion following the presentation, however, can appropriately include both WIPP and YMP siting experiences and implications for future siting programs.



Discuss Past Repository Siting Process

[+ new discussion](#)

Recent My discussions Unanswered questions ...

There are no items to show in this view of the "Past Repository Siting Process" discussion board.

About the Presenter

Peter N. Swift
 Senior Scientist
 Nuclear Energy Fuel Cycle
 Sandia National Laboratories



Peter Swift is a Senior Scientist at Sandia National Laboratories, and he is the National Technical Director of the Department of Energy's Office of Nuclear Energy Spent Fuel and Waste Science and Technology R&D Campaign. Dr. Swift is a geologist by training, and has 30 years of experience in evaluating the technical basis for radioactive waste disposal, including both the Waste Isolation Pilot Plant in New Mexico and the proposed Yucca Mountain repository in Nevada.

Dr. Swift received a Ph.D. in Geosciences from the University of Arizona in 1987, Master's and Bachelor's degrees in Geology from the University of Wyoming in 1982 and 1980, and a B.A. in English from Yale University in 1974.

Resources & Reading List

[Workshop Presentation Slides](#)
[Workshop Transcript](#)
[References](#)

The NWM Taxonomy

- **Controlled vocabulary** used to describe or characterize explicit concepts of NWM information for capturing, managing and searching



- **Unique database using the NWM taxonomy** with the intent to capture NE critical knowledge and make it widely available
- **Developed for tagging content with metadata specific** to the field of nuclear waste management
- We have a first version of the taxonomy
 - Entering Testing and Validation phase

Add a document

EDIT

Check In Cancel Paste Cut Copy Delete Item

Commit Clipboard Actions

The document was uploaded successfully and is checked out to you. Check that the fields below are correct and that all required fields are filled out. The file will not be accessible to other users until you check in.

Content Type Disposal

Name * Questionnaire on Existing Knowledge Manager.docx

Title Document interne

Function *

Category of Content *

The type of information artifact. Multi-select.

Author(s) *

The individual who wrote or contributed to the knowledge asset.

Funding Source

Which organization is funding the work.

Material

The type of material that makes up a site, an area of a site, or is being tested.

Site Type

Professional or Scientific fields of study and work.

Structures, Systems & Components

Structures, Systems and Components. Physical items designed, built, or installed to support the operation of a facility.

Primary Subject Matter *

The primary topic(s) or subject(s) of the information item.

Secondary Subject Matter

The secondary topics or subjects of the information item.

Waste Form

The type of radioactive waste which requires storage, transportation, or disposal.

Access Limitation *

Restrictions for who can access the document based on security or regulatory requirements.

Technical Field

Professional or Scientific fields of study and work.

Publication Date *

Date the document was published.

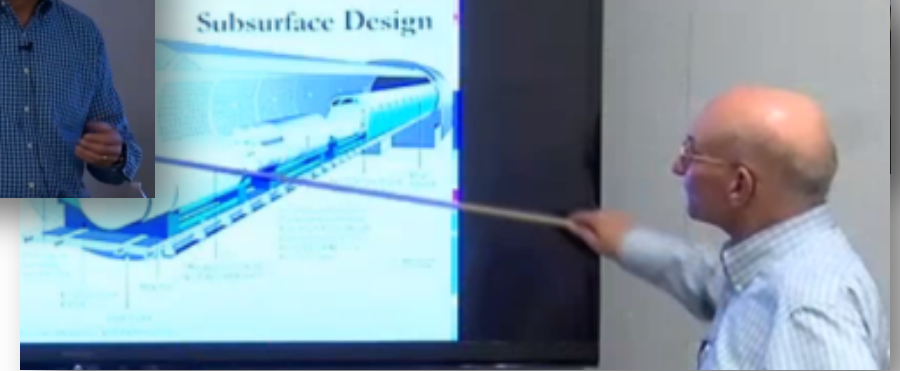
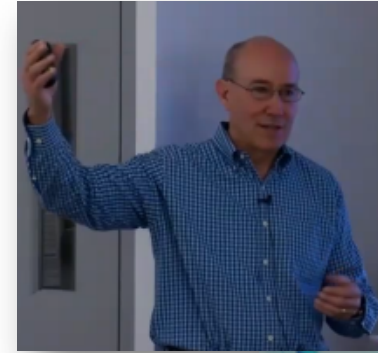
Knowledge Management in FY22

Collaboration Phase for NE

- Deep Dive coordinated with other Laboratories
- KM Library available outside Sandia
- Knowledge Sharing
 - NE Primer
 - Lessons Learned document

International Collaboration

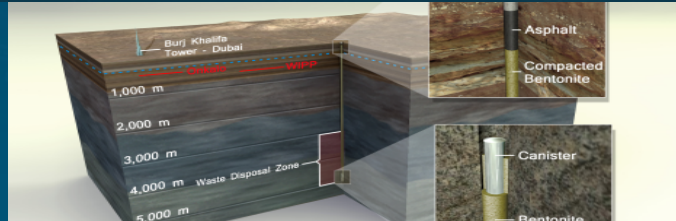
- Recruited by IAEA to their KMAV Mission: KM training provided to NPPs in various countries
 - Upcoming KMAV Mission to Laguna Verde NPP
- IAEA TechDoc on Nuclear Knowledge Management
- NEA Expert Group on Knowledge Management (IDKM:EGKM)
- ISO Standard Development



IAEA Has Conducted 53 KMAVs in 36 Member States from 2005 to 2020



Overview Presentation to DOE-NE - Cloud-Based QA Infrastructure



PRESENTED BY

Janette E. Meacham, CKM
NWM Licensing and Knowledge Management Lead

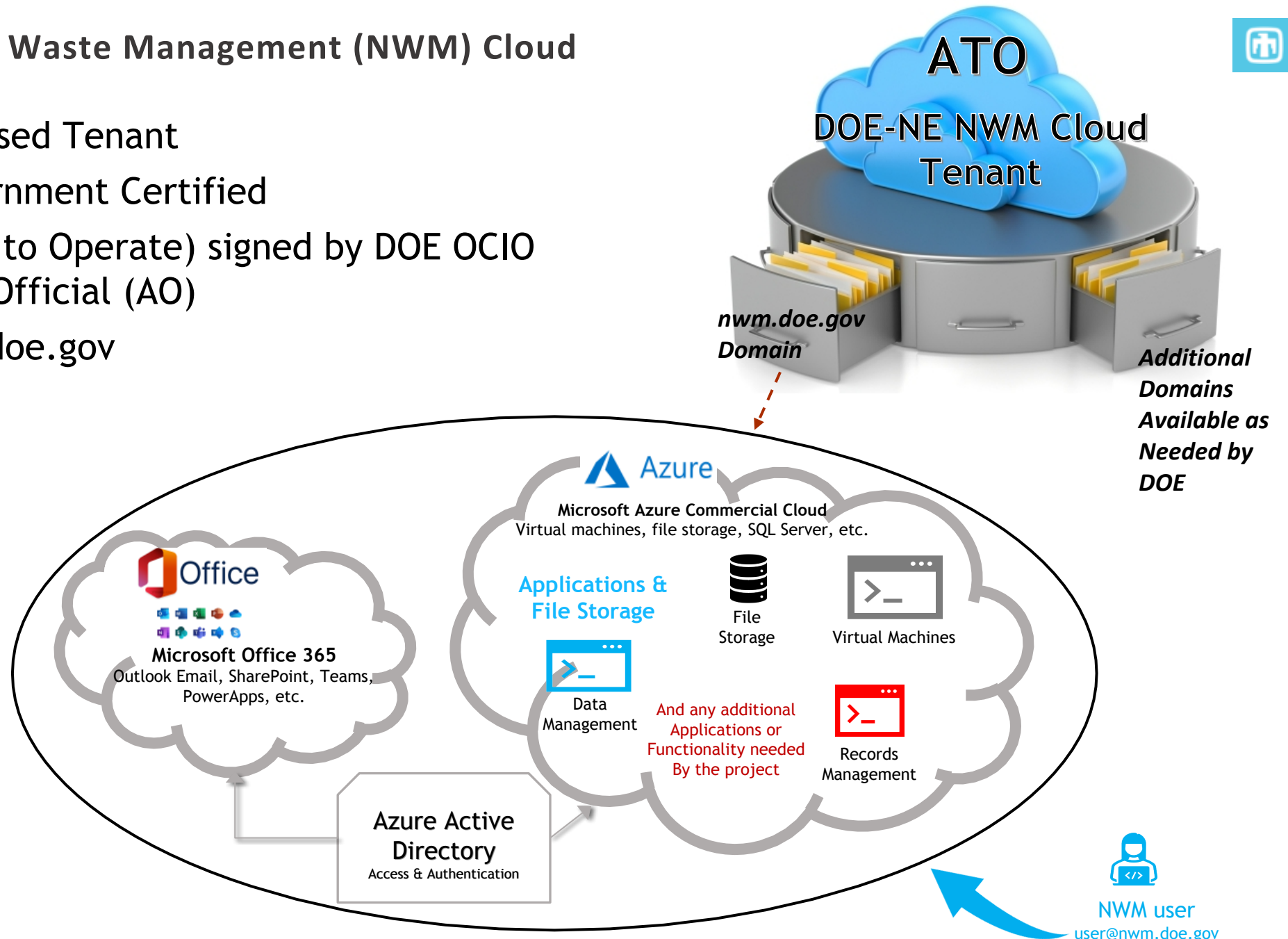
Nuclear Energy Fuel Cycle Program, Sandia National Laboratories

January 25, 2022

The DOE-NE Nuclear Waste Management (NWM) Cloud

- Microsoft Licensed Tenant
- FedRAMP Government Certified
- ATO (Authority to Operate) signed by DOE OCIO as Authorizing Official (AO)
- Domain: nwm.doe.gov

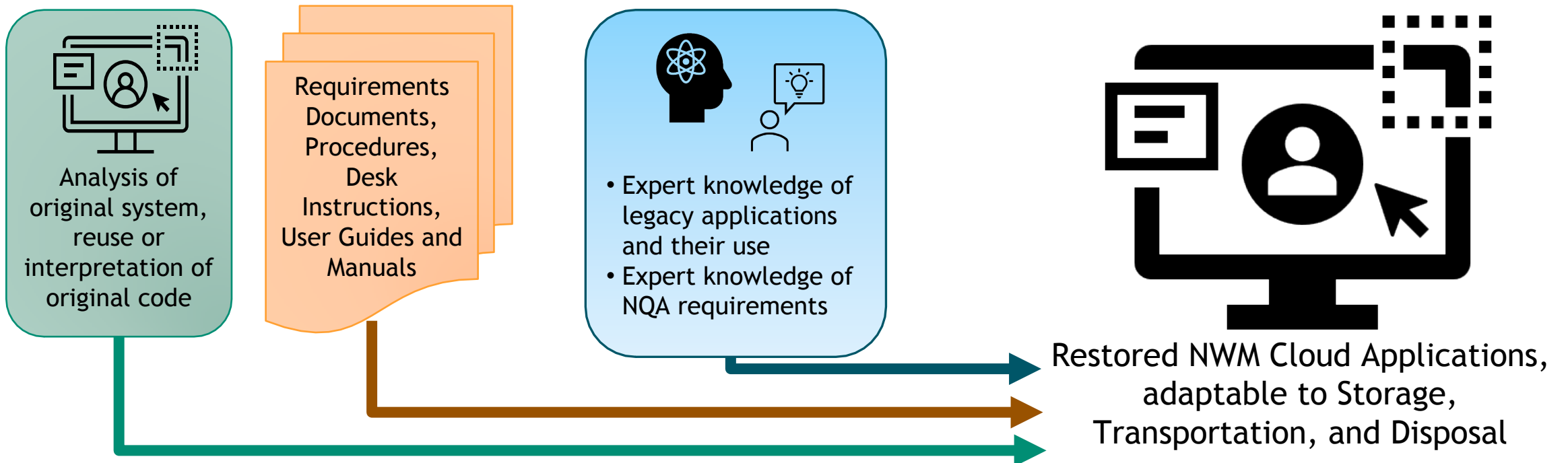
The NWM Domain



Our Task



- Analyze the YMP legacy applications and data stored at the Office of Legacy Management
- Duplicate and restore the functionality and processes that meet QA requirements to the NWM Cloud for use by any future nuclear waste program
- Migrate all the YMP project data for future ease of access



The NWM Cloud - “QA in a Box”



A collaborative O365 environment to support a geographically distributed workforce

Not just the science and engineering information:

- it's **how that work was conducted**, the **processes** that supported it

It is **the tools that are required to implement the procedures** and the specific tools that do it the right way

The NRC has reviewed **these tools and validated them** as meeting its requirements and the QA plan

A **whole system** of processes and controls for siting, investigating, and licensing NWM facilities and processes

Requirements Compared across Regulations: The NWM Cloud Meets Them All

NQA-1	Part 50, App. B	10 CFR Part 63	10 CFR Part 71	10 CFR Part 72	QARD	
Req. 1	I.	§63.142(b)	§71.103	§72.142	Section 1	Organization
Req. 2	II.	§63.142(c)	§71.105	§72.144	Section 2	Quality Assurance Program
Req. 3	III.	§63.142(d)	§71.106	§72.146	Section 3	Design Control
Req. 4	IV.	§63.142(e)	§71.107	§72.148	Section 4	Procurement Document Control
Req. 5	V.	§63.142(f)	§71.109	§72.150	Section 5	Procedures, Instructions, and
Req. 6	VI.	§63.142(g)	§71.111	§72.152	Section 6	Document Control
Req. 7	VII.	§63.142(h)	§71.113	§72.154	Section 7	Control of Purchased Material
Req. 8	VIII.	§63.142(i)	§71.115	§72.156	Section 8	Identification and Control of Components
Req. 9	IX.	§63.142(j)	§71.117	§72.158	Section 9	Control of Special Processes
Req. 10	X.	§63.142(k)	§71.119	§72.160	Section 10	Inspection
Req. 11	XI.	§63.142(l)	§71.121	§72.162	Section 11	Test Control
Req. 12	XII.	§63.142(m)	§71.123	§72.164	Section 12	Control of Measuring and Test
Req. 13	XIII.	§63.142(n)	§71.125	§72.166	Section 13	Handling, Storage, and Shipp
Req. 14	XIV.	§63.142(o)	§71.127	§72.168	Section 14	Inspection, Test and Operatin
Req. 15	XV.	§63.142(p)	§71.129	§72.170	Section 15	Nonconforming Material, Part
Req. 16	XVI.	§63.142(q)	§71.131	§72.172	Section 16	Corrective Action
Req. 17	XVII.	§63.142(r)	§71.133	§72.174	Section 17	Quality Assurance Records
Req. 18	XVIII.	§63.142(s)	§71.135	§72.176	Section 18	Audits

The DOE-NE Nuclear Waste Management (NWM) Cloud



The NWM Cloud's Value to DOE-NE

- All functionality required for an NQA-1/NRC regulated NWM disposal, storage or transportation project in an easily accessible platform
- State-of-the-Art, project-ready platform for collaboration and program operations
- Host additional DOE-NE domains on demand, such as one for an Interim Storage Facility (ISF) project
- The ATO (Authority to Operate) is a very valuable asset to DOE-NE and the DOE-OCIO, and could accommodate any new domains that DOE chose to install in the tenant without delay or production time

