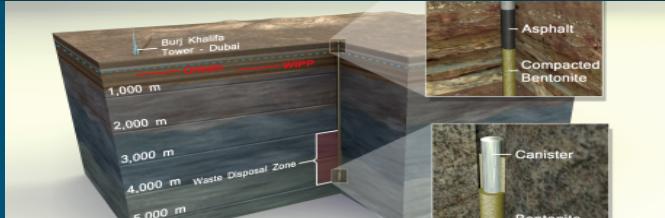




Sandia  
National  
Laboratories

# Overview Presentation to DOE-NE - Knowledge Management



*PRESENTED BY*

Janette E. Meacham, CKM  
NWM Licensing and Knowledge Management Lead

**Nuclear Energy Fuel Cycle Program, Sandia National Laboratories**

January 25, 2022



Sandia National Laboratories is a multimission laboratory managed and operated by National Technology & Engineering Solutions of Sandia, LLC, a wholly owned subsidiary of Honeywell International Inc., for the U.S. Department of Energy's National Nuclear Security Administration under contract DE-NA0003525.

# NE Knowledge Management Project



Loss of expertise in the field of Nuclear Waste Management is a critical problem worldwide

- NWM SMEs are retiring without an effective means to transfer their experience to new or less experienced staff
- NRC estimates an average 10-15 year turnover rate for experts
- More than 70% of Lab staff have no experience working on an active NWM project



DOE-NE Knowledge Management Program was established in with a focus on **Subject Matter Expert Tacit Knowledge Capture** before experts are lost due to retirement or attrition

- Quick Start-up required – With Experts retiring, there was no time to lose
- Phased approach used for strategy implementation



KM PROGRAM  
STRATEGY  
DEVELOPMENT



NEFC STAFF FOCUS  
GROUPS



MULTI-DAY WORKSHOP  
14 PRESENTATIONS



10 HALF-DAY DEEP  
DIVE SESSIONS



KM REPOSITORY &  
TAXONOMY  
DEVELOPMENT



# The Strategy for a Full KM Program

## 4 Main Components

- Content Management
- Knowledge Capture and Transfer
- Collaboration
- Subject Matter Experts

## 3 Types of KM Enablers

- Supporting KM Processes & Methods
- Governance & Operations
- Technology

KM COMPONENTS	CONTENT MANAGEMENT	KNOWLEDGE CAPTURE & TRANSFER	COLLABORATION	SUBJECT MATTER EXPERTS
	<ul style="list-style-type: none"> <li>» Enterprise Content Management</li> <li>» Content Taxonomy and Metadata Schema</li> <li>» Robust Search Capabilities</li> <li>» Document Management</li> </ul>	<ul style="list-style-type: none"> <li>» Knowledge Capture and Transfer - Tacit and Explicit</li> <li>» Knowledge Retention for both 1) execution and 2) Continuity of Trust</li> <li>» Best Practices</li> <li>» Lessons Learned</li> <li>» Training, Coaching, Mentoring skills transfer on the job</li> </ul>	<ul style="list-style-type: none"> <li>» Communities of Practice</li> <li>» Communities of Interest (blogs/wikis)</li> <li>» Centers of Excellence</li> <li>» Collaboration Workspaces</li> <li>» Workshops/Forums</li> </ul>	<ul style="list-style-type: none"> <li>» Experts - what we know, ask, and share</li> <li>» Skills Documentation</li> <li>» Community Finder</li> <li>» Skills/People Finder</li> </ul>

KM ENABLERS	SUPPORTING KM PROCESSES & METHODS	Knowledge Management Transfer Methods
	 <p><b>SUPPORTING KM PROCESSES &amp; METHODS</b></p>	<p>» Critical Knowledge Assessments and Mapping, Process and Skills Mapping</p> <p>» Peer Assistance, Lessons Learned/After Action Reviews/Storytelling</p> <p>» Knowledge Capture, Retention and Transfer</p> <p>» Best Practice Harvest, Lunch &amp; Learns, Knowledge Cafes</p>
	GOVERNANCE & OPERATIONS	Operational Support
	 <p><b>GOVERNANCE &amp; OPERATIONS</b></p>	<p>» KM Governance/ Code of Practice, Performance Management and KPIs</p> <p>» Staff Engagement - Rewards and Recognition</p> <p>» Change Management, Communications, Branding, Training</p>
	TECHNOLOGY	Technology Enablers
	 <p><b>TECHNOLOGY</b></p>	<p>» Information Portal, Collaboration, Team Sites, Document Management</p> <p>» Content/Social/Search/Video Enabled/Business Intelligence/Analytics</p> <p>» Enterprise Information &amp; Data</p>



## CONNECT

Connecting all of us to share experiences, learnings, and insights in a supportive environment for increased operational effectiveness

## COLLECT

More effectively Identify, Create, Capture, Share, and Reuse our knowledge at the right time in the right context

## CULTURE

Develop a culture and environment to encourage knowledge sharing



## Past Repository Siting Process

Focusing on the siting process followed for the proposed Yucca Mountain repository. It will not cover the WIPP siting process, which will have been described in a previous talk. Discussion following the presentation, however, can appropriately include both WIPP and YMP siting experiences and implications for future siting programs.



## NEFC KM Workshops | December 17-19, 2019

### Agenda

#### Tuesday, December 17

Introduction - Carol L. Adkins, Evaristo J. (Tito) Bonano & William J. Boyle  
Overview of the Back End of the Nuclear Fuel Cycle - Evaristo J. (Tito) Bonano  
Sandia's History of Storage & Transportation Projects - Kenneth B. Sorenson  
Sandia's History of Disposal Projects - Evaristo J. (Tito) Bonano  
Waste Isolation Pilot Plant Overview - Paul E. Shoemaker  
Storage & Transportation Regulations - Kenneth B. Sorenson

#### Wednesday, December 18

Past Repository Siting Process - Peter N. Swift  
Disposal Legal Regulatory Framework - Cyrus M. Nezhad  
A Nuclear Waste Management Project; Not Just Science & Engineering - William J. Boyle  
Licensing Process from Applicant's Perspective - Nicholas P. DiNunzio

#### Thursday, December 19

Licensing Process from Regulator's Perspective - Donald A. Beckman  
Regulatory Compliance - Peter N. Swift  
Social Perspectives - Hank C. Jenkins-Smith & Kuhika Gupta  
Overview of the Budget Process and Congressional Committees with Authority for Nuclear Waste Management - Erik M. Ridley & Valerie N. Salim-Meza  
Workshop Wrapup

## NEFC Deep Dive Agenda

#### Tuesday, January 28

Design and Implement  
David C. Dobson  
Uncertainty and Sensitivity  
Project -  
Jon C. Helton

#### Wednesday, January 29

#### Development of a Safe

SNL's Performance Asses

#### Thursday, March 5

Elicitation and Use of Evidence  
Preclosure/Postclosure  
Camphouse

### Discuss Past Repository Siting Process

#### + new discussion

Recent My discussions Unanswered questions ...

There are no items to show in this view of the "Past Repository Siting Process" discussion board.

### About the Presenter

Peter N. Swift  
Senior Scientist  
Nuclear Energy Fuel Cycle  
Sandia National Laboratories



Peter Swift is a Senior Scientist at Sandia National Laboratories, and he is the National Technical Director of the Department of Energy's Office of Nuclear Energy Spent Fuel and Waste Science and Technology R&D Campaign. Dr. Swift is a geologist by training, and has 30 years of experience in evaluating the technical basis for radioactive waste disposal, including both the Waste Isolation Pilot Plant in New Mexico and the proposed Yucca Mountain repository in Nevada.

Dr. Swift received a Ph.D. in Geosciences from the University of Arizona in 1987, Master's and Bachelor's degrees in Geology from the University of Wyoming in 1982 and 1980, and a B.A. in English from Yale University in 1974.

### Resources & Reading List

Workshop Presentation Slides  
Workshop Transcript  
References

# The NWM Taxonomy

- **Controlled vocabulary** used to describe or characterize explicit concepts of NWM information for capturing, managing and searching



- **Unique database using the NWM taxonomy** with the intent to capture NE critical knowledge and make it widely available
- **Developed for tagging content with metadata specific** to the field of nuclear waste management
- We have a first version of the taxonomy
  - Entering Testing and Validation phase

Add a document

EDIT

Check In Cancel Cut Copy Delete Item Commit Clipboard Actions

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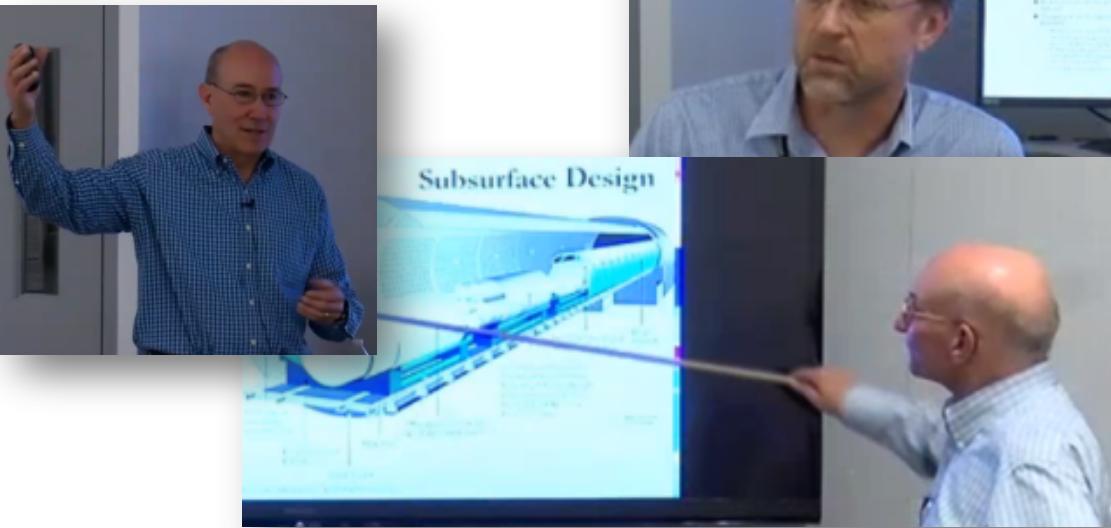
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Title	Document interne
Function *	
Category of Content *	
Author(s) *	
Funding Source	Which organization is funding the work.
Material	
Site Type	Professional or Scientific fields of study and work.
Structures, Systems & Components	Structures, Systems and Components. Physical items designed, built, or installed to support the operation of a facility.
Primary Subject Matter *	
Secondary Subject Matter	
Waste Form	
Access Limitation *	
Technical Field	
Publication Date *	

# Knowledge Management in FY22



## Collaboration Phase for NE

- Deep Dive coordinated with other Laboratories
- KM Library available outside Sandia
- Knowledge Sharing
  - NE Primer
  - Lessons Learned document



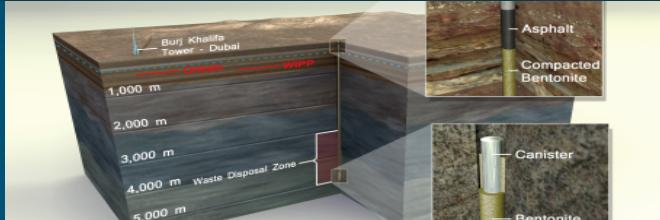
## International Collaboration

- Recruited by IAEA to their KMAV Mission: KM training provided to NPPs in various countries
  - Upcoming KMAV Mission to Laguna Verde NPP
- IAEA TechDoc on Nuclear Knowledge Management
- NEA Expert Group on Knowledge Management (IDKM:EGKM)
- ISO Standard Development





# Overview Presentation to DOE-NE - Cloud-Based QA Infrastructure



*PRESENTED BY*

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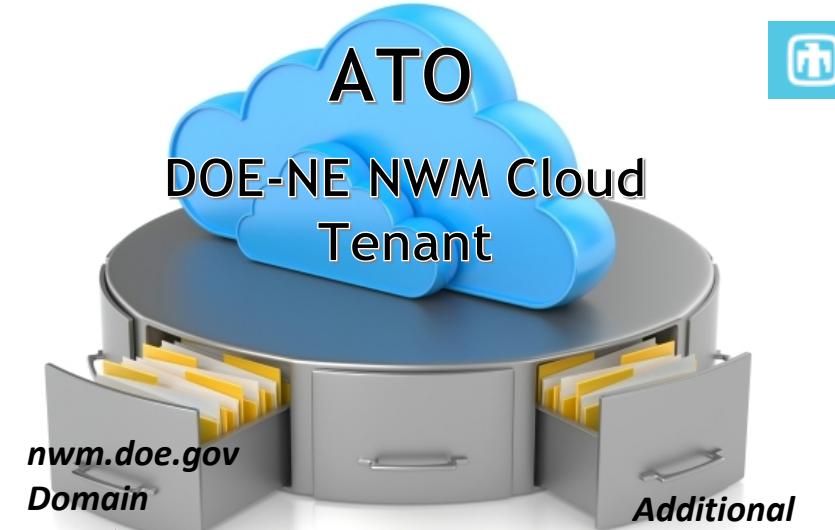
January 25, 2022



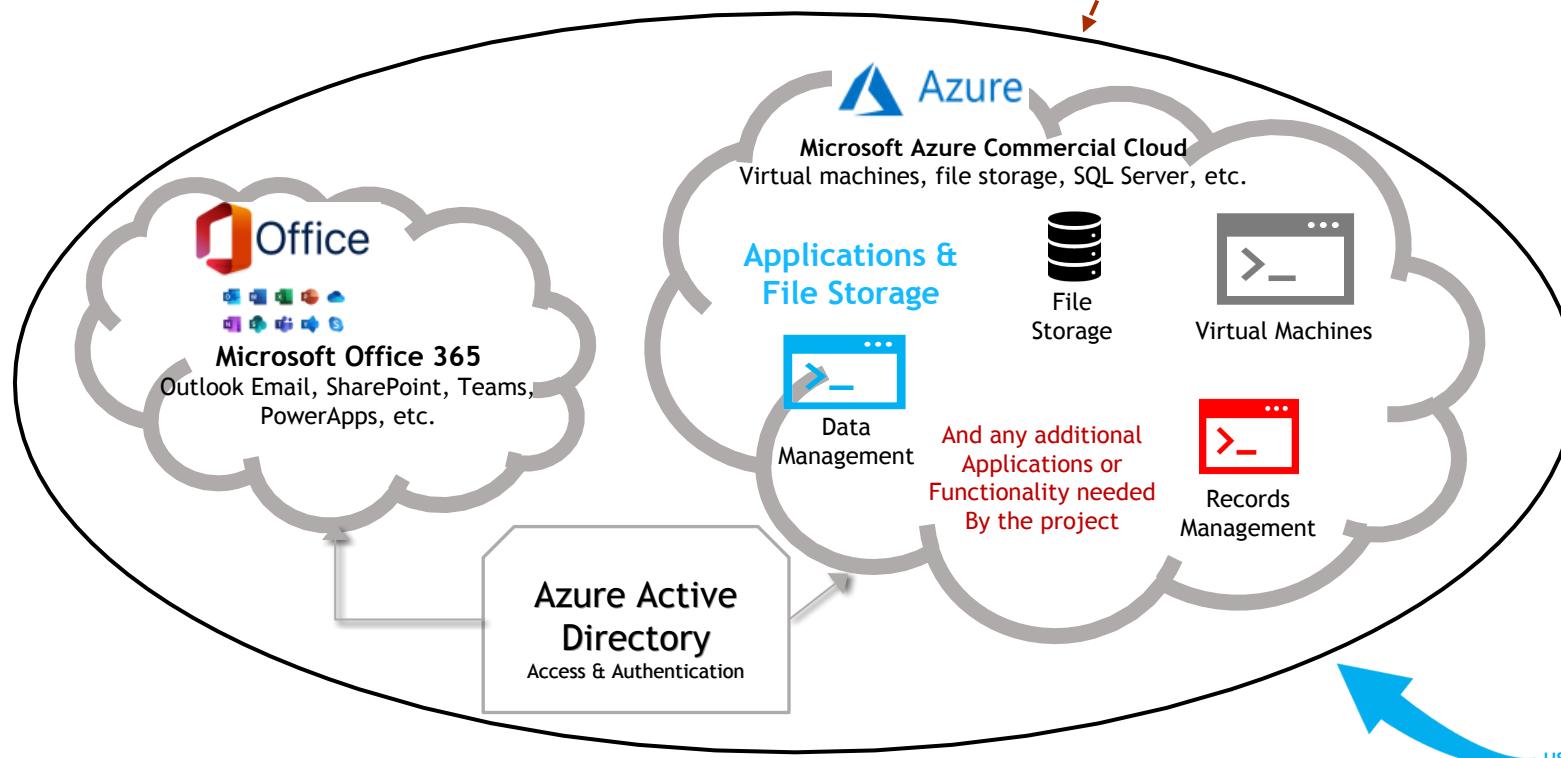
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# The DOE-NE Nuclear Waste Management (NWM) Cloud

- Microsoft Licensed Tenant
- FedRAMP Government Certified
- ATO (Authority to Operate) signed by DOE OCIO as Authorizing Official (AO)
- Domain: nwm.doe.gov



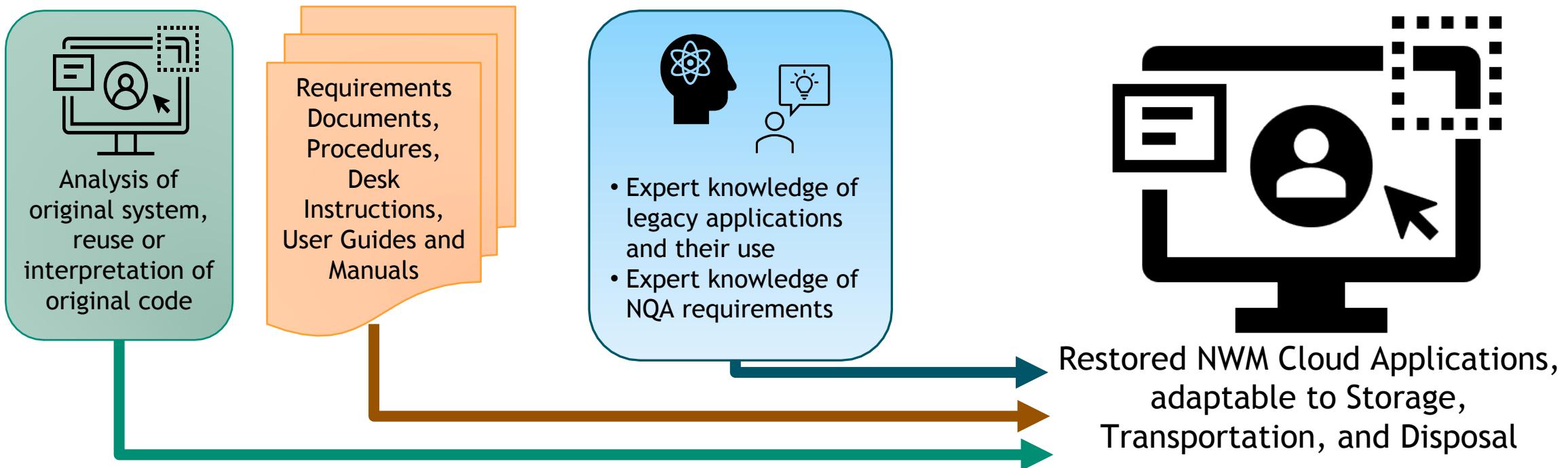
## The NWM Domain



*Additional Domains Available as Needed by DOE*

# Our Task

- Analyze the YMP legacy applications and data stored at the Office of Legacy Management
- Duplicate and restore the functionality and processes that meet QA requirements to the NWM Cloud for use by any future nuclear waste program
- Migrate all the YMP project data for future ease of access



# The NWM Cloud - “QA in a Box”



A collaborative O365 environment to support a geographically distributed workforce

Not just the science and engineering information:

- it's **how that work was conducted**, the **processes** that supported it

It is **the tools that are required to implement the procedures** and the specific tools that do it the right way

The NRC has reviewed these tools and validated them as meeting its requirements and the QA plan

A whole system of processes and controls for siting, investigating, and licensing NWM facilities and processes

## Requirements Compared across Regulations: The NWM Cloud Meets Them All

NQA-1	Part 50, App. B	10 CFR Part 63	10 CFR Part 71	10 CFR Part 72	QARD	
Req. 1	I.	§63.142(b)	§71.103	§72.142	Section 1	Organization
Req. 2	II.	§63.142(c)	§71.105	§72.144	Section 2	Quality Assurance Program
Req. 3	III.	§63.142(d)	§71.106	§72.146	Section 3	Design Control
Req. 4	IV.	§63.142(e)	§71.107	§72.148	Section 4	Procurement Document Cont.
Req. 5	V.	§63.142(f)	§71.109	§72.150	Section 5	Procedures, Instructions, and
Req. 6	VI.	§63.142(g)	§71.111	§72.152	Section 6	Document Control
Req. 7	VII.	§63.142(h)	§71.113	§72.154	Section 7	Control of Purchased Materi
Req. 8	VIII.	§63.142(i)	§71.115	§72.156	Section 8	Identification and Control of Components
Req. 9	IX.	§63.142(j)	§71.117	§72.158	Section 9	Control of Special Processes
Req. 10	X.	§63.142(k)	§71.119	§72.160	Section 10	Inspection
Req. 11	XI.	§63.142(l)	§71.121	§72.162	Section 11	Test Control
Req. 12	XII.	§63.142(m)	§71.123	§72.164	Section 12	Control of Measuring and Test
Req. 13	XIII.	§63.142(n)	§71.125	§72.166	Section 13	Handling, Storage, and Shipp
Req. 14	XIV.	§63.142(o)	§71.127	§72.168	Section 14	Inspection, Test and Operatin
Req. 15	XV.	§63.142(p)	§71.129	§72.170	Section 15	Nonconforming Material, Part
Req. 16	XVI.	§63.142(q)	§71.131	§72.172	Section 16	Corrective Action
Req. 17	XVII.	§63.142(r)	§71.133	§72.174	Section 17	Quality Assurance Records
Req. 18	XVIII.	§63.142(s)	§71.135	§72.176	Section 18	Audits

# The DOE-NE Nuclear Waste Management (NWM) Cloud



## The NWM Cloud's Value to DOE-NE

- All functionality required for an NQA-1/NRC regulated NWM disposal, storage or transportation project in an easily accessible platform
- State-of-the-Art, project-ready platform for collaboration and program operations
- Host additional DOE-NE domains on demand, such as one for an Interim Storage Facility (ISF) project
- The ATO (Authority to Operate) is a very valuable asset to DOE-NE and the DOE-OCIO, and could accommodate any new domains that DOE chose to install in the tenant without delay or production time

