

STATEMENT OF WORK

Contractor shall provide on-site and in-shop maintenance and repair of kitchen equipment located at Sandia National Laboratories cafeterias bldg. 861, 960, 898, and other misc. kitchen equipment located throughout Sandia. Documentation shall be provided on each piece of equipment showing what work was done, documenting current condition, and assessing need for major corrective maintenance or repairs.

Contractor shall provide certified factory-trained technicians with a minimum of two years experience in the repair of commercial kitchen equipment. Contractor shall maintain sufficient inventory of spare parts for maintenance and emergency repairs.

Contractor shall be available for emergency repair work on a 24-hour basis, seven days a week. Contractor shall respond to requests designated as an emergency within four hours of initial trouble call and all other requests within one working day of initial call. Contractor shall provide a six-month warranty on all corrective maintenance and repairs, parts and labor with the exception of compressors and refrigeration equipment which shall be warranted for one year.