

# INFORMATION RELEASE TO AMAZON ON SELLER ISSUES

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## Description of Issue:

AC/DC Adapters model# JCY-1250 that were received with LED light strip kits have been electrically altered and reconfigured with wiring of a lesser grade that is not capable of carrying the anticipated amperage and voltage for the items use.

The Department of Energy defines a suspect or counterfeit item in DOE Order 414.1D, Quality Assurance as a ***“an item which is suspect when inspection or testing indicates that it may not conform to established Government or industry-accepted specifications or national consensus standards or whose documentation, appearance, performance, material, or other characteristics may have been misrepresented by the vendor, supplier, distributor, or manufacturer. A counterfeit item is one that has been copied or substituted without legal right or authority or whose material, performance, or characteristics have been misrepresented by the vendor, supplier, distributor, or manufacturer.”***

The two items received from TBI Corp per the DOE definition are considered suspect/counterfeit. Additional indications of potential fraudulence and misrepresentation have also been noted such as:

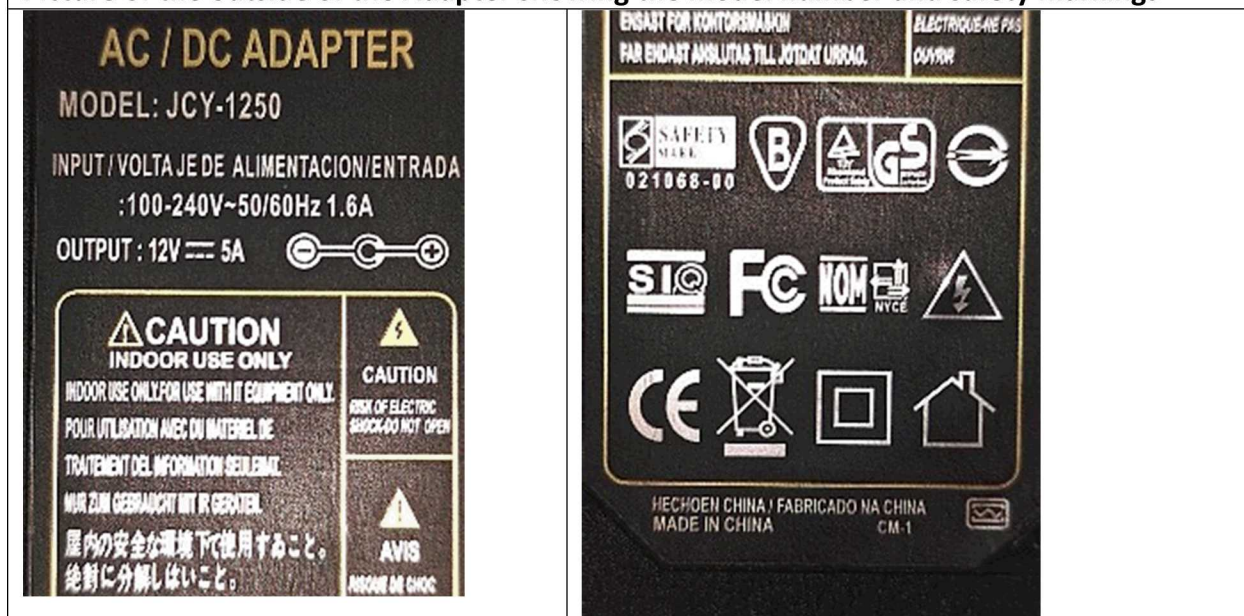
- The AC/DC Adapter is marked with numerous safety and testing certifications that may not be allowed. For instance, the TUV marking and certification can't be validated without knowing the manufacturer of the item (which is not listed on the item). There also does not appear to be any manufacturer logo that would indicate who the manufacturer might be.
- The user manuals received with the light assemblies have many discrepancies, spelling, and grammatical errors.
- The packaging that contained the lights also has use of improper English, misspellings, and labelling that is inconsistent with the use of the device such as ***“Please Keep The Temperature Of Installing -20-60c.”***
- The company's description on the Amazon site reads clearly ***“Our manufacturing involves multiple technological violations, not to mention neglecting the needs of the end-user.”***



Evidence of Issue:

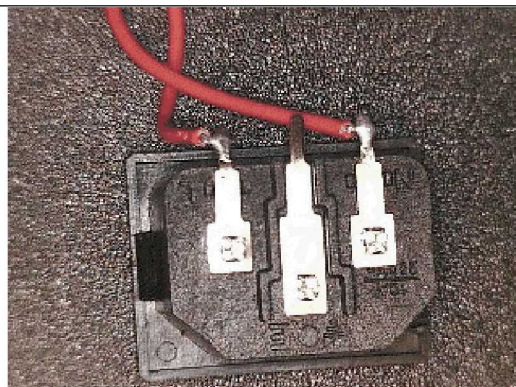
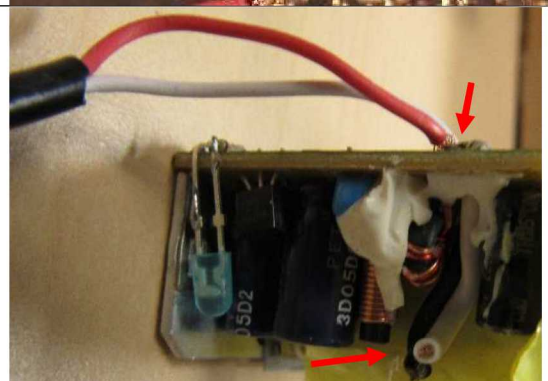
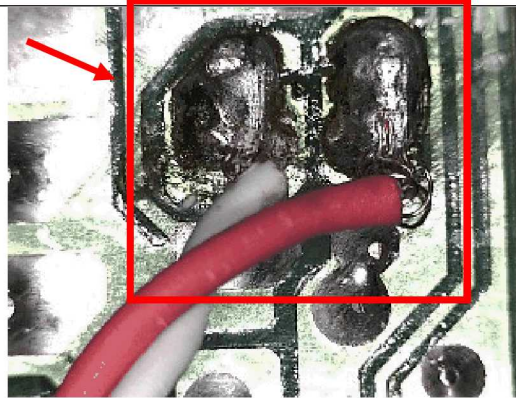
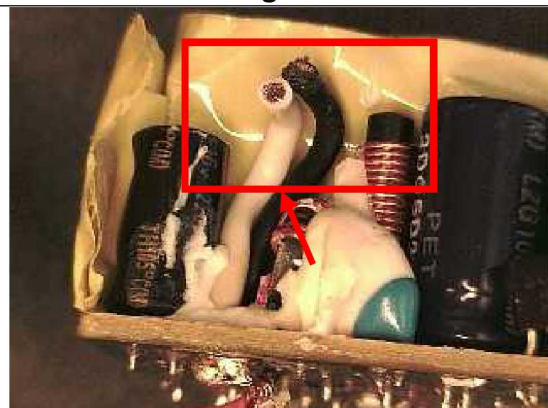
The following provides pictorial evidence of the suspect/counterfeit product provided by TBI Corp.

Picture of the outside of the Adapter showing the model number and safety markings

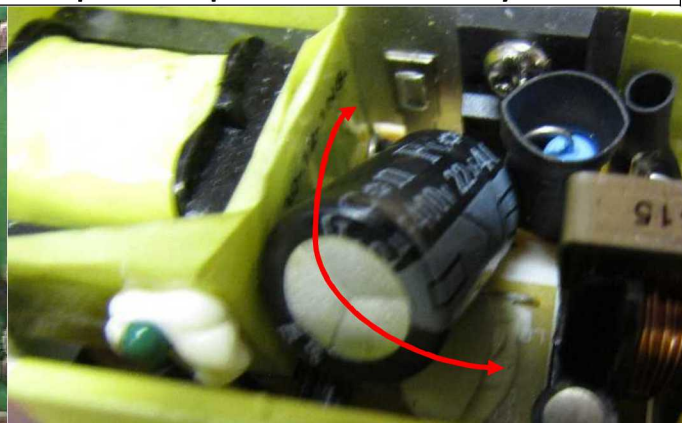




Picture of cut wiring on the inside of the device and poor rewiring



Picture of loose solder structure which holds capacitor in place but is actual very mobile

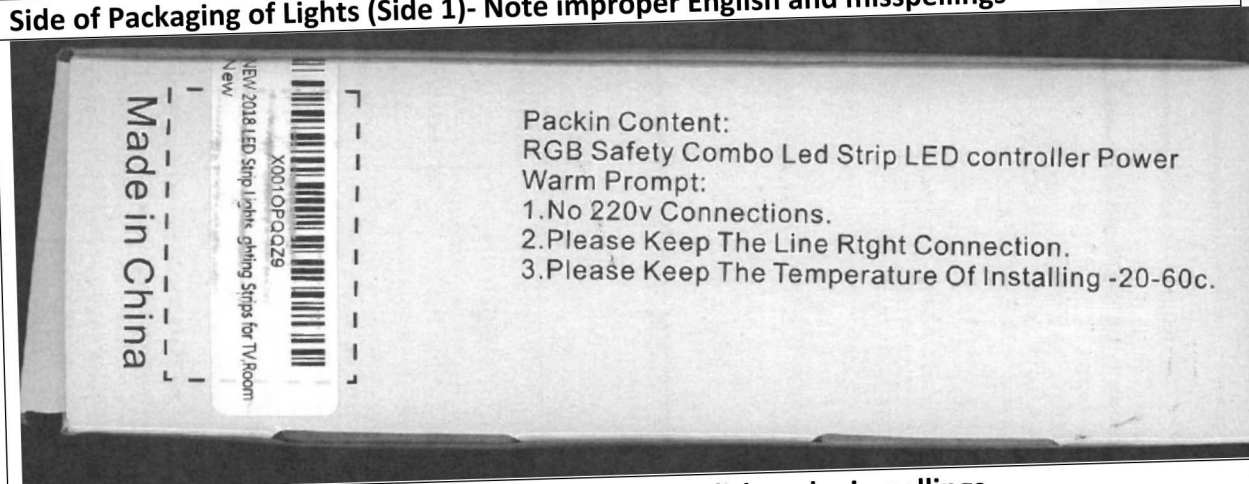


Side 1: Shows the solder separating from the board

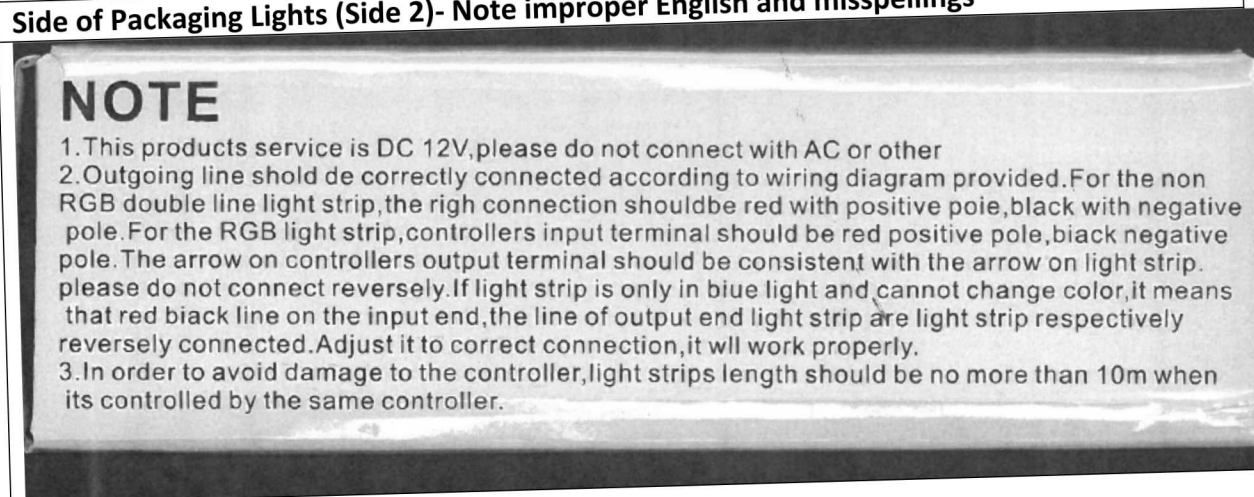
Side 2: Shows the capacitor which has a range of motion and movement that it should not



**Side of Packaging of Lights (Side 1)- Note improper English and misspellings**



**Side of Packaging Lights (Side 2)- Note improper English and misspellings**





Front of product packaging





Adapter Power In also appears that the copper wiring would not be sufficient to carry the amperage/voltage (all copper wiring measured together was approx .006" ) rating on plug states 10A-250V.

