

*Exceptional service in the national interest*



## Facilities Operations and Projects Overview

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Sandia National Laboratories

January 15, 2015



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# Operations and Projects - Overview

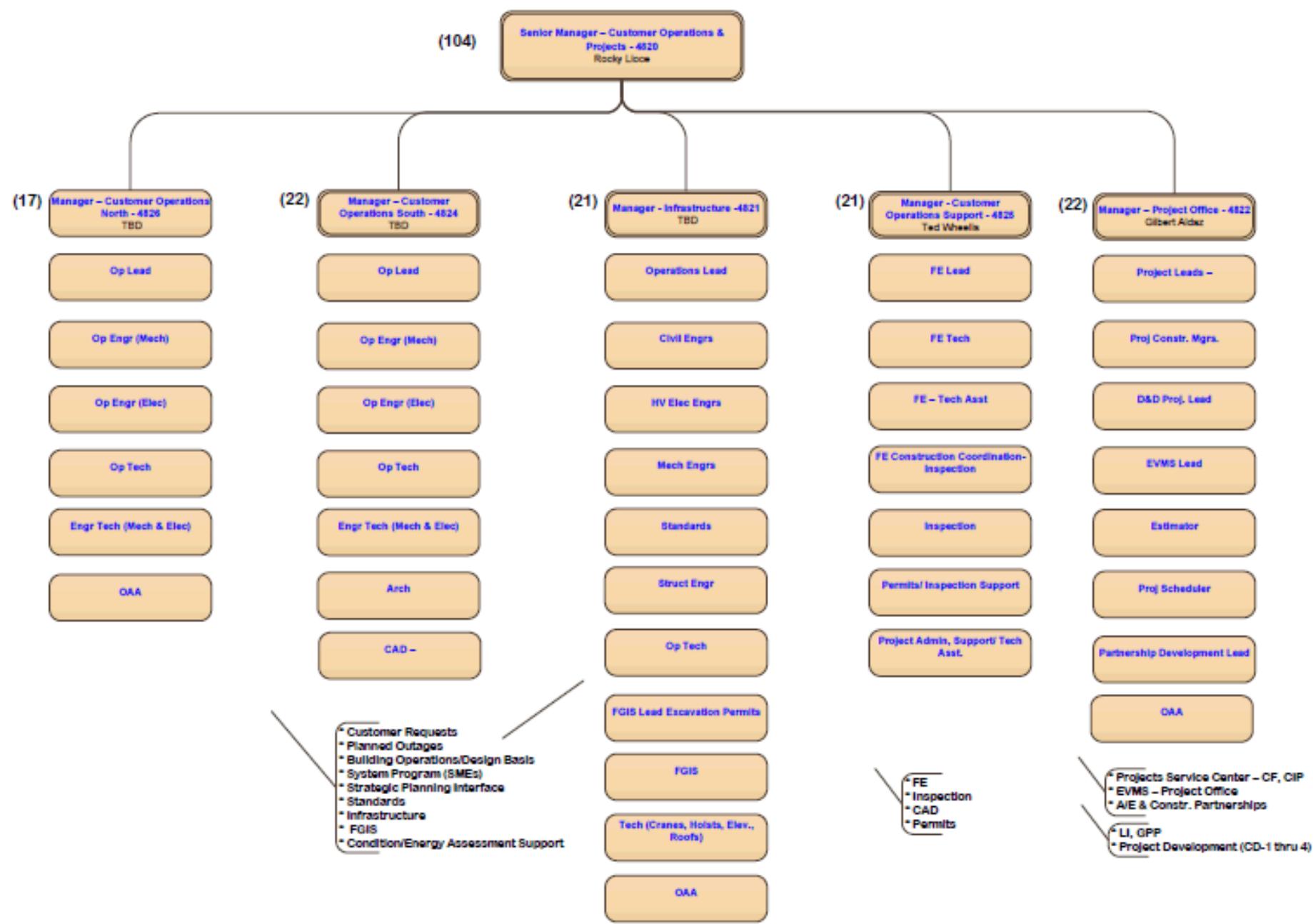


- Group houses 5 departments and approximately 104 staff.
- Provides Operations, Engineering, Project Management, and Construction Management for all of Sandia's Facilities and Infrastructure in New Mexico, the Tonapah Test Range, and the Kauai Test Facility.
- Line organization customer interface support, coordination of planned construction and maintenance activities, and response to facility and infrastructure operational issues.
- Project requirements development, project execution planning, project controls, design management, construction management, inspection, commissioning support, and final acceptance.
- Site utility management, permits, outage management, GIS, and CADD support. Engineered Safety is incorporated into all aspects of the work executed.
- Leverages developed and documented processes to execute the required work, and is actively engaged in continuous improvement activities to increase efficiency and overall delivery of services.

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# Infrastructure Department Overview

- Oversees service delivery and ensures process compliance for infrastructure operations.
- Ensures SNL/NM infrastructure systems are fit for mission support, promote operational safety, develop maintenance plans and requirements, provide resource management (energy and water) resource use data, manage risk and optimize performance.
- Maintains the Facilities Geographic Information System
- Manages excavation and penetration permitting activities for SNL/NM.
- Provides SME support to several remote sites including Tonopah Test Range and KTF on an as need bases.
- Pavement Management System and Maintenance Plan
- Roads and Grounds Maintenance Planning
- Cranes and Hoist – Inspection and Maintenance Program
- Operations Engineering includes Civil, Structural, Gas, Water, and High Voltage Electrical systems

# Infrastructure Department Scope

- The SNL New Mexico site includes:
  - 2,937 acres of DOE-owned land, 5633 acres of permitted land (8,570 acres)
  - 49 miles of paved roads, 38 miles of unpaved roads, 206 acres of roads and walkways
- Utilities include:
  - High voltage: 115kV-7.5 miles, 46kV-9.7 miles, 5kV/15kV underground distribution 55 miles, Four 600kW emergency generators
  - Water: 70 miles, Approx. 1000 gate valves, 300 PIVs and 235 fire hydrants.
  - Sanitary Sewer: 46 miles of U/G pipe
  - Chilled Water: Approx. 17,670 tons of cooling and 10 miles of U/G pipe
  - Natural Gas: 23 miles of distribution line and 250 valves
  - Communications: 33 miles of duct bank and 257 manholes
  - Storm Drains: 21 miles of pipe and channel, 275 manholes, 560 catch basins, 7 detention basins

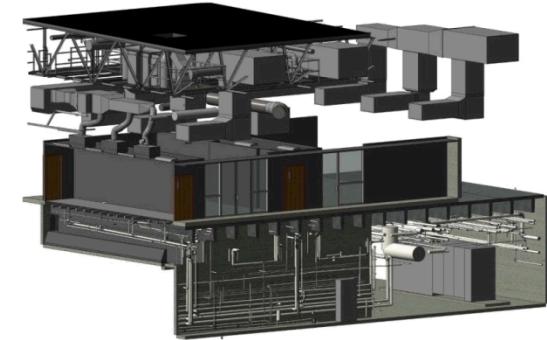


- Current replacement plant value of the 8 primary infrastructure systems is \$842,000,000
- Annual Utility Costs are approximately \$13,500,000

# Infrastructure Department

## FGIS/GPS/GPR

- **FGIS:** Approximately 32 GIS System Files are managed and stored in Bentley ProjectWise.
  - GPS Survey Data is collected real time and system information updated within 5 days for collection.
  - The team also maintains approximately 50 CAD files in support of system and site mapping.
- **Excavation and Penetration Permitting** - Average of 325 permits are processed annually.
- **GPR:** utilized to support penetration activities
  - Does not introduce site hazards or require work areas to be closed off as with radiography (X-Ray).
  - Our process minimizes penetration risks and allows for informed decisions prior to scheduling full building outages.



# Facilities Operations/Engineering Staffing

| Position       | 4824      | 4826      |
|----------------|-----------|-----------|
| Manager        | 1         | 1         |
| Ops. Lead      | 2         | 2         |
| Mech. Engineer | 3         | 4         |
| Elec. Engineer | 3         | 3         |
| Architect      | 2         | 0         |
| Eng. Tech.     | 2         | 2         |
| Ops. Tech.     | 5         | 4         |
| CADD Tech.     | 4         | 0         |
| Administrative | 0         | 1         |
| <b>Total</b>   | <b>22</b> | <b>17</b> |

# Facilities Operations/Engineering

## Mission

- Engage with customers to address facilities service requests – maintenance & projects
- Engage directly with maintenance planning for repairs & project support coordination
- Engage with project teams to enable execution – initiation, execution (design & construction), close-out, start of operations
- Provide O&M engineering service request support
- Execute condition assessments for every building every 5 years
- Execute energy/RC audits for specific buildings every 4 years
- Develop initial SOW and cost estimates for Capital Investment Project (CIP) “opportunities”
- Provide design SOW and design review support
- Manage and coordinate utility and building outages
- Execute engineering studies (capacity analysis, arc flash, system optimization, cost savings, customer program equipment)
- Develop system sustainability programs to ensure comprehensive, long-term plans for specific focus areas (elevators, roofs, chillers, etc.)
- Provide integrated CADD services and solutions to all FMOC and multiple line organizations
- Create site maps, surveys, and overview graphics for FMOC and multiple line organizations
- Interface with ES&H, security, utility providers, and KAFB

# Facilities Operations/Engineering

- Volume of work managed in 2014:
- 2200 Services Requests processed per month
  - Maintenance, Project, Engineering, or other
- 90 Facility Outages planned and executed each month
  - enables building maintenance and construction work
- 215 Condition Assessment Audits completed
- 52 Resource Conservation Audits completed
- 288 New Restoration Project Opportunities developed



New Atmos Furnaces in Building 858

# Process Overview & Deliverables

## Projects & Construction Management

- Provide project and construction management support for new construction, infrastructure projects, line-item projects, and major renovation.

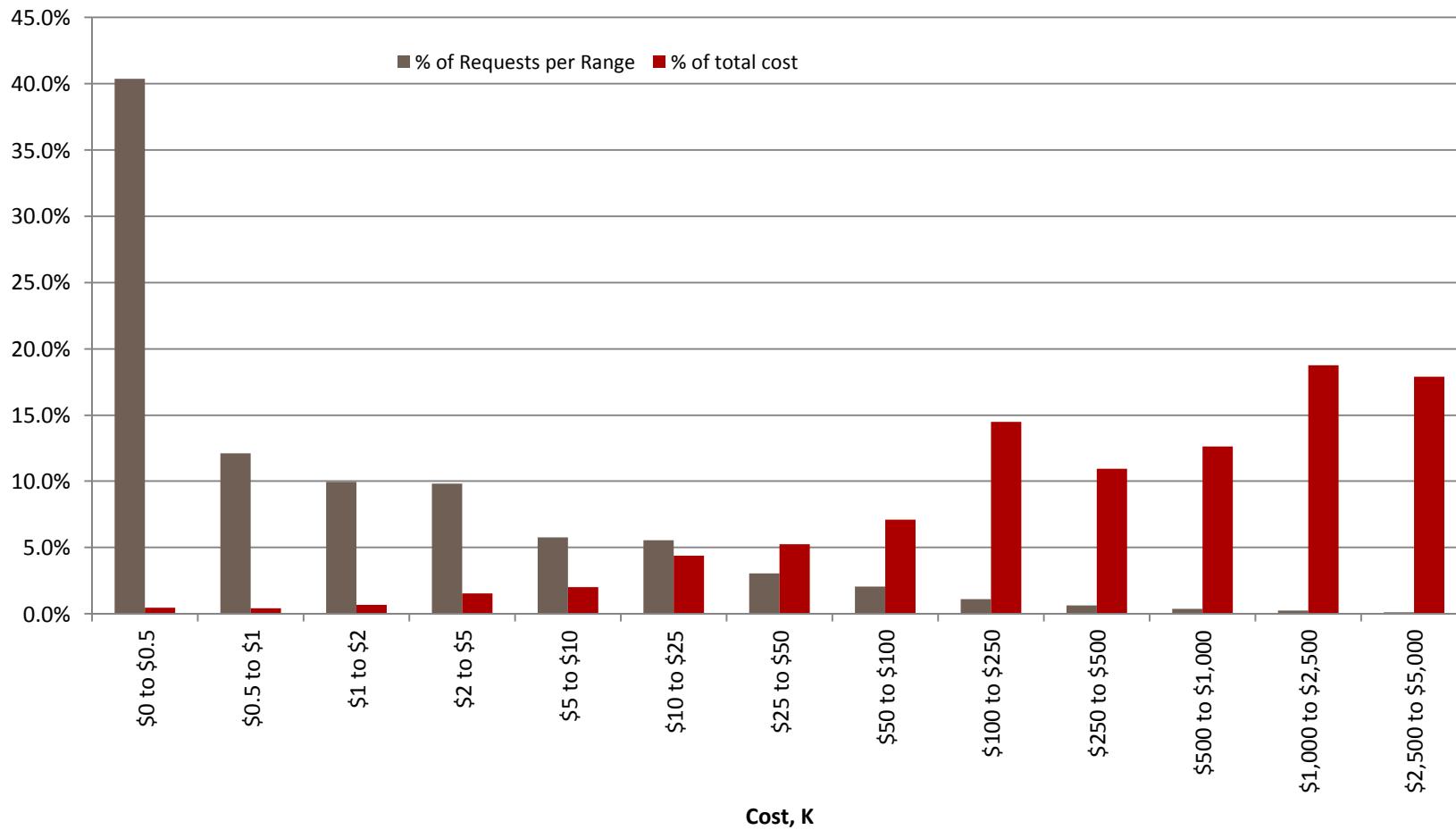


# Summary of Project Requests

| Cost Range, K       | Avg. Requests per year | % Requests | Cumulative | % of total cost | Cumulative |
|---------------------|------------------------|------------|------------|-----------------|------------|
| \$0 to \$0.5        | 1,562                  | 40.3%      | 49.2%      | 0.4%            | 0.4%       |
| \$0.5 to \$1        | 469                    | 12.1%      | 61.3%      | 0.4%            | 0.9%       |
| \$1 to \$2          | 385                    | 9.9%       | 71.3%      | 0.7%            | 1.6%       |
| \$2 to \$5          | 381                    | 9.8%       | 81.1%      | 1.5%            | 3.1%       |
| \$5 to \$10         | 223                    | 5.8%       | 86.9%      | 2.0%            | 5.1%       |
| \$10 to \$25        | 215                    | 5.6%       | 92.4%      | 4.4%            | 9.5%       |
| \$25 to \$50        | 118                    | 3.0%       | 95.5%      | 5.3%            | 14.7%      |
| \$50 to \$100       | 79                     | 2.0%       | 97.5%      | 7.1%            | 21.8%      |
| \$100 to \$250      | 43                     | 1.1%       | 98.6%      | 14.5%           | 36.3%      |
| \$250 to \$500      | 25                     | 0.6%       | 99.3%      | 10.9%           | 47.3%      |
| \$500 to \$1,000    | 14                     | 0.4%       | 99.6%      | 12.6%           | 59.9%      |
| \$1,000 to \$2,500  | 9                      | 0.2%       | 99.9%      | 18.8%           | 78.7%      |
| \$2,500 to \$5,000  | 4                      | 0.1%       | 100.0%     | 17.9%           | 96.6%      |
| \$5,000 to \$10,000 | 0.4                    | 0.01%      | 100.0%     | 3.4%            | 100.0%     |
| <b>3,871</b>        |                        |            |            |                 |            |

# Summary of Project Requests

## Request Volume vs. Cost



# Project Types and Actual Costs

- 5-Year Summary of Projects

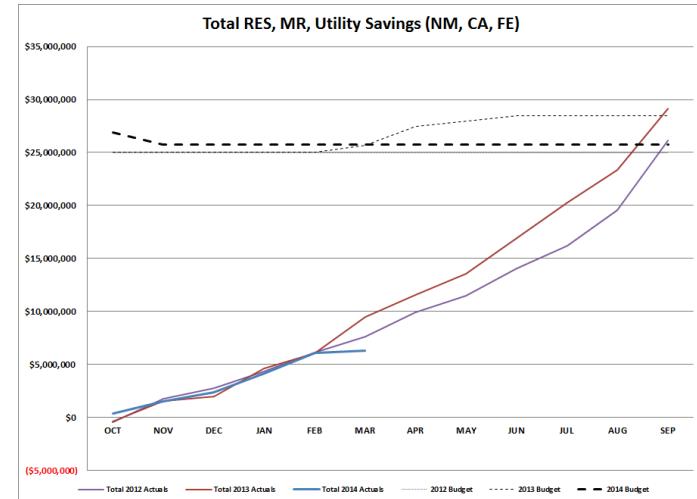
| Totals                                       | FY11                | FY12                | FY13                | FY14                 | FY15 Budget          |          |
|--|---------------------|---------------------|---------------------|----------------------|----------------------|----------|
| Line Items                                   | \$ 10,437,415       | \$ 11,546,727       | \$ 20,694,192       | \$ 1,836,524         | \$ 1,474,000         |          |
| GPPs   | \$ 5,408,046        | \$ 8,186,282        | \$ 3,837,790        | \$ 8,551,500         | \$ 11,810,000        |          |
| Facility Express                             | \$ 13,732,534       | \$ 12,759,953       | \$ 15,880,761       | \$ 19,590,072        | \$ 13,934,000        |          |
| Service Contracts                            | \$ 283,473          | \$ 40,815           | \$ 57,016           | \$ 5,377             | \$ -                 |          |
| Customer Funded                              | \$ 47,703,868       | \$ 53,995,659       | \$ 40,589,634       | \$ 60,674,492        | \$ 55,000,000        | estimate |
| D&D  | \$ 390,308          | \$ 1,604,337        | \$ 325,772          | \$ -                 | \$ -                 |          |
| Institutional GPPs                           | \$ 2,536,975        | \$ 5,187,247        | \$ 16,635,071       | \$ 15,031,337        | \$ 24,160,000        |          |
| Maj. Rnv., M&R                               | \$ -                | \$ -                | \$ -                | \$ -                 | \$ -                 |          |
|  | <b>\$80,492,618</b> | <b>\$93,321,019</b> | <b>\$98,020,236</b> | <b>\$105,689,302</b> | <b>\$106,378,000</b> |          |
| <u>Facility Investments (included above)</u> |                     |                     |                     |                      |                      |          |
| Major Renovation                             | \$ 4,529,850        | \$ 3,571,094        | \$ 6,933,131        | \$ 6,482,878         | \$ 5,500,000         |          |
| DM/Restoration                               | \$ 12,728,128       | \$ 13,412,903       | \$ 16,457,547       | \$ 19,216,039        | \$ 16,000,000        |          |
| Utility Savings                              | \$ 529,352          | \$ 3,284,716        | \$ 5,731,294        | \$ 5,250,000         | \$ 5,000,000         |          |
|  | <b>\$17,787,330</b> | <b>\$20,268,713</b> | <b>\$29,121,972</b> | <b>\$30,948,917</b>  | <b>\$26,500,000</b>  |          |

# Project Types and Cost, FY15

- LTD Summary of FY15 New Mexico projects (projects > \$250k)

| Funding Source              | # of Projects |          |           |           | Est FY Cost (K\$) |              |                |                 |
|-----------------------------|---------------|----------|-----------|-----------|-------------------|--------------|----------------|-----------------|
|                             | Active        | Pending  | Closed    | Total     | Active            | Pending      | Closed         | Total           |
| <b>Customer Funded</b>      | 18            | 0        | 7         | <b>25</b> | \$11,454          | \$0          | \$5,467        | <b>\$16,921</b> |
| <b>Major Renovation</b>     | 9             | 0        | 2         | <b>11</b> | \$4,452           | \$0          | \$1            | <b>\$4,453</b>  |
| <b>DM &amp; Restoration</b> | 23            | 2        | 4         | <b>29</b> | \$10,154          | \$340        | \$7            | <b>\$10,501</b> |
| <b>Utility Savings</b>      | 5             | 1        | 0         | <b>6</b>  | \$1,102           | \$50         | \$0            | <b>\$1,152</b>  |
| <b>RTBF</b>                 | 7             | 2        | 0         | <b>9</b>  | \$10,989          | \$1,100      | \$0            | <b>\$12,089</b> |
| <b>Investments</b>          | 4             | 2        | 0         | <b>6</b>  | \$15,700          | -\$555       | \$0            | <b>\$15,145</b> |
| <b>Split Funded</b>         | 4             | 0        | 0         | <b>4</b>  | \$1,238           | \$0          | \$0            | <b>\$1,238</b>  |
| <b>TOTAL SNL NM</b>         | <b>70</b>     | <b>7</b> | <b>13</b> | <b>90</b> | <b>\$55,089</b>   | <b>\$935</b> | <b>\$5,475</b> | <b>\$61,499</b> |

## Historical Spending Curve



# Project Costing, % of Total Cost

| Projects > \$250K        | % of Total Project Cost |               |                                  |                           |           |
|--------------------------|-------------------------|---------------|----------------------------------|---------------------------|-----------|
|                          | Design                  | Construction  | Inspection,<br>Testing, Escorts, | Project -<br>Construction | Title III |
| FY10                     | 7.34%                   | 79.67%        | 8.79%                            | 4.20%                     |           |
| FY11                     | 9.62%                   | 78.63%        | 8.06%                            | 3.68%                     |           |
| FY12                     | 8.00%                   | 81.06%        | 7.36%                            | 3.57%                     |           |
| FY13                     | 6.78%                   | 81.95%        | 8.08%                            | 3.19%                     |           |
| FY14                     | 6.67%                   | 83.17%        | 7.19%                            | 2.97%                     |           |
| <hr/>                    |                         |               |                                  |                           |           |
| <b>Five Year Average</b> | <b>7.68%</b>            | <b>80.90%</b> | <b>7.90%</b>                     | <b>3.53%</b>              |           |

# Project Elements

| % of Total Project                         | Project Element<br>Averages - Past 3 Years |              |         |         |         |           | Line Items Past 10 Years |                     |
|--|--|--------------|---------|---------|---------|-----------|--------------------------|---------------------|
|  | \$50K-\$250K                               | \$250K-\$10M | FY 12   | FY13    | FY14    | FY08-FY12 | w/o sp. equip.           | LI incl. sp. equip. |
| Design                                     | 12.9%                                      | 7.2%         | 8.0%    | 6.8%    | 6.7%    | 8.1%      | 8.5%                     | 6.7%                |
| Construction                               | 71.8%                                      | 76.1%        | 75.9%   | 73.1%   | 79.1%   | 73.2%     | 74.1%                    | 61.6%               |
| Equipment                                  | 3.8%                                       | 5.8%         | 5.1%    | 8.8%    | 4.0%    | 6.6%      | 4.6%                     | 21.5%               |
| Inspection                                 | 2.1%                                       | 1.6%         | 1.7%    | 1.6%    | 1.5%    | 1.8%      | 3.2%                     | 2.5%                |
| Commissioning                              | 0.3%                                       | 0.5%         | 0.6%    | 0.3%    | 0.4%    | 0.5%      | incl. in inspect         | incl. in inspect    |
| Escorts                                    | 1.4%                                       | 2.3%         | 1.7%    | 3.3%    | 2.1%    | 2.5%      | 0.0%                     | 0.0%                |
| Title III                                  | 2.2%                                       | 2.5%         | 2.7%    | 2.4%    | 2.5%    | 2.6%      | 2.6%                     | 2.3%                |
| Testing                                    | 0.5%                                       | 0.6%         | 0.6%    | 0.6%    | 0.7%    | 0.6%      | incl. in inspect         | incl. in inspect    |
| Sandia/PO Labor                            | 5.0%                                       | 3.3%         | 3.6%    | 3.2%    | 3.0%    | 4.1%      | 7.0%                     | 5.4%                |
|  | 100.0%                                     | 100.0%       | 100.0%  | 100.0%  | 100.0%  | 100.0%    | 100.0%                   | 100.0%              |
| <b>Schedule Duration Averages</b>          |  |              |         |         |         |           |                          |                     |
| Service Order Start to Design Start (days) | 36   | 32           | 32      | 38      | 28      | 54        |                          |                     |
| Design Start to Design Complete (months)   | 3.0  | 5.4          | 5.7     | 3.8     | 5.0     | 4.8       |                          |                     |
| Design Complete to Const Award (days)      | 29   | 66           | 75      | 57      | 60      | 75        |                          |                     |
| Const Award to Const Complete(months)      | 4.0  | 8.0          | 8.6     | 6.9     | 7.5     | 7.9       |                          |                     |
| Const Complete to SO Closeout (months)     | 5.0  | 5.4          | 5.4     | 6.1     | 4.8     | 6.0       |                          |                     |
| SO Start to SO Close (months)              | 14.0                                       | 22.0         | 23.3    | 19.8    | 20.5    | 23.0      |                          |                     |
| Average Project Size, K                    | \$126                                      | \$1,318      | \$1,303 | \$1,060 | \$1,774 | \$959     |                          |                     |

# Average Project Costing

| Project Type       | AVG. GSF | \$/GSF<br>(FY14 \$s) | \$/GSF<br>excl. special<br>equipment |
|--------------------|----------|----------------------|--------------------------------------|
| IGPPs (14)         | 19,054   | \$354                | NA                                   |
| GPPs (11)          | 11,307   | \$435                | NA                                   |
| Line Items<br>(19) | 100,000  | \$711                | \$503                                |

Notes: IGPPs/GPPs are capped by \$10M threshold

IGPPs have typically been office buildings with minimal lab areas

# Customer Operations Support Department

**The Customer Operations Support Department (Dept 4825) provides expedited and rapid turnaround engineering design and construction support (referred to as Facilities Express (FE)) for small projects (typically ranging from \$0.1K to \$150K) that are identified and funded by Sandia line organizations.**

**The department also provides inspection, safety, and work acceptance support for all construction projects performed at Sandia to ensure construction code compliance.**

**The projects selected for the FE program are generally low rigor, low risk projects that do not gain a large benefit by going through a formal fixed price procurement process.**

# Facilities Express FY14 Details:

|   |  |
|---|--|
| <b>Standing T&amp;M Support Construction Contractors:</b>   | <ul style="list-style-type: none"><li>- 2 Generals</li><li>- 3 Electricals</li><li>- 2 Mechanicals</li><li>- 1 AE for design</li></ul> |
| <b>Standing Unit Priced Support Contractors:</b>            | <ul style="list-style-type: none"><li>- 2 Furniture</li><li>- 1 Flooring and Carpet</li></ul>  |
| <b>Standing T&amp;M Support Communications Contractors:</b> | <ul style="list-style-type: none"><li>- 3 Electrical</li></ul>   |
| <b>Grand Totals:</b>  |  |
| <b>PO Amount</b>  | <b>\$18.8M</b>   |
| <b>Total Number of PO's Issued</b>                          | <b>3800</b>  |
| <b>Nominal Cost Range of Projects</b>                       | <b>\$100.00 to \$150,000.00</b>  |
| <b>Average Cost per PO</b>                                  | <b>\$4,900.00</b>  |
| <b>Average Job Length</b>                                   | <b>5 to 10 days</b>  |

# Inspection Overview

**Sandia utilizes in-house or contract inspectors that are International Code Council (ICC) certified inspectors in A/C/S, Electrical, and Mechanical/Plumbing to ensure contractors work meets the International Building Codes (IBC), NEC, NFPA 70E codes as well as Sandia mandated specifications. In addition, inspectors perform a key safety function by observing, coaching, and if necessary issuing safety deficiencies to partner contractors working in the field. In general they serve as the eyes and ears in the field for FMO construction projects.**

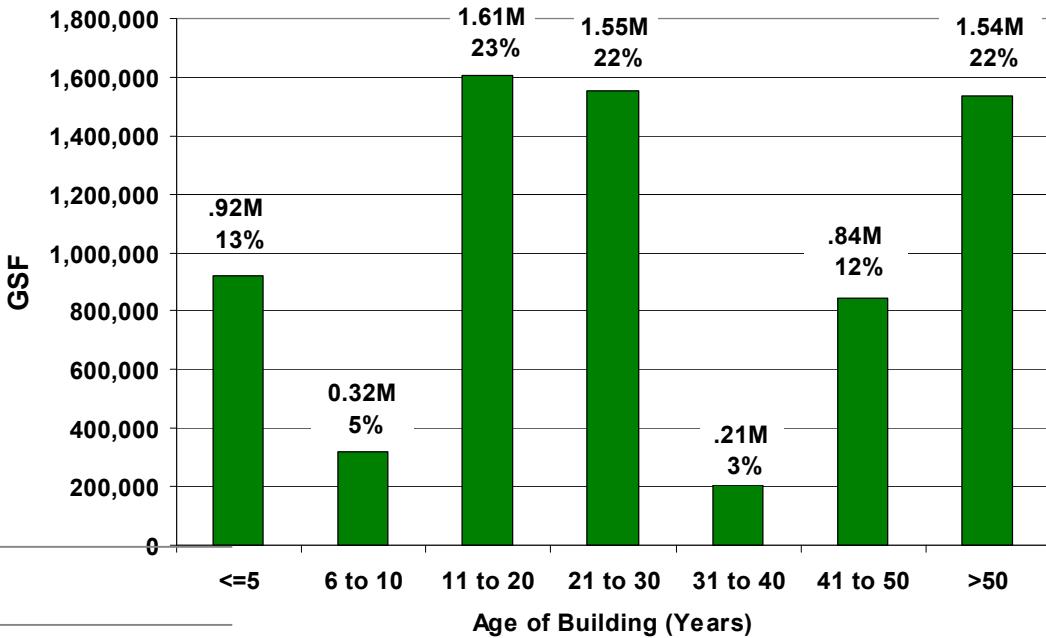
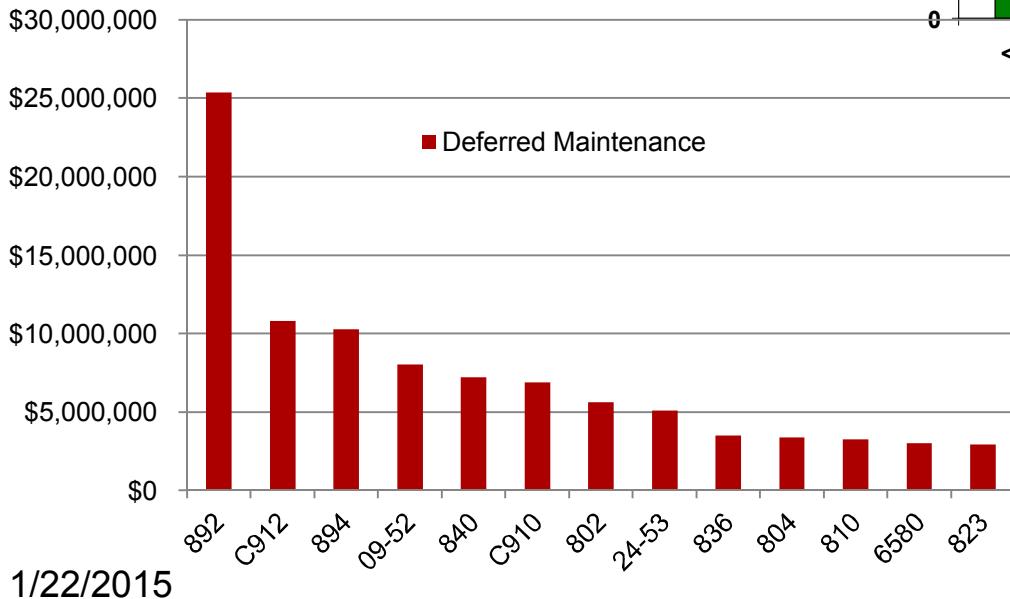
**Total # Inspectors: 10**

- **Sandia Inspectors:**
  - 2 A/C/S \*
  - 2 Electrical
  - 1 Mechanical
- \* Also Mobil Crane and Rigging Equipment Certified (crane safety)
- **Contract Inspectors:**  
(PO Contractor: Clover Leaf)
  - 2 A/C/S
  - 1 Electrical
  - 2 Mechanical

# SUPPLEMENTAL DETAIL

Facilities faces major issues for our infrastructure related to  
*age and the associated increase in required maintenance*

**In the absence of a “re-build” funding base through Line Item construction, refurbishment and re-use are critical**



**Buildings with greatest Deferred Maintenance at NM and CA sites**

# Good Stewardship

- Balance between
  - Capital improvements
  - Maintenance and repair
  - Operational costs
- Needs always greater than funding
- Continual priority evaluation essential
- Upper management support critical
  - Resolve conflict among competing needs
  - Headquarters support for line items/major program investments



Line Item: JCEL Building 899

# Facilities and Infrastructure History for Past 10 Years

| Type        | Amount | Average Gross Square Feet (GSF) |
|-------------|--------|---------------------------------|
| Line Items  | \$965M |                                 |
| IGPPs       | \$68M  | 18,000                          |
| GPPs        | \$35M  | 11,000                          |
| Additions   | \$25M  |                                 |
| Renovations | \$31M  |                                 |
| D&D         | \$25M  |                                 |



Line Item: MESA WIF Building 898



Line Item: TCR Phase I, 6539 Thermal Test Complex



D&D: Building 806

# FE Process Overview

The following basic steps are followed to execute and monitor FE projects:

- Customer submits request (with cost estimate)
- Reviewed by Operations Staff to determine if FE work
- FE Project Managers (PM) (2 total – Registered Professional Engineers (PE), 60+ total years of construction experience) process the request and:
  - Assess if customer funding adequate
  - Select best T&M contractor to do the work
  - If not a simple job, request cost estimate from T&M contractor selected. Evaluate reasonableness of estimate. Utilize AE design support if required.
  - If estimate exceeds customer funding authorization, go back to customer, get their concurrence to increase project ceiling price (formally documented)
- Generate PO for the project through the Business Office. Authorizes contractor work.
- Code/Specification Inspection performed if required (ICC certified inspectors in all three disciplines support FE work)
- Close out project when complete

# FE Process Overview (continued)

**The following checks and balances are in place to contain costs:**

- **FE PM's (based on their experience) verify and validate reasonableness of contractor cost estimates**
- **FE PM's are “delegated buyers” (trained in procurement policy and processes)**
- **If a project exceeds \$25K, FE PM must obtain SCR concurrence to proceed**
- **Full time FE inspectors ensure work done to code, work performed safely, verify contractor working**
- **T&M contractors provide weekly project completion status. Starts 60 day clock to financially close out a project**
- **Limit number of FE “delegated buyers”**
- **Each job is authorized by a PO: each PO has a ceiling price limit (average PO amount = \$4.9K**

## FE Process Overview (continued)

**Sandia realizes the following advantages by having contracting partners under long term T&M contracts:**

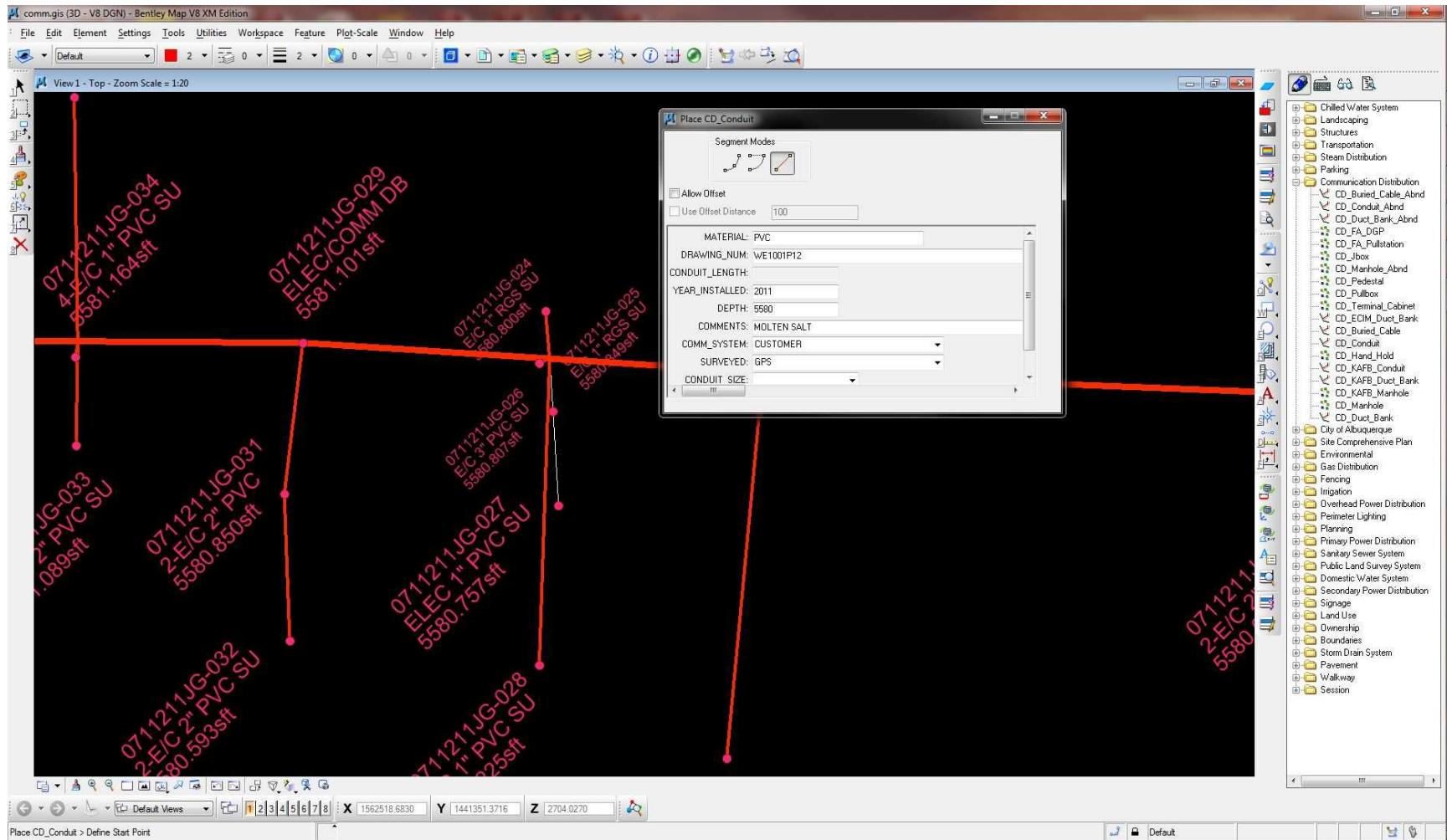
**T&M Contract Provides:**

- Partners trained and that adhere to DOE/Sandia Safety Standards
- Badged, so partners can work in Limited Areas unescorted (w/o clearances, escort costs add \$250.00/day to every project – saves a minimum of \$1M/year (\$250.00 x ~ 4000 projects))
- Partners are real time responsive to feedback because they have a vested interest in performing well in the Safety / Security / Quality /Cost areas to keep their contracts.
- Partners help Identify and solve safety issues as they perform field work

**FE T&M work is almost exclusively conducted in “occupied spaces”. Much different than most firm fixed price construction jobs that are typically done in un-occupied spaces. Contractors used to working in this environment have to have a different mindset in completing their work, must concentrate on being responsive and building positive relationships with customers, leave positive impressions.**

# 4821 - Infrastructure Department

## FGIS / GPS Example



# 4821 - Infrastructure Department

## GPR Example

