

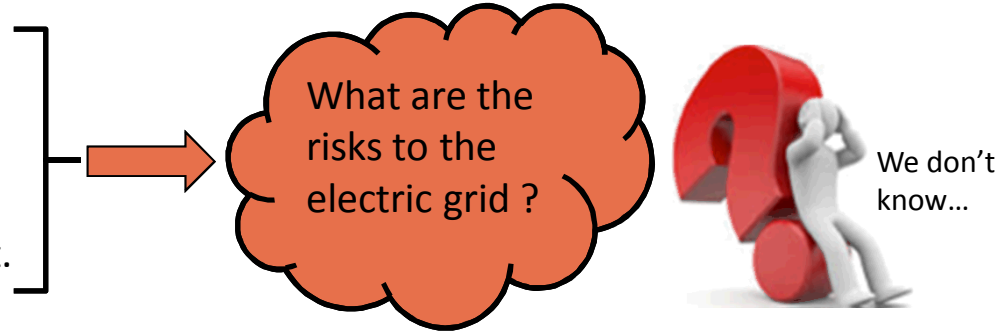
Improving Grid Resilience through Informed Decision-Making (IGRID)

A Sandia project to advance the science of control-room decision-making in the 21st Century SAND2014-16546 PE

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The distribution grid is rapidly increasing in complexity, automation, and data dependency. Yet the impact on system operators—those who run the grid—is not well understood. But we know...

- Complexity adds stress.
- Automation diminishes critical thinking.
- Excessive data can prolong key decisions.
- Operator skill sets reflect traditional grid.
- Solar generation impacts load management.



Project Objectives

- 1. Understand and model the impact of grid modernization on operator performance*
- 2. Map linkages between operator decision-making and system vulnerabilities*
- 3. Develop predictive analytics to increase operator effectiveness during major new technology deployments*

Work-to-date

- Sandia is partnering with Vermont utilities; has completed cognitive analyses in 5 utility control rooms, involving ~20 operators
- Created prototype model of operator performance and link to grid resilience



“Empowering the People Who Power the Grid”