

# Temporal Anomaly Detection in Social Media

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# Social Media...

Day	Top trends
Monday	#mondaymotivation, #blackoutday, #NationalOreoCookieDay, #SXSWEdu, #ARMYSelcaDay
Tuesday	#Vault7, #NationalPancakeDay, #Trumpcare, Tom Price, #TuesdayMotivation, #WhileWaitingForYourTextBack
Wednesday	#InternationalWomensDay, #GoogleNext17, #SheInspiresMe, #EmbarrassedToAdmitIveNever, #wednesdaywisdom
Thursday	#RIPBIG, #ThursdayThoughts, #NationalMeatballDay, #WeirdThingsToCompliment, Torrey Smith
Friday	#buffyslays20, #SXSW, #FridayFeeling, #MakeAFilmUpbeat, Purdue, #FlashbackFriday

# Social Media...

I like #carrots

We like #carrots

# Textual analysis of social media

## Instance-based approaches:

- Physical (velocity)
- Statistical (chi-squared)
- Automaton (meme-tracker)

## Bayesian approaches:

- Topics over time
- Dynamic topic models
- Online LDA

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Given timestamped documents, what can we discover about the *time intervals* from latent trends or topics?

- Even if our sampling is not entirely reliable?

# Our approach – PAKL

- Study information theoretic differences between current term distributions and the baseline term distribution.
- There's always *something* trending, but more significant trends will cause a greater divergence from baseline.

# Our approach – PAKL

- Assume that the baseline term distribution is  $q$ , and that the current term distribution is  $p$ . The *Kullback-Leibler* divergence is defined as

$$KL(p||q) = \sum_w p(w) \log \frac{p(w)}{q(w)}$$

- Each *summand* of  $KL(p||q)$  measures how much information  $w$  carries relative to baseline.

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- Problem: for either  $p(w) \approx q(w)$  or  $p(w) \approx 0$ , the summand corresponding to  $w$  is approximately 0.
- We'd like to capture both increases *and* decreases in usages of terms.

# Our approach – PAKL

- Define a pointwise antisymmetric Kullback-Leibler score via:

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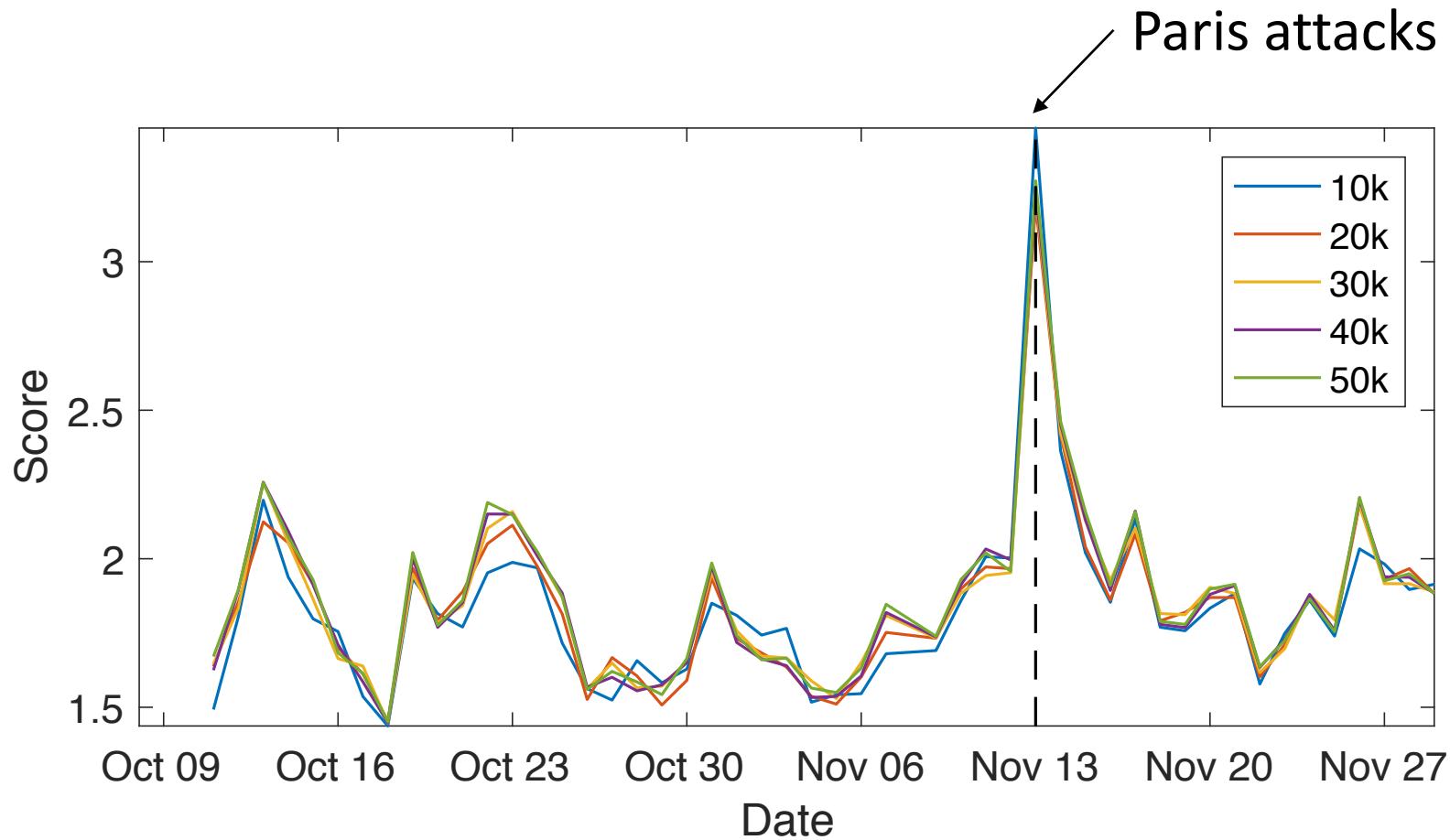
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- There is signal in the sum of the  $n$  highest PAKL scores for each time period.

# PAKL scores are robust to size of dataset.



# Extraction of important documents

Important terms (articles and prepositions removed):

Nov 13: paris, #prayforparis, #madeintheam, prayers, attacks

Nov. 26: Thanksgiving, thankful, happy, #mtvstars, britney

Important documents:

Nov 13: Sending prayers to the people in Paris #PrayForParis

Nov. 26: thankful for everything <emoji> Happy Thanksgiving !!

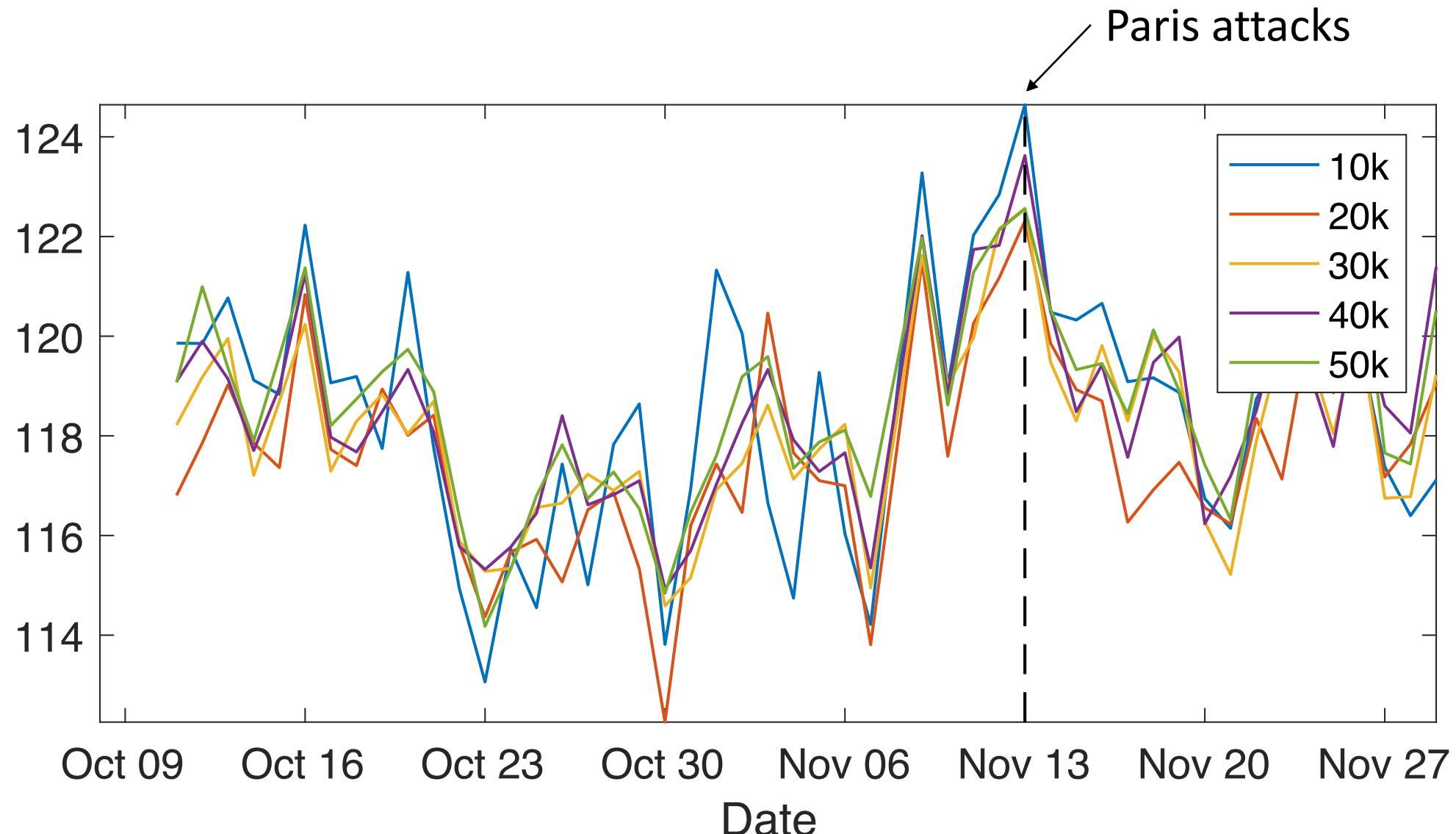
# Our approach – Cluster coherence

Algorithm:

- For each document, create a vector by taking a tf-idf-weighted average of term vectors (e.g., GloVe, word2vec).
- Perform spherical clustering on the resulting document vectors.
- Measure cluster coherence.

Higher cluster coherence indicates that the topics being discussed are more tightly focused, indicating heightened state.

# Cluster scores are robust to size of dataset



# Probabilistic Feature Fusion

It is best to fuse the scores produced by each weak indicator in order to create a more robust, more accurate system.

- To fuse scores  $s_i$ , generated during time period  $t$ , with weight  $w_i$  into a final (fused) score, we compute:

$$\Gamma = \sum_i w_i \log(1 - F_i(s_i))$$

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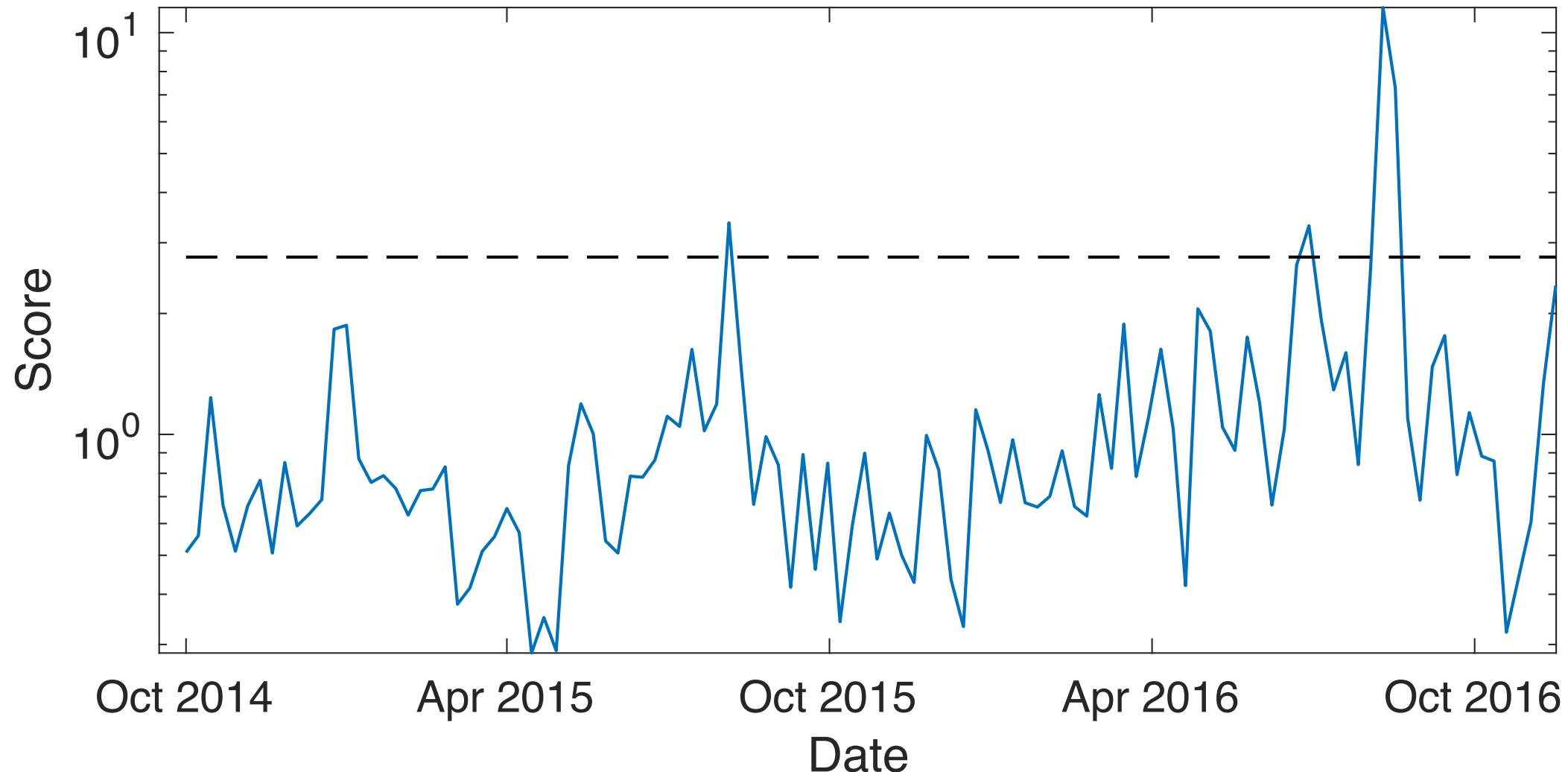
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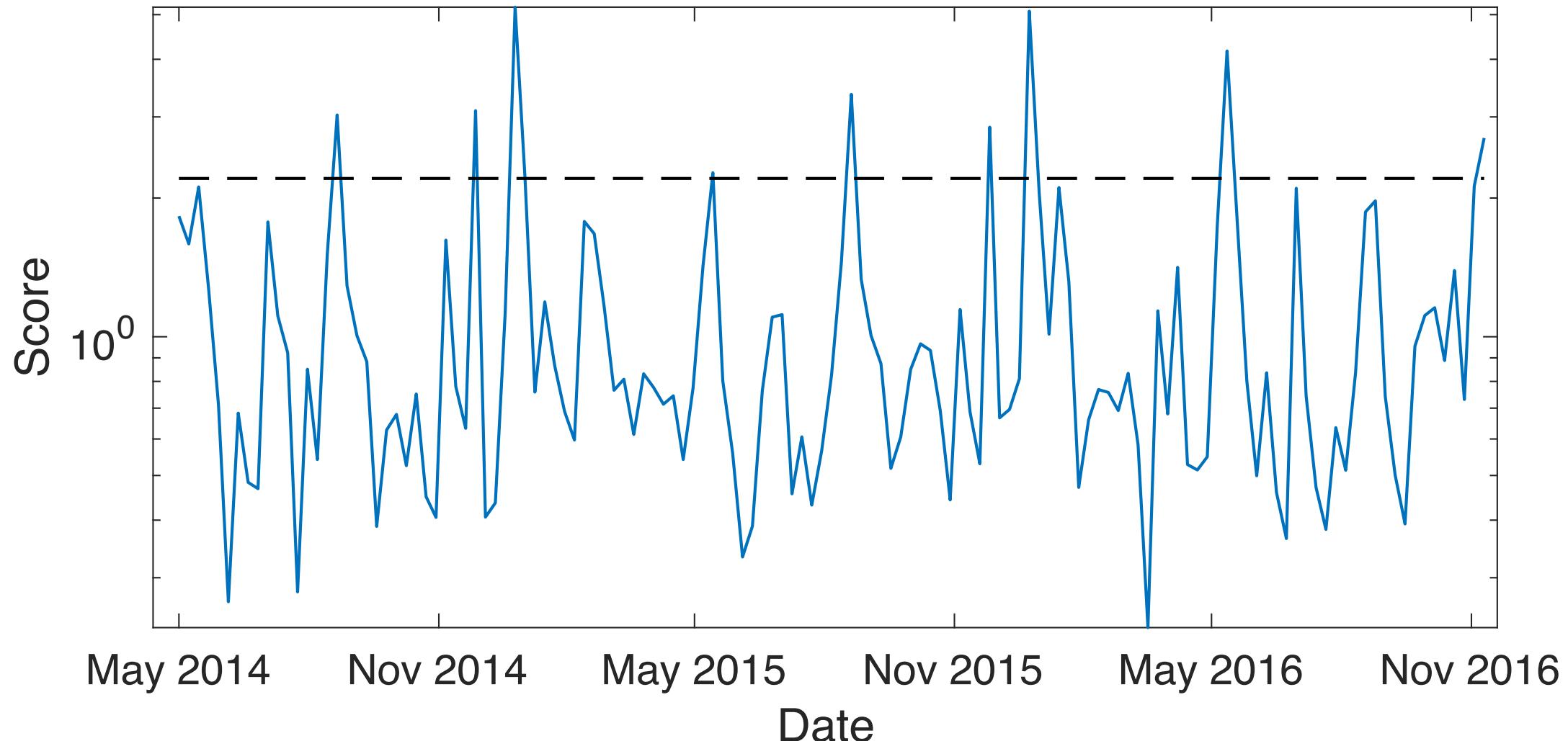
$\Gamma$  is modeled as a gamma distribution whose parameters can be calculated. This underlying gamma distribution can then be used to assess significance.

# Fused Scores (Olympics)



Dataset: a collection of tweets from Olympians and Olympics professionals.

# Fused Scores (Universities)



Dataset: a collection of tweets from US universities.