



Knowledge Management

From Capture to Transfer

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Terminology

Knowledge

**Knowledge
Capture**

Knowledge Management

**Knowledge
Preservation**

**Knowledge
Transfer**



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Tacit Knowledge



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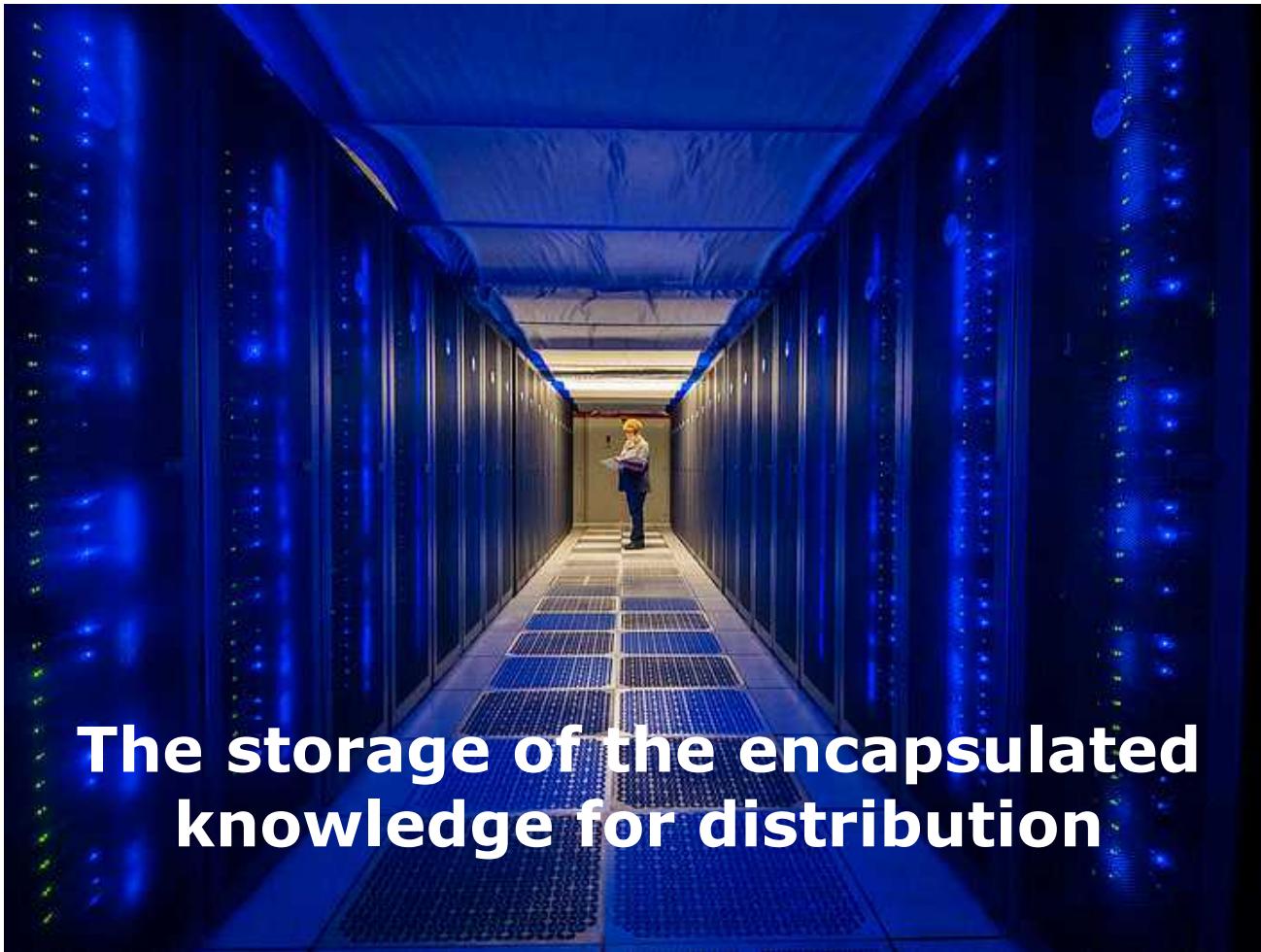
Knowledge Capture



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Knowledge Preservation



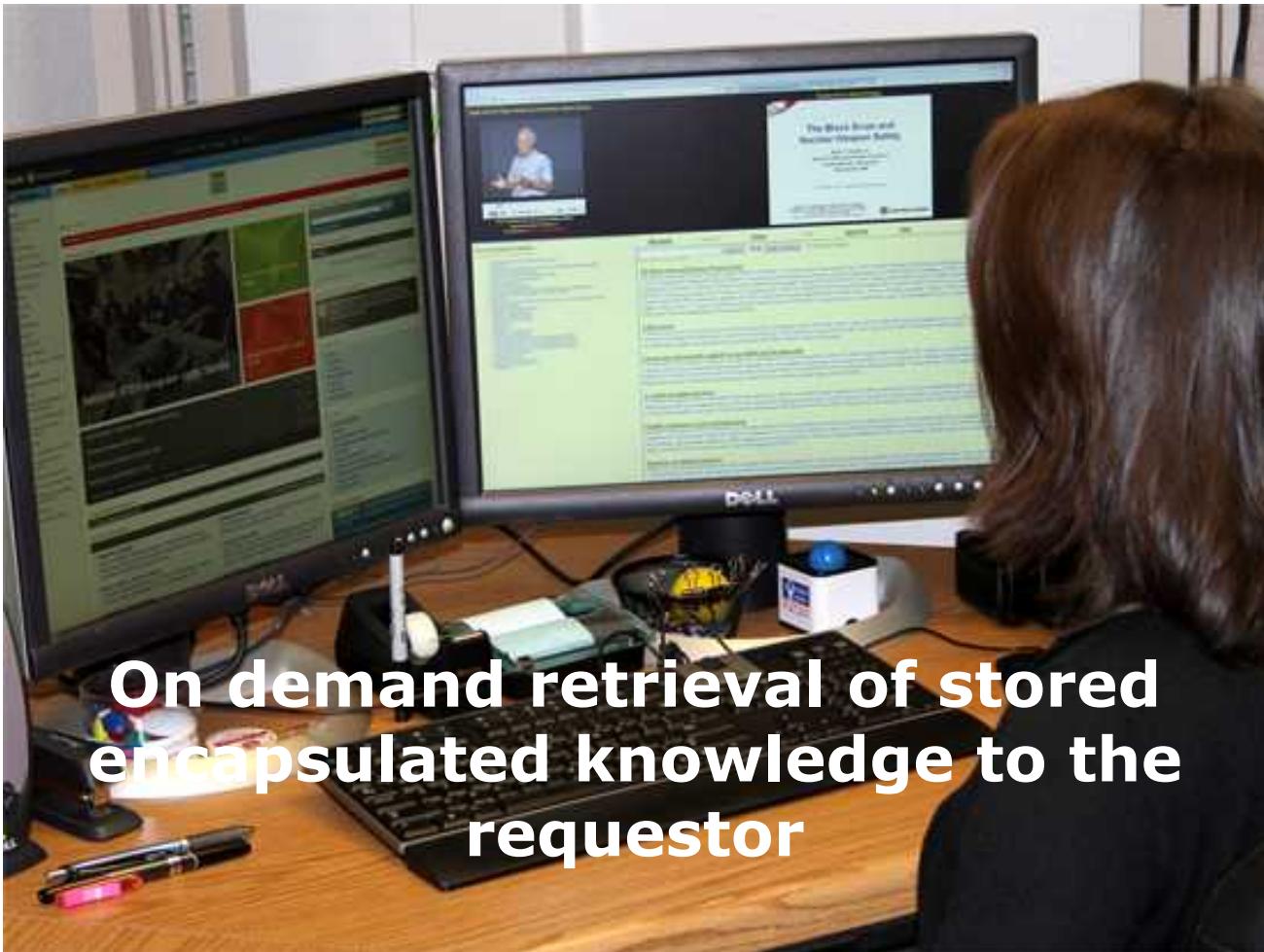
The storage of the encapsulated knowledge for distribution



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Knowledge Transfer



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Multi-Site Collaboration



Nevada National Security Site
Managed and Operated by National Security Technologies, LLC





You Are Not Alone



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Management Support

Individual Human Capital



Critical Operational Processes



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Example of Individual Interview Knowledge Capture at SNL



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Example of Knowledge Transfer at SNL

Video archive

Rate & Share

Full-length videos and clips

User access controlled

YouTube-like interface

Google-type search engine

Video Clips

- High Voltage Problem with XYZ Weapon
- XYZ Weapon Electrical Testing
- ABC Weapon Electrical Testing

Video Clips

- High Voltage Problem with XYZ Weapon
- XYZ Weapon Electrical Testing
- ABC Weapon Electrical Testing

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