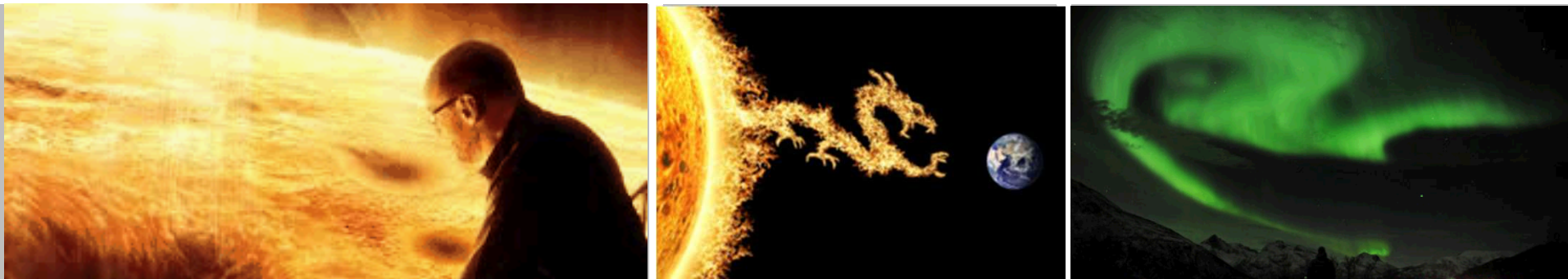


Exceptional service in the national interest



Managing Space Weather Risk : A Wicked Problem

Nancy K. Hayden*

March 11-12, 2013

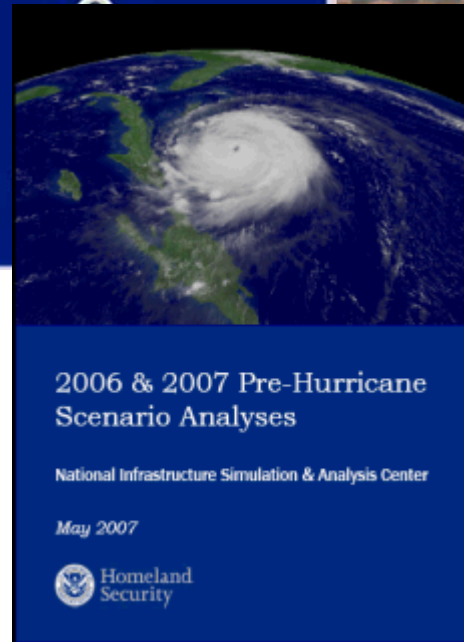
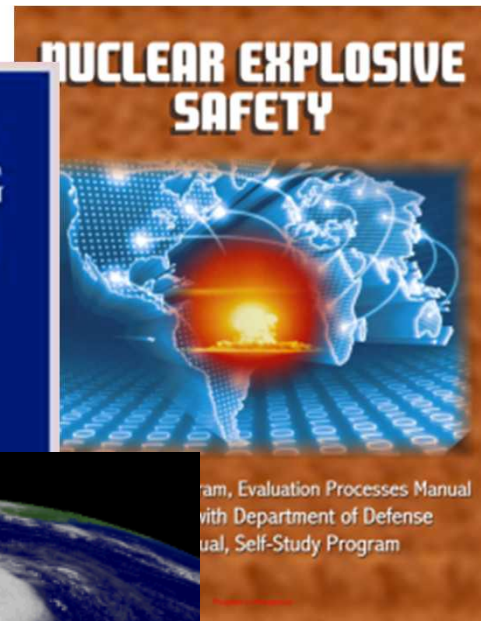
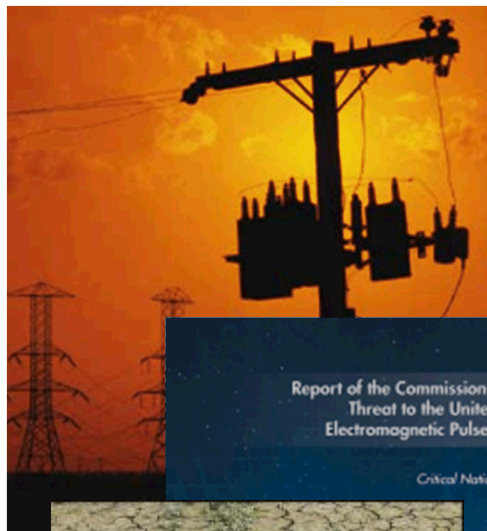
Ottawa, Canada

*With Contributions from Dr. Bill Tedeschi, Dr. Daniel Pless, Dr. Kevin Stamper, Dr. Michael Bernard



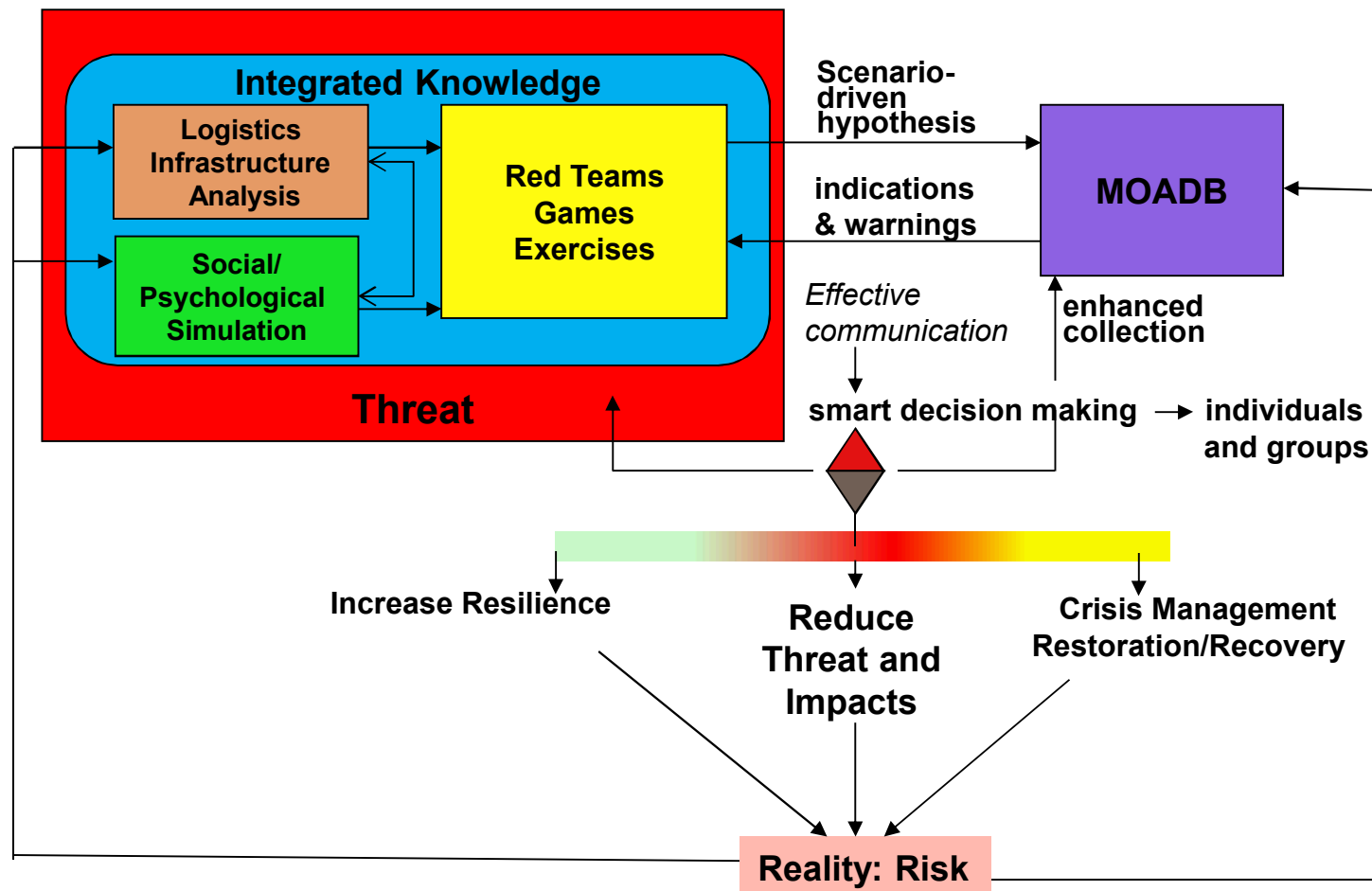
Sandia National Laboratories is a multi-program laboratory managed and operated by Sandia Corporation, a wholly owned subsidiary of Lockheed Martin Corporation, for the U.S. Department of Energy's National Nuclear Security Administration under contract DE-AC04-94AL85000. SAND NO. 2013-1784 C

High Consequence Problems



Managing High Consequence, Low Frequency Disruptive Events

The key is to better understand the future—plan to change it, and change it





Wicked Problems

1. *There is no definitive formulation of the problem.*
2. *There is no end to the problem.*
3. *Solutions are not true-or-false, but good-or-bad.*
4. *There is no immediate and no ultimate test of a solution to the problem.*
5. *Every solution to the problem is a “one-shot operation” -- there is no opportunity to learn by trial-and-error, every attempt counts significantly.*
6. *There is not an enumerable (or an exhaustively describable) set of potential solutions, nor is there a well-described set of permissible operations that may be incorporated into a plan.*
7. *Every instantiation of the problem is essentially unique.*
8. *The problem is actually a symptom of another problem.*
9. *The existence of discrepancies when representing the problem can be explained in numerous ways. The choice of explanation determines the nature of the problem’s resolution.*
10. *The planner has no right to be wrong.*

Principle Characteristics

I. Complex systems are wholes with irreducible properties that emerge from the interaction and interdependence among its parts:

EMERGENCE

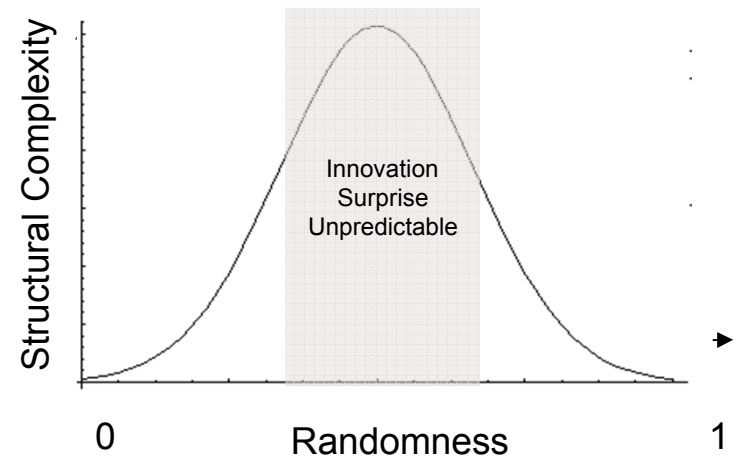
II. Complex systems that are purposeful are capable of maintaining themselves and initiating action to achieve goals in a changing environment: **ADAPTIVE**

III. Purposeful complex systems create themselves in response to self-creativity in other systems: **INNOVATION, TRANSFORMATION**

IV. Complex systems are coordinating interfaces in Nature's holarchy: **SYSTEM of SYSTEMS**

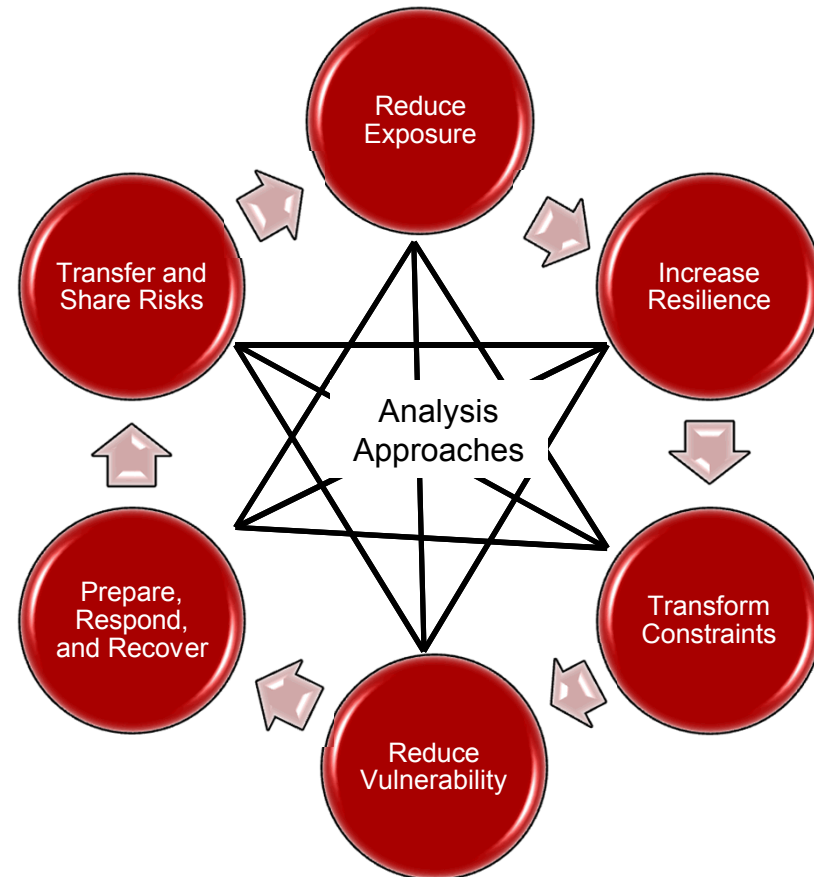
Measuring Complexity

varying degrees of organization – or structure, regularity, symmetry and intricacy – in a systems' behavior or its architecture.



Lessons Learned: Risk Management of Natural Disasters*

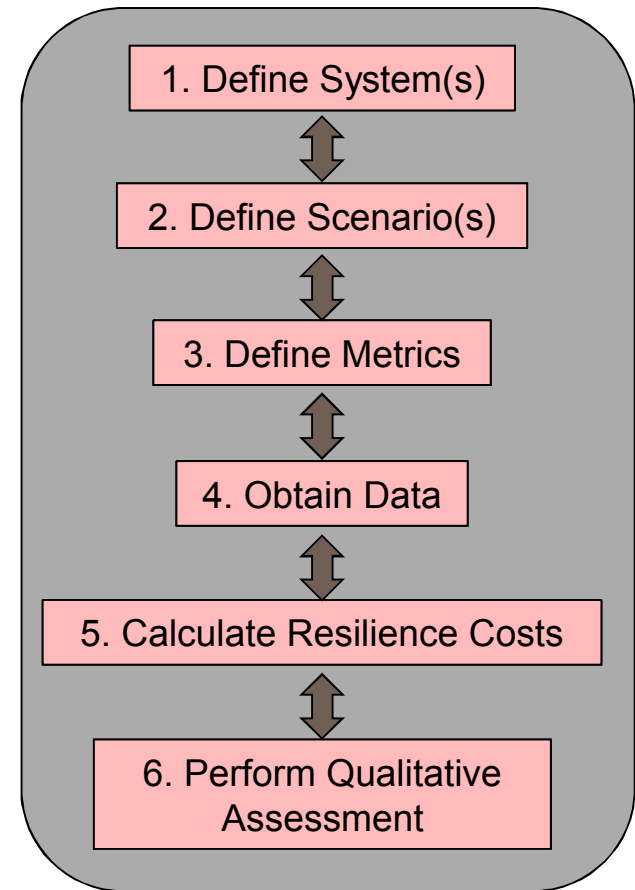
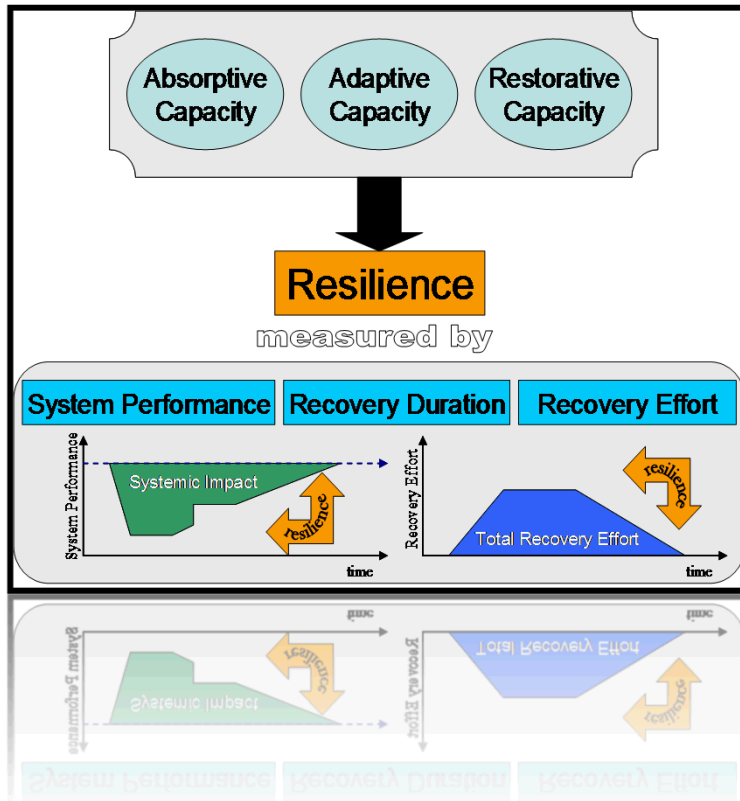
Severity impact **exposure**
vulnerability *extremes*
dynamic temporal spatial
scales **economic** *social*
geographic demographic
cultural institutional governance
environmental future vulnerability
resilience *coping*
adaptive capacity **Data** *lacking*
local level Inequalities
constraints



Framework driven primarily by normative perspectives

*"Managing the Risks of Extreme Events and Disasters To Advance Climate Change Adaptation,"
United Nations Environmental Program and World Meteorological Organization, 2012

Infrastructure Resilience Framework Sandia National Laboratories



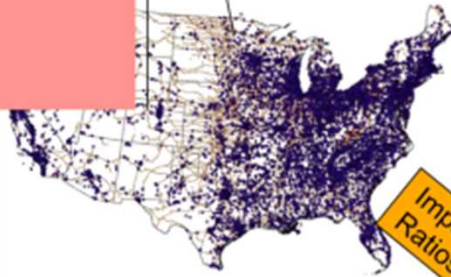
Framework driven primarily by economic perspectives

Flow of National Assets

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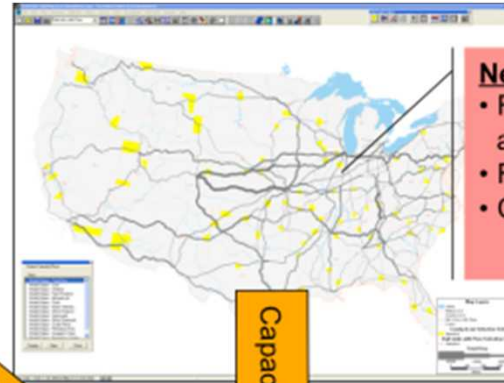
Spatial/Physical

- Location of key assets
- Asset Characteristics
- Co-location



Network

- Flow of resources and goods
- Flow Capacity
- Critical Nodes

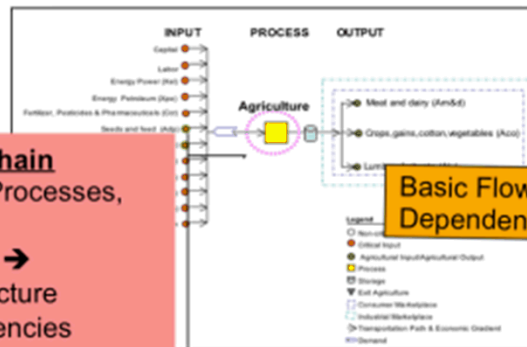


Impacted Assets

Capacities

Supply Chain

- Inputs, Processes, Outputs
- Process → Infrastructure
- Dependencies



Basic Flows Dependencies

System Dynamics

- Stocks/Flows
- Feedback Loops
- Interdependencies
- Structure → Dynamics
- Interacting Networks



Framework driven primarily by regulatory perspectives

What are the metrics? How much data do we have to work with? Who needs the answer, when? What level of confidence is required? What is the cost of getting it wrong?

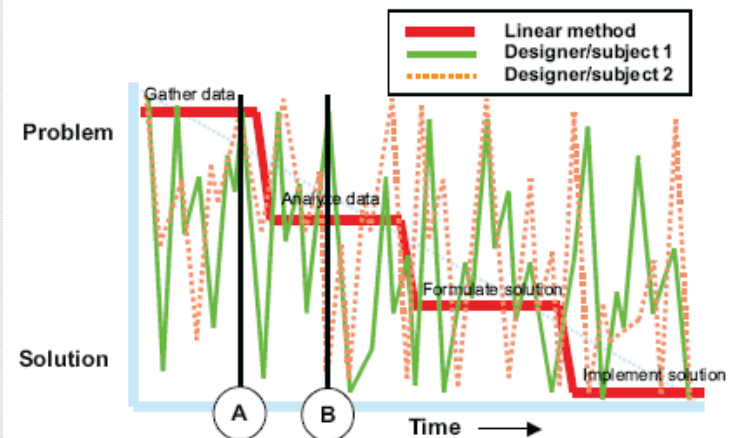
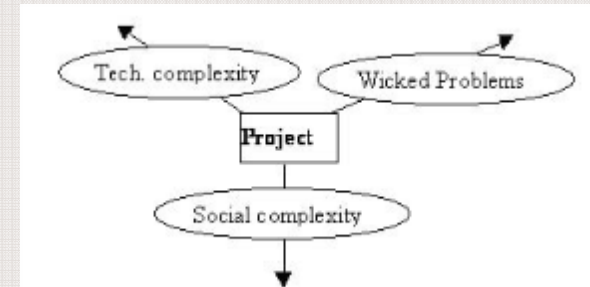
Slide 8

- 1 need to beef up this slide and include other methods.
Hayden, Nancy Kay, 2/27/2013

Waterfalls and Fragmentation Preclude Taming of Wicked Problems

Solutions require collective intelligence (coherence) integrated horizontally and transformed vertically across diverse enterprise perspectives

Sources of Incoherence



	Data	Function	Network	People	Time	Motivation
Planner's View	List of Things Important to Business Integrated Dictionary	List of Processes Activity Model (List)	List of Locations Important to Business Operational Node Connectivity Description	List of Organizations Important to Business Command Relationships Chart	List of Events Significant to Business Operational Event Trace	List of Business Goals/Strategies Capability Maturity Profile
Owner's View	e.g. Entity Relationship Diagram Logical Data Model	e.g. Function Flow Diagram Activity Model		Agent=Org Unit Work=Work Product Information Exchange Matrix	Time=Business Event Cycle=Business Cycle	End=Business Objectives Means=Business Strategy
Designer's View	Entity-Data Entity Relationship System Functionality Description	Operational Activity to Sys. Function Matrix System Functionality Description	e.g. Distributed System Interface Description (High Level)	e.g. Human Interface Activity Model	e.g. Processing Structure Operational Event Trace	e.g. Knowledge Architecture End=Criterion Means=Option
Builder's View	Physical Data Model	System Interface Description (Detailed)	System Interface Description (Detailed)	e.g. Human System Interface Description (Detailed)	Systems Event Trace	e.g. Knowledge Design End=Condition Means=Action
Sub contractor's View	Ent=Fields Rel=Addresses Ent-Fields Rel-Addresses	e.g. Program Func=Language Strmts Arg=Control Blocks	System COMMS Description	An Aspect of Multiple Products	Time=Interrupt Cycle=Machine Cycle	e.g. Knowledge Definition End=Subcondition Means= Step

DoD Architecture Framework Products

Operational View

Systems View

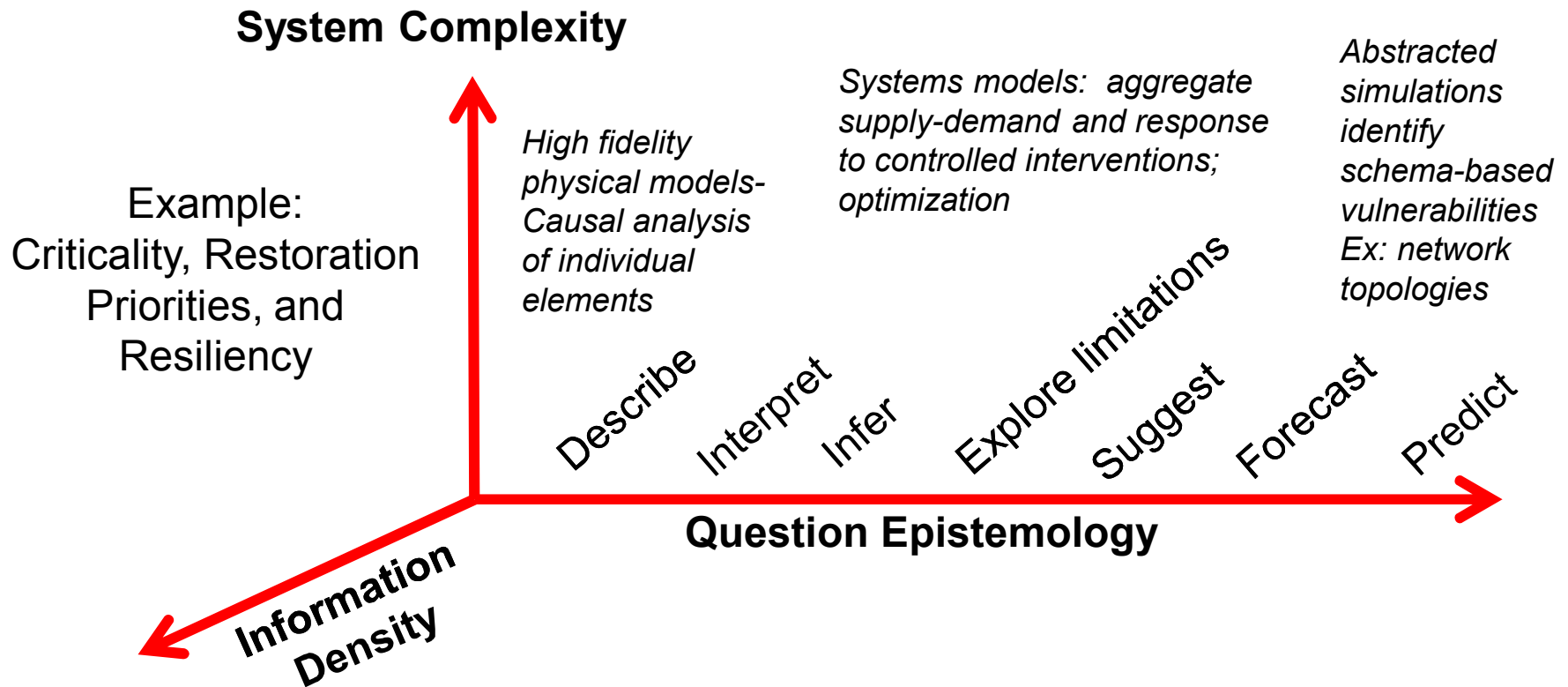
Technical View (rules not explicit in Zachman)

Based on Zachman™ Enterprise Framework

Framework driven primarily by organizational perspectives

Putting It All Together: Frame the Problem

*Analysis approach depends on what question
is being asked, what fidelity is required, in what timeframe*



Risk-Based Policy Analysis at Sandia

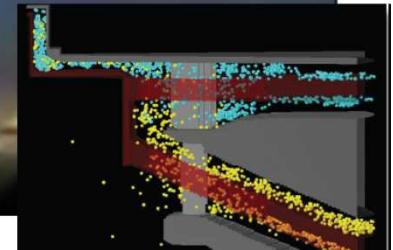
- Physics-Based Studies
 - Identify and reduce vulnerabilities of national security systems to EMP
- Operations Research and Computational Analysis (ORCA) Optimization studies
 - Integrated stockpile optimization under resource constrained enterprise with uncertainty
- NISAC policy studies
 - Improve understanding, preparation, and mitigation of consequences of infrastructure disruption
 - Provide a common, comprehensive view of US infrastructure and response to disruptions
 - Describe vulnerabilities of critical infrastructure
 - Predict policy options to prevent cascades
 - Explore cascading impacts of power outage
 - Predict economics of infrastructure recovery
- International Security Studies
 - Explore impacts of climate change on migration
 - Explore organizational learning and innovation
 - Predict emergence of leaders
- Integrated Cognitive Systems
 - Behavior Influence Assessments



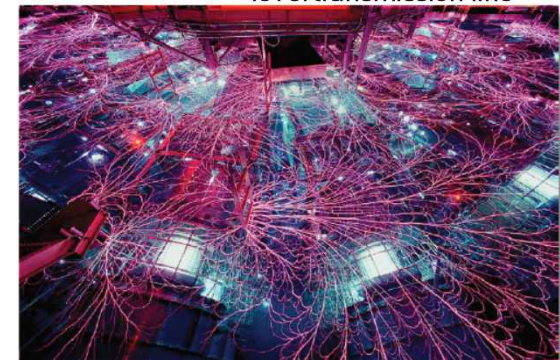
Physics-Based Understanding to Reduce Vulnerability

Long History of Research

- Integrated EM Effects Test and Analysis
- Joint Voltage from Lightning Currents
 - Stockpile surety
- Protecting the Planet
 - Asteroid threats
 - System level effects of exo-atmospheric EMP
- First Principles Simulation of EMP at High Altitude
 - Radiation hardening of military systems microelectronics
- Novel designs for improved, GPS-satellite based, radiofrequency monitoring for EMP emissions
 - Results can be applied to early warning systems



Electron flow in a Terawatt level transmission line

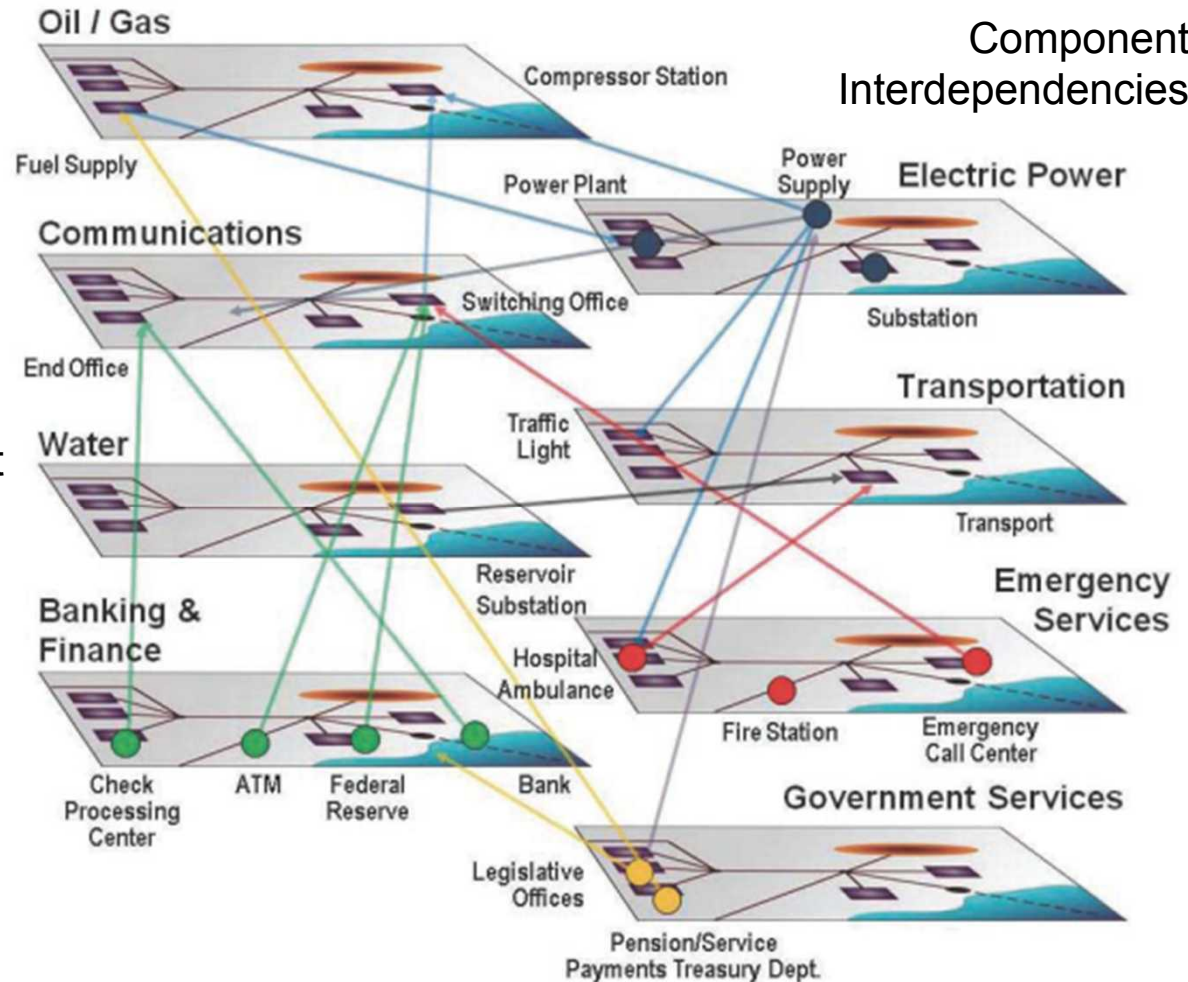


Sandia's Z accelerator for high-energy density physics research

Potential EMP Effects on US Infrastructure

HITRAC/DHS Request 2012 KEY FINDINGS

- Electric power systems are resilient and would likely be able to shift power distribution to backup configurations to accommodate local disruptions.
- Component repairs would likely require 1 day to complete except for the loss of a large power transformer which requires in excess of 6 months to replace.
- A solar storm could affect radio communications, such as satellite communication, commercial airliners, radio, TV, cellular and high-frequency communications signals.



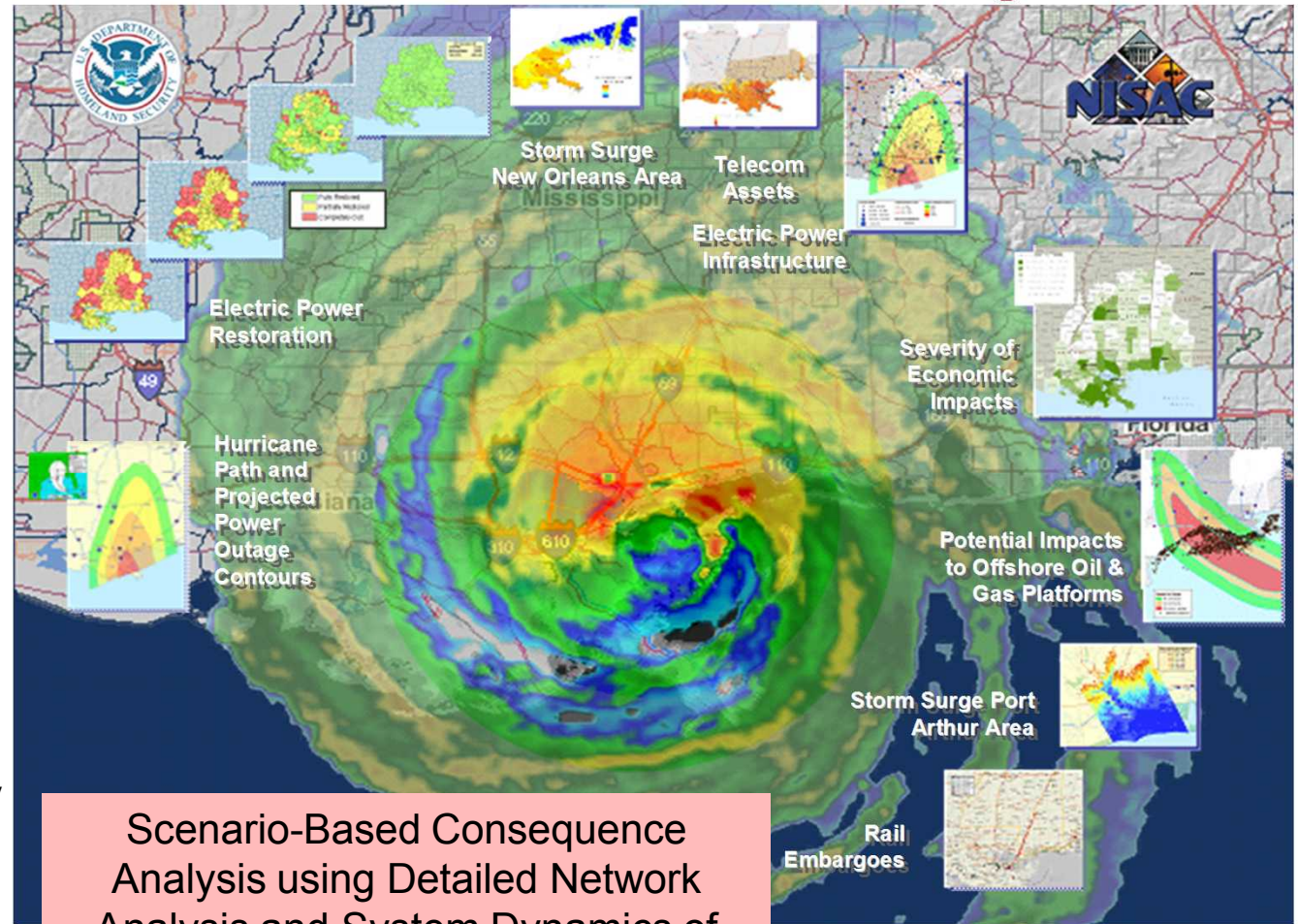
Hypothetical Interdependency Framework,
EMP Commission Report 2008

Hurricane Planning and Response

■ Planning Scenarios

- Pre-Landfall Infrastructure & Population Impacts

■ Post-Landfall Response & Recovery Issues



Scenario-Based Consequence Analysis using Detailed Network Analysis and System Dynamics of Different Asset Classes and Sectors

Earthquake planning and Response

Earthquake Response & Recovery planning

- Multiple scenarios
- Quantify regional and national impacts on population, critical infrastructure, economy

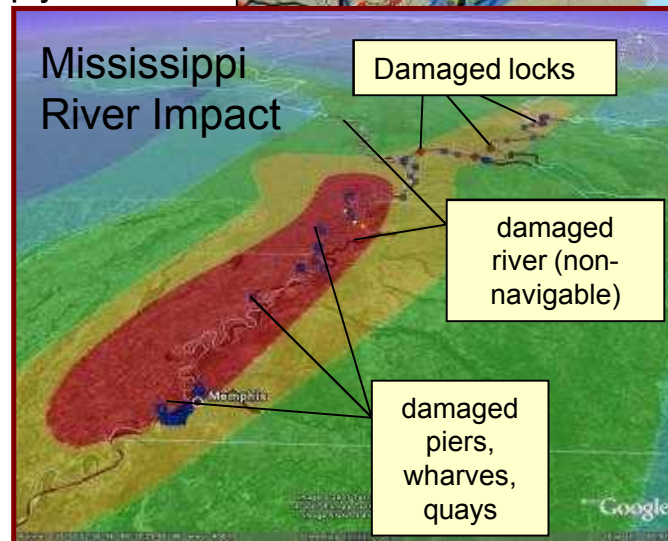
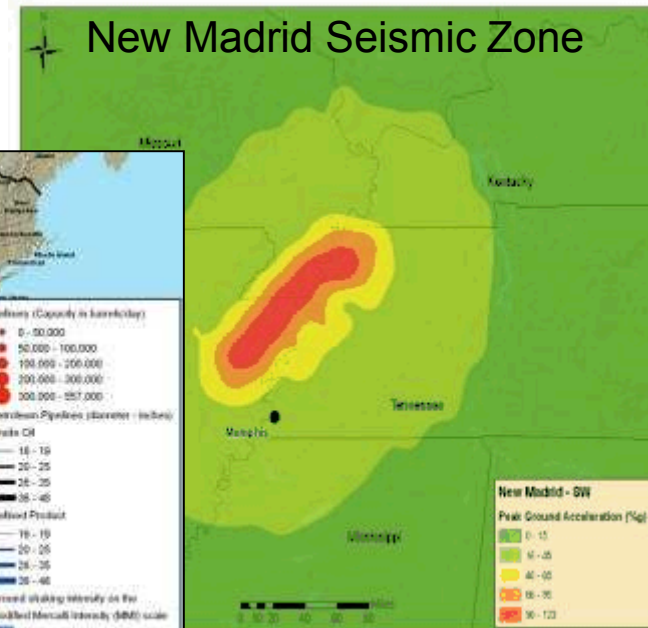
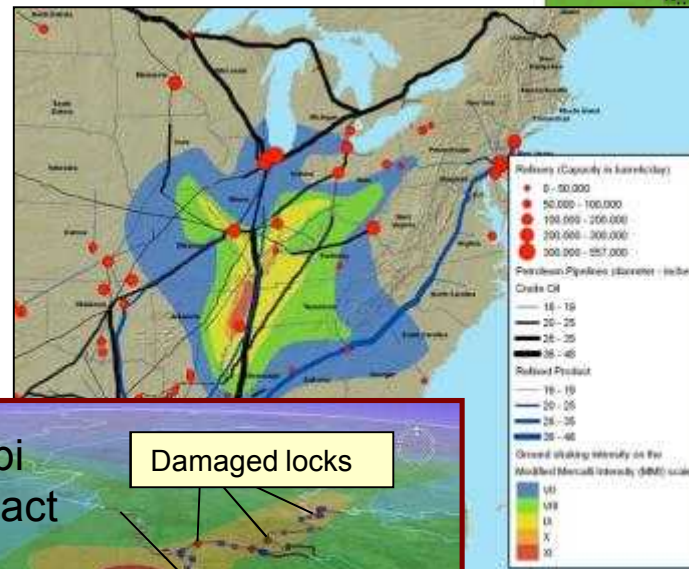
NG & petroleum pipelines break in areas of strongest shaking:

- Midwest loses 25% of supply
- 60% after 3 weeks

Long-term effects:

- Mississippi River water transportation may be disrupted for months
- Significant disruption to transportation of bulk agricultural products, coals, minerals

Natural Gas & Petroleum Pipelines



Scenario-Based Consequence Analysis using Detailed Network Analysis, System Dynamics with Sensitivity Analysis to prioritize recovery actions a priori and “think outside box” for adaptive capacity

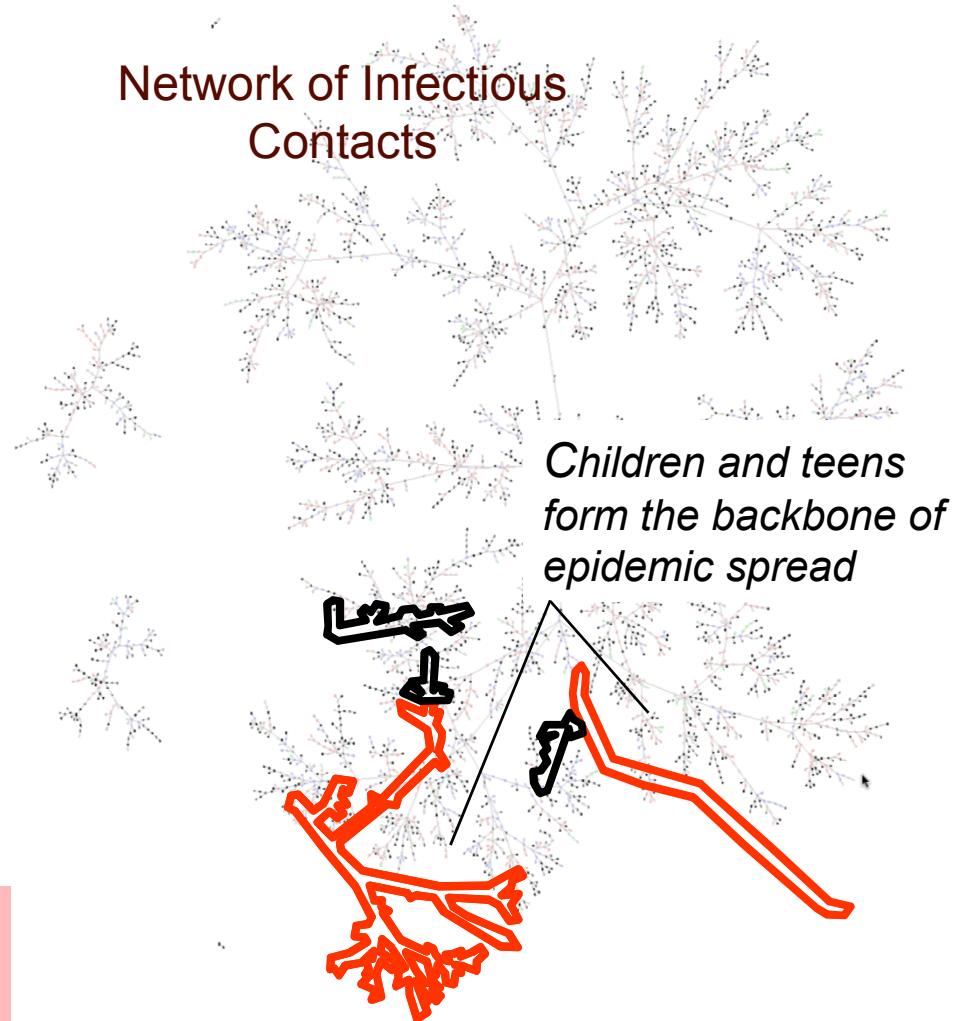
Planning for H5N1 Pandemic Influenza

Modeling & Analysis:

- Community interactions (schools, workplace networks)
- Assessed effectiveness of response strategies
 - social distancing
 - Vaccination
- High-performance computing used to run 10's of millions of scenarios
- Discovered social distancing best minimized disease spread, especially closing schools

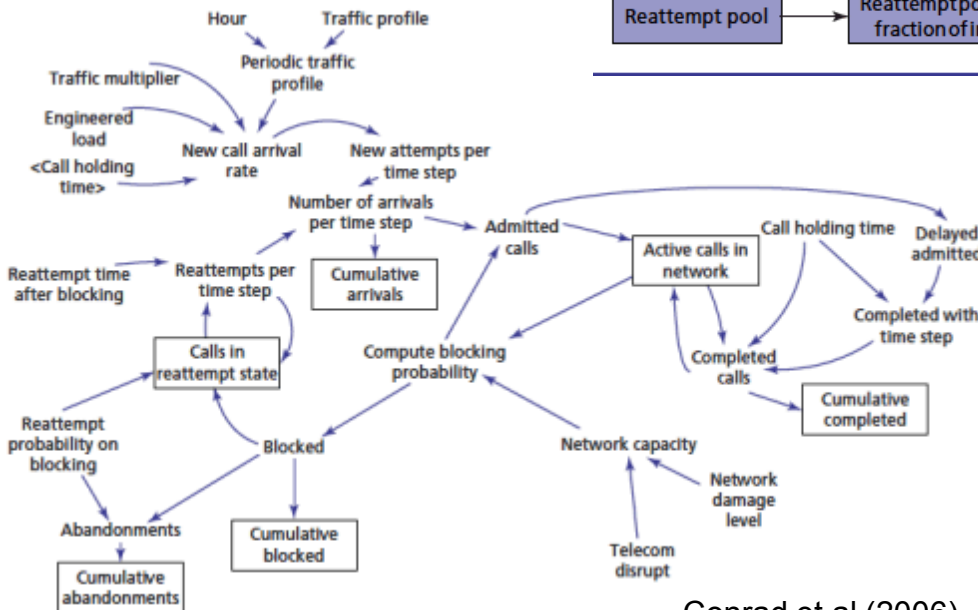
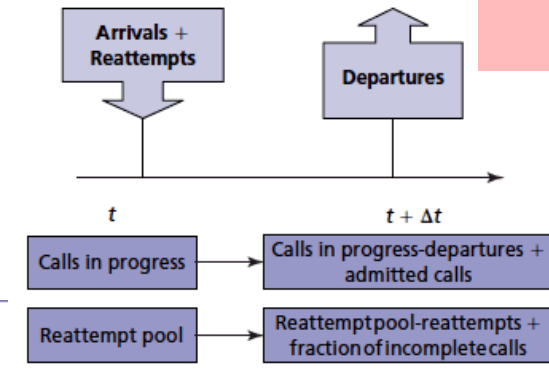
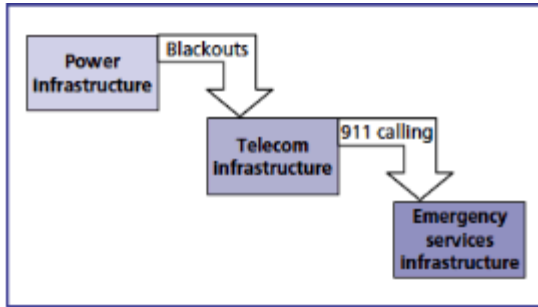
Abstracted Agent Based Modeling,
Derived Network Analysis,
Stochastic Uncertainty Analysis

Network of Infectious Contacts

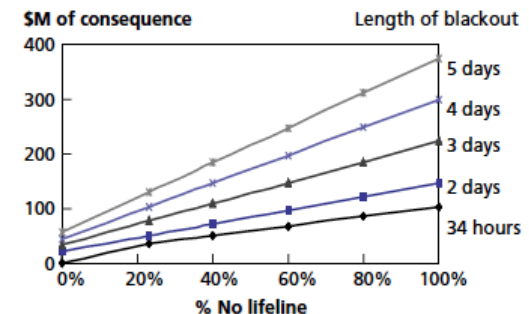
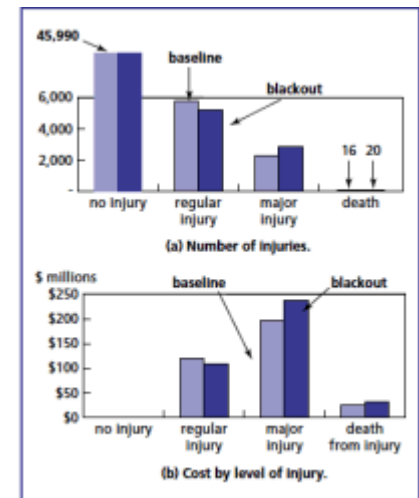


Power Outage: Cascading Impact on Telecom Systems and Emergency Services

Scenario-Based Consequence Analysis using System Dynamics with Sensitivity Analysis to Plan Adaptive Emergency Response Capabilities



Conrad et al (2006)



Behavioral Influence Assessment (BIA)

Informs High Consequence Decisions

- Better understand and anticipate the interplay between specific political/social organizations and general society (including its infrastructure) in response to potential event or actions

Structure

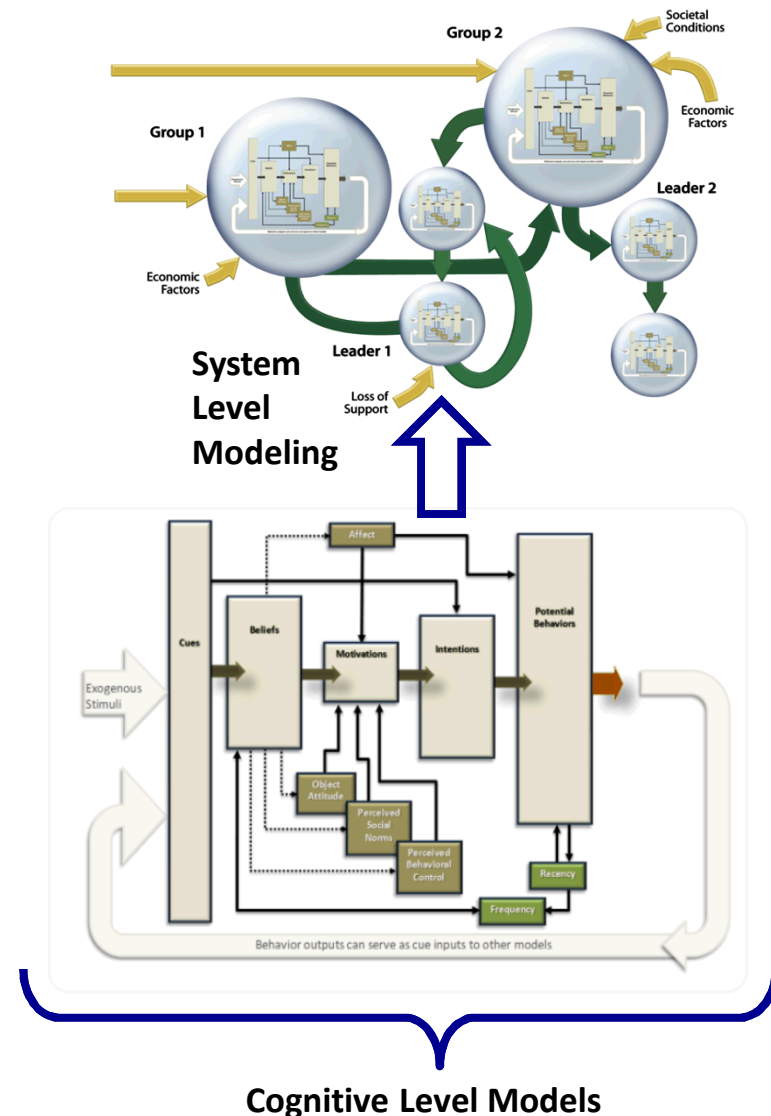
- Synthesizes a set of decision theories into a cognitive-system dynamic framework that captures the dynamics of individuals interacting within groups and societies over time

Features

- Multi-scale and transparent assessment with quantifiable uncertainty based on data, expert information, and decision theories

Impacts

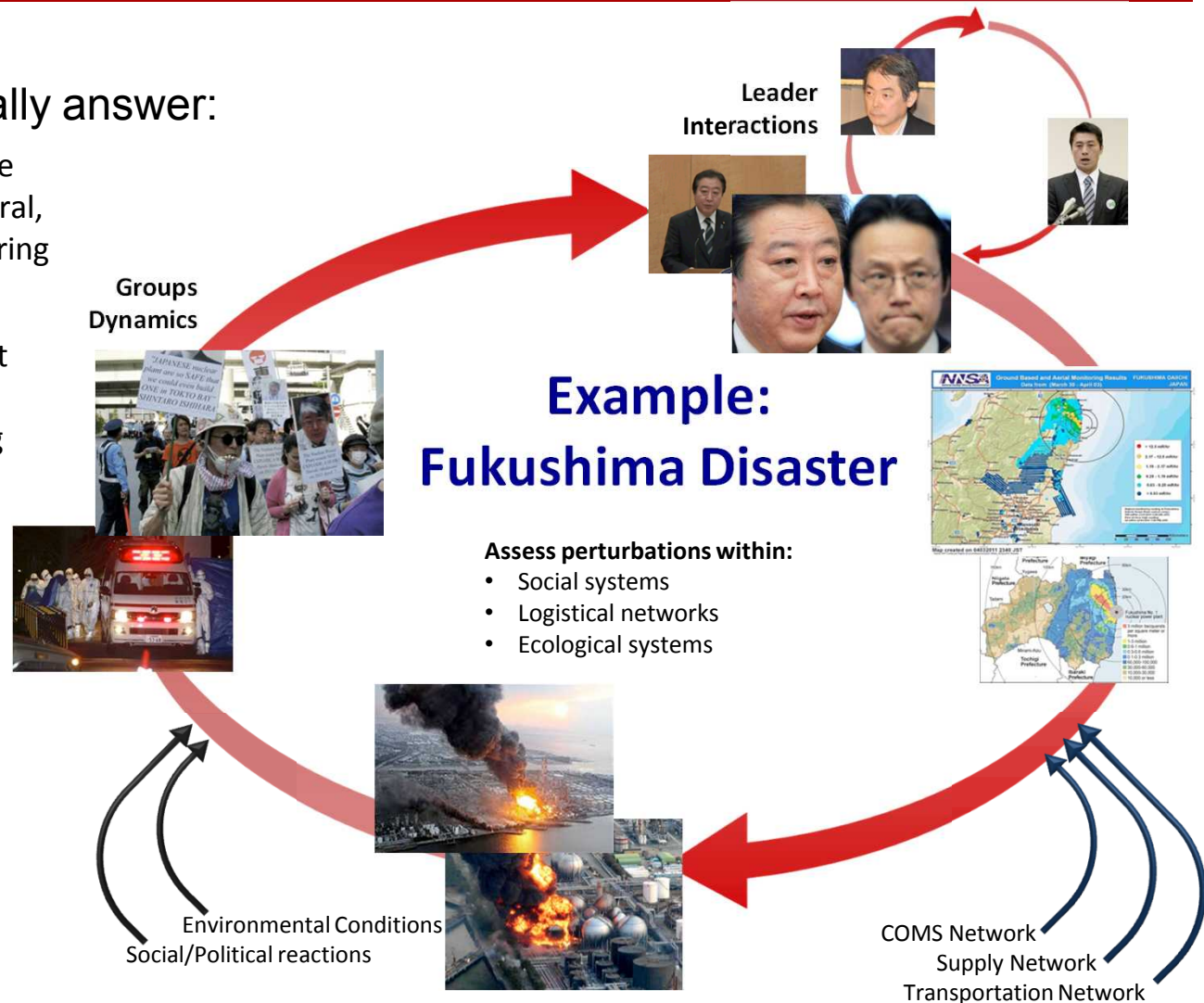
- Enables analysts to assess higher-order (cascading) influences and reactions to events, as well as determine the uncertainty that the event will produce the desired results over time



BIA Tool Can be Integrated With Others

Assessments to potentially answer:

- What are the expected response behaviors within different cultural, social, and economic groups during and after a natural disaster?
- What are the tipping points that drive people to respond in counter-productive ways during natural disasters?
- How could energy security concerns affect behaviors?
- What are the long-term effects of a natural disaster on groups?



Lessons Learned from Policy Analysis

Wicked Problems Are Hard, But Can Be “Tamed”

- Conduct right analysis for different perspectives, data, timescales
 - Decide on question and risk metrics
 - Simplify to essential components
 - Abstract up to multiple simultaneous scales and resolutions
 - Plan how to communicate results clearly and timely - *not optional*
- Quantify/qualify interactions of political, health, social, economic and technical systems including uncertainties
- Couple socio-systems (power networks, societies, etc.) to physical systems (space weather, other climate phenomena, geology)
- Develop methods to handle data issues up front (large, complex; data poor environments)
- Analysis approaches include calibration, verification, validation
- Capture non-local, non-intuitive and interdependency effects
- Operationalize confidence and trust in decision support
- Always include Sense-Making in the process

Summary:

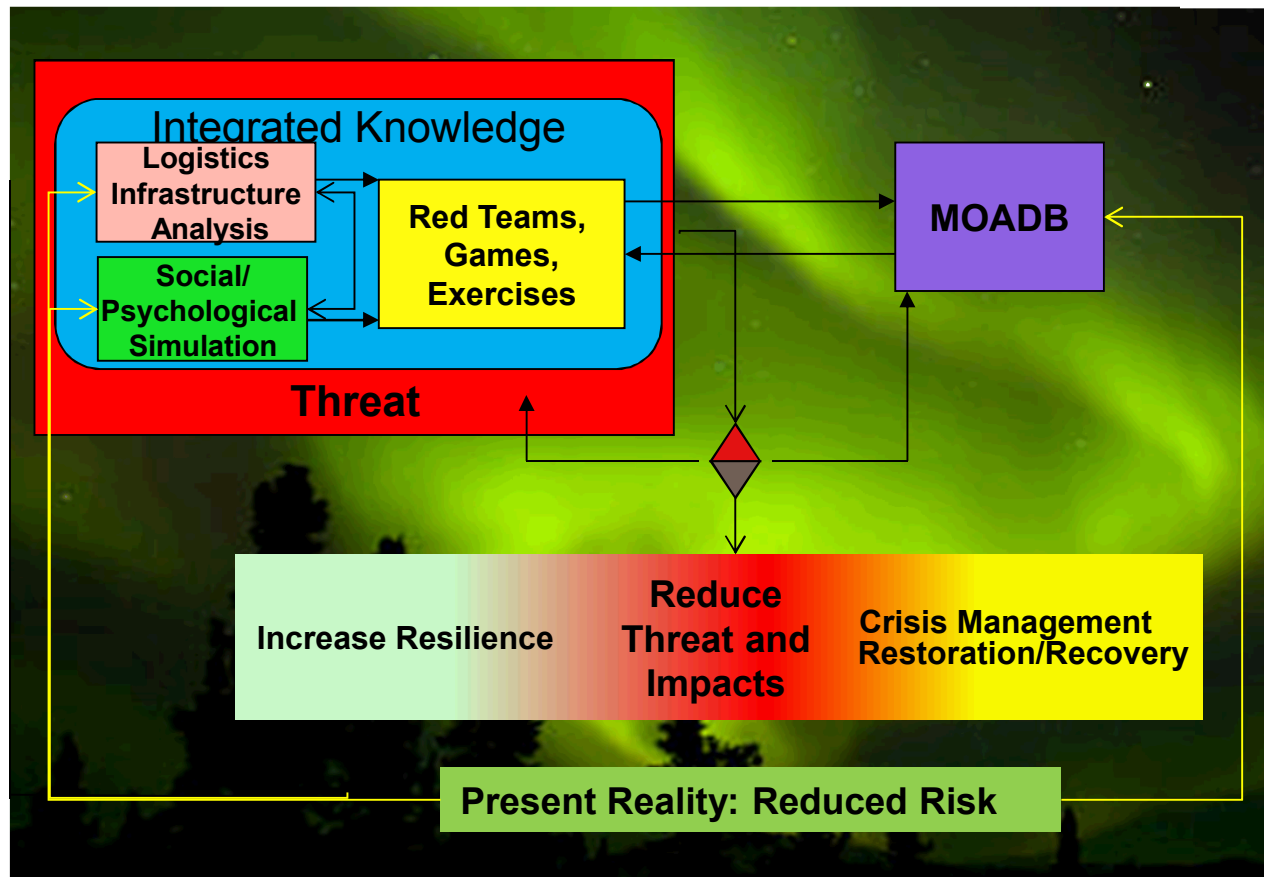
Taming Wicked Problems Requires a CASoS

Descriptive/prescriptive experimentation and analysis to reduce vulnerability

Forecasting analysis to reduce likelihood of exposure

Exploratory
analysis to
increase
latent and
adaptive
capacities

Cost/Benefit
design
analysis to
improve
system
robustness



Optimization
analysis to
radically
improve
system
performance

Predictive
analysis for
minimizing
cascading
effects while
enabling
system
recovery