



“Terrorism” Is a Wicked (not Tame) Problem

The Role of S/T in Future Intelligence Enterprise

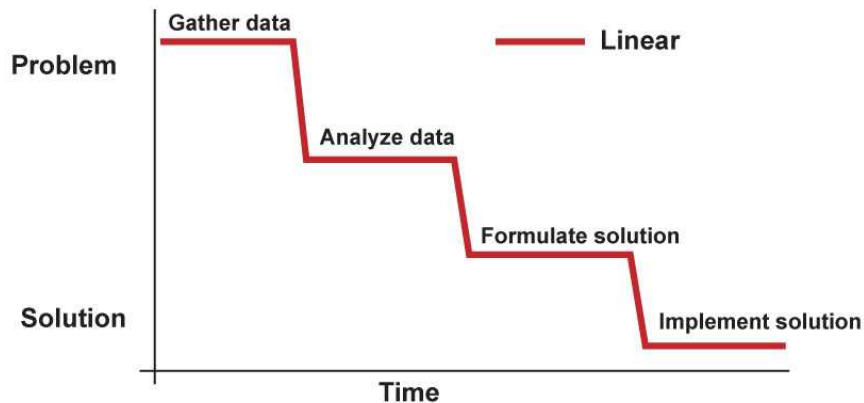
**Joint Military Intelligence College
2006 Annual Conference**

September 26, 2006

**Dr. Gerold Yonas, PhD
Vice President and Principal Scientist
Sandia National Laboratories**

Tame problems have similar characteristics

1. Well-defined problem statement
2. Definite stopping point
3. Right or wrong solution
4. Similar to others of same class
5. Solutions easily tried and dropped
6. Few alternate solutions



Traditional wisdom for solving complex problems: the “waterfall”

Jeff Conklin, Wicked Problems and Social Complexity



Linear solution approach to tame problems

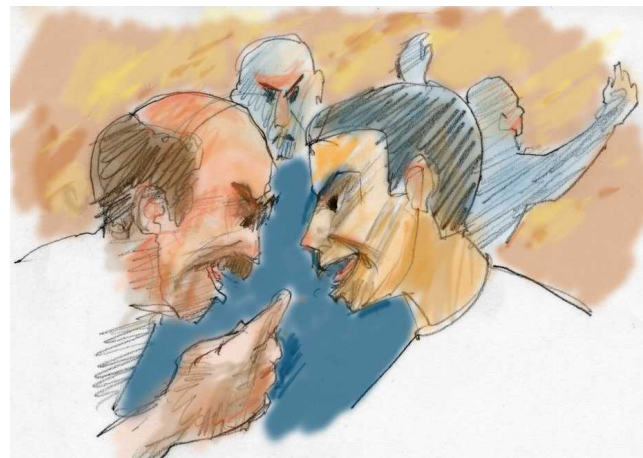
1. **Collect relevant information**
2. **Analyze**
3. **Formulate solution**
4. **Decide to implement solution**
5. **Implement solution**



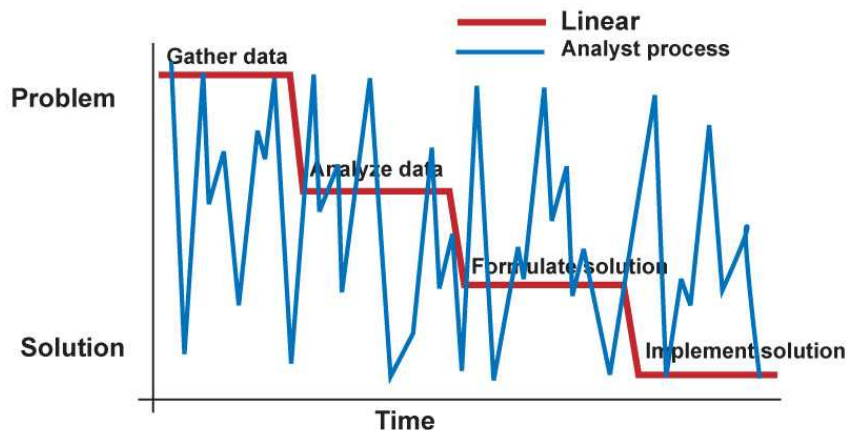
Data/Info Collection → Analysis → Decision

Trying to tame a wicked problem can lead to:

1. Freeze problem definition prematurely
2. Measure variables, drive toward targets
3. Ignore complicating factors
4. Select from a few over simplified solution options
5. Give up, do as you are told
6. Assert problem is solved



People taming wicked problems with different perspectives, backgrounds, organizations, and goals leads to escalating confusion, conflicts, and paralysis



Pattern of cognitive activity of one wicked engineer: the “jagged” line

Jeff Conklin, Wicked Problems and Social Complexity

Symptoms that the Wicked Problem is disguised as a Tame Problem

1. People assume the problem is tame
2. Claim that the way out of the mess is better organization
3. Require defined clear roles and responsibilities
4. Get on with it



"if we could only get organized and put somebody in charge, we could solve this problem"



Dealing with Wicked Problems

The approach:

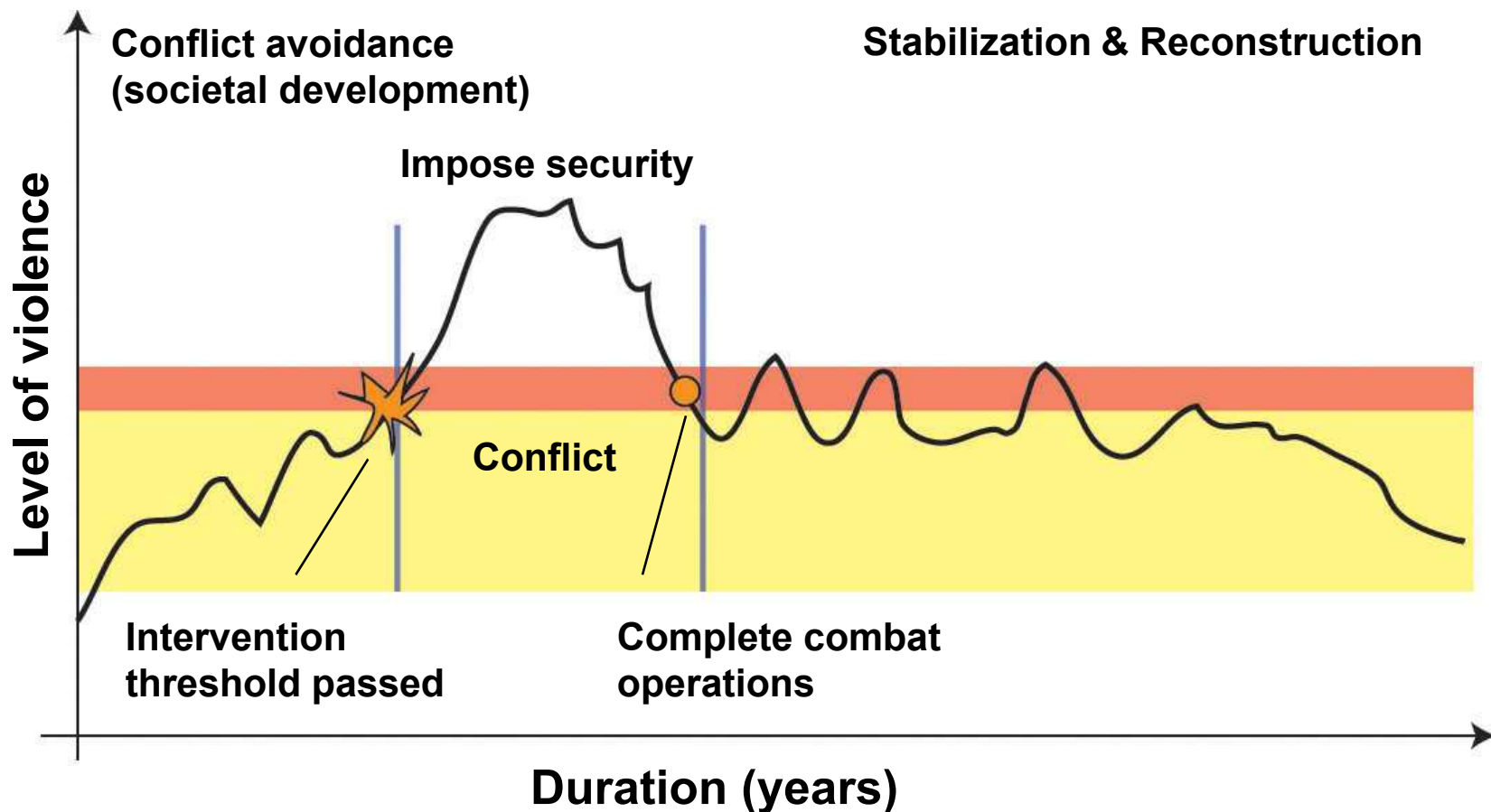
1. “Formulate the mess”
2. Develop a spiral (not linear) process
3. Share awareness of changing context
4. Communicate often, with high fidelity, to all levels
5. Focus on system issues, not just pieces.
6. Remember: “success is the devil”
7. Trust each other as the game changes



Reference: System Thinking, Jamshid Gharagedaghi

The first step is to admit that the problem is not tame.

Military Perspective on Conflict—"The Long War"



Ref: Hans Benidike, NDU (getting from Liz)



The Tools of Future Adversaries

Strategic

- Nukes
- Special nukes
- Very special nukes

Conventional

- ASATs
- Cyber attack
- Global strike
- Fleet attack
- Robot swarms
- Nano attack

Irregular

- IEDs
- RDD
- Bio/Ag attack
- Hostage
- Assassination
- Infrastructure attack
- Anti-material
- Cyber

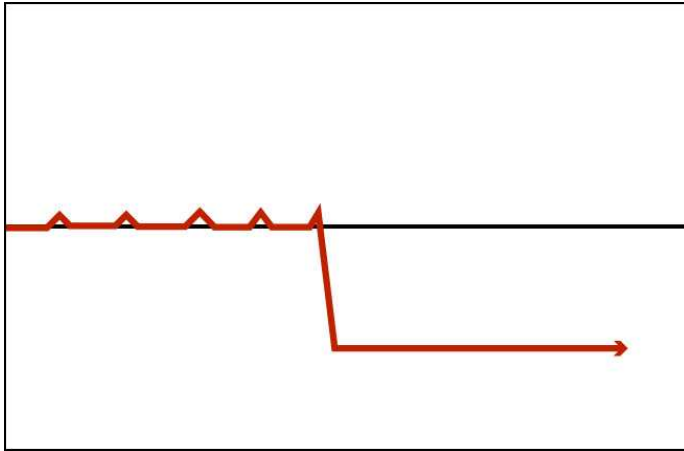
Social

- Psyops
- Induced chaos
- Insider
- Non-violent resistance
- Exponential immigration
- Financial attack
- Military coup
- Race war

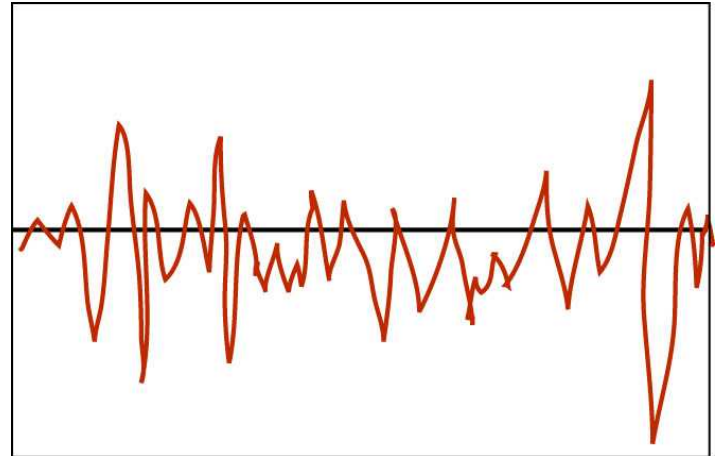


A Goal of Adversaries is to Disrupt our Societal Stability

Collapse

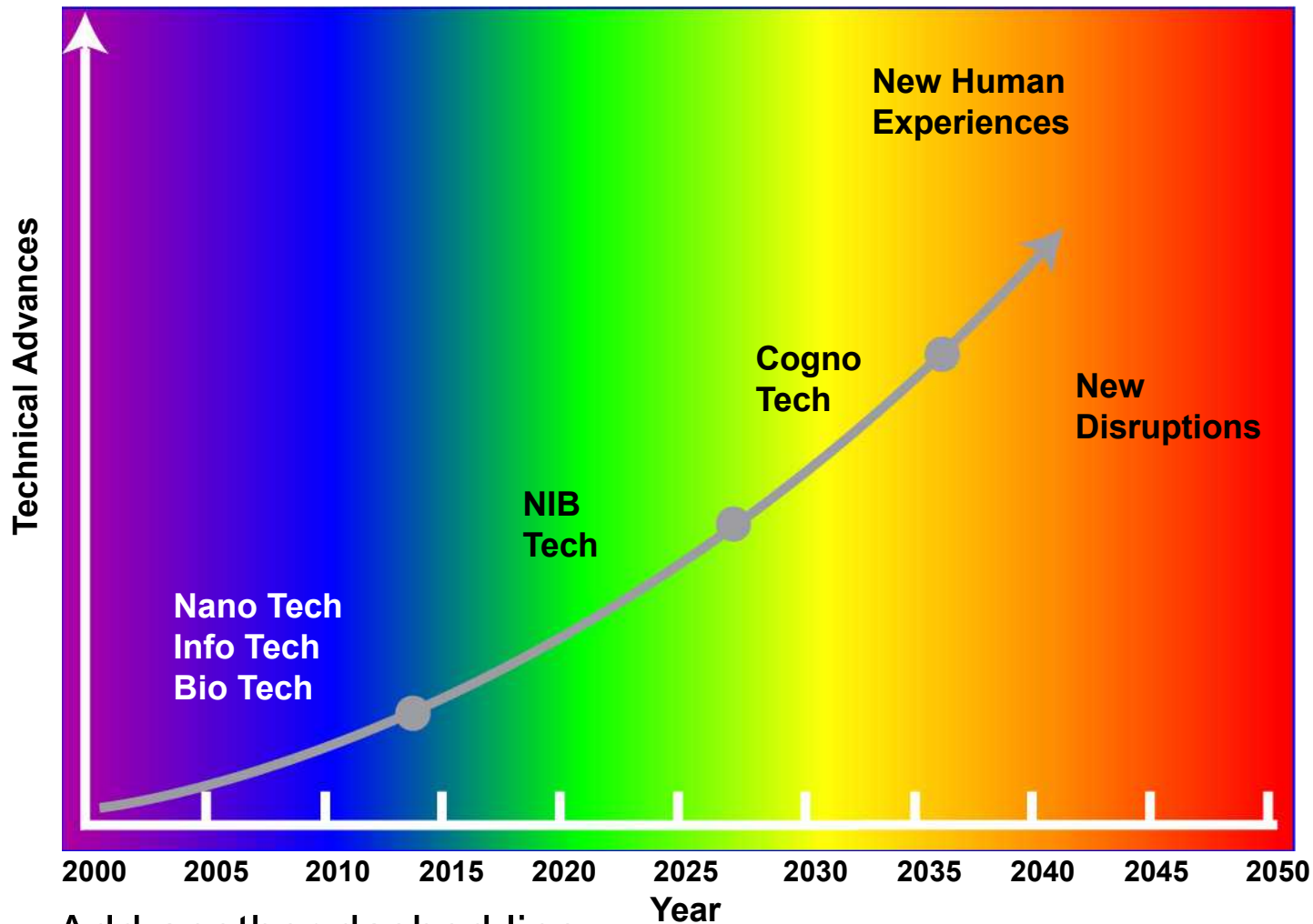


Chaos



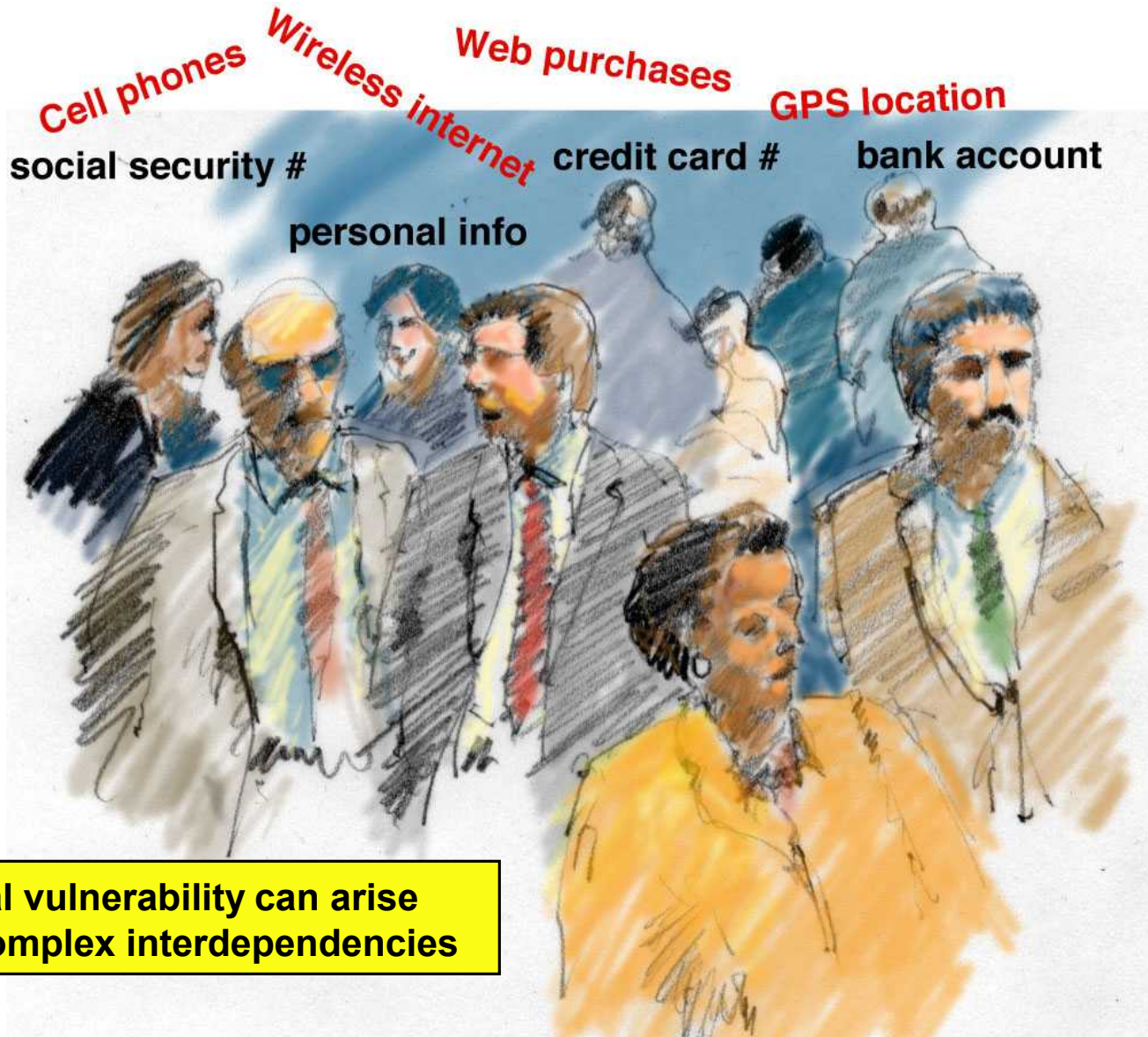
This slide needs to be changed

The Advance of Technology will be available to all sooner than we think



Add another dashed line

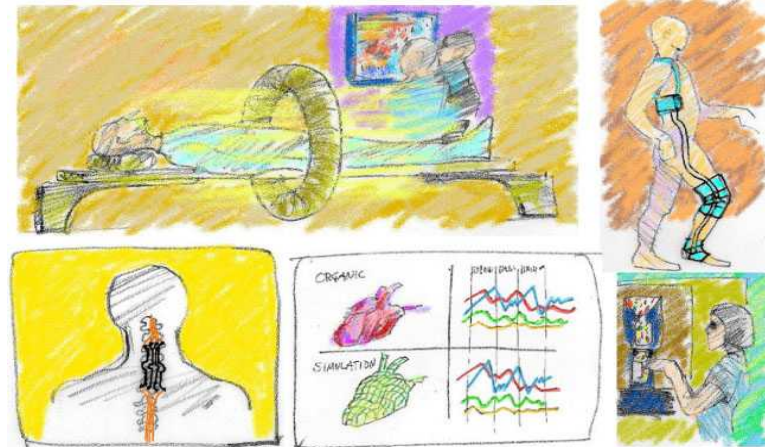
Ubiquitous Infotech



**Societal vulnerability can arise
from complex interdependencies**

Everybody will demand applications of biotechnology

- Disease detection/prevention
- Injury healing
- Disability reduction
- Affordable health care



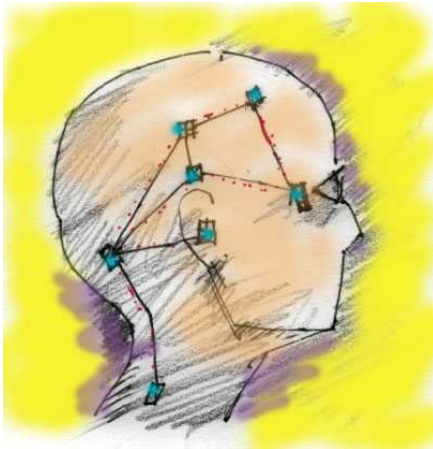
Bioweapons?

Tracking advances in biotech
will be very challenging



Cogno Tech Is Accelerating

- Wearable monitors
- Sensory and neural prosthetics
- Behavior & cognitive enhancement



Economic and social implications will drive technology advances very rapidly

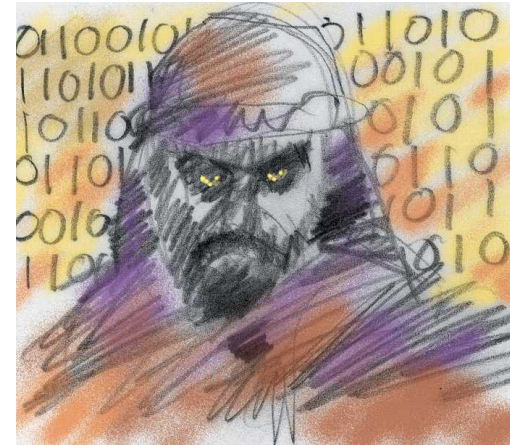
Advances in neuroscience will have many National Security impacts



Traumatic brain injury



Deterrence & dissuasion



Understanding the adversary



Enhanced analyst



Enhanced soldier



Deception



The Neuro Spectrum

Understand

- brain trauma
- attention
- sleep
- stress
- peer pressure
- decisionmaking
- learning
- trust
- religious feelings

Restore

- treat injury
- manage fatigue
- treat disease
- stress mitigation
- pain management
- addiction correction
- manage depression

Enhance

- trauma “armor”
- custom attention
- improve decisions
- pain tolerance
- drug tolerance
- instant learning
- improved cognition
- improved memory

Degrade

- reversible trauma
- artificial fatigue
- artificial narcolepsy
- unreasoning fear
- false pain
- substance sensitivity
- memory loss

Acceptable

Controversial

Questionable

←————→
Social, moral, ethical

Enhanced cognition can have positive and negative implications

- Judgment and decision support



- Enhanced learning & cognition

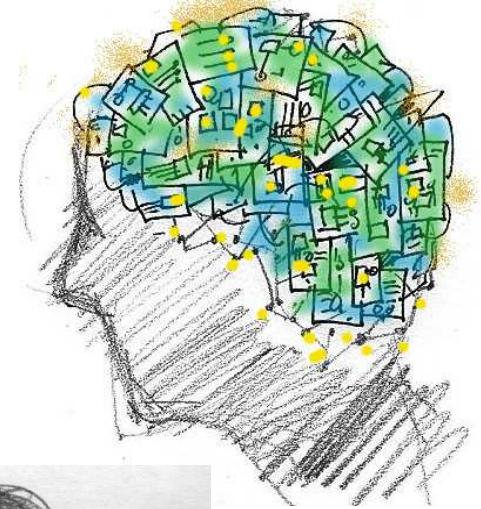


- Negative societal control?

Adversaries won't have the same limitations

Military intelligence will be impacted by advanced is brains, biotech, biomed

- **Adaptive brain/computer systems**
- **Wearable sensors/computers/actuators**
- **Performance enhancing drugs/EM field**



**Information Systems will be
vulnerable to hacking/
jamming/damage**



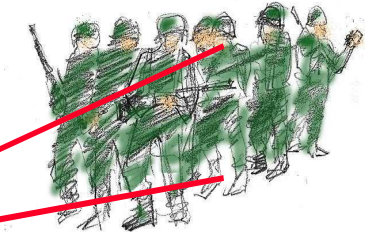
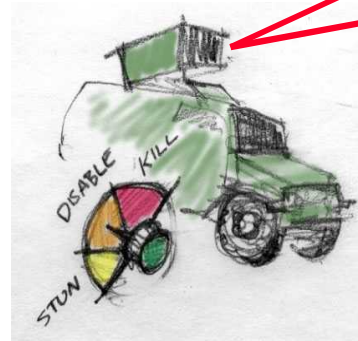
Beams as weapons for defense & offense

Lasers, HPM,
& particle beams



Non lethal weapons
tunable to

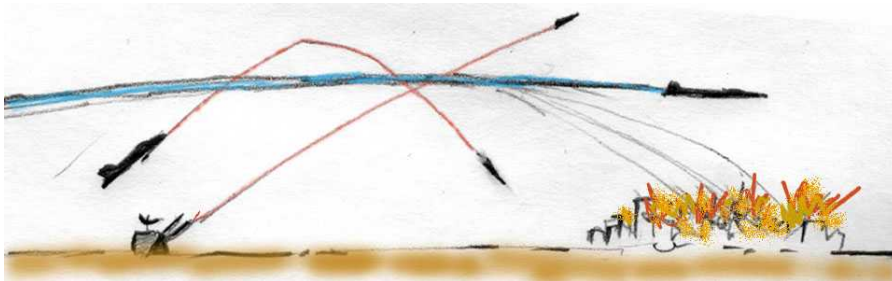
- stun
- permanently disable
- kill



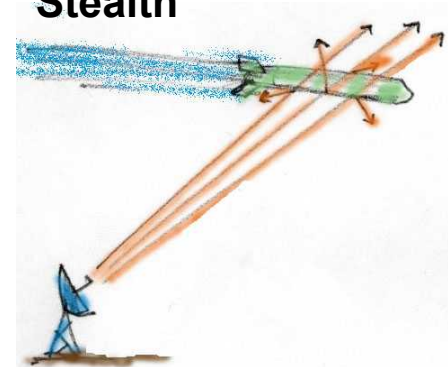
Doctrinal / legal / ethical issues will limit our use

Hypersonics and Stealth

Hypersonics



Stealth

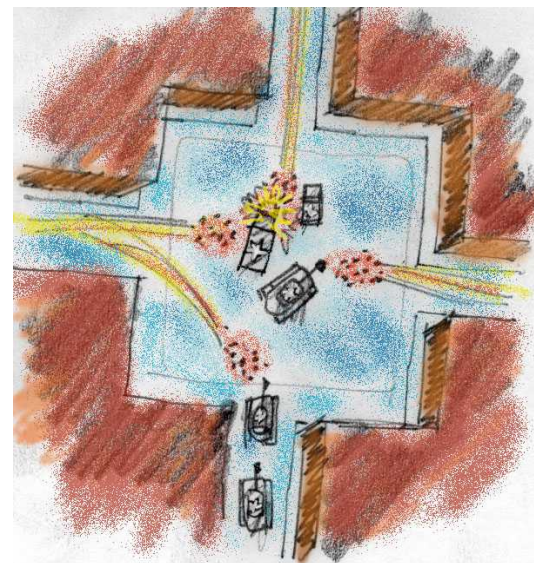
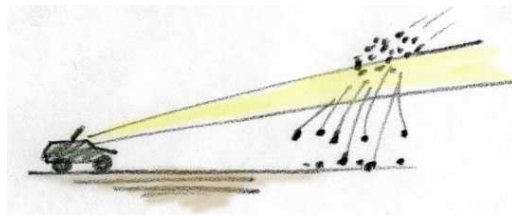
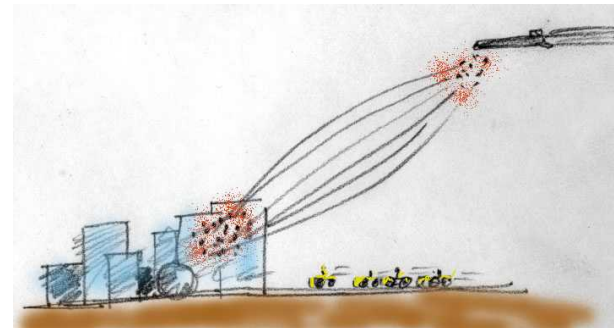


Surprise attack / instability / psychology of precision strike

The battlefield will be dominated by swarms of robots

Small, cheap, mobile robots

- Swarm behavior
- RSTA & attack ops
- Sensors & weapons

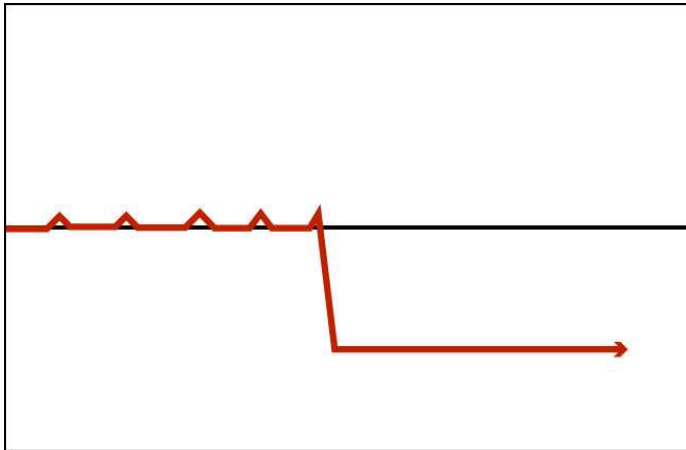


**Perch, search and lurch will replace
lurch, lurch, lurch**



Protect/attack: Societal stability

Collapse of Brittle Society

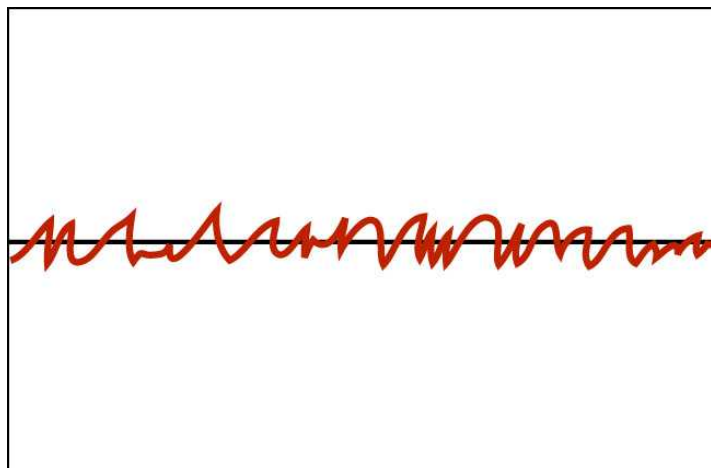


Transition to Chaos



or

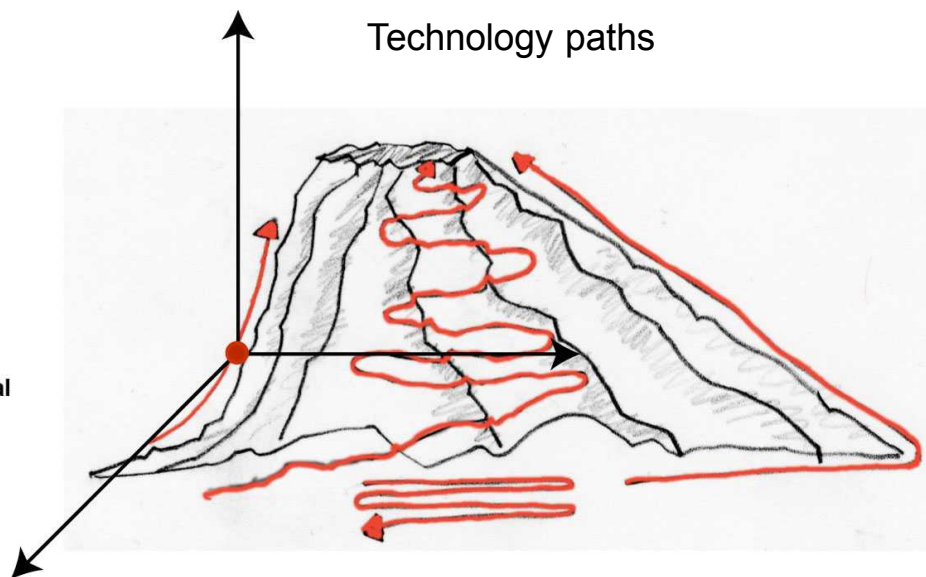
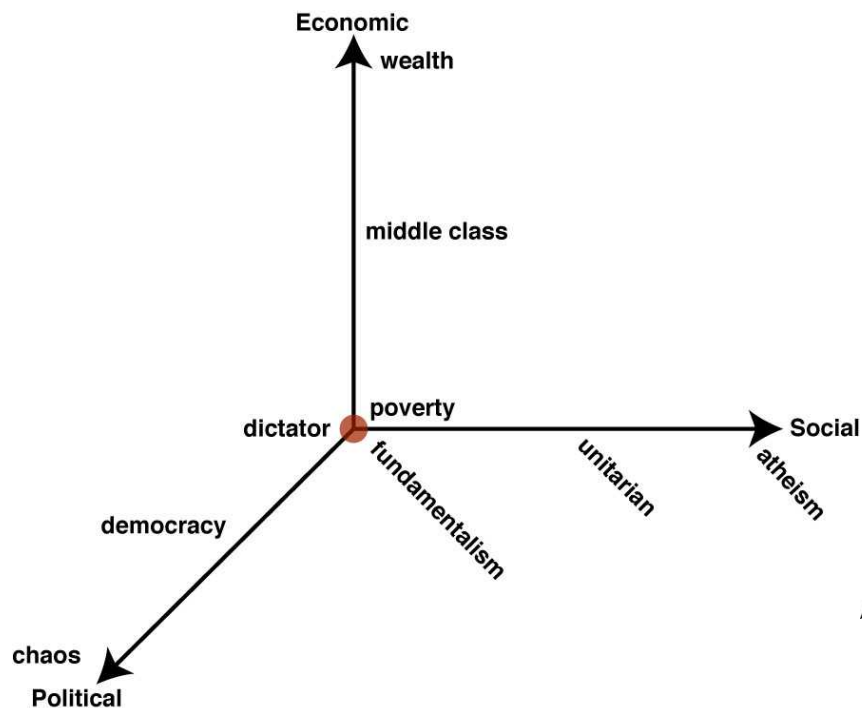
Sustainable Dynamic stability



or

Change
chaos
box!

Analysts must follow the technology trails in a social, political, economic context



Our Goal Should Be Dynamic stability





Don't use the following

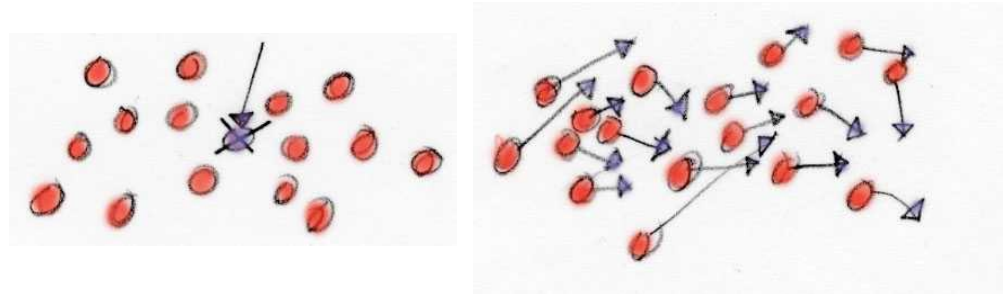
The societal manipulator vs the robust, distributed, semichaotic society



The brittle society single point failure



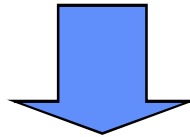
Robust, distributed, semichaotic





Wicked engineering programs will attract a different kind of student with real advantages

- **More diverse – civil/environmental ahead?**
- **More systems-oriented**
- **More political/economical/societal**



- **Better positioned to take leadership roles in industry, government**
- **Better career/job security (wicked work is harder to export)**
- **More flexible/adaptable backgrounds, perspectives and skills**



Wicked engineers need a different kind of education

- **Embedded complex systems thinking, not added-on electives**
- **Interdisciplinary as well as multidisciplinary**
- **Problem-based learning, experiential learning, gaming/simulation**
- **Neuroscience-based pedagogy?**



**To make a difference in the future,
your graduates will need to be more “wicked”**

- **Homeland Security**
- **Infrastructures resilience**
- **Climate Change**
- **“Peaking” Oil**
- **Genetics/Health Maintenance**
- **Modeling/Computing/Predictive Engineering**
- **Neuroscience/Psychology/Enhanced Cognition**
- **Quality of Life/Economic Well Being**
- **The “Long War”**

and

Rapidly Advancing Technology