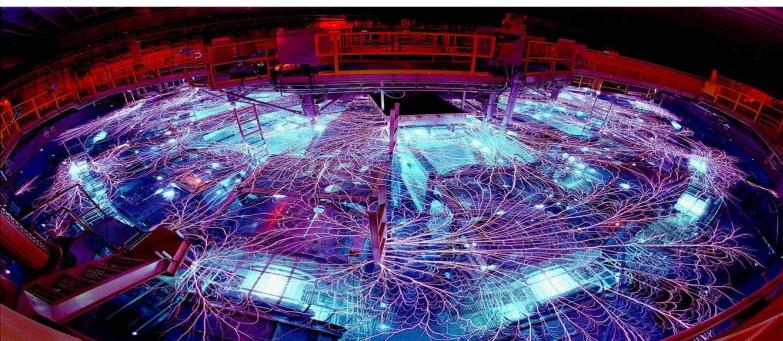


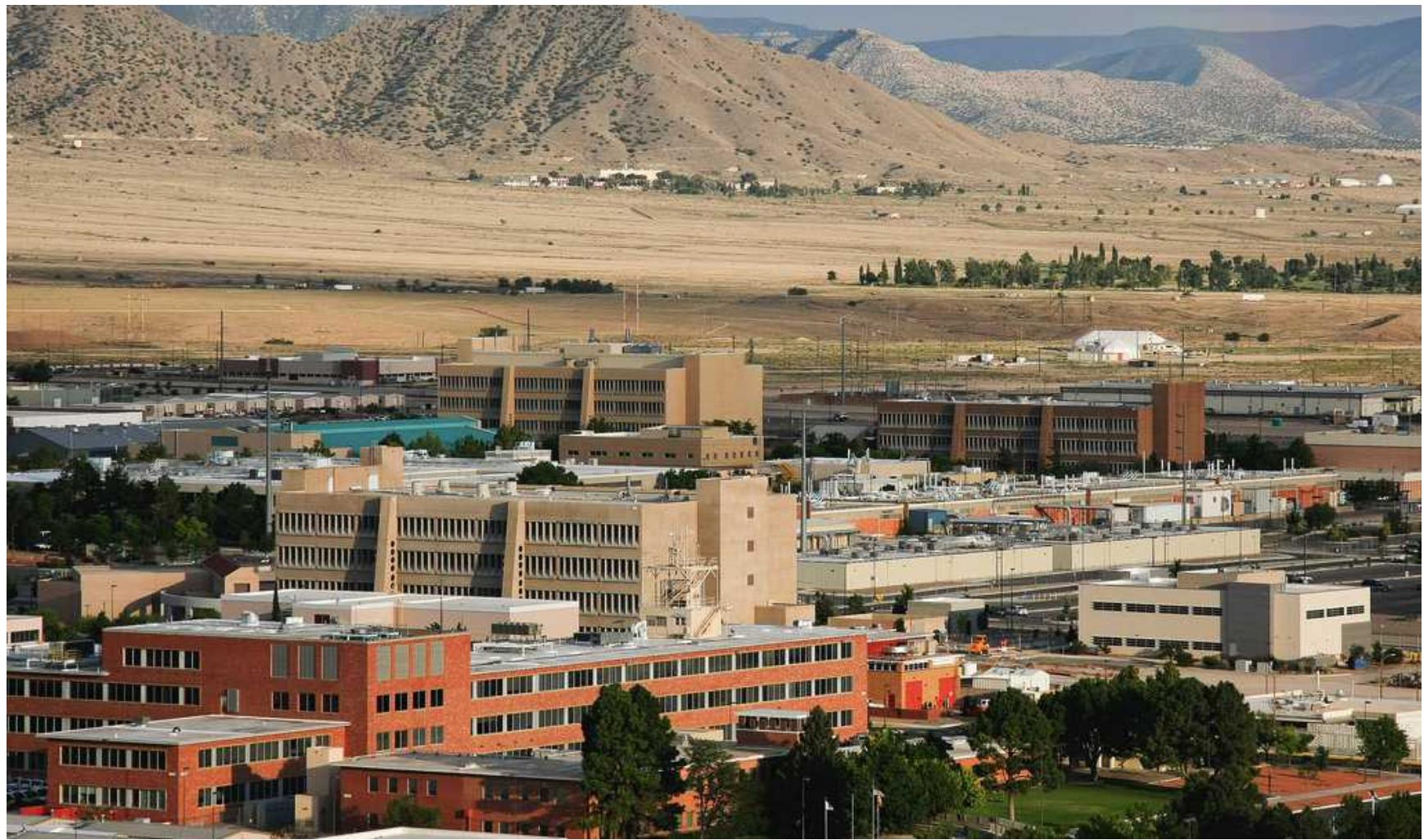
*Exceptional service in the national interest*

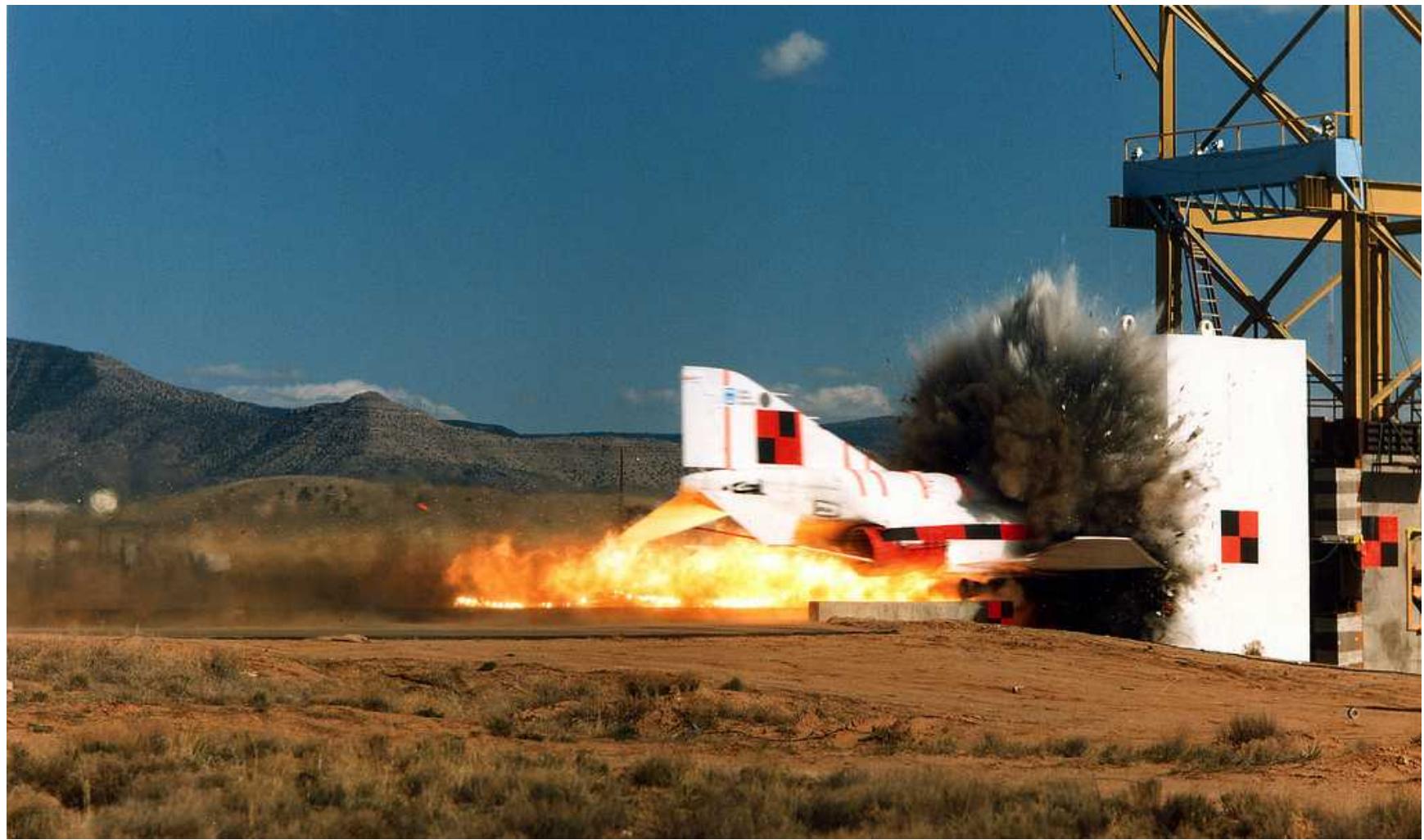


# Collaboration ::

## Get Your Company to Participate

# EXCEPTIONAL SERVICE IN THE NATIONAL INTEREST



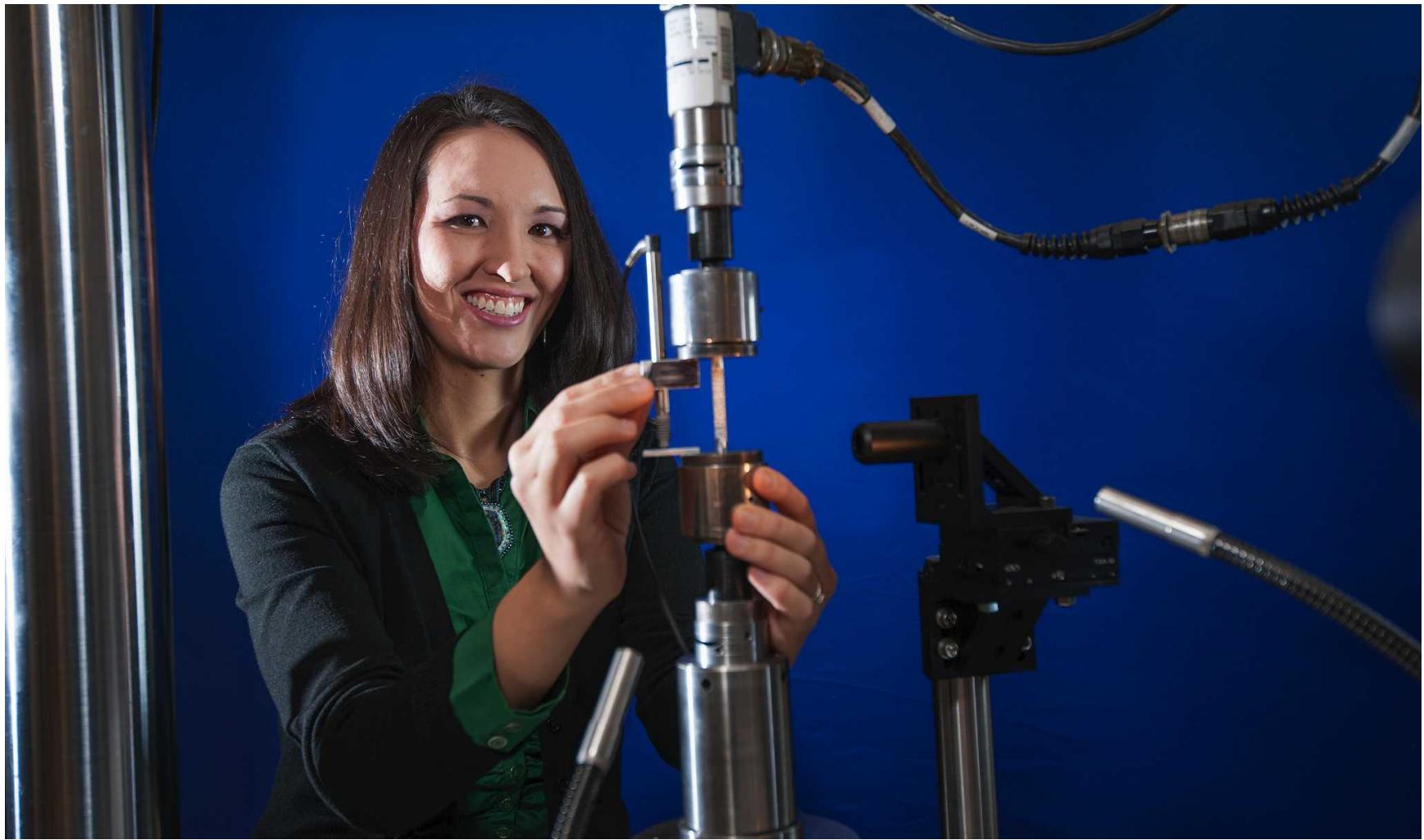


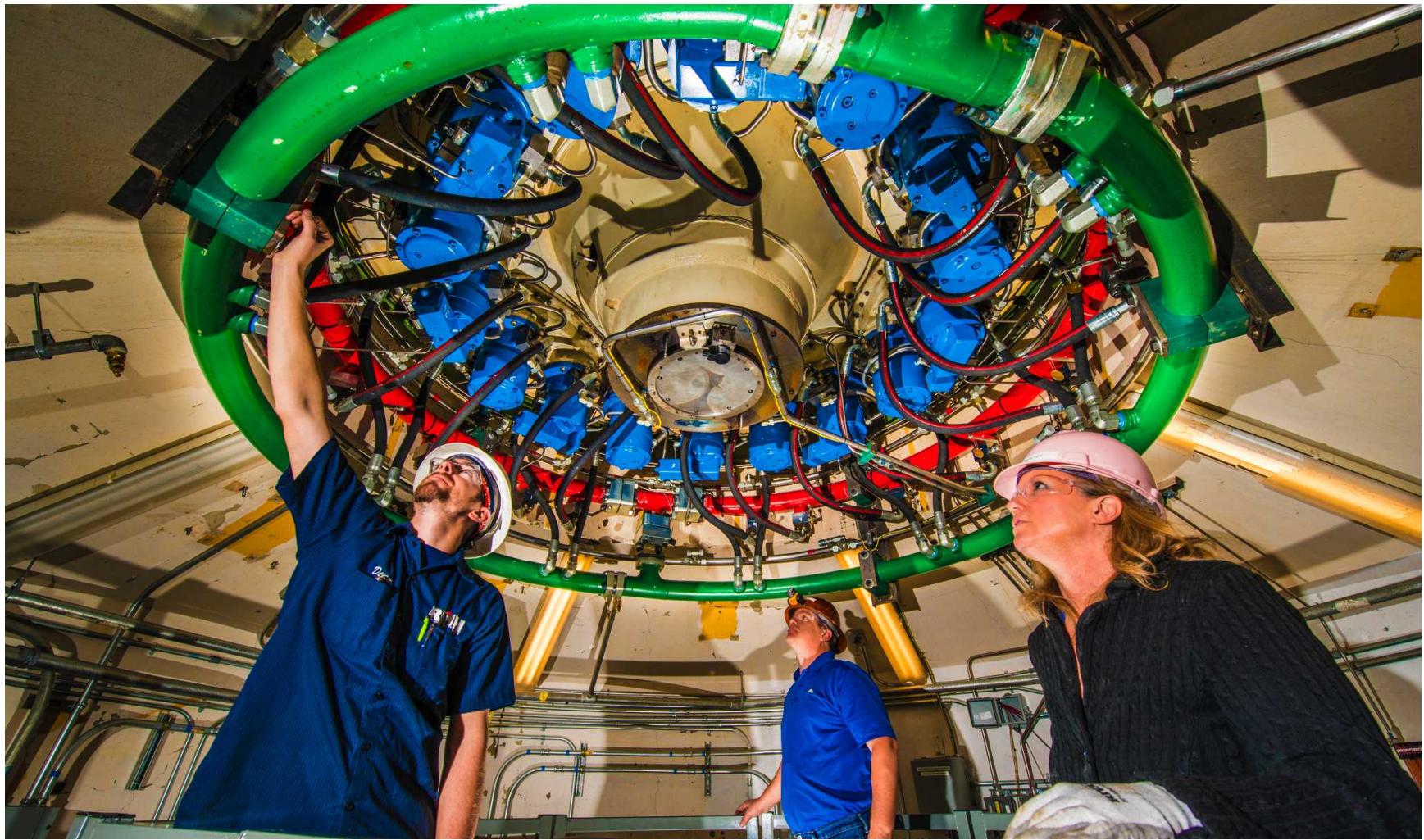


# Me

- Program Manager – web collaboration
- Agile Coach and Scrum Master – intranet redesign project
- CA site
- Behavioral ecologist by training
- Interest in social systems supported by technology







# Challenges to collaboration

- Secret knowledge
- Information silos
- Constant cyber attacks
- Counter intelligence concerns
- ‘Web 2.0’ seen as security threat
- Teams not co-located
- Competition for recognition, funding
- Large COTS tools aimed at support, not mission

# Expected gains from “web collaboration”

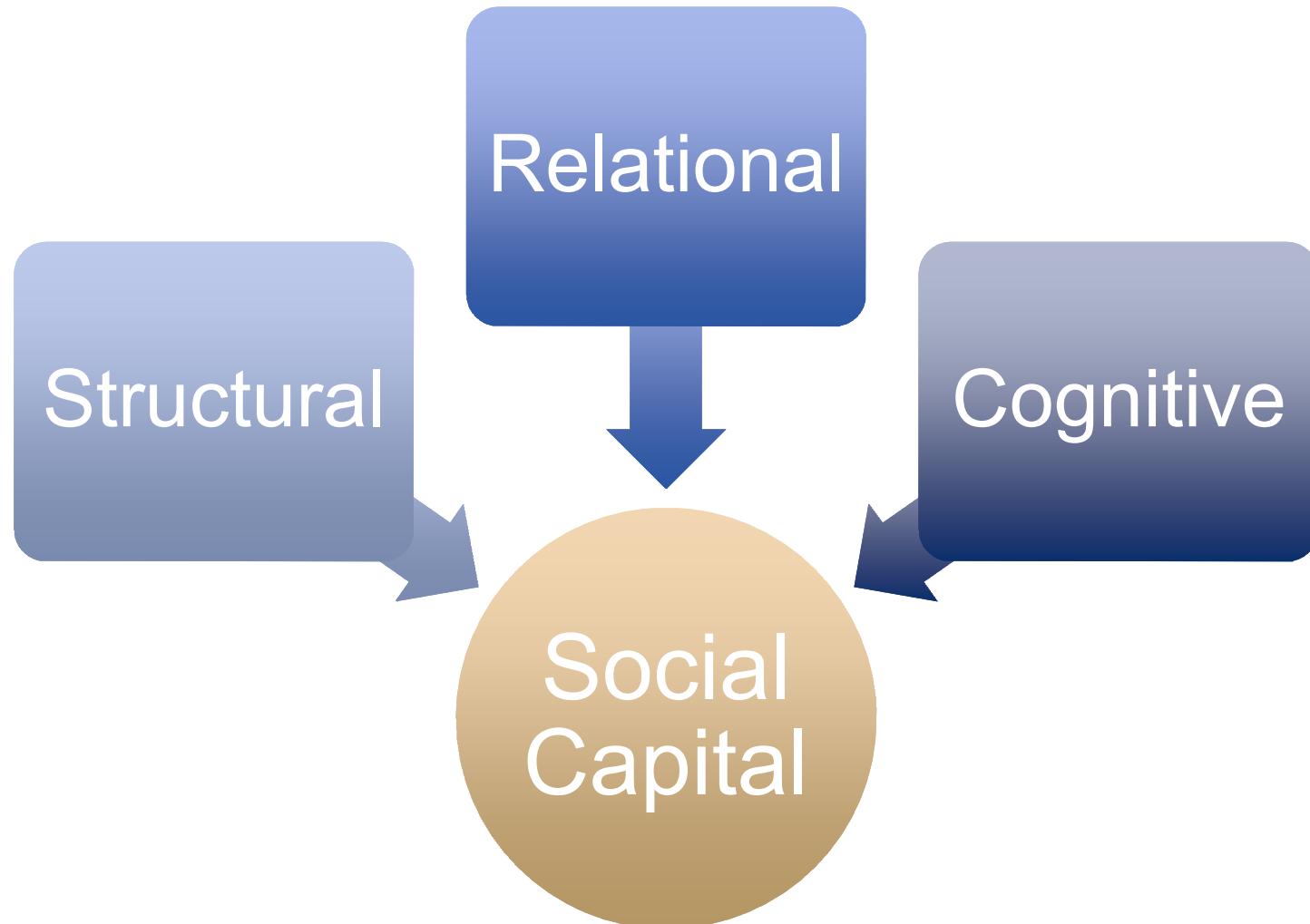
- Find collaborators – expertise networking
- Find information on the intranet (including data sets)
- Staying abreast of Sandia objectives
- Know where I fit in
- Knowing what other groups at Sandia are doing
- Knowledge about tooling (what's new, do we have, how to get)
- Working with shared resources (i.e. - HPC)
- Reproducing results
- Communicating provenance



Expected collective or economic benefits derived from cooperation between individuals and groups

====

## **SOCIAL CAPITAL**



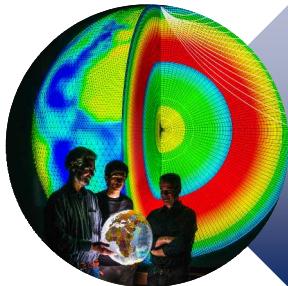
# Structural



## Social Ties



## Communities of Practice



## Knowledge Resources

# Relational



## Trust



## Cost



## Innovation

# Cognitive



Common  
Understanding



Shared  
Paradigm

# FAILURES ABOUND

## Doing Nothing

- Intranet of links
- Un-findable resources

## Skunkworks

- Thunderbook
- Dogear

## COTS

- One size does not fit all
- Not accepted by staff

# Lessons learned

## Information-centric

Worklife revolves around information

## Opinionated

Scientists like to debate ideas

## Connected

Form connections over shared interests

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 carbon carbon\_dioxide climate\_change co2 [edit tags](#)

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	19
	16
	13

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diversity	15
security	14
ux	14
energy	13

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45  | Plug it! 7d ago · 

**The Eight Most Evil HR Policies**

career employees employers hr human\_resources policies  
quality\_of\_life stack\_ranking workplace [edit tags](#)

We are all waking up from our stupor and realizing that just because you have a job doesn't mean you should be treated like dirt. There is no reason on earth for HR policies to be as insulting and...

4 Comments so far

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thumbs down on stack ranking  
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**Around Sandia » Paul Hommert to retire**

hommert [edit tags](#)

Sandia President and Laboratories Director Paul Hommert announced May 12 he will retire in mid-summer, five years after becoming Sandia's 13th director.

The process to name a successor is expected...

0 Comments

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	Matthew J. McDaniel	24
	Jeffrey R. Hines	18
	Matthew J. McDaniel	16
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**Top Tags** # of Tags

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security	14
energy	13
ux	13

**My All Time Activity**

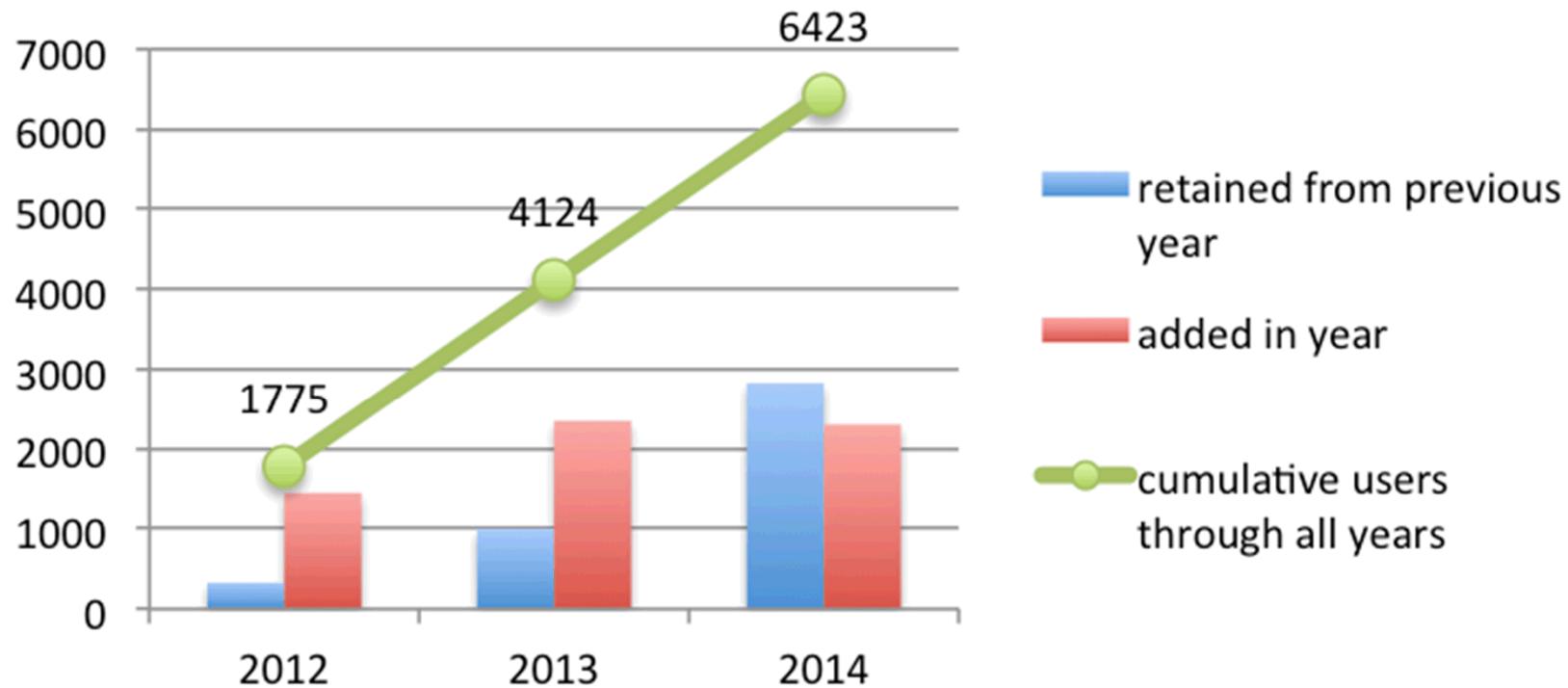
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34 Answers

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twitter	25
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agile	19

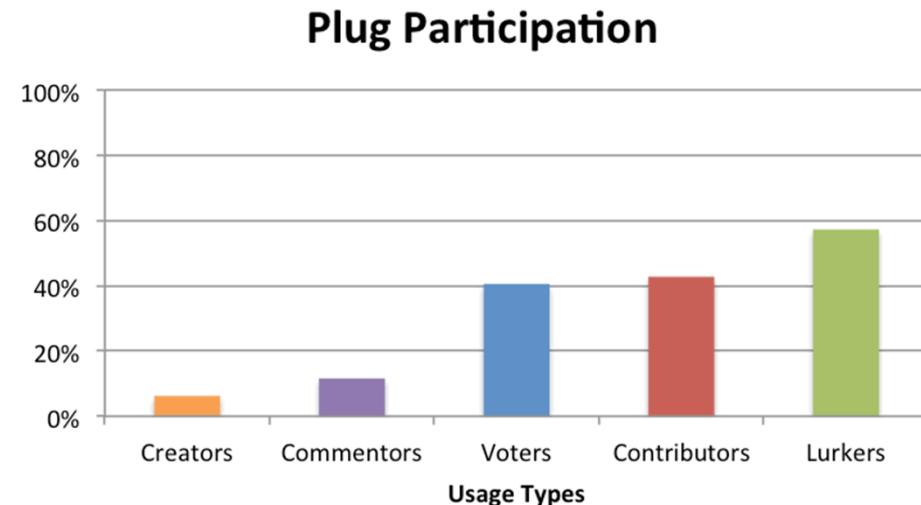
# Plug:

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- 5,973 total posts
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## Updated NASA Data: Global Warming Not Causing Any Polar Ice Retreat

crisis environment global\_warming nasa polar studies weather winter  
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Updated data from NASA satellite instruments reveal the Earth's polar ice caps have not receded at all since the satellite instruments began measuring the ice caps in 1979.

### 91 Comments so far

Latest comment from  1h ago:

I agree with Alan. The problem with public debate between subject matter experts and their amateur detractors is that it gives an appearance that there is a legitimate debate. Many people are...

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## ARTICLE

[Application Readiness in Full Swing at DOE Labs, Part I](#) 2 Plugs**There's been new activity on a Plug post**

There have been 3 comments on "[Agile Product Ownership in a Nutshell - YouTube](#)" since you last viewed it.

Thanks Hope. This is a great tool for Scrum Teams to better understand the role of the Product Owner.

comment by [REDACTED]

This video is also a Lean video as Kanbans are how we limit cars being built in a factory .... The backlog of stories does not need to be 'no' as long as your backlog has a priority and the distance in time from being considered is always visible to all. If you want to be on the show "Hell's Kitchen" there is a 2 season backlog, not no, but no for me. In open source we might keep a very long backlog the key is people have to let go of backlog as commitments. Only the iteration is committed ;-). nice video

comment by [REDACTED]

As noted at the scrum of scrums, this was a very insightful video.

comment by [REDACTED]

6  | Plugged      2d ago · 

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Quote of the Day  
*While I am overwhelmingly proud of work that I, believe me, did not do on my own, I can assure you that awards have very little bearing on my own personal happiness, my own sense of well-being and purpose in the world.*  
— Meryl Streep

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[New CEE website offers tools and resources for engineers and scientists – Lab News Interactive](#)  
October 16, 2014

[TeamForge Training Courseware Available for all Unclassified Sandia TeamForge Users](#)  
April 5, 2012

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# Take-aways

- Asked “what are important infrastructures at Sandia”
- Asked “what benefits can we gain through collaboration”
- Improved offerings constantly, based on research – not hype
- Watched for openings for integration

# Questions?

- Hope Niblick
- hniblic@sandia.gov

# References - Credits

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