

number of hours the thermochromic is at or above 60°C is 89 hours per year, so, if exposed for 30 years, the total number of hours of exposure would be 2,670 hours for this west-facing facade. Note that at the actual site, thermochromic glass temperatures of 74°C were measured. This is either due to the measurement, since the thermistor (temperature sensor) yields a reading that is 3.6-5.4°F (2-3°C) greater than the actual glass temperature, if irradiated, or due to an underestimate of the reflected irradiance in the simulation.

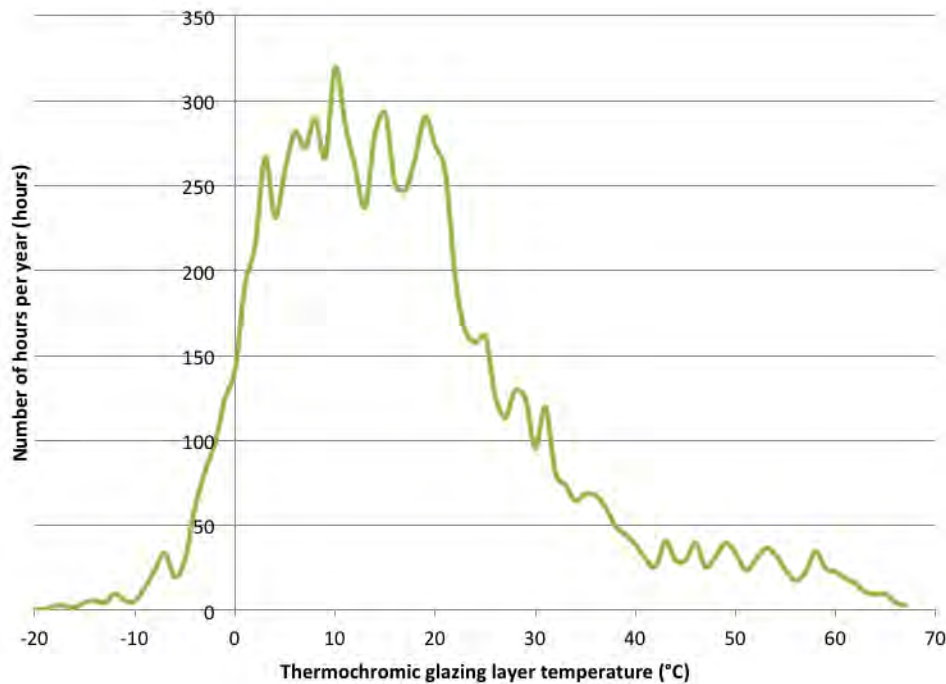


Figure 22: Number of hours per year that the surface temperature of the thermochromic window was at a given temperature. For example, the thermochromic window was at a temperature of 32°F (0°C) for 150 hours in the year. Data were generated using EnergyPlus simulations.

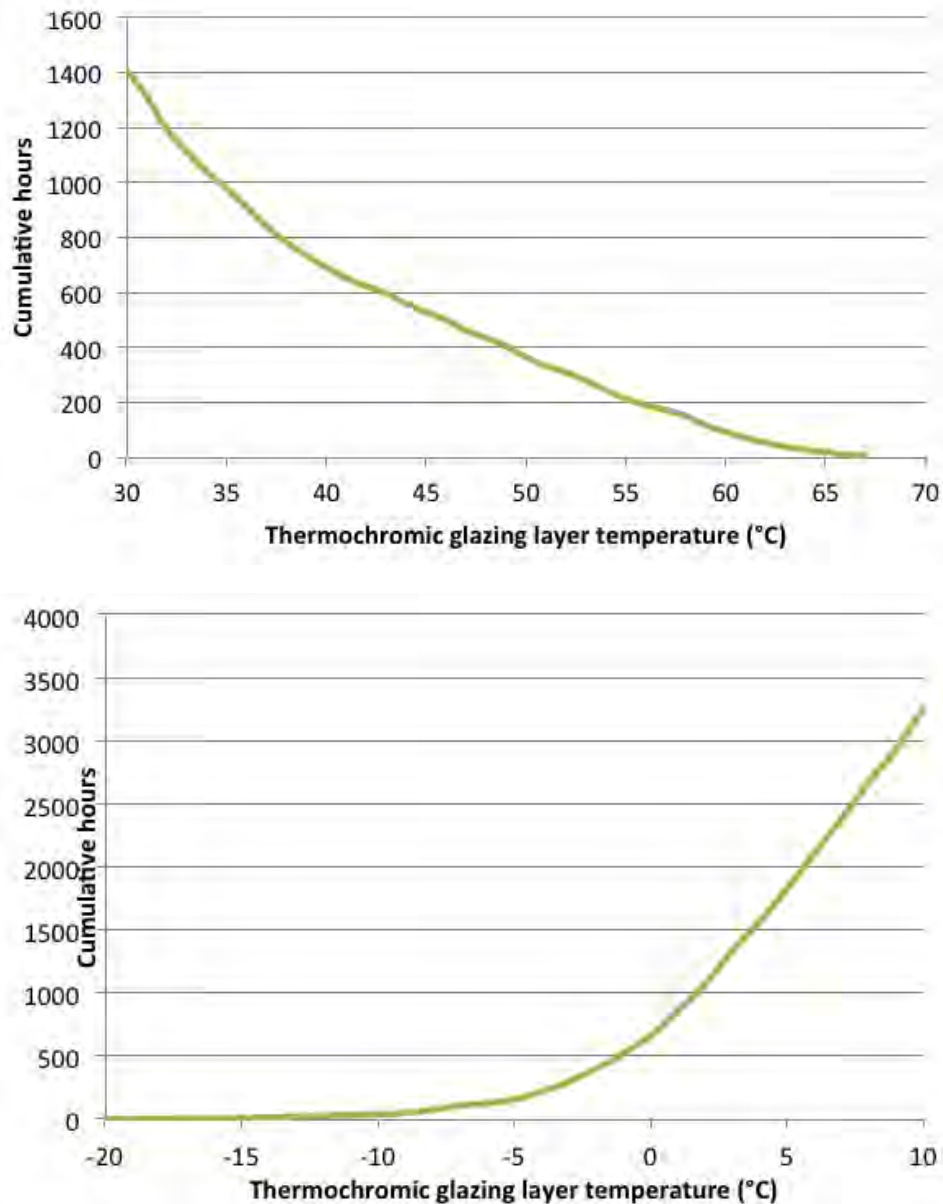


Figure 23: Number of cumulative hours that the temperature of the thermochromic layer was at or above the temperature given on the x-axis (graph above) or at or below the temperature given on the x-axis (graph below). For example, the number of cumulative hours that the thermochromic was at or below 32°F (0°C) was about 660 hours in the year.

The hours of exposure are used to assess the durability of the thermochromic film but not the durability of the seals. If there is a large temperature difference between the inner and outer pane, it stresses the adhesives used to seal the glass layers to the IGU spacer. Seal failure can lead to condensation in the IGU and loss of any noble gas used within the cavity between the glass layers, reducing insulating properties. It can also lead to degradation of the thermochromic material. This is unlikely to be a significant issue for thermochromic windows since there are applications with dark tinted glass, but further investigation is warranted since, unlike tinted glass, the thermochromic tints and un-tints with temperature.

Durability of the film's adhesive is subject to the same issues that all window films face. Typical warranties for window films applied to indoor surfaces as a retrofit measure is 10 years. Since the film is applied within an insulating glass unit, warranty periods may be longer.

B. ELECTROCHROMIC WINDOWS

ELECTROCHROMIC SOLAR-OPTICAL PROPERTIES

As with the thermochromic windows, we use the spectral data to show how the electrochromic glazings transmit, absorb, and reflect visible and near-infrared solar radiation (Figure 24). Wavelengths between 380- 740 nm denote the visible range, while wavelengths between 740-2,500 nm denote the near- to mid-infrared range of solar radiation. Spectral data were provided by the manufacturer.

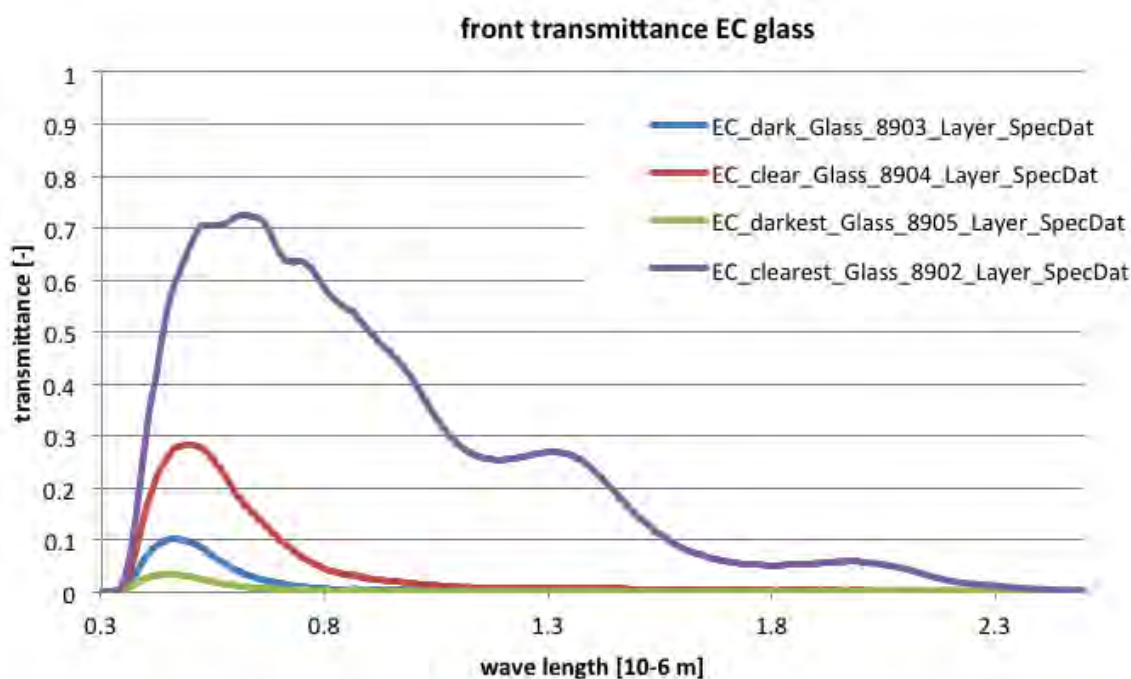


Figure 24: Solar transmittance of the electrochromic coating on 6-mm clear glass. The four different switching states are shown as individual lines.

Summary solar-optical and thermal properties for the window that was installed in the building (type EC) were given in Section IV-B. The outboard glass layer was the electrochromic glazing layer. The inboard glass layer was clear, uncoated glass. The center-of-glass solar heat gain coefficient (SHGC) of the insulating glass unit was reduced significantly when switched, from 0.47 to 0.09. The visible transmittance (T_{vis}) of the insulating glass unit switched from a high transmittance in the clear state to a very low transmittance when tinted, from 0.62 to 0.02. As expected, the U-value of the window was unaffected by the changes in solar transmission.

ELECTROCHROMIC SWITCHING CHARACTERISTICS – PHASE I

There are two parts to the electrochromic control strategy (see Section IV-B for the detailed description). The "daylight mode" of control is relatively easy to illustrate with example data from a clear sunny equinox

day, September 27, 2011 (Figure 25). The electrochromic window switched gradually over the course of the day starting from its clearest state at sunrise (6:00 AM MST), switching to the 20% tinted state at around 9:00 AM, switching to the 6% tinted state when the sun came around to the plane of the window around noon, then switching to the 2% fully tinted state between 13:00-15:00 when incident solar radiation was most intense on the southwest façade. The window stepped back up to clear between 15:00 and 17:00 with the sun setting around 17:45. The switching pattern toward the end of the day was counterintuitive because the sun orb dropped lower in the sky ($< 50^\circ$ after 13:30) and was likely seen by occupants until 17:30, assuming that the roof parapet obscured views of the sunset from 17:30 to 18:00. It is during this time one would want the electrochromic to be at its darkest 2% state. (The manufacturer indicates that they would typically implement the glare mode of control but was not permitted to do so on this project because GSA was focused primarily on maximizing energy savings.)

Data for the three-month period when the electrochromic windows were controlled by the daylight mode are shown in Figure 26 as a function of incident exterior vertical illuminance. Here, we notice that the nominal visible transmittance (T_{vis}) of the electrochromic window steps down to lower levels as incident exterior illuminance levels increase, illustrating that this aspect of the control system is responding as intended.

To illustrate the HVAC mode of control, we show when the electrochromic windows were in the HVAC mode and the corresponding outdoor air temperature readings from the LBNL monitoring system. Control of the electrochromic windows, however, was based on readings from the HVAC control system's temperature sensor.

Figure 25 (September 27, 2011) shows how the daylight mode was overridden by the HVAC mode during the night and early morning hours (3:00-7:30) when outdoor air temperatures were below 59°F (15°C), as indicated by the window mode value of 125 on the upper graph. The daylight mode remained in effect from 7:30 to 23:00. The transition from daylight to HVAC then back to daylight mode after 23:00 may be explained by the slight rise in outdoor air temperature. Figure 27 (October 7, 2011) provides another example of how the daylight and HVAC modes operate on a day when the outdoor temperature was both below the 59°F (15°C) threshold and above the 89°F (31.7°C) threshold.

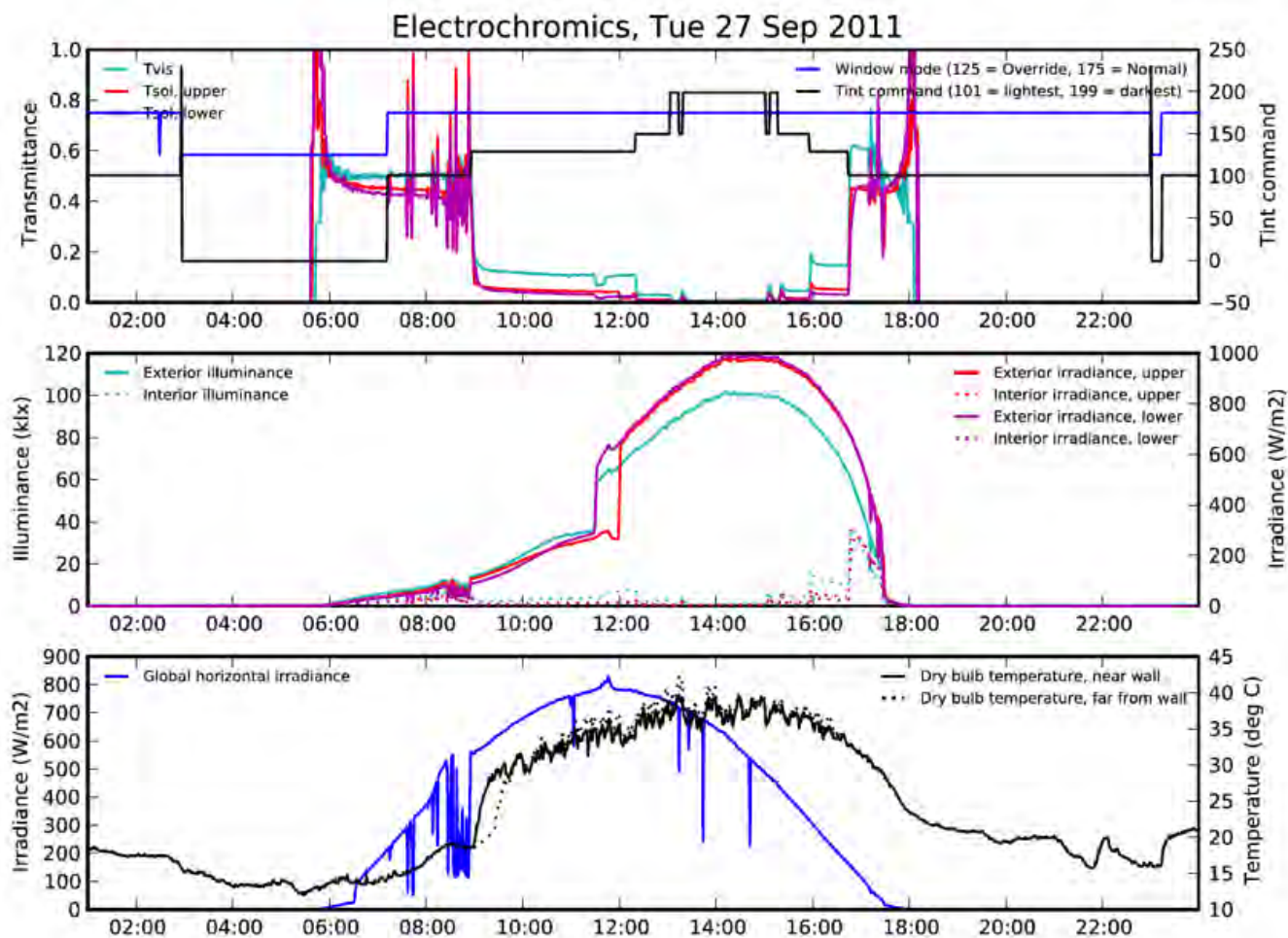


Figure 25: Phase I electrochromic switching pattern on a warm, sunny day around the autumnal equinox (September 27, 2011). Notice how in the upper graph (light blue line), the nominal visible transmittance ("Tvis" on the graph) drops from 60% to 20% at around 9:00 in the morning, reduces further to 2% between 13:00-15:00, then steps back up to clear around between 15:00 and 17:00. The HVAC control mode, indicated by the dark blue line in the top graph, is in effect when the tint command value is 125. Time of day is shown on the x-axis (Mountain Standard Time). Nominal visible and solar transmittance data (Tvis', Tsol') are given on the uppermost graph. Incident and transmitted visible light or illuminance (klux) and incident and transmitted solar irradiance (W/m²) at the vertical window surfaces are given in the middle graph. Outdoor global horizontal irradiance and outdoor dry-bulb temperatures (°C) are given in the lower graph.

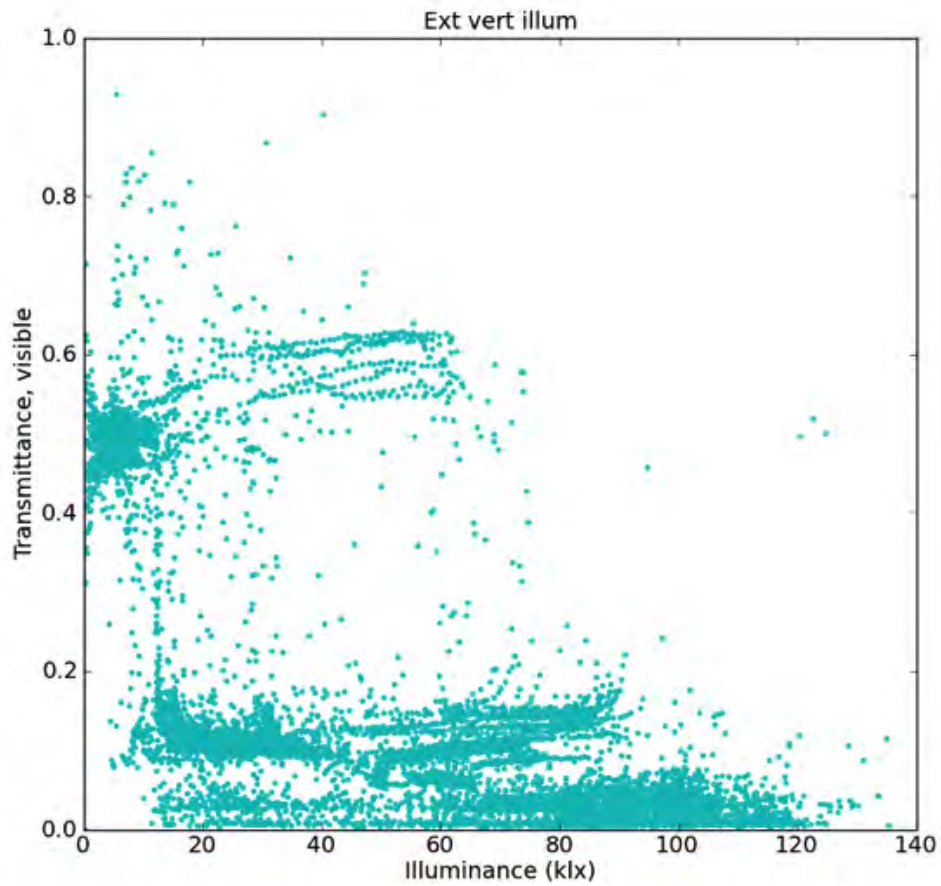


Figure 26: Phase I nominal visible transmittance of the electrochromic window (y-axis) versus the exterior vertical illuminance (klux). As the outdoor illuminance increased, the daylight mode of the automatic controls decreased the tint level of the electrochromic window.

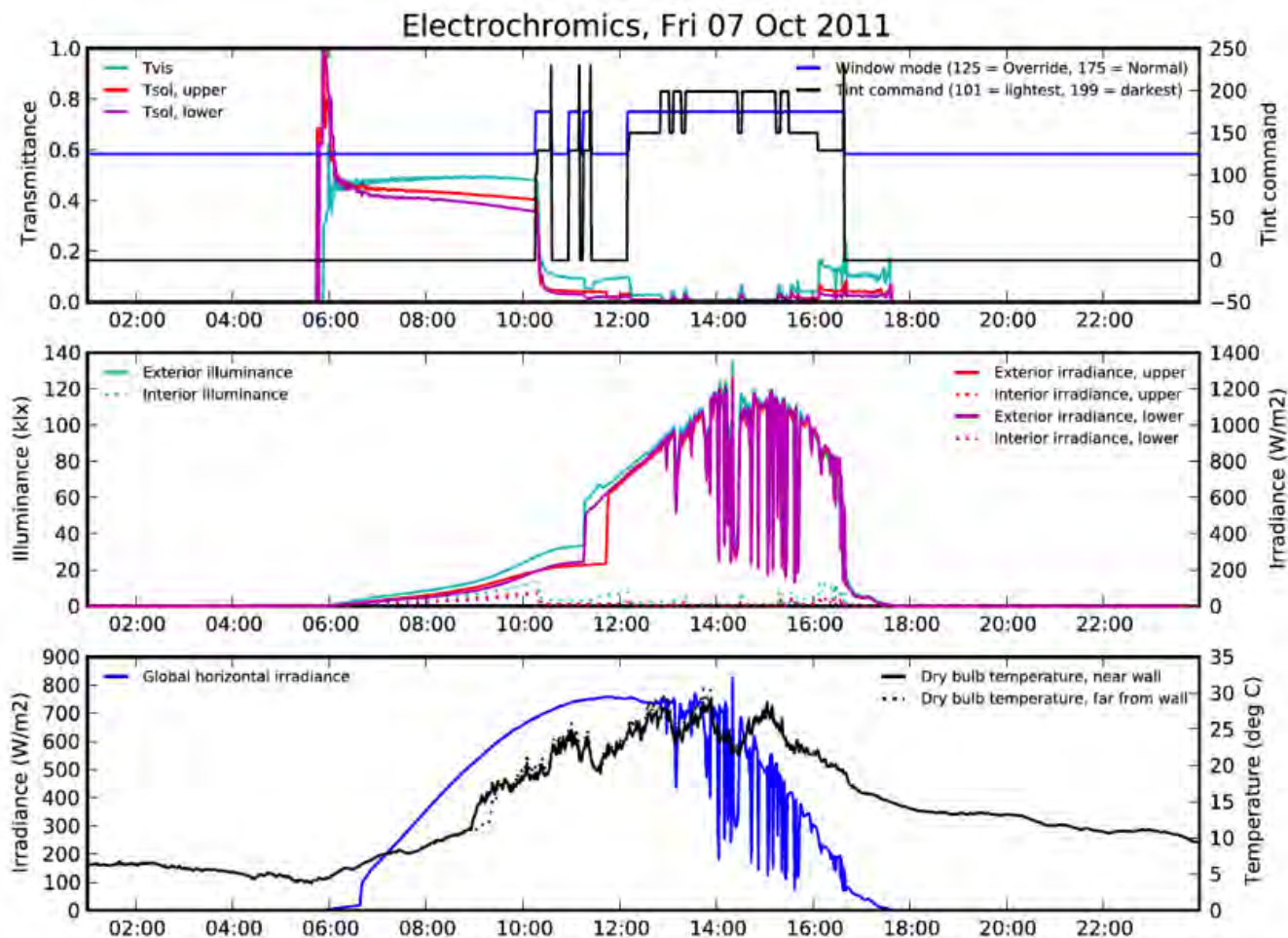


Figure 27: Phase I electrochromic switching pattern on a warm, sunny day (October 7, 2011) where the outdoor air temperature was above and below the threshold range over the course of day. The HVAC control mode, indicated by the dark blue line in the top graph, is in effect when the tint command value is 125. When the value is 175, the daylight control mode is in effect (largely between 12:00 and 14:30).

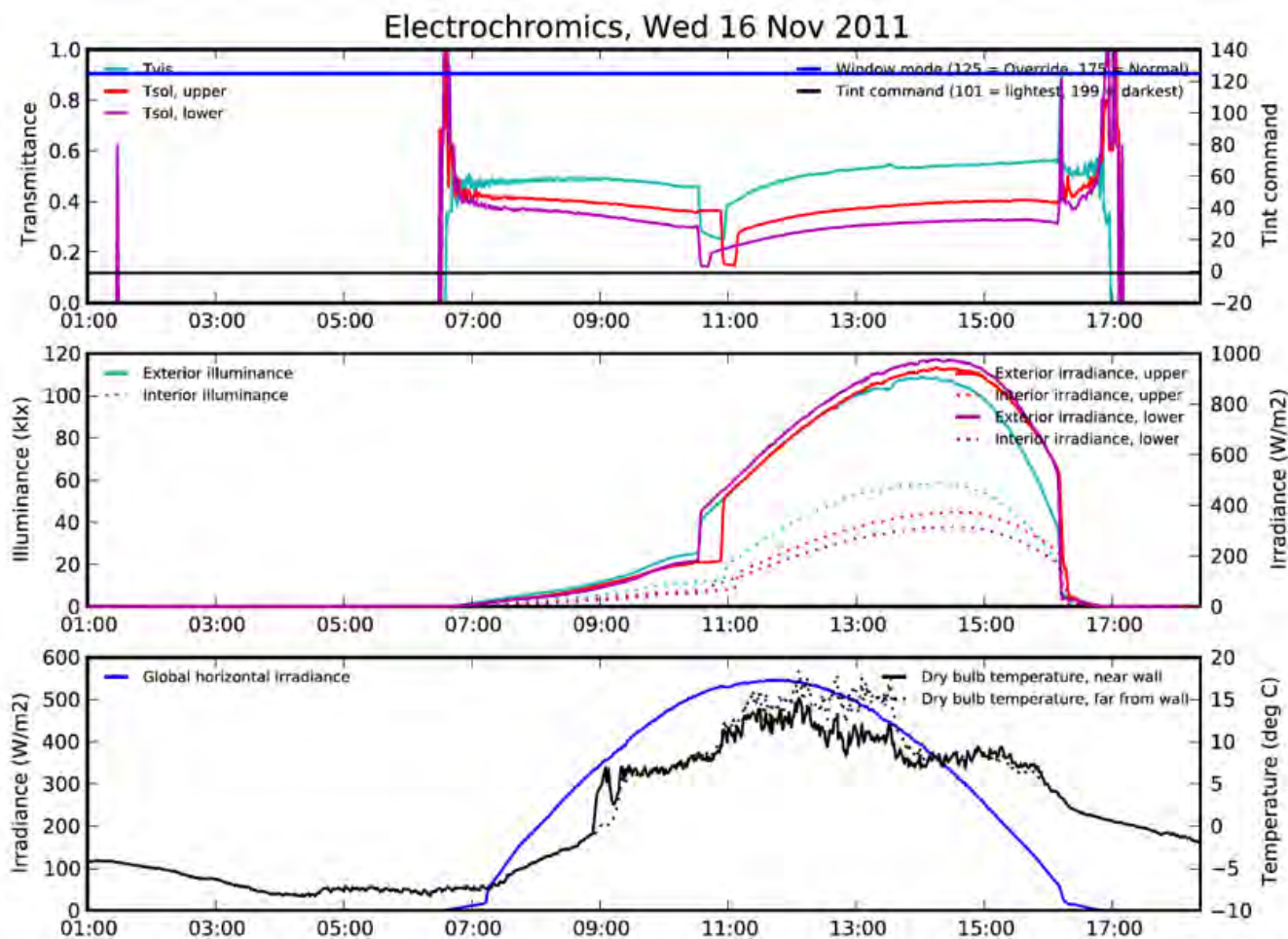


Figure 28: Phase I electrochromic switching pattern on a cold, sunny winter day (November 16, 2011) where the outdoor air temperature was below the threshold range over the entire day. The HVAC control mode, indicated by the dark blue line in the top graph, is in effect when the tint command value is 125.

Figure 28 (November 16, 2011) shows how the HVAC heating mode was in effect for the entire winter day with outdoor air temperatures less than 15°C all day. During this clear sunny day, the electrochromic window was in the fully clear state throughout the afternoon when the sun was in the plane of the window and low in the sky. This may have caused visual discomfort. Peak exterior irradiance levels occurred in the afternoon at 14:30, with transmitted solar irradiance reaching levels of 350-400 W/m².

To more thoroughly evaluate the HVAC control mode, we determined the amount of time that the outdoor air temperature was within a specific temperature range (bars shown in 1°C increments in Figure 29) and then the percentage of that time that the control system was in the HVAC mode (line on the graph). For this calculation, we used the outdoor air temperature data from the HVAC control system, which was recorded in 15-minute time steps, so, in the figure, the bin count represents the number of 15-minute time steps.

The control system should be in the HVAC heating mode for outdoor air temperatures less than 59°F (15°C). We see for temperatures less than about 52-59°F (11-15°C) that the system was in the HVAC heating mode for 100% of the time as intended. There is also a sharp decrease in the percentage of time at 59°F (15°C),

indicating that the control system was working within the deadband allotted. With these data, we concluded that the lower bound threshold trigger for HVAC control was working as intended over the course of the three-month period from September to December 2011. The bars on the graph show the total number of 15-minute intervals that the outdoor air temperature was within a specific 1.8°F (1°C) temperature range. Note that the system was never in the HVAC cooling mode since outdoor air temperatures were never greater than the 89°F (31.7°C) threshold.

It is interesting to note that for the majority of this winter monitored period, the electrochromic windows were in the HVAC heating mode and, therefore, set to the fully clear state.

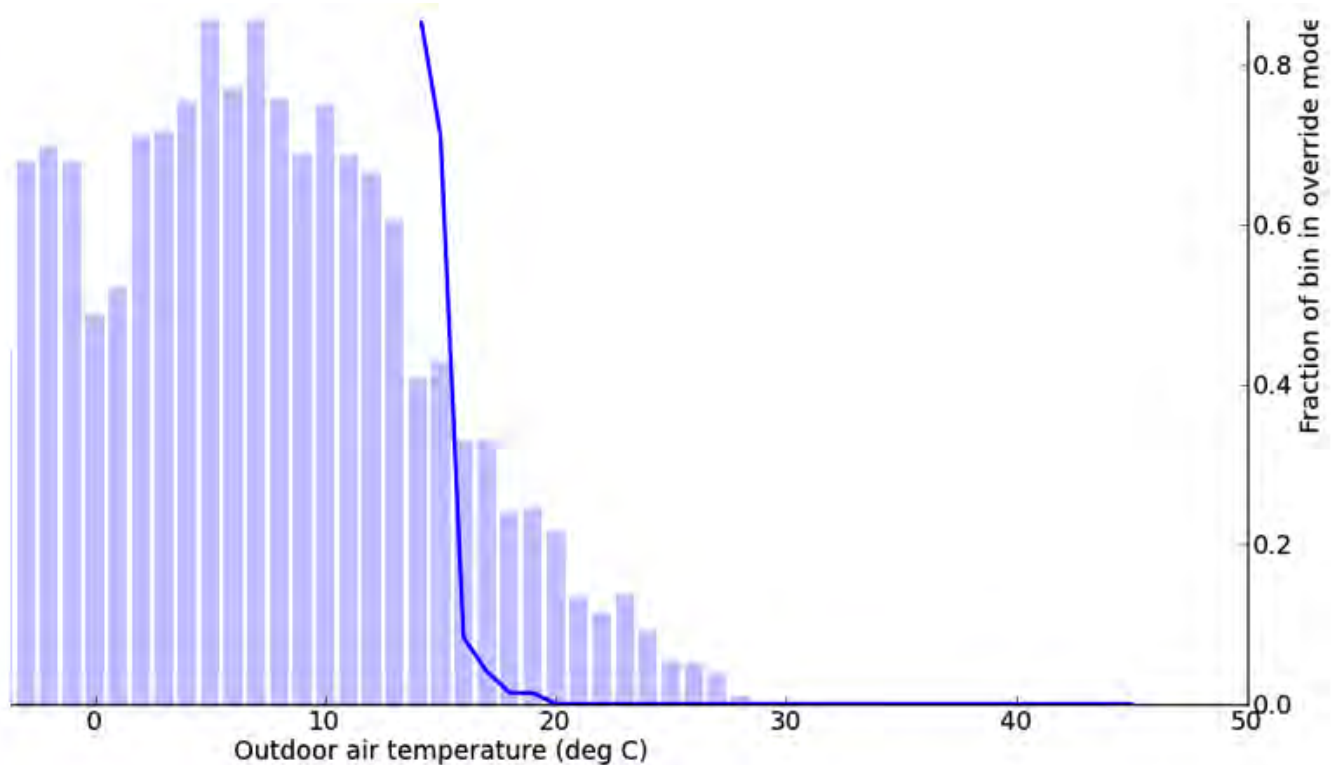


Figure 29: The amount of time that the outdoor air temperature was within a specific temperature range (bars shown in 1°C increments, left y-axis) and the percentage of that time that the Phase I control system was in the HVAC mode (line on the graph, right y-axis).

ELECTROCHROMIC SWITCHING CHARACTERISTICS – PHASE II

In Phase II, the control system was modified to take scheduled occupancy into account and to rely on the HVAC damper position, instead of outside air temperature, to determine heating and cooling status of the HVAC system. LBNL worked with the manufacturer to commission and fine-tune the system. There were a few remaining control issues but these caused little disruption to the occupants since they occurred during unoccupied hours. Occupants had the option to override the automatic system with manually-operated switches. These switches were used regularly by the occupants.

Figure 30 (April 25, 2012) shows operations on a typical occupied work day. Tint level, as indicated by Tvis' on the graph, varied throughout the day in response to occupancy, light levels, HVAC mode, and user

override (note, all control signals are not shown on the graph). The windows admitted solar heat gains in the morning due to cool outdoor temperatures, then blocked solar heat gains in the afternoon as outdoor temperatures rose to 95°F (35°C). For the unoccupied period at the beginning of the day (0:00-7:00 MST/ 6:00 Daylight Savings Time (DST)), the windows were fully clear. Outdoor air temperatures ranged from 50-59°F (10-15°C) during the hours leading up to sunrise. After scheduled occupancy occurred (7:00 MST/ 6:00 DST), the windows were switched to the daylight mode, resulting in a 20% tint level, which reduced solar transmittance down to a low level of 10 W/m². From 8:00 to 10:00, the windows were switched to fully clear, due to the high heating HVAC mode, perhaps to compensate for reduced solar loads that occurred the hour before. Transmitted solar radiation increased to about 100 W/m² (middle graph). Then, for the rest of the day, the windows were tinted as outdoor temperatures increased up to 95°F (35°C) and the HVAC mode was cooling. The windows were manually switched to 20% clear between 11:23 and 12:10 and then fully clear between 16:15 and 18:15, perhaps to increase daylight. The windows remained clear after sunset at 18:00 until midnight (note that Tvis' and Tsol' data are invalid (zero) at night).

This example illustrates the complexity of the HVAC-based control of the electrochromic window system in this west-facing perimeter zone on days when heating then cooling occurs over the course of the day. It is also illustrative of the trade-offs between HVAC minimization objectives and the occupants' desire for daylight, as indicated by the use of the manual override switches. Occupant response is discussed in the following sections.

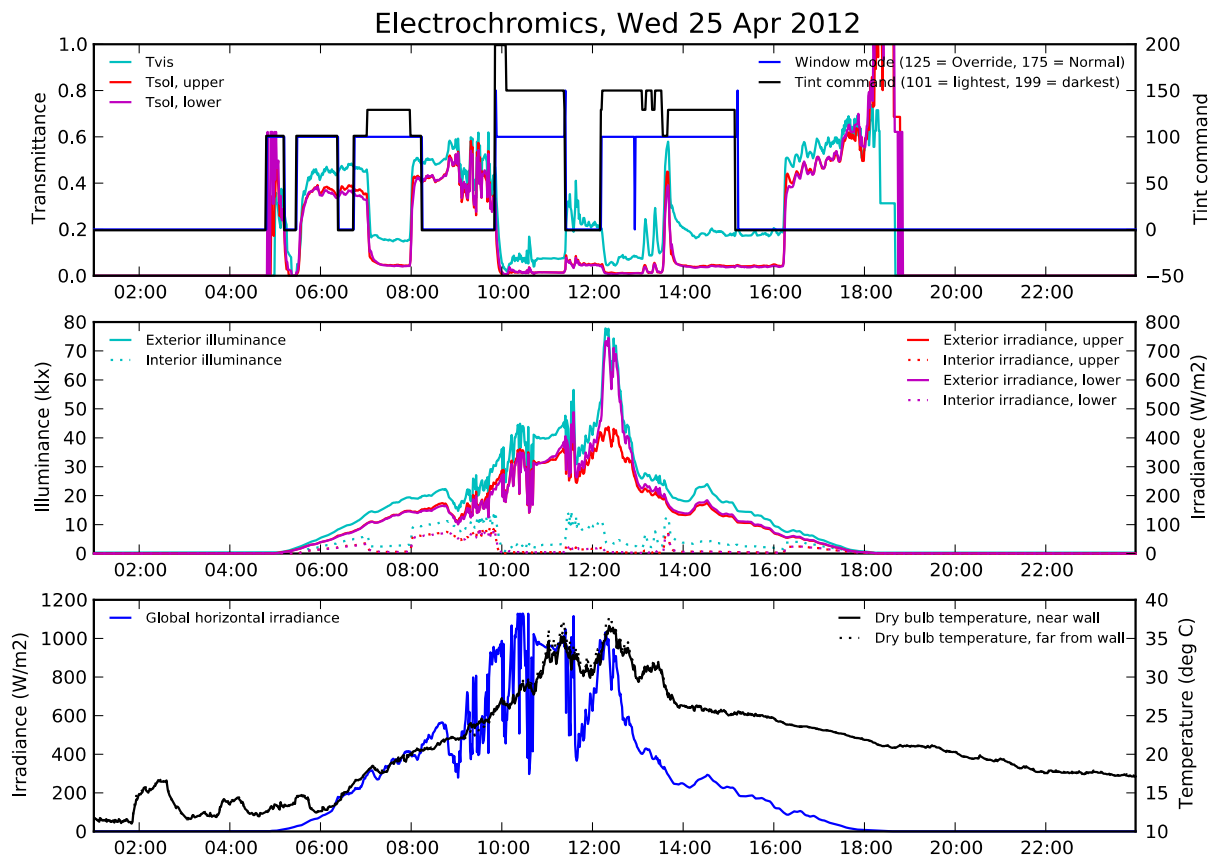


Figure 30: Phase II electrochromic switching pattern on a cool then hot spring day (April 25, 2012). The HVAC control mode, indicated by the dark blue line in the top graph, is in effect when the tint command value is 125.

ELECTROCHROMIC ANNUAL ENERGY SAVINGS

The following energy performance data were derived from the EnergyPlus simulations, assuming the Phase II control algorithm (results are summarized in Table 8 and Figures 20-21). These results are given for the west-facing modeled zone to a depth of 48 ft. from the windows (see Section IV-C for description and image of the modeled zone).

Reference case A – existing single-pane clear windows with wood frames:

- The single-pane clear glass window had a whole window SHGC of 0.59 and U-value of 4.55 W/m²K. The electrochromic double-pane window had a lower SHGC range of 0.13-0.43 and greater insulating properties than the clear glass window.
- The electrochromic window decreased window heat gains and heat losses by 75% and 52%, respectively.

- Sensible cooling energy use decreased by 45% and sensible heating energy use increased by 3%. This is the energy needed to simply offset thermal loads to maintain the setpoint temperature in the perimeter zone, irrespective of type of HVAC system.
- Annual HVAC electricity use due to cooling equipment (*e.g.*, chiller, fans, and pumps) decreased 22%, from 2.48 to 1.95 kWh/ft²-yr.
- Annual boiler gas consumption for heating decreased 19%, from 34.34 to 27.76 kBtu/ft²-yr.
- Peak cooling load decreased 45%, from 7.05 W/ft² to 3.87 W/ft².
- Chiller and cooling tower capacity decreased 20%, from 50.11 tons to 40.32 tons.

Reference case B – double-pane low-e windows with thermally broken aluminum frames:

- The double-pane low-e window had a SHGC of 0.30 and U-value of 2.75 W/m²K.
- The electrochromic window decreased window heat gains by 46% and increased heat losses by 10% compared to the low-e window.
- Sensible cooling energy use decreased by 23% and sensible heating energy use increased by 21%.
- Annual HVAC electricity use due to cooling equipment decreased 9%, from 2.14 to 1.95 kWh/ft²-yr.
- Annual boiler gas consumption decreased 2%, from 28.20 to 27.76 kBtu/ft²-yr.
- Peak cooling load decreased 17%, from 4.66 W/ft² to 3.87 W/ft².
- Chiller and cooling tower capacity decreased 7%, from 43.34 tons to 40.32 tons.

Note that the impacts on daylight availability and lighting energy use were not evaluated. Depending on the control algorithm, lighting energy use could be increased or decreased compared to a base case window with a manually-operated interior shade. Energy use reductions are also contextually dependent. The data given above are for the Denver site, where window area was moderate. For larger-area windows in perimeter zones with dimmable lighting in a hotter climate zone, energy savings are expected to be greater, assuming a more optimal control algorithm.

ELECTROCHROMIC ECONOMICS

RS Means provides cost data for the building industry, where the costs are given for the general Midwest. These costs represent a median value across the country. In the table below, the low-e materials and installation costs were derived from Means, while the electrochromic window cost breakdown was based on costs provided by the manufacturer. The manufacturer estimated a mature market, large volume incremental cost of \$37/ft² for the electrochromic glazing, high quality framing, controls, installation, equipment, project management, and 25% markup. All costs are given as final cost to the end user (Table 15).

An economic analysis was performed where utility cost was assumed to be \$0.20/kWh, assuming an equivalent time-of-use rates schedule, \$0.83/therm, 6% discount rate, and technology life time of 30 years.

Table 15: Estimated Costs for Installed Windows

	Material (\$/ft ²)	Labor (\$/ft ²)	Total (\$/ft ²)
Low-e IGU	15	9	24
Low-e IGU + frame	19	23	42
EC IGU	49	12	61
EC IGU + frame	53	26	79

Note: Includes all markups.

As a basis for reference, in the case of replacing the existing single-pane windows (A) with new low-e windows (C), the cost of \$42/ft² was used. The economics for this scenario are:

- Simple payback for the low-e windows is 21.5 years.
- The net present value (NPV) including the initial investment is \$26.89/ft², with a net profit of -\$15.11/ft². The cost of conserved energy is \$0.31/kWh.
- The internal rate of return (IRR) is 2%.

In the case of replacing the existing single-pane windows with new electrochromic windows, the cost of \$79/ft² was used. The economics for this scenario are:

- Simple payback for the electrochromic windows is 32.7 years.
- The NPV including the initial investment is \$33.25/ft², with a net profit of -\$45.75/ft². The cost of conserved energy is \$0.48/kWh.
- The IRR is -1%.

Notice that, in this example, replacing the windows with an electrochromic window instead of a low-e window results in an increased payback of 11.2 years and an IRR of -1%. In the case of replacing the existing low-e windows with a new electrochromic insulating glass unit while retaining the existing framing, the cost of \$61/ft² cost was used. The economics for this scenario are:

- Simple payback for the electrochromic windows is 54 years.
- The NPV including the initial investment is \$9.37/ft², with a net profit of -\$27.63/ft². The cost of conserved energy is \$0.79/kWh.
- The IRR is -3%.

Note that these savings are given for a specific application where the window area was moderate (window-to- exterior-wall area ratio (WWR) was 0.27). Energy savings due to electrochromic windows would be greater with larger windows, greater solar exposure (particularly in hotter climates), if the automated control algorithm was designed to minimize lighting energy use through daylighting as well as HVAC energy use, and if the capital cost for downsizing HVAC capacity was included for retrofit or new construction projects that are considering improvements to the HVAC system. The value of increased access to outdoor

views was also not included. Economic payback is highly dependent on context. In other, more optimal applications, the economics would be more favorable.

OCCUPANT RESPONSE TO THE ELECTROCHROMIC WINDOWS

A PHASE I SURVEY

The Phase I survey was issued to occupants in January 2012 after the occupants had experienced the effects of the electrochromic windows from mid-June 2011 to the time they filled out the survey. For each occupant, we computed the difference in response regarding impressions before and after the switchable glazing was installed, where for the "after" case, occupants were asked to consider only the period when the electrochromic windows were fully commissioned, from September 15, 2011, to the time they filled out the survey. Before the electrochromic windows were installed, the occupants had double-hung wood windows with single pane clear glass, a manually operated interior fabric roller shade, and, on some windows, a manually operated fabric exterior roller shade. All the occupants in the electrochromic area worked in 51-inch high partitioned private cubicles, which started about 8 ft. from the window.

Characteristics of the respondents in the electrochromic area are given in Appendix F. There were 19 respondents (out of the 35 occupants working in the electrochromic area). All six occupants working in the first row of workstations nearest the windows responded to the survey. For each occupant, we computed the difference in response regarding impressions before and after the switchable glazing was installed. Questions in Table 10 were analyzed. Descriptive statistics are shown in Table 16. Statistical significance was determined using a paired t-test, which is appropriate for determining if there is a real (*i.e.*, not due to chance) difference between two observations of the same subjects.

Table 16: Statistics of occupant change in response

Question	Average response		Average change	Standard deviation	p-value
	Before	After			
<i>Electrochromics n = 19</i>					
Temperature during warm/hot weather	2.81	2.75	-0.06	0.77	0.75
Temperature during cool/cold weather	2.75	2.88	0.13	0.34	0.16
Light level	2.81	2.06	-0.75	1.18	<u>0.02</u>
Level of glare	2.63	2.50	-0.13	1.02	0.63
Bright light on my task made it difficult to read or see	1.88	1.87	-0.07	0.59	0.67
There was enough daylight in the space	3.63	2.60	-1.13	1.60	<u>0.02</u>
The windows looked aesthetically pleasing	3.13	2.93	-0.20	1.74	0.66
The windows allowed too much outside noise into the space	1.63	1.27	-0.33	0.62	<u>0.06</u>

If $p\text{-value} \leq 0.05$, then the result is statistically significant (at the 95% level or greater). Underlined, boldface p -values are within the range of statistical significance. Posed questions are given in Table 10.

Findings from the Phase I survey were as follows:

- Regarding light levels, occupants perceived the space as darker than before, a result that was statistically significant at the 98% level. The average response decreased from 3.13, where 3 is "somewhat agree that there was enough daylight in the space" to 2.60, an average change of -1.13.
- There was no statistically significant difference in the change in average occupant response for glare or aesthetic impressions.
- There was a small decrease in perception of noise coming in through the windows, close to the 95% level of statistical significance (p -value was 0.06).
- Occupants were asked whether the space would be more visually comfortable if the shades on the windows were made operable. The largest group of responses was "yes" (7 out of the 19 respondents, Table 12).
- Occupants were asked whether the space would be more visually comfortable if the tinting/untinting of the windows was operated manually instead of automatically. The largest group of responses was "it would not make any difference" (Table 12).
- When open-ended comments were solicited, occupants wrote about several issues, which are summarized in Table 13. The most mentioned issue was that the windows give misleading impressions of the outdoor environment (five mentions), mostly because the windows gave the impression that it was very overcast or dark outside even when it was sunny ("it almost looked like night"; "I thought it was going to rain or snow and it was just the windows"). Glare was also frequently mentioned (4), as well as gloominess (4), and the need for operable shading (3). Unsatisfactory appearance, tinting at odd times, uneven tinting, and space gets too hot, were all mentioned by one occupant each.
- Additional comments were made about how the windows changed occupants' perceptions of outdoor weather patterns. In a separate study [18], occupants said that the windows made it look like it was cloudy outside in the middle of the day, regardless of the conditions outside; that it always looks like it is cloudy, raining or dusk, making it hard to enjoy the sunshine outside; and that it looks gloomy outside, making occupants depressed every afternoon.



Figure 31: Photograph of an electrochromic window in the perimeter zone during Phase II illustrating the slight differences in tint level between adjacent window panes.



Figure 32: Photograph of the electrochromic window a few minutes after starting to switch. We were unable to obtain images of the windows switching at the Denver Federal Center, but images taken at the National Renewable Energy Laboratory's Research Support Facility [20] illustrate the variation in coloration while switching.

When the electrochromic windows were switched to the tinted mode, the glazing visible transmittance ranged from 0.21 to as low as 0.02. The window area was also moderate and the high partitions obstructed incoming daylight. When tinted, all windows in the area were switched to the same tinted mode and there was no other source of daylight in the area. In the two example days given for September and October (Figures 26 and 27), the electrochromic windows were switched to tinted from about 9:00 AM to 4:00 PM MST when the daylight mode was in effect. During the winter period, the windows were maintained at a clear state throughout the day when the HVAC mode was in effect, as shown in the example day in November (Figure 28). In a prior study [13], occupants were able to switch the upper and lower panes of a window separately, and occupants tended to switch at least one of the upper panes to clear to increase room brightness.

B PHASE II SURVEY

The Phase II survey was issued to occupants in June 2012 after the occupants had experienced the effects of the Phase II electrochromic windows from mid-February 2012 to the time they filled out the survey. For each occupant, we computed the difference in response regarding impressions before and after installation of the manual override controls. Some of the occupants working in the electrochromic area now worked in low partitioned workstations adjacent to the electrochromic windows. There were a total of 8 responses from the 36 occupants in the electrochromic area. Six of the respondents were in the workstations next to the windows.

We compared average occupant responses from the Phase I questions to the average responses from Phase II. Results are shown on Table 17. Statistical significance was determined using unpaired t-tests, both for equal and unequal variance, since we could not be sure that the assumption held true that the January and June populations had the same variance. The unpaired t-test is appropriate for determining if there is a real difference (*i.e.*, not due to chance) between the average response of two sets of different subjects.

The only statistically significant change was an increase in perceived sufficiency of daylight levels in the space (average value before manual controls was 2.60, then increased to 4.13 with manual controls). Since this increase could be simply due to an increase in available daylight, given the difference in time of year between the first and second surveys, a similar analysis was done for the low-e window reference zone. Results are shown in Table 18, and, although they show a smaller increase in perceived sufficiency of daylight levels, the increased perception is not statistically significant. Therefore, the Phase II electrochromic control system (automated + manual override switches) was likely the cause of the increased perception that there was enough daylight in the space.

Table 17: Average occupant response in the zone with electrochromic windows for Phases I and II, before and after installation of manual controls

Question	Phase I – Before		Phase II – After		p-value	
	Average response	Standard deviation	Average response	Standard deviation	Equal variance	Unequal variance
Temperature during warm/hot weather	2.75	0.86	3.13	1.55	0.45	0.54
Temperature during cool/cold weather	2.88	0.96	3.00	1.29	0.80	0.82
Light level	2.06	1.06	3.00	1.20	0.06	0.08
Level of glare	2.50	1.03	2.38	1.41	0.81	0.83
Bright light on my task made it difficult to read or see	1.87	1.25	2.75	1.58	0.15	0.20
There was enough daylight in the space	2.60	1.50	4.13	0.83	0.02	0.01
The windows looked aesthetically pleasing	2.93	1.39	3.25	1.28	0.60	0.59
The windows allowed too much outside noise into the space	1.27	0.59	1.13	0.35	0.54	0.48

If $p\text{-value} \leq 0.05$, then the result is statistically significant (at the 95% level or greater). Underlined, boldface p -values are within the range of statistical significance. Posed questions are given in Table 10.

Table 18: Average occupant response in the zone with low-e windows for Phases I and II

Question	<i>Before – Phase I</i>		<i>After – Phase II</i>		p-value	
	Average response	Standard deviation	Average response	Standard deviation	Equal variance	Unequal variance
Temperature during warm/hot weather	2.33	1.12	3.29	1.07	<u>0.05</u>	<u>0.06</u>
Temperature during cool/cold weather	2.33	1.41	3.07	0.92	0.14	0.19
Light level	2.64	0.67	2.64	0.74	0.98	0.98
Level of glare	2.29	0.91	2.57	0.94	0.42	0.42
Bright light on my task made it difficult to read or see	2.50	1.29	1.43	0.94	<u>0.02</u>	<u>0.02</u>
There was enough daylight in the space	3.00	1.36	3.64	1.50	0.25	0.25
The windows looked aesthetically pleasing	3.64	1.08	4.14	0.77	0.17	0.17
The windows allowed too much outside noise into the space	1.64	0.74	1.07	0.27	<u>0.01</u>	<u>0.02</u>

If $p\text{-value} \leq 0.05$, then the result is statistically significant (at the 95% level or greater). Underlined, boldface p -values are within the range of statistical significance. Posed questions are given in Table 10.

Occupants in the electrochromic zone were also asked whether they had used the manual override wall switches to tint or untint the windows, and, if so, what were the reasons. Responses are summarized in Table 19. Most respondents had used the wall switches (75%, perhaps the 6 out of the 8 occupants sitting near the windows). Also shown are responses regarding the reasons for using the wall switches. Reducing glare and controlling the brightness of the space were the most frequently chosen reasons. Occupants who had used the wall switches were also asked whether the windows had behaved as expected. Most respondents agreed that the window had achieved the expected effect and that it tinted/untinted as expected.

Table 19: Questions regarding use of manual electrochromic controls

Did you use the wall switches to tint or untint the windows? (n = 8)	
Yes	75%
No	25%
When you used the wall switches, what was the reason (please check all that apply)? (n = 6)	
To reduce glare from daylight/sunlight	3
To reduce glare when the sun is directly visible	3
To increase the overall brightness of the space	3
To reduce the overall brightness of the space	2
To get a better view	1
To reduce the heat from the sun	1
To decrease the level of visual stimulus from the outside	1
Other (please specify)	1
To increase visual privacy	0
To reduce cold draft from the window	0
When you used the wall switches, did the window succeed in achieving the effects you indicated? (n = 6)	
Yes	83%
No	17%
When you used the wall switches, did the window tint/untint as expected? (n = 6)	
Yes	83%
No	17%

As for being able to manually control window tint, before installation, it appears most occupants didn't have a negative view, but didn't necessarily view it positively either. Once installed, however, the majority of the respondents in the electrochromic zone used the controls and with mostly satisfactory results. Table 19 shows that the controls were used to increase light levels in the space but also decrease glare, so it is possible that the availability of manual control is related to the observed overall increase in perceived daylight level in the electrochromic zone. Another possible cause of this change in perception could be the change in furniture arrangements between Phases I and II.

The number of manual overrides were tallied for the period from February 12 to June 30, 2012 (Table 20). One window group was overridden frequently, about 40% of all work days, while the others were overridden significantly less: 3-7% of all work days.

Table 20: Number and Duration of Time when Occupants Manually Overrode the Automatic Control System

Window group	1	2	3	4
# of overrides	497	94	42	114
Total override duration (hours)	349.5	62.7	24.1	62.9
Total override duration (% of total hours)	39%	7%	3%	7%
Avg override duration (hours)	0.70	0.67	0.57	0.55
Avg daily # of overrides	5.0	0.9	0.4	1.2
Avg daily override duration (hours)	3.53	0.63	0.24	0.64

*Assuming 9-hour work days only for the period of February 12 to June 30, 2012.

DURABILITY

The durability of electrochromic windows has been evaluated by NREL, where the results of the test are released as confidential information to the manufacturer [21]. The electrochromic window has been found by NREL to meet the requirements of the ASTM Standard E2141-02, where the electrochromic was successfully cycled over 54,000 times between its maximum visible (photopic) transmittance and one-fourth (1:4) of the maximum transmittance state without significant degradation (<2%) while irradiated with a minimum of a 1.0 UV-sun equivalent (of an AM 1.5 global solar spectrum) and an elevated temperature of 85°C. The Denver installation cycles the electrochromic window between its maximum visible transmittance and one-thirtieth (1:30) of the maximum transmittance state. NREL will be working with industry to increase the stringency of the cycling tests in the future. For reference, an electrochromic window switched once per day would be cycled a total of 11,000 times over 30 years.

VI. Summary Findings and Conclusions

A. OVERALL TECHNOLOGY ASSESSMENT

This pilot study was designed to enable GSA to explore and evaluate the various practical aspects of post-occupancy performance associated with the thermochromic and electrochromic technologies, both of which are estimated to be at the late R&D stage/level of technology readiness (cost reduction and performance improvement stage).

GSA personnel in Region 8 were able to witness and experience the two technologies directly, understand how the windows switch, and observe the impacts the technologies had on the quality and comfort of the indoor environment while conducting critical computer-based tasks. Since dynamic windows must trade-off solar control (tint) versus daylighting (untint) on a real-time basis, the GSA project team was able to provide feedback on whether the balance between trade-offs was achieved at an acceptable level, even though their stated primary objective was to minimize HVAC energy use. Findings were as follows:

- For both technologies, the windows operated as intended and yielded significant reductions in HVAC energy use compared to the existing single-pane clear glazed windows.
- The energy savings achieved in this project were illustrative of the potential of chromogenic windows to reduce HVAC, energy use when west-facing windows of moderate size (window-to-wall ratio of 0.27) are used in a 1940s commercial office building in a hot/cold climate such as Denver, Colorado.
 - For the thermochromic (TC) windows:
 - The thermochromic windows installed in the Denver Federal Center (type B-TC) yielded about the same reductions in HVAC energy use as the reference low-e windows compared to the existing single-pane clear glass windows.
 - If the solar control range of the thermochromic window was lowered with the addition of a very low emittance coating (type C-TC), then annual HVAC electricity use due to cooling equipment (*e.g.*, chiller, fans, and pumps) decreased 22%, from 2.48 to 1.93 kWh/ft²-yr, compared to the existing single-pane clear glass windows, or 8% lower than the low-e window.
 - Peak cooling load decreased 47% with the C-TC window, from 7.05 W/ft² to 3.71 W/ft², which, in turn, could enable downsizing of HVAC cooling equipment (chiller and cooling tower) by 21%, from 50.1 tons to 39.8 tons, if such a renovation was under consideration.
 - Annual boiler gas consumption for heating by the C-TC window decreased 17%, from 34.34 to 27.28 kBtu/ft²-yr.
 - If the existing single-pane clear glass windows were replaced with low-e windows then the payback would be 21.5 years based on energy savings alone. Assuming an added cost of \$16/ft²-glass for the thermochromic film over the low-e window in a mature market with a large volume application, the C-TC thermochromic would reduce the simple payback by 0.5 years to 21 years, and the internal rate of return

would be the same as the low-e window, or 2%, assuming a 30-year life, 6% discount rate, and utility costs of \$0.20/kWh and \$0.83/therm.

- The performance impacts on lighting energy use were not included in this analysis. To counteract the reduction in daylight due to the lower visible transmittance range of the type C-TC thermochromic window ($T_{vis}=0.21-0.03$), the upper clerestory portion of the window could be used for daylighting by installing high-transmittance low-e glass instead of thermochromic glass. This would lower lighting energy use but raise HVAC energy use. Alternatively, daylight could be admitted from other windows or skylights that have less exposure to sun (*e.g.*, north-facing windows).
- For the electrochromic windows:
 - Annual HVAC electricity use due to cooling equipment (*e.g.*, chiller, fans, and pumps) decreased 22%, from 2.48 to 1.95 kWh/ft²-yr, compared to the existing single-pane clear glass windows.
 - Peak cooling load decreased 45%, from 7.05 W/ft² to 3.87 W/ft², which, in turn, would enable downsizing of HVAC cooling equipment (chiller and cooling tower) by 20%, from 50.1 tons to 40.3 tons, if such a renovation was under consideration.
 - Annual boiler gas consumption for heating decreased 19%, from 34.34 to 27.76 kBtu/ft²-yr.
 - If the existing single-pane clear glass windows were replaced with low-e windows, then the payback would be 21.5 years based on energy savings alone. Assuming an added cost of \$37/ft²-glass for the electrochromic window and controls over the low-e window in a mature market with a large volume application, the simple payback would be increased by 11.2 years to 32.7 years, and the internal rate of return would be -1%, assuming a 30-year life, 6% discount rate, and utility costs of \$0.20/kWh and \$0.83/therm.
 - Since lighting controls were not installed in this building, the performance impacts on lighting energy use were not included in this analysis. The electrochromic windows have a visible transmittance range of $T_{vis}=0.01-0.50$ and, therefore, have the potential to daylight the perimeter zone, depending on how the windows are controlled.
- The quality of the indoor environment produced by the two types of switchable windows was perceived as statistically comparable to that provided by the existing windows. Anecdotal comments and use of the manual override switches suggested that occupants preferred more daylight, less glare, and greater connection to the outdoors.

The following conclusions can be drawn on the technology class as a whole:

- Switchable thermochromic (TC) windows passively switch based on the temperature of the thermochromic layer, whether it be a polymer film or a coating on glass. There are various types of thermochromic materials, each of which differs in color, transparency, switching temperature, and switching temperature range (narrow over a 2-3°F range or broad, continuous switching over a 30°F

range). All of these aspects can be further modified by the combination of the thermochromic layer with the glass substrate, and low-e coating of the window. The pilot demonstration illustrates how a particular TC switches and under what combination of outdoor environmental conditions (primarily incident solar irradiance and outdoor air temperature, assuming an ambient indoor air temperature of about 72°F). With spectrophotometer data of the various types of TC layer or coatings, GSA can now use the Window 7 and EnergyPlus simulation tools to evaluate the energy-savings and indoor environmental conditions that will result from this technology for any building application.

- The same can be said for electrochromic (EC) windows. The pilot demonstration illustrated that EC windows can be controlled manually and by a building automation system, or both, and that the resultant energy- efficiency performance will be dependent on how the EC windows are controlled. Window 7 and EnergyPlus simulation tools can be used to determine the optimum control algorithm for a specific building application.
- In the case of both the thermochromic and electrochromic windows, the manufacturer claimed that the product could be engineered to achieve a more acceptable and energy-efficient balance between daylight and solar control.
 - For the thermochromic window, a lower switching temperature (closer to 72°F), a broader switching temperature range (20°F), a higher maximum visible transmittance ($T_{vis-max}=0.60-0.70$), and a lower solar transmittance is desired for commercial buildings with high internal loads, such as offices. This is an area of significant research within the material science community.
 - For the electrochromic window, lower cost windows are needed to shorten the payback and increase market adoption. Well-conceived and executed control algorithms combined with good architectural design are needed to produce both an energy-efficient and acceptable indoor environment.
- In both cases, further, more detailed, monitored investigations in occupied buildings are needed to verify claims and assess occupant response before recommendation for broad deployment across GSA's buildings portfolio can be made.

BEST PRACTICE

Thermochromic windows offer variable solar control that is likely to result in reduced HVAC energy use, peak demand, and HVAC chiller capacity in internally load dominated commercial buildings, such as office buildings, and in buildings where envelope loads drive perimeter zone energy use, such as residential buildings. These windows are likely to be cost-effective for retrofit applications where the existing windows have poor solar control, particularly if frame replacement is not needed. The windows may increase lighting energy use, particularly if windows are small. The manufacturer indicated that future product developments will likely increase energy-efficiency performance and daylighting performance.

Electrochromic windows enable automated regulation of solar radiation and daylight so that HVAC and lighting energy use can be minimized. In prior simulation and field studies in test rooms, electrochromic windows were found to reduce perimeter zone energy use significantly in internally load dominated commercial buildings, such as office buildings, with large-area windows that had significant solar exposure. Savings were greater in hotter climates. Savings were also dependent on achieving an adequate balance

between minimizing HVAC and lighting energy use while meeting occupant requirements for comfort and an acceptable indoor environment.

BARRIERS AND ENABLERS TO ADOPTION

Thermochromic windows with a narrow switching temperature range (*e.g.*, 1.8-3.6°F (1-2°C)), such as that evaluated in this study, exhibit a mottled appearance when switching if there is localized shading or other outdoor surroundings that cause incident radiation to be non-uniform across the window. Therefore, aesthetics may be a market barrier. There are other types of thermochromic windows that do not exhibit this appearance. From the exterior, the windows appear dark when switched, which some architects may find objectionable since current design trends are to specify clear, transparent glass (T_{vis} of 0.50 or greater) for aesthetics and daylighting.

For electrochromic windows, the primary barrier to adoption is cost. Making electrochromic windows work to minimize energy use and satisfy occupant requirements is also a significant challenge and will require more time for manufacturers to develop mature market solutions that enable routine, reliable control in a turnkey fashion. Like the thermochromic windows, the aesthetics of electrochromic windows may be a barrier for some building applications where it is important to maintain a uniform appearance across the exterior façade. The owner or facility manager will need to decide whether to permit some areas of the façade to be controlled differently from other areas (*e.g.*, either automatically due to different setpoints or algorithms or manually if occupants are permitted to override automatic control). The electrochromic windows switch from a clear to a very dark tinted appearance from the outdoors, which may be objectionable to some architects.

Electrochromic windows enable significant reductions in both HVAC and lighting peak electricity loads, if coupled with daylight responsive lighting controls, and so offer an opportunity to enable use of low-energy cooling strategies, such as radiant cooling or underfloor air distribution systems, where control of perimeter zone loads is essential for maintaining thermal comfort. Integration with the HVAC system at the very early stages of design also enables significant downsizing of HVAC equipment, which can improve the cost-effectiveness of electrochromic windows.

RECOMMENDATIONS FOR INSTALLATION, COMMISSIONING, TRAINING, AND CHANGE MANAGEMENT

For thermochromic windows, there is no difference in installation practices compared to conventional windows. Commissioning is not required. Occupants should be informed about how the windows work – this has been found to increase end user acceptance of innovative technologies. The terms of the expected lifetime and warranty should be clarified with the manufacturer.

Electrochromic windows will require more care than traditional windows to install, since installation involves the use of an electrician. For factory-built windows, the electronics and sensors can be installed with the framed window unit to minimize electrical work at the job site. For curtainwall systems and similar systems of framing, all wiring details through the framing channel in the windows should be checked prior to applying the final pressure plates or finishes.

Commissioning of the related electronics and control algorithm associated with electrochromic windows should be called out in the procurement specifications as a defined task, where each aspect of the control algorithm is verified (ideally by an independent party) as working in each zone as intended prior to final sign-

off and payment on the job. Depending on the design of the control algorithm, commissioning may need to be done when furniture is in place, especially if sensors are placed to measure interior conditions, such as daylight level. The control system should be specified with diagnostics capabilities to enable facility managers to detect, trend, and correct erroneous operations.

Training of facilities personnel will be required so that they understand both the design intent of the electrochromic window control system and how to adjust settings to address occupant complaints without significantly undermining the intent of the control system. Occupants should be informed of the intent of the energy efficiency measures. This has been found in other studies to be a significant contributing factor to occupant satisfaction with the overall building.

FUTURE WORK

As thermochromic window products emerge on the market, it will be essential to understand how the technology performs for different building types in different climates. The simulation tools are now available. Future work should include parametric building energy simulation studies to evaluate the HVAC and lighting energy use performance and economic viability of thermochromic windows for different applications. The simulations should evaluate alternative thermochromic window types that are better suited to the unique demands of the building application (*e.g.*, thermochromics with a lower switching temperature, higher visible transmittance range (*e.g.*, 0.40-0.60), and lower solar control range). The properties of these alternative thermochromics should be verified through spectrophotometer measurements and these data should be used for the simulations. Occupant response studies are also needed to obtain more conclusive results on end user comfort and satisfaction with the quality of the indoor environment. The study should include a statistically significant number of occupants ($n > 30$ respondents) that have more direct exposure to the window, as would occur in open plan areas with low-height partitions or in private offices, and be conducted over at least a six- month period to capture both winter and summer conditions.

Although the electrochromic window technology is simple to switch, optimal integration of this technology within buildings is made complex by the interactions and demands of occupants performing a variety of tasks, by HVAC and lighting operations, and by variable climatic conditions. More work is needed to understand these complex interactions and to define simple, robust, reliable, and cost-effective hardware and software solutions to meet the varying demands over the life of the building. To accelerate market adoption and instill confidence in this technology, additional third-party monitored demonstrations will be required to verify energy-efficiency performance and assess end user satisfaction, similar to thermochromic windows.

VII. Appendices

A. REFERENCES

- [1] Arasteh, D., S. Selkowitz, J. Apte, Zero Energy Windows, Proceedings of the 2006 ACEEE Summer Study on Energy Efficiency in Buildings, August 13-18, 2006, Pacific Grove, CA, <http://gaia.lbl.gov/btech/papers/60049.pdf>
- [2] 2010 Buildings Energy Data Book. U.S. Department of Energy, Building Technologies Program, Energy Efficiency and Renewable Energy. Tables 1.1.1 and 1.2.3.
- [3] Lee, E.S., S. Selkowitz, V. Bazjanac, V. Inkarojrit, C. Kohler. 2002. *High-performance commercial building façades*. <http://gaia.lbl.gov/btech/papers/50502.pdf>
- [4] Eleanor S. Lee, Stephen Selkowitz, Glenn Hughes, Robert Clear, Greg Ward, John Mardaljevic, Judy Lai, Mehlika Inanici, Vorapat Inkarojrit. *Daylighting the New York Times Headquarters Building: Final Report*. 2005. Lawrence Berkeley National Laboratory, Berkeley, CA. <http://gaia.lbl.gov/btech/papers/57602.pdf>
- [5] RavenWindow Product Specifications, Version 1.1, 30 July 2010. Also, U.S. Patent 8,169,685: <http://www.google.com/patents?id=Sg8OAgAAEBAJ&pg=PA3&lpg=PA3&dq=8,169,685&source=bl&ots=yxAw28jRu2&sig=YIMMVbuGtVpbjoLr3MP96WfJBhQ&hl=en&sa=X&ei=LtdIUMXQJM-3OAGcnYHQBA&ved=0CC8Q6AEwAA-v=onepage&q=8,169,685&f=false>
- [6] Iowa Energy Center Test of Thermochromic Windows (last visited 9/30/12): <http://www.eereblogs.energy.gov/buildingenvelope/file.axd?file=2011%2F2%2FPleotint+Article+thermocromic.pdf>
- [7] Lee, E.S., X. Pang, S. Hoffmann, C.H. Goudey, A. Thanachareonkit. 2012. Empirical results for polymer thermochromic windows for commercial building applications and some observations on material science development objectives. Accepted for publication in *Solar Energy Materials & Solar Cells*, March 29, 2013.
- [8] Demonstration of thermochromic windows in the Research Support Facility, National Renewable Energy Laboratory. http://www.nrel.gov/sustainable_nrel/pdfs/51742.pdf
- [9] <http://sageglass.com/>, visited June 24, 2012.
- [10] Clear, R.D., V. Inkarojrit, E.S. Lee. 2006. Subject responses to electrochromic windows. *Energy and Buildings* 38(7):758-779. <http://gaia.lbl.gov/btech/papers/57125.pdf>
- [11] Lee, E.S., S.E. Selkowitz, R.D. Clear, D.L. DiBartolomeo, J.H. Klems, L.L. Fernandes, G.J. Ward, V. Inkarojrit, M. Yazdanian. 2006. *Advancement of electrochromic windows: Final report*. California Energy Commission, PIER publication CEC-500-2006-052. LBNL-59821. http://windows.lbl.gov/comm_perf/Electrochromic/ec_reso_tero.html
- [12] NREL Research Support Facility. http://www.commercialwindows.org/case_nrel.php

- [13] Lee, E.S., E.S. Claybaugh, M. LaFrance. 2012. End User Impacts of Automated Electrochromic Windows in a Pilot Retrofit Application. *Energy and Buildings* 47 (2012) 267-284.
- [14] DOD Environmental Security Technology Certification Program, Low-Cost, High-Energy-Saving Dynamic Windows. <http://www.serdp.org/Program-Areas/Energy-and-Water/Energy/Conservation-and-Efficiency/EW-201252/EW-201252>
- [15] Mitchell, R., C. Kohler, J. Klems, M. Rubin, D. Arasteh. 2008. Window 6.2/ Therm 6.2 Research version user manual. <http://windows.lbl.gov/software/window/6/WINDOW6.2-THERM6.2ResearchDoc.pdf>
- [16] Winkelmann, F.C., Modeling Windows in EnergyPlus, Proc. Building Simulation 2001, IBPSA, Rio de Janeiro, September 2001.
- [17] RS Means 2012, Published by Reed Construction Data.
- [18] Comparative analysis of window performance: Denver Federal Center, October 28, 2011. Prepared by SCS Engineers, Commerce City, CO for GSA Region 8.
- [19] National Renewable Energy Laboratory, confidential letter can be obtained directly from Ravenbrick, July 2012.
- [20] <http://evstudio.com/controlling-western-sun-glare-with-electrochromic-windows-at-nrel/>, visited September 15, 2012.
- [21] National Renewable Energy Laboratory, confidential letter can be obtained directly from Sage Electrochromics, December 17, 2004.
- [22] Griffith, B., D. Türlér, H. Goudey. *Infrared Thermography Systems*, and article in The Encyclopedia of Imaging Science and Technology, Joseph P. Hornak, Editor. John Wiley and Sons. 2000
- [23] Griffith, B., H. Goudey, D. Arasteh. *Infrared Thermography Measurements of Window Thermal Test Specimen: Surface Temperatures*. ASHRAE Symposium Transactions. 2001
- [24] FLIR SC660 IR Camera Data Sheet. http://www.flir.com/uploadedFiles/Thermography_APAC/Products/Product_Literture/FLIR_SC660_Infrared_Camera_Datasheet_au.pdf

B. GLOSSARY

Infrared radiation (IR)	Infrared electromagnetic radiation with wavelengths greater than 0.7 microns. Short-wave infrared radiation is from 770-2500 nm (0.77-2.5 microns). Long-wave infrared is defined by wavelengths greater than or equal to 2.6 microns.
Low-e (low-emittance) coating	A thin (<100 nm) metal, metal oxide, or multilayer coating deposited on glass to reduce its thermal infrared emittance and radiative heat transfer.
Nominal visible transmittance (Tvis')	Monitored visible transmittance at the window in the field test as expressed as the ratio of the vertical illuminance transmitted through the window at the indoor face of the glass divided by the incident vertical illuminance at the outdoor face of the glass. It is expressed as a number between 0 and 1.
Nominal solar transmittance (Tsol')	Monitored solar transmittance at the window in the field test as expressed as the ratio of the solar irradiance transmitted through the window at the indoor face of the glass divided by the incident solar irradiance at the outdoor face of the glass. It is expressed as a number between 0 and 1.
Solar heat gain coefficient (SHGC)	The fraction of solar radiation admitted through a window including both directly transmitted and absorbed radiation that is released inward to the building. The SHGC has replaced the shading coefficient (SC) as the standard indicator of solar control. It is expressed as a number between 0 and 1. The lower the value, the less solar heat the window transmits.
Solar transmittance (Tsol)	The fraction of solar radiation transmitted by the glazing system between the limits of 300 to 2500 nanometers at normal incidence. It is expressed as a number between 0 and 1.
U-value	The heat transmission per unit time through a unit area of material or construction (including the boundary air films on the surface of the material) induced by a unit temperature difference between the environments on each side of the material. The lower the U-value, the greater the insulating value or the window's resistance to heat flow. Also known as the U-factor.
Window-to-wall ratio (WWR)	The ratio of the total area of the windows (glass area plus frame) divided by the total area of the floor-to-floor exterior wall.
Visible transmittance (Tvis)	The fraction of solar radiation transmitted by the glazing system between the limits of 380 to 770 nanometers at normal incidence. It is weighted according to the photopic response of the human eye and is expressed as a number between 0 and 1.

C. APPENDIX A: FLOOR PLANS SHOWING FURNITURE LAYOUTS FOR PHASES I AND II



Figure A-1. Floor plan view of the west perimeter zone for Phase I.



Figure A-2. Floor plan view of the west perimeter zone for Phase I.

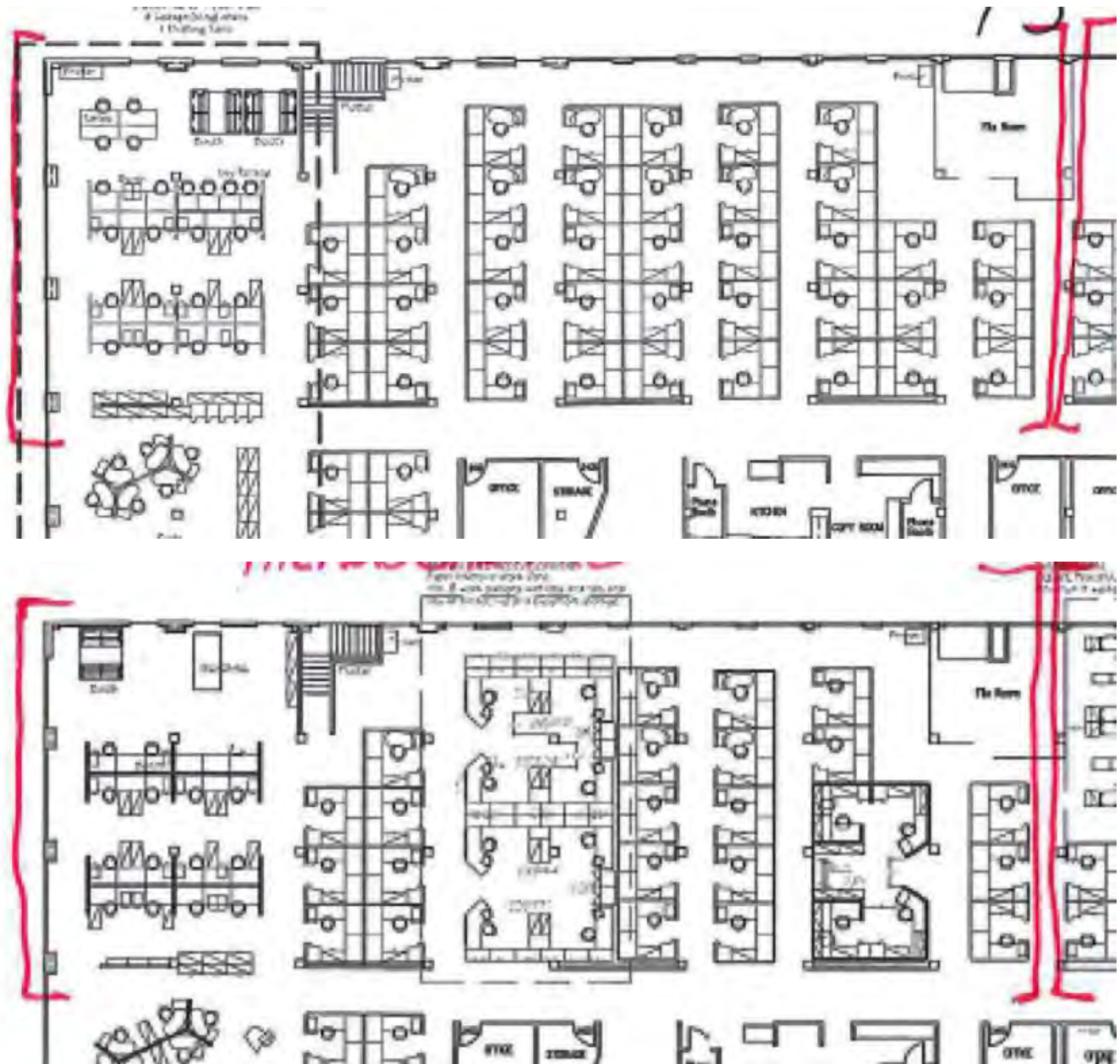


Figure A-3. Enlarged view of the thermochromic area for Phase I (top) and Phase II (bottom).

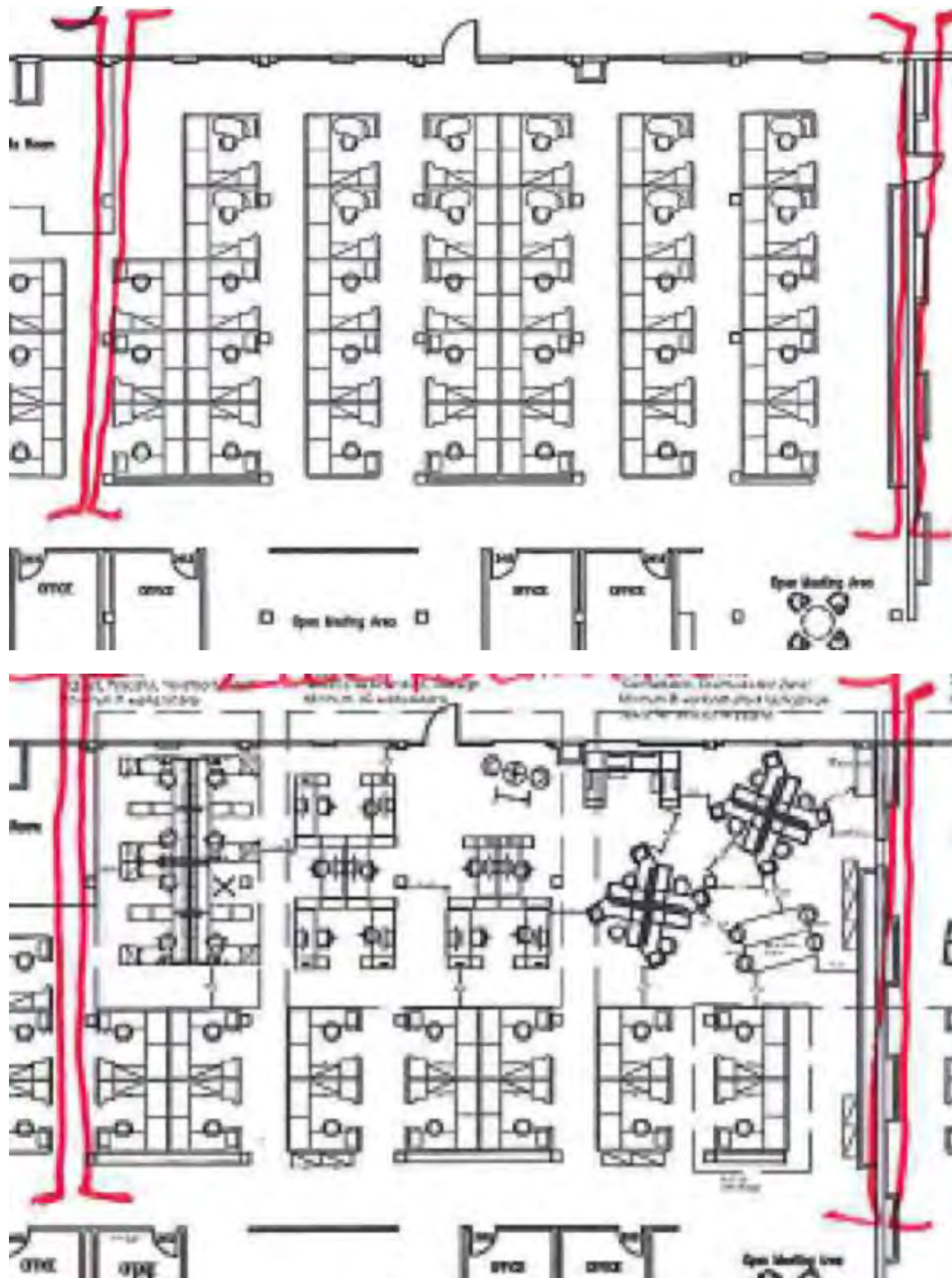


Figure A-4. Enlarged view of the electrochromic area for Phase I (top) and Phase II (bottom).



Figure A-5. Enlarged view of the electrochromic area for Phase I (top) and Phase II (bottom).

D. APPENDIX B: SPECTRAL MEASUREMENTS OF THE THERMOCHROMIC WINDOWS

At LBNL, measurements of glazing solar spectral transmittance and reflectance are typically taken using a spectrophotometer (Perkin Elmer Lambda 950) at room temperature. Spectral data for the four states of the electrochromic window were provided by the manufacturer using this instrument.

Because thermochromic glazings switch based on temperature, an alternative measurement procedure was developed so that the samples could be measured at elevated temperatures. A framing structure incorporating a heating element was built to hold the glazing sample at the edges (Figure B-1). The sample was heated and allowed to equilibrate over a 30-min period, then the entire assembly was inserted into the spectrophotometer and measured at 5 nm increments over the 0-2500 nm range, with each incremental measurement taking approximately 5 min. The surface temperature of the thermochromic filter was simultaneously measured at four locations across the sample to verify that the sample temperature was stable over the period of the measurement. The thermistor located in the center of the glazing sample was used to define the surface temperature for the spectral measurement.

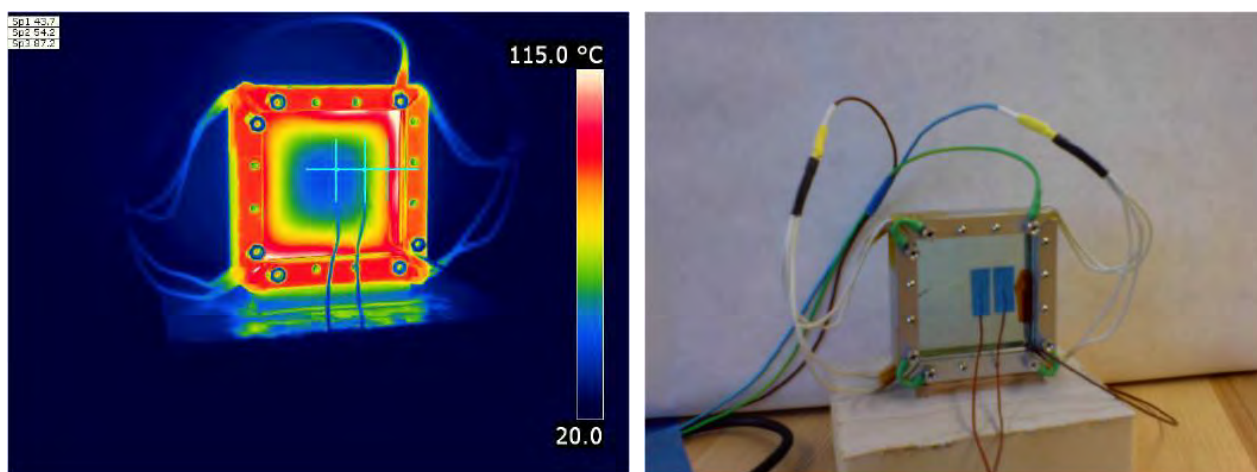


Figure B-1: Thermochromic sample heated at edges.

E. APPENDIX C: ACCURACY OF SOLAR IRRADIANCE MEASUREMENTS

There are a few qualifiers on the measurements used to characterize the switching status of the thermochromic and electrochromic windows. While the sensors used were of high quality, the following impacts are practical outcomes of conducting measurements in occupied buildings where minimal intrusion is desired. The accuracy of the indoor solar irradiance measurements will be affected by the spectral response of the switchable windows. Since both the thermochromic and electrochromic windows switch predominantly in the visible range of the solar spectrum, this effect is expected to be small.

For both indoor irradiance and illuminance measurements, the full 180° field of view of the sensor will be blocked by the edges of the window. The sensors were placed as far away from the edge of the window to minimize this effect while adhering to the wishes of GSA to have the sensors be minimally intrusive. The sensors were cosine corrected up to a $\pm 80^\circ$ angle of incidence.

For the interior readings, upper and lower sensors were positioned 0.28 m away from the edge of the window. While electrochromic windows switch faster closer to the bus bars, readings are likely to be indicative of the tint level within a few percent since this effect is minor.

F. APPENDIX D: CALIBRATION AND ACCURACY OF INFRARED THERMOGRAPHY MEASUREMENTS

Infrared (IR) thermography is used for the study of heat transfer through windows and, at LBNL, we have focused on measurements in a controlled laboratory environment to enable accurate quantitative surface temperature results [22, 23]. Some of these techniques were included in the field thermography work described below, however, the limitations of measuring windows in the field introduce some compromises that reduce the accuracy from the typical $\pm 0.5^{\circ}\text{C}$ that can be attained from thermography in a more controlled environment. The instrument used to measure IR surface temperature images was a FLIR SC660 infrared camera using a microbolometer focal plane array sensor with 640x480 pixels [24]. The sensitivity of the sensor is less than 0.03°C . The infrared camera was fitted with a 45° opening angle lens allowing it to measure a relatively wide subject area from a limited distance.

To contribute to the study of the thermochromic glazing, it was necessary to perform the infrared imaging from the outside of the building. The outer layer of the dual pane window is the thermochromic active layer and the insulating air space and inner pane prevents measurement of the thermochromic layer surface temperature from the inside. Exterior IR measurements are more challenging than interior field measurements because interior wall and surface temperatures provide a fairly uniform background radiation enclosure, while outdoor surroundings can be highly varied, especially when comparing background thermal radiation from the ground and buildings to that from a clear sky. It is important to consider these background radiation temperatures and non-uniformities when composing an IR thermography measurement because typical building surfaces with an emissivity between 0.86 and 0.9 reflect enough of this background radiation that a compensation is necessary to measure an accurate temperature of the surface of interest. The emissivity of the glass is known to be 0.86 for the long-wave infrared (750-1300 nm) wavelengths the camera measures [22, 23]. A strip of aluminum foil tape (shown in Figure D-1) was applied next to the windows to allow measurement of a reflection of the thermal infrared background radiation temperature as well as assess top to bottom uniformity of the background. Using the measured reflection off the foil tape allows separation of the reflected portion of the signal from the emitted portion that contains the information about the surface temperature of interest. The background correction formula is presented in previous work on thermography [22, 23], or is typically built into the IR camera software interface.

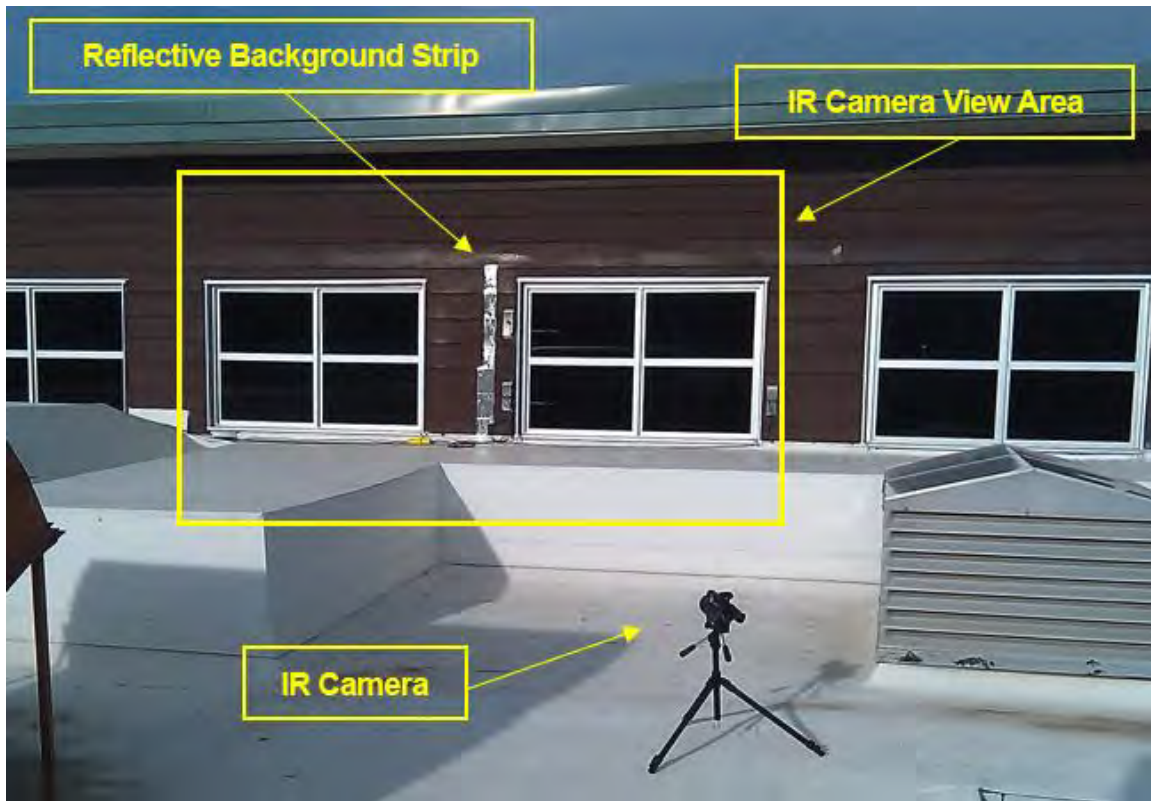


Figure D-1: IR camera setup and view of a thermochromic façade

Using the reflective foil tape, the thermal radiation background temperature was measured to be around 86°F (30°C) on the first day and -0.4°F (-18°C) the second day, although it varied somewhat during each day. This very low temperature is a result of orienting the camera such that the specular reflection off the glass was that of the clear sky. The camera was placed low on the one-story roof opposite the second story windows under study. The view of the camera is oriented slightly upward to avoid the reflection of the non-uniform objects on the roof of the opposite building; hence the sky became the background.

As a confirmation of the IR temperature accuracy after applying the background correction, spot IR temperatures from a couple of the images in each daily series were compared to the surface mounted thermistors on the glass. IR and visible images were taken at the same time (September 22, 2011 11:57 MST). At this time, the shaded top sensor (diffuse/indirect solar gain, 303 W/m²) measured 87°F (30.5°C) with IR and 88.2°F (31.2°C) with the thermistor. The bottom sensor (in direct sun, 662 W/m²) measured 104.2°F (40.1°C) with IR and 107.4°F (41.9°C) with the thermistor. Ambient temperature at the time of these measurements was 77°F (25°C) and global horizontal solar radiation was 856 W/m². Given the challenging field measurement conditions, it is an encouraging confirmation of field IR thermography accuracy that, after the background correction, IR measurements were within 1-2°C of contact measurements. A second spot check the following day at a time with more intense direct solar radiation revealed a similar 1-2°C deviation from the contact sensors. Part of this error may lie in the temperature difference between the surface of the clear silicone fastening the sensor to the glass and the thermistor sensor bead inside. The thin layer of silicon rubber is small thermal resistance between the ambient cooled surface and the thermistor bead where most local solar absorption occurs, hence the higher measured thermistor temperatures. Still,

any non-uniformity in background radiation, including gradients in the sky or clouds, as well as changes throughout the day, may introduce error in the infrared measurement.

Furthermore, IR camera measurements are most reliable in relative terms rather than absolute. Typically, in laboratory experiments the IR camera would also measure the temperature of a known reference emitter (a temperature controlled plate) to provide an absolute reference temperature for further correction after the background correction. A reference emitter was not used for these measurements for reasons of experimental setup practicality and no fixed reference offset was applied to the image. However the IR and contact thermistor spot check comparison was within 1-2°C, which is quite good for less controlled field thermography. The sensitive portion of the thermistor bead and surface over the sensor measured by the IR camera were not thermally identical, though, so there is reason to believe they would not be at an identical temperature. As a result, the thermistor cannot serve as a highly reliable external absolute reference, but provides reasonable confidence check of the IR results.

Another feature demonstrated by the IR measurements is the influence of solar radiation on contact measurements of glass. In direct sun, the temperature of the thermistor bead mounted to the glass with clear silicone compared to that of a nearby location on the glass demonstrates some temperature offset. Approximately 2-3 inches away from the thermistor beads, the IR glass surface temperatures were measured to be 98.6°F (37°C) in the sun and 82.4°F (28°C) in the shade for the measurements presented in Figure D-2. These glass surface temperatures with no sensor present are about 4.5-5.4°F (2.5-3°C) lower compared to the bead IR temperature reported above. This observation is consistent with the expectation that higher solar absorption associated with the opaque thermistor bead and wire mounted to the glass will raise the local temperature under direct solar radiation. It is a limitation of contact surface temperature measurements, in general, that they cannot measure the surface temperature without changing the local solar optical properties. This results in a shift of local temperature, when the sensor does not transmit, absorb and reflect solar radiation in the same way as the glass on which it is mounted. This particular IR measurement indicates that measurements from the contact thermistors under direct solar radiation (with similar radiation and ambient temperature) should be assumed to measure higher than the glass temperature without the sensor in place, by about 5.4°F (3°C), but this value can vary depending on ambient conditions. A second measurement the following day under more extreme direct solar conditions (97°F (36°C) outdoor air temperature and ~1000 W/m² incident vertical irradiance at the window) had 1-2°C offset between the sensor location and the bare glass. The lower offset is likely because the heavy tint condition of the glass was absorbing nearly as much as the opaque sensor. More error is expected when the window transmission is high but receiving radiation, which, for a thermochromic, would be just before and during transition, or under diffuse conditions. Also, the ambient conditions are important to the differential heat transfer rates between the glass and sensor. Air temperature and the strength of convection relative to radiation will drive this offset to different values.

G. APPENDIX E: SUMMARY OF ENERGYPLUS ASSUMPTIONS

Details of the building construction, lighting, equipment, and occupant density, and schedules used in the EnergyPlus model are given below.

Table E-1. EnergyPlus model inputs

Exterior Wall Construction	Wood siding covered by tin, 2x4 studs 16" on center, no drywall, installation board
Lighting Power density	Perimeter Zone: 0.33 W/ft ² , core zone: 0.67 W/ft ² . Schedule refers to Table E-2.
HVAC schedule	Monday to Friday 5:30 AM to 5:00 PM. Off during weekend and holidays.
People	Exterior zone peak: 21 people, Interior zone peak: 102 people. Schedule refers to Table E-2.
Interior equipment	Perimeter zone: 0.5 W/ft ² , core zone: 1 W/ft ² . Schedule refers to Table E-2.

Table E-2: Schedules for lighting, interior equipment and occupancy power use

Lighting

Time (hour)	1	2	3	4	5	6	7	8	9	10	11	12
% of design value during weekday	0	0	0	0	0	0	0	5	10	90	90	90
% of design value during weekend	0	0	0	0	0	0	0	0	0	0	0	0
Time (hour)	13	14	15	16	17	18	19	20	21	22	23	24
% of design value during weekday	50	90	90	90	90	0	0	0	0	0	0	0
% of design value during weekend	0	0	0	0	0	0	0	0	0	0	0	0

Equipment

Time (hour)	1	2	3	4	5	6	7	8	9	10	11	12
% of design value during weekday	30	30	30	30	30	30	30	30	30	90	90	90
% of design value during weekend	0	0	0	0	0	0	0	0	0	0	0	0
Time (hour)	13	14	15	16	17	18	19	20	21	22	23	24
% of design value during weekday	80	90	90	90	90	30	30	30	30	30	30	30
% of design value during weekend	0	0	0	0	0	0	0	0	0	0	0	0

Occupancy

Time (hour)	1	2	3	4	5	6	7	8	9	10	11	12
% of design value during weekday	0	0	0	0	0	0	0	10	75	75	75	75
% of design value during weekend	0	0	0	0	0	0	0	0	0	0	0	0
Time (hour)	13	14	15	16	17	18	19	20	21	22	23	24
% of design value during weekday	50	75	75	75	75	0	0	0	0	0	0	0
% of design value during weekend	0	0	0	0	0	0	0	0	0	0	0	0

H. APPENDIX F: METHODS USED TO ASSESS OCCUPANT RESPONSE

Surveys were issued to occupants in the three areas where the three types of windows were installed. These "zones" were designated as zone A with the thermochromic windows, zone B with the electrochromic windows, and zone C with the low-e windows and operable roller shades (in zones A and B, the operable shades were fully raised and fixed so that they could not be used). Zone C was included to enable testing of whether the effects observed in the switchable window zones were likely to be due to the presence of switchable windows or to some other cause.

The Phase I survey was issued on January 4, 2012, after the occupants were exposed to the thermochromic windows and the electrochromic windows with the Phase I conditions. The thermochromic windows operated as intended as soon as they were installed, so occupants in the thermochromic area responded to solar conditions that occurred from September 1, 2011, to December 31, 2011. Automated control of the electrochromic windows was commissioned in the occupied space from June 20 to September 15, 2011, so occupants were asked to restrict their responses, to the extent possible, to the time frame that the ECs were operating as intended (September 15 to December 31, 2011). The survey was open until January 27, 2012. Survey questions were issued on-line and are given below.

The Phase II survey was issued June 4-15, 2012. The survey was modified to a) exclude the questions about the period before the new switchable windows were installed and b) include additional questions about the experiences that the occupants had with the *manual* controls of the electrochromic windows. The thermochromic windows worked as intended throughout the test period (February 21, 2012, to June 30, 2012). The Phase II electrochromic windows with manual override controls were installed on February 21, 2012, and were commissioned by March 13, 2011, so occupants were asked to restrict their responses to the time frame that the electrochromic windows were operating as intended (March 13 to June 30, 2012). Solar conditions were representative of the vernal equinox to summer solstice period. Survey questions were again issued on-line and are given below.

With the Phase I Survey, the main objective was to identify changes in the occupants' perceptions of the space. Since the two sets of responses (*i.e.*, before and after the installation) are given at the same time, we know that they come from the same occupant. For this reason, a paired t-test was used as a test of statistical significance. With respect to the electrochromic windows and the Phase II survey, since we only asked questions about the new Phase II condition, we could not establish correspondence between individual Phase I and II responses due to the fact that the surveys were anonymous. Asking the occupant to give two sets of responses (for before and after Phase II) would not have yielded useful data because the two phases occurred under significantly different weather conditions and would have confounded the results. For the Phase II survey results, we, therefore, used unpaired t-tests.

When comparing effects from different zones, we performed both equal variance and unequal variance tests, to account for the possibility of populations with different variances. In all tests, we used 95% as the threshold for statistical significance.

Summaries of characteristics of the populations (*e.g.*, age, gender) and attitudes towards comfort are given after the survey forms for Phases I and II.

PHASE I SURVEY

Information to be provided to the GSA contact in charge of issuing the survey:

A survey has been developed to understand how occupants experience the switchable window technologies being demonstrated at Building 41 of the Denver Federal Center, mainly in terms of visual and thermal comfort. This survey is to be issued to occupants of the areas with electrochromic and thermochromic windows, as well as of a third area with non-switchable windows, with the intent of understanding the effect that the different types of chromogenic window have on occupant comfort both relative to each other and to non-switchable windows.

Occupants of the three areas mentioned above are to be reached by an email notification from the facility manager with a letter from LBNL researchers introducing the survey and linking to the survey website. Participation in the online survey is anonymous and voluntary. The invitation letter, as well as the survey, are shown in the following pages.

Re: Energy-efficient window survey

Berkeley, November 29, 2011

Dear Madam/Sir,

As part of GSA's evaluation of the energy efficient windows in the Denver Federal Center Building 41, the Lawrence Berkeley National Laboratory has been asked to survey how people working in this building experience these windows.

We are writing to invite you to participate in this survey. Participation is voluntary, and you may stop completing the survey at any time. We estimate that it will take approximately 15 minutes of your time to complete the survey. This survey is anonymous and responses will not be individually identifiable, although it is possible that the combination of age, gender and office location might conceivably make it possible for someone reviewing the data to figure out which response is yours.

To fill out the survey, please follow the link below:

<https://www.surveymonkey.com/s/SF8J65L>

The results of this survey will contribute to the advancement and improvement of energy efficient window technologies in the United States. We hope you decide to participate and look forward to your response.

We would be happy to address any questions or issues related to this survey: please contact Luis Fernandes at LLFernandes@lbl.gov or Dana Coolbroth at dana.coolbroth@gsa.gov.

Sincerely,

Building Technologies Program
Environmental Energy Technologies
Division Lawrence Berkeley National Laboratory

SWITCHABLE WINDOW SURVEY

PARTICIPANT INFORMATION

Thank you for taking the time to participate in this survey about how people experience variable tint windows in an office space!

This survey is designed to determine your level of satisfaction and comfort resulting from the use of this new technology. The survey is being conducted by the Windows and Daylighting Group at the Lawrence Berkeley National Laboratory (LBNL) to better understand the impact of new energy-efficient window technologies on end users.

Variable-tint or "switchable" windows have glass with a special thin-film coating that either tints when they become hotter (thermochromic windows) or tints based on a signal from a computer-controlled system (electrochromic windows). The idea is to reduce heating, cooling, and lighting loads as the weather changes or as other changes occur over the life of the building.

These two types of windows have been installed in order to evaluate energy use and occupant impacts as part of the General Services Administration (GSA) "Green Proving Ground" program.

We estimate that it will take approximately 15 minutes of your time to complete the survey.

Please read this explanation of the procedure and your rights as a research subject before filling out any of the survey.

Participation in this research is VOLUNTARY. You have the right to not take part in this study or to stop taking part at any time. Simply do not click the online survey link provided or you can quit your web browser at any point during the survey.

Participating in this study poses no known risks to you. The data will be analyzed and summarized by an outside group (LBNL) who does not know your identity. No names, e-mail addresses, or IP addresses will be associated with the questionnaire. If GSA requests access to the survey data, the data will not contain any information that can identify you directly. However, the combination of age, gender and office location might conceivably make it possible for someone reviewing the data to figure out which response is yours. No individuals will be identified in final reports or other public documents. Your survey responses will be stored electronically by LBNL researchers directly involved in this project.

There is no direct benefit to you from the research, although it is possible that it may lead to the identification and eventual addressing of comfort or workplace quality issues in the office area you work in. LBNL is not offering any payment or remuneration for completing the survey. We hope that the research will benefit society by helping the development of switchable window systems that potentially provide a more comfortable, energy efficient, and higher quality work environment.

Procedure

- An online questionnaire will be given to you. To ensure anonymity of your response, please do not provide your name in any of the responses. It consists of three parts:

- Part A includes questions on your personal preferences in a work environment.
 - Part B includes questions on your impressions about your space **before** the new, switchable windows were installed in your part of the building.
 - Part C includes questions about your impressions about your space **after** the new windows were installed in your area of the building, where your response will be focused on the predominant type of switchable window near your space.
 - NOTE: if you work in an area that does not have switchable windows, you will not be asked to complete Part B of the questionnaire.
- Please do not discuss your impressions with anyone else before they complete their participation in the survey because you could bias other participants or prospective subjects.

Any further questions you have about taking part in this study can be answered by Luis Fernandes at (510) 495- 8892. If you have any questions about your rights or treatment as a participant in this research project, please contact the Berkeley Lab Human and Animal Regulatory Committees at (510) 486-5399 or harc@lbl.gov.

Thanks again for your help towards the goal of attaining a more energy-efficient and pleasant work environment!

Building Technologies Program
Lawrence Berkeley National Laboratory

INFORMED CONSENT

I have read and understood the Participant Information and consent to my participation in this study.

- a. Yes
- b. No

[Note for Human Subjects Committee: online survey will be set up so that participant will not be able to continue if answer to this question is b) No]

INSTRUCTIONS

We would like you to answer the questions in this questionnaire. Please fill out this questionnaire as completely as possible. If there is any question you are unable to answer or do not want to answer, just skip it and go on to the next one. Please respond to all of the items as openly and honestly as possible. Try to answer all the questions based on your impressions. There are no right or wrong answers; it is only your opinions that are important.

Part A Background Information



1. Which of the zones indicated in the image above is your habitual workspace in? Note: Zone C extends to the right of the area shown in the figure above.
 - a. Zone A
 - b. Zone B
 - c. Zone C
2. Counting from the windows, which cubicle row is your workspace in? For example, the red triangle in the figure above is in the fifth row from the windows.

Note: if your workspace is not a cubicle, please estimate your distance from the window using the figure above to determine row number.

 - d. First
 - e. Second
 - f. Third
 - g. Fourth
 - h. Fifth
3. What is your gender?
 - i. Male
 - j. Female
4. Are you...
 - k. Under 40 years old?
 - l. 40 or over?

5. Please assign a rating from 1 to 5 for what you feel is the importance of the following items in creating a pleasant and productive work environment, with 1 being the least important and 5 being the most important.

Item	Rating				
					Very Important
	Unimportant				
	1	2	3	4	5
a) Good temperature control	--- --- --- --- --- --- --- --- --- --- --- --- --- ---				
b) Windows	--- --- --- --- --- --- --- --- --- --- --- --- --- ---				
c) Controllable lights or windows	--- --- --- --- --- --- --- --- --- --- --- --- --- ---				
d) No noise	--- --- --- --- --- --- --- --- --- --- --- --- --- ---				
e) Other (specify)	--- --- --- --- --- --- --- --- --- --- --- --- --- ---				

6. Please assign a rating from 1 to 5 for your sensitivity to the following items, with 1 being not sensitive, 3 being moderately sensitive, and 5 being very sensitive.

Item	Rating				
	Least Sensitive		Moderately Sensitive		Very Sensitive
	1	2	3	4	5
a) Glare	--- --- --- --- --- --- --- --- --- --- --- --- ---				
b) Cold	--- --- --- --- --- --- --- --- --- --- --- --- ---				
c) Heat	--- --- --- --- --- --- --- --- --- --- --- --- ---				
d) Gloominess	--- --- --- --- --- --- --- --- --- --- --- --- ---				

7. When you perform your work tasks, what is your preferred light level in your workspace?

	Very Low	Low	Moderate	Bright	Very Bright
	1	2	3	4	5
Light level	--- --- --- --- --- --- --- --- --- --- --- --- ---				

Part B **Before new, switchable windows were installed...**



NOTE: Complete this part ONLY if you work in Zones A or B.

For this part, please answer based on your impressions of the time before the new windows were installed in your zone of the building. If possible and relevant, project back about six months to a year.

1. Which task type did you perform most of the time?

Task	Choose one
Telephone	_____
Reading and writing on paper	_____
Computer	_____
Other (please specify) _____	

2. Which direction did you face most of the time?

Task	Choose one
Towards window	_____
With the window to one side	_____
Away from Window	_____
Other (please specify) _____	

3. Please assign a rating from 1 to 5 (or N/A = not applicable) to the following conditions in your work space.

Item	Rating																																	
	Too Cold		Just Right						Too Hot																									
	1	2	3	4	5																													
a) Temperature during warm/hot weather	----	----	----	----	----	----	----	----	----	----	N/A																							
b) Temperature during cool/cold weather	----	----	----	----	----	----	----	----	----	----	N/A																							
c) Light level	<table border="0"> <thead> <tr> <th>Too Dark/Gloomy</th> <th colspan="6">Just Right</th> <th>Too Bright</th> </tr> <tr> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> <th></th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td> ----</td> <td> ----</td> <td> ----</td> <td> ----</td> <td> ----</td> <td> ----</td> <td> ----</td> <td> ----</td> </tr> </tbody> </table>										Too Dark/Gloomy	Just Right						Too Bright	1	2	3	4	5				----	----	----	----	----	----	----	----
Too Dark/Gloomy	Just Right						Too Bright																											
1	2	3	4	5																														
----	----	----	----	----	----	----	----																											

4. Please rate the level of glare in your work space.

	Not Perceptible	Perceptible	Acceptable	Uncomfortable	Intolerable
	1	2	3	4	5
Level of glare	----	----	----	----	----

5. Indicate your level of agreement/disagreement (disagree = 1, agree = 5) with the following statements:

	Disagree	Somewhat agree		Agree	
	1	2	3	4	5
a) Bright light on my task made it difficult to read or see	----	----	----	----	----
b) The shades blocked the view	----	----	----	----	N/A
c) There was enough daylight in the space	----	----	----	----	----
d) The windows looked aesthetically pleasing	----	----	----	----	----
e) The windows allowed too much outside noise into the space	----	----	----	----	----

6. Did you or anyone in the space raise or lower the window shades at any time?
- a. Yes
 - b. No
 - c. The windows in my area did not have operable shades

Part C **After the new windows were installed...**



For this part, please answer based on your impressions of the time after the new windows were installed in your zone (A, B, or C) of the building. The installation of these windows was completed and made to operate properly on or around the following dates:

Zone A: August 31, 2011

Zone B: September 15, 2011 (installed earlier but working as intended after this date)

Zone C: before 2009

1. Which task type did you perform most of the time?

Task	Choose one
Reading and writing on paper	_____
Computer	_____
Telephone	_____
Other (please specify) _____	

2. Which direction did you face most of the time?

Task	Choose one
Towards window	_____
With the window to one side	_____
Away from Window	_____
Other (please specify) _____	

3. Please assign a rating from 1 to 5 (or N/A) to the following conditions in your work space.

Item	Rating										N/A
	Too Cold		Just Right						Too Hot		
	1	2	3	4	5						
a) Temperature during warm/hot weather	----	----	----	----	----	----	----	----	----	----	N/A

Item	Too Cold		Just Right						Too Hot		N/A
	1	2	3	4	5						
	b) Temperature during cool/cold weather	----	----	----	----	----	----	----	----	----	

Item	Too Dark/Gloomy		Just Right						Too Bright	
	1	2	3	4	5					
	c) Light level	----	----	----	----	----	----	----	----	----

4. Please rate the level of glare in your work space.

Item	Not Perceptible	Perceptible	Acceptable	Uncomfortable	Intolerable
	1	2	3	4	5
	Level of glare	----	----	----	----

5. Indicate your level of agreement/disagreement (disagree = 1, agree = 5) with the following statements:

Item	Disagree		Somewhat agree		Agree	
	1	2	3	4	5	
	a) Bright light on my task made it difficult to read or see	----	----	----	----	----
b) The tinting/untinting of the windows was annoying	----	----	----	----	----	N/A
c) The shades blocked the view	----	----	----	----	----	N/A
d) There was enough daylight in the space	----	----	----	----	----	

	Disagree	Somewhat agree		Agree	
	1	2	3	4	5
e) The windows looked aesthetically pleasing	---	---	---	---	---
f) The windows allowed too much outside noise into the space	---	---	---	---	---

6. Did you or anyone in the space raise or lower the window shades at any time?
7. Yes
8. No
9. The windows in my area do not have operable shades
10. **Answer only if your answer to the previous question was c).** Would this space be more visually comfortable if there were operable shades on the windows?
11. Yes
12. No
13. It would not make any difference



14. **Answer only if you work in zones A or B.** Would this space be more visually comfortable if the darkening/lightening of the windows was operated manually instead of automatically?
15. Yes
16. No
17. It would not make any difference

18. **Answer only if you work in zones A or B.** Please provide any comments that you feel would be helpful in improving the tinting/untinting operation of the windows.

THANK YOU!

Thank you for taking the time to participate in this survey! We will send an update with summary results of this study once they are available.

PHASE II SURVEY

SWITCHABLE WINDOW SURVEY

PARTICIPANT INFORMATION

Thank you for taking the time to participate in this survey about how people experience variable tint windows in an office space!

This survey is designed to determine your level of satisfaction and comfort resulting from the use of this new technology. The survey is being conducted by the Windows and Daylighting Group at the Lawrence Berkeley National Laboratory (LBNL) to better understand the impact of new energy-efficient window technologies on end users.

The variable-tint or "switchable" windows in this study have glass with a special thin-film coating that either tints when they become hotter (thermochromic windows) or tints based on a signal from a computer-controlled system (electrochromic windows). The idea is to reduce heating, cooling, and lighting loads as the weather changes or as other changes occur over the life of the building.

These two types of windows have been installed in order to evaluate energy use and occupant impacts as part of the General Services Administration (GSA) "Green Proving Ground" program.

We estimate that it will take approximately 15 minutes of your time to complete the survey.

Please read this explanation of the procedure and your rights as a research subject before filling out any of the survey.

Participation in this research is VOLUNTARY. You have the right to not take part in this study or to stop taking part at any time. Simply do not click the online survey link provided or you can quit your web browser at any point during the survey.

Participating in this study poses no known risks to you. The data will be analyzed and summarized by an outside group (LBNL) who does not know your identity. No names, e-mail addresses, or IP addresses will be associated with the questionnaire. If GSA requests access to the survey data, the data will not contain any information that can identify you directly. However, the combination of age, gender and office location might conceivably make it possible for someone reviewing the data to figure out which response is yours. No individuals will be identified in final reports or other public documents. Your survey responses will be stored electronically by LBNL researchers directly involved in this project.

There is no direct benefit to you from the research, although it is possible that it may lead to the identification and eventual addressing of comfort or workplace quality issues in the office area you work in. LBNL is not offering any payment or remuneration for completing the survey. We hope that the research will benefit society by helping the development of switchable window systems that potentially provide a more comfortable, energy efficient, and higher quality work environment.

Procedure

- An online questionnaire will be given to you. To ensure anonymity of your response, please do not provide your name in any of the responses. It consists of two parts:
 - Part A includes questions on your personal preferences in a work environment.
 - Part B includes questions about your impressions about your space **during the last two months** of window operation, where your response will be focused on the predominant type of window in your space.
 - NOTE: if you work in an area that does not have switchable windows, you will not be asked to complete some of the questions.
- Please do not discuss your impressions with anyone else before they complete their participation in the survey because you could bias other participants or prospective subjects.

Any further questions you have about taking part in this study can be answered by Luis Fernandes at (510) 495-8892. If you have any questions about your rights or treatment as a participant in this research project, please contact the Berkeley Lab Human and Animal Regulatory Committees at (510) 486-5399 or harc@lbl.gov.

Thanks again for your help towards the goal of attaining a more energy-efficient and pleasant work environment!

Building Technologies Program
Lawrence Berkeley National Laboratory

INFORMED CONSENT

I have read and understood the Participant Information and consent to my participation in this study.

- a. Yes
- b. No

[Note for Human Subjects Committee: online survey will be set up so that participant will not be able to continue if answer to this question is b) No]

INSTRUCTIONS

We would like you to answer the questions in this questionnaire. Please fill out this questionnaire as completely as possible. If there is any question you are unable to answer or do not want to answer, just skip it and go on to the next one. Please respond to all of the items as openly and honestly as possible. Try to answer all the questions based on your impressions. There are no right or wrong answers; it is only your opinions that are important.

Part A Background Information



2. Which of the zones indicated in the image above is your habitual workspace in? Note: Zone C extends to the right of the area shown in the figure above.

- a. Zone A
- b. Zone B
- c. Zone C

3. Counting from the windows, which cubicle row is your workspace in? For example, the red triangle in the figure above is in the fifth row from the windows.

Note: if your workspace is not a cubicle, please estimate your distance from the window using the figure above to determine row number.

- a. First
- b. Second
- c. Third
- d. Fourth
- e. Fifth

4. What is your gender?

- a. Male
- b. Female

5. Are you...

- a. Under 40 years old?
- b. 40 or over?

6. Please assign a rating from 1 to 5 for what you feel is the importance of the following items in creating a pleasant and productive work environment, with 1 being the least important and 5 being the most important.

Item	Rating				
					Very Important
	Unimportant				
	1	2	3	4	5
a) Good temperature control	---	---	---	---	---
b) Windows	---	---	---	---	---
c) Controllable lights or windows	---	---	---	---	---
d) No noise	---	---	---	---	---
e) Other (specify)	---	---	---	---	---

7. Please assign a rating from 1 to 5 for your sensitivity to the following items, with 1 being not sensitive, 3 being moderately sensitive, and 5 being very sensitive.

Item	Rating				
	Least Sensitive	Moderately Sensitive			Very Sensitive
	1	2	3	4	5
a) Glare	---	---	---	---	---
b) Cold	---	---	---	---	---
c) Heat	---	---	---	---	---
d) Gloominess	---	---	---	---	---

8. When you perform your work tasks, what is your preferred light level in your workspace?

	Very Low	Low	Moderate	Bright	Very Bright
	1	2	3	4	5
Light level	---	---	---	---	---

Part B In the last 2 MONTHS:



For this part, please answer based on your impressions and experiences **during the last two months**.

1. Which task type did you perform most of the time?

Task	Choose one
Reading and writing on paper	_____
Computer	_____
Telephone	_____
Other (please specify) _____	

2. Which direction did you face most of the time?

Task	Choose one
Towards window	_____
With the window to one side	_____
Away from Window	_____
Other (please specify) _____	

3. Please assign a rating from 1 to 5 (or N/A) to the following conditions in your work space.

Item	Rating										N/A																		
	Too Cold		Just Right						Too Hot																				
	1	2	3	4	5																								
a) Temperature during warm/hot weather	----	----	----	----	----	----	----	----	----	----	N/A																		
b) Temperature during cool/cold weather	----	----	----	----	----	----	----	----	----	----	N/A																		
c) Light level	<table border="0"> <thead> <tr> <th>Too Dark/Gloomy</th> <th colspan="6">Just Right</th> <th>Too Bright</th> </tr> <tr> <th>1</th> <th>2</th> <th>3</th> <th>4</th> <th>5</th> </tr> </thead> <tbody> <tr> <td> ----</td> <td> ----</td> <td> ----</td> <td> ----</td> <td> ----</td> </tr> </tbody> </table>										Too Dark/Gloomy	Just Right						Too Bright	1	2	3	4	5	----	----	----	----	----	
Too Dark/Gloomy	Just Right						Too Bright																						
1	2	3	4	5																									
----	----	----	----	----																									

4. Please rate the level of glare in your work space.

	Not Perceptible	Perceptible	Acceptable	Uncomfortable	Intolerable
	1	2	3	4	5
Level of glare	----	----	----	----	----

5. Indicate your level of agreement/disagreement (disagree = 1, agree = 5) with the following statements:

	Disagree	Somewhat agree		Agree	
	1	2	3	4	
a) Bright light on my task made it difficult to read or see	----	----	----	----	
b) The tinting/untinting of the windows was annoying	----	----	----	----	N/A
c) The shades blocked the view	----	----	----	----	N/A
d) There was enough daylight in the space	----	----	----	----	

	Disagree	Somewhat agree				Agree
	1	2	3	4	5	
e) The windows looked aesthetically pleasing	---	---	---	---	---	
f) The windows allowed too much outside noise into the space	---	---	---	---	---	
g) The wall switches allowed the window to be manually controlled in a satisfactory way	---	---	---	---	---	N/A
h) The speed at which the windows tinted/untinted was satisfactory	---	---	---	---	---	N/A

6. Did you or anyone in the space raise or lower the window shades at any time?

- a. Yes
- b. No
- c. The windows in my area do not have operable shades

7. **Answer only if your answer to the previous question was c).** Would this space be more visually comfortable if there were operable shades on the windows?

- d. Yes
- e. No
- f. It would not make any difference



8. **Answer only if you work in zone B.** Did you use the wall switches to tint or untint the windows?
 - g. Yes
 - h. No
9. **Answer only if you work in zone B AND if you answered "Yes" to question 8.** When you used the wall switches, what was the reason? (please check all that apply)
 - i. To reduce glare from daylight/sunlight
 - j. To reduce the overall brightness of the space
 - k. To increase visual privacy
 - l. To reduce the heat from the sun
 - m. To reduce cold draft from the window
 - n. To decrease the level of visual stimulus from the outside
 - o. Other (please specify) _____
10. **Answer only if you work in zone B AND if you answered "Yes" to question 8.** When you used the wall switches, did the window succeed in achieving the effects you indicated in your answer(s) to question 9?
 - p. Yes
 - q. No
11. **If your answer to question 10 was "No",** please describe what you expected and what happened instead.
12. **Answer only if you work in zone B AND if you answered "Yes" to question 8.** When you used the wall switches, did the window tint/untint as expected?
 - r. Yes
 - s. No
13. **If your answer to question 11 was "No",** please describe what you expected and what happened instead.

14. **Answer only if you work in zones A or B.** Please provide any additional comments that you feel would be helpful in improving the tinting/untinting operation of the windows.

THANK YOU!

Thank you for taking the time to participate in this survey! We will send an update with summary results of this study once they are available.

PHASE I SURVEY RESPONSES: SUMMARY OF POPULATION CHARACTERISTICS AND ATTITUDES TOWARD COMFORT

We obtained 68 responses to the first survey. 12 of those responses were empty, or nearly empty, leaving us with 56 valid responses, of which 18 in zone A (thermochromic), 19 in zone B (electrochromic) and 19 in zone C (low-e). The characteristics of the population are shown in Table F-1. Table F-2 shows responses regarding occupants' attitudes towards comfort. Responses regarding task type and workstation orientation are shown in Table F-3.

Table F-1 Population characteristics (Phase I survey)

	Window		
	A Thermochromic <i>n</i> = 18	B Electrochromic <i>n</i> = 19	C Reference <i>n</i> = 19
<i>Cubicle row (counting from window)</i>			
1	39%	32%	16%
2	28%	11%	11%
3	28%	21%	16%
4	6%	16%	21%
5	0%	21%	32%
No response	0%	0%	5%
<i>Gender</i>			
Female	28%	58%	53%
Male	72%	42%	42%
No response	0%	0%	5%
<i>Age</i>			
< 40	33%	63%	47%
>= 40	67%	37%	53%

Table F-2 Population attitudes (Phase I survey)

	Window		
	Thermochromic <i>n</i> = 18	Electrochromic <i>n</i> = 19	Reference <i>n</i> = 19
Please assign a rating from 1 to 5 for what you feel is the importance of the following items in creating a pleasant and productive work environment, with 1 being the least important and 5 being the most important.			
Good temperature control			
1 (Unimportant)	0%	0%	0%
2	0%	0%	5%
3	0%	11%	16%
4	33%	42%	5%
5 (Very important)	67%	37%	74%
No response	0%	11%	0%
Windows			
1 (Unimportant)	0%	0%	5%
2	6%	5%	5%
3	11%	21%	5%
4	33%	16%	58%
5 (Very important)	50%	47%	26%
No response	0%	11%	0%
Controllable lights or windows			
1 (Unimportant)	0%	0%	0%
2	6%	21%	5%
3	17%	11%	26%
4	56%	42%	32%
5 (Very important)	22%	16%	32%
No response	0%	11%	5%

	Window		
	Thermochromic <i>n</i> = 18	Electrochromic <i>n</i> = 19	Reference <i>n</i> = 19
No noise			
1 (Unimportant)	0%	5%	5%
2	11%	11%	32%
3	11%	42%	37%
4	39%	26%	16%
5 (Very important)	28%	5%	5%
No response	11%	11%	5%
Please assign a rating from 1 to 5 for your sensitivity to the following items, with 1 being not sensitive, 3 being moderately sensitive, and 5 being very sensitive.			
Glare			
1 (Least sensitive)	0%	16%	0%
2	0%	16%	21%
3	39%	32%	42%
4	11%	11%	26%
5 (Very sensitive)	44%	16%	11%
No response	6%	11%	0%
Cold			
1 (Least sensitive)	6%	5%	5%
2	6%	11%	16%
3	50%	16%	21%
4	17%	26%	32%
5 (Very sensitive)	17%	32%	26%
No response	6%	11%	0%

	Window		
	Thermochromic <i>n</i> = 18	Electrochromic <i>n</i> = 19	Reference <i>n</i> = 19
Heat			
1 (Least sensitive)	6%	11%	0%
2	6%	11%	21%
3	28%	26%	26%
4	44%	16%	16%
5 (Very sensitive)	11%	26%	37%
No response	6%	11%	0%
Gloominess			
1 (Least sensitive)	6%	5%	0%
2	17%	11%	5%
3	39%	5%	37%
4	11%	37%	26%
5 (Very sensitive)	22%	32%	32%
No response	6%	11%	0%
When you perform your work tasks, what is your preferred light level in your workspace?			
1 (Very low)	0%	0%	0%
2 (Low)	11%	5%	0%
3 (Moderate)	33%	42%	53%
4 (Bright)	50%	42%	47%
5 (Very bright)	0%	0%	0%
No response	6%	11%	0%

Table F-3 Task and orientation responses (Phase I survey)

	Before installation			After installation		
	Thermochr. <i>n</i> = 18	Electrochr. <i>n</i> = 19	Reference <i>n</i> = 19	Thermochr. <i>n</i> = 18	Electrochr. <i>n</i> = 19	Reference <i>n</i> = 19
Which task type did you perform most of the time?						
Reading and writing on paper	6%	0%	0%	6%	0%	0%
Computer	83%	84%	58%	89%	84%	89%
Telephone	0%	0%	0%	0%	0%	0%
Other	6%	0%	0%	0%	0%	0%
No response	6%	16%	42%	6%	16%	11%
Which direction did you face most of the time?						
Towards window	39%	47%	32%	44%	47%	68%
With the window to one side	6%	11%	11%	6%	11%	0%
Away from window	44%	26%	16%	44%	26%	16%
Other	0%	0%	0%	0%	0%	0%
No response	11%	16%	42%	6%	16%	16%

PHASE II SURVEY RESPONSES: SUMMARY OF POPULATION CHARACTERISTICS AND ATTITUDES TOWARD COMFORT

The second survey had 37 responses overall, 33 of which valid. Of the valid responses, 11 were in zone A (thermochromic), 8 in zone B (electrochromic) and 14 in zone C (low-e). The characteristics of the population and their attitudes towards comfort are shown in Tables F-4 and F-5. Responses regarding task type and workstation orientation are shown in Table F-6.

Table F-4 Population characteristics (Phase II survey)

	Window		
	Thermochromic <i>n</i> = 11	Electrochromic <i>n</i> = 8	Reference <i>n</i> = 15
Cubicle row (counting from window)			
1	45%	75%	13%
2	18%	0%	7%
3	27%	25%	20%
4	0%	0%	0%
5	9%	0%	47%
No response	0%	0%	13%
Gender			
Female	36%	50%	53%
Male	64%	50%	47%
No response	0%	0%	0%
Age			
< 40	9%	88%	47%
>= 40	82%	13%	53%

Table F-5 Population attitudes (Phase II survey)

	Window		
	Thermochromic <i>n</i> = 11	Electrochromic <i>n</i> = 8	Reference <i>n</i> = 15
Please assign a rating from 1 to 5 for what you feel is the importance of the following items in creating a pleasant and productive work environment, with 1 being the least important and 5 being the most important.			
Good temperature control			
1 (Unimportant)	0%	0%	0%
2	0%	0%	0%
3	9%	0%	7%
4	9%	25%	20%
5 (Very important)	82%	75%	67%
No response	0%	0%	7%
Windows			
1 (Unimportant)	0%	0%	0%
2	0%	0%	0%
3	45%	13%	0%
4	27%	38%	47%
5 (Very important)	18%	50%	47%
No response	9%	0%	7%
Controllable lights or windows			
1 (Unimportant)	0%	0%	0%
2	0%	13%	13%
3	27%	0%	0%
4	18%	50%	60%
5 (Very important)	45%	38%	20%
No response	9%	0%	7%

	Window		
	Thermochromic <i>n</i> = 11	Electrochromic <i>n</i> = 8	Reference <i>n</i> = 15
No noise			
1 (Unimportant)	0%	0%	13%
2	0%	25%	27%
3	18%	50%	27%
4	36%	25%	27%
5 (Very important)	36%	0%	0%
No response	9%	0%	7%
Please assign a rating from 1 to 5 for your sensitivity to the following items, with 1 being not sensitive, 3 being moderately sensitive, and 5 being very sensitive.			
Glare			
1 (Least sensitive)	18%	25%	20%
2	9%	25%	13%
3	36%	13%	33%
4	27%	25%	20%
5 (Very sensitive)	9%	13%	7%
No response	0%	0%	7%
Cold			
1 (Least sensitive)	0%	0%	13%
2	9%	25%	13%
3	36%	25%	33%
4	9%	13%	13%
5 (Very sensitive)	36%	38%	20%
No response	9%	0%	7%

	Window		
	Thermochromic <i>n</i> = 11	Electrochromic <i>n</i> = 8	Reference <i>n</i> = 15
Heat			
1 (Least sensitive)	9%	13%	7%
2	0%	25%	7%
3	27%	13%	27%
4	18%	13%	40%
5 (Very sensitive)	36%	38%	13%
No response	9%	0%	7%
Gloominess			
1 (Least sensitive)	0%	0%	7%
2	9%	13%	13%
3	27%	38%	20%
4	9%	25%	40%
5 (Very sensitive)	55%	25%	13%
No response	0%	0%	7%
When you perform your work tasks, what is your preferred light level in your workspace?			
1 (Very low)	0%	0%	0%
2 (Low)	18%	13%	7%
3 (Moderate)	18%	13%	47%
4 (Bright)	45%	75%	40%
5 (Very bright)	18%	0%	0%
No response	0%	0%	7%

Table F-6 Task and orientation responses (Phase II survey)

	Before installation		
	Thermochromic <i>n</i> = 11	Electrochromic <i>n</i> = 8	Reference <i>n</i> = 15
Which task type did you perform most of the time?			
Reading and writing on paper	6%	0%	0%
Computer	83%	84%	58%
Telephone	0%	0%	0%
Other	6%	0%	0%
No response	6%	16%	42%
Which direction did you face most of the time?			
Towards window	39%	47%	32%
With the window to one side	6%	11%	11%
Away from window	44%	26%	16%
Other	0%	0%	0%
No response	11%	16%	42%

I. APPENDIX G: SUMMARY OF MONITORED DATA

Monitored data from indoor and outdoor sensors were logged using separate data acquisition systems. A redundant set of outdoor measurements were taken using a second data acquisition system to guard against loss of data due to the frequent thunderstorms that occurred in Denver. Data from the loggers and from the electrochromic manufacturer were transmitted via cellular network on a nightly basis to LBNL for analysis. Data from the HVAC vendor were transmitted to LBNL via email separately on a weekly basis.

The following sensors were used to make the measurements:

- Temperature: Thermistors, YSI 44016, $\pm 0.1^{\circ}\text{C}$
- Wind speed and direction: Anemometer, Onset S-WCA-M003, $\pm 5^{\circ}$ for direction, greater of ± 1.1 m/s or 4% of reading for speed
- Solar radiation or irradiance: Pyranometer, LI-COR LI-200, $\pm 5\%$ of reading
- Illuminance: Photometer, LI-COR LI-210, $\pm 5\%$ of reading

The following table provides details on the installed locations of the sensors. Data were sampled and recorded one time per minute, 24/7, over the entire monitored period.

Table G-1 Sensors

Sensor	Approximate location
Interior Measurements	
<i>Electrochromic window</i>	
Vertical irradiance (Upper pane)	11 inches down from upper window top edge, 11 inches from west window edge
Vertical irradiance (Lower pane)	11 inches down from lower window top edge, 11 inches from west window edge
Interior Glass Temp (Upper pane)	10 inches down from upper window top edge, 8 inches from west window edge
Interior Glass Temp (Lower pane)	10 inches down from lower window top edge, 8 inches from west window edge
Interior Frame Temp	8 inches from west window jamb on horizontal muntin
Vertical illuminance (Lower pane)	10.5 inches down from top edge , 11 inches from east window edge
<i>Thermochromic window</i>	
Vertical irradiance (Upper pane)	10 inches down from upper window top edge, 12.5 inches from west window edge
Vertical irradiance (Lower pane)	10 inches down from lower window top edge, 12.5 inches from west window edge

Sensor	Approximate location
Interior Glass Temp (Upper pane)	10.5 inches down from upper window top edge, 8 inches from west window edge
Interior Glass Temp (Lower pane)	10.5 inches down from lower window top edge, 8 inches from west window edge
Interior Frame Temp	8 inches from west window jamb on horizontal muntin
Interior Ambient Temp	1 ft. from ceiling, 2 ft. from window wall
Vertical illuminance (Lower pane)	10 inches down from lower window top edge, 10 inches from east window edge

Exterior Measurements-Primary data acquisition unit

Dry-bulb temperature	7.5 ft. from wall, 30 inches above roof
Dry-bulb temperature	6 ft. from wall, 30 inches above roof
Vertical irradiance Upper EC	11 inches from top window edge
Vertical irradiance Lower EC	11 inches from bottom window edge
Vertical illuminance EC	11 inches from bottom window edge
Global Horizontal irradiance	Top of stair railing, lower roof
Dry-bulb temperature	12 ft. from wall, 30 inches above roof
Exterior TC Glass Temp Upper	10.5 inches down from upper window top edge, 8 inches from west window edge
Exterior TC Glass Temp Lower	10.5 inches down from lower window top edge, 8 inches from west window edge
Vertical irradiance Upper TC	11 inches from top window edge
Vertical irradiance Lower TC	11 inches from bottom window edge
Vertical illuminance TC	11 inches from bottom window edge

Exterior Measurements-Secondary data acquisition unit

Vertical irradiance EC	11 inches from bottom window edge
Vertical irradiance TC	11 inches from bottom window edge
Exterior TC Glass Temp Lower	10.5 inches down from lower window top edge, 8 inches from west window edge
Wind speed and direction	1.5 ft. from wall, 48 inches above roof

Sensor	Approximate location
Dry-bulb temperature	6 ft. from wall, 30 inches above roof
Global Horizontal irradiance	Top of stair railing, lower roof
Vertical illuminance EC	11 inches from bottom window edge
Vertical illuminance TC	11 inches from bottom window edge