

Singapore Infocomm Vulnerability Study for National Critical Infrastructure

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Information Systems Used in Critical Infrastructure Sectors

- Electric power generation, transmission, and distribution
- Water treatment and distribution
- Telecommunication systems
- Manufacturing and chemical production
- Transportation control systems
- Banking and Finance
- Health Services



Data Collection - Purpose

Understanding the system

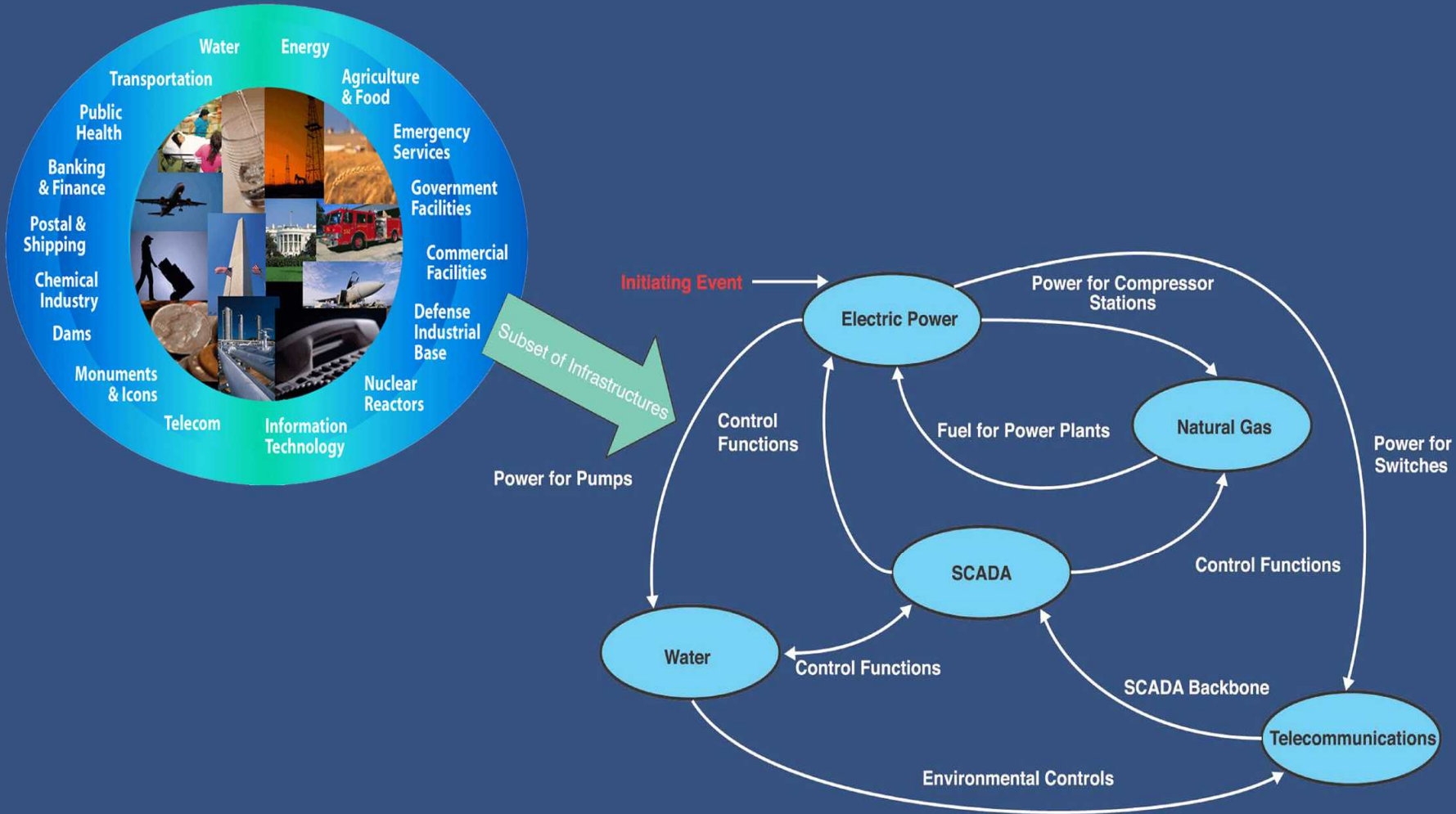
- **mission/purpose**
 - Primary missions
 - Secondary missions
- **design/architecture**
- **dependence on information systems**
- **consequences of information system compromise**
- **interplay between Critical Infrastructure (CI) sectors**



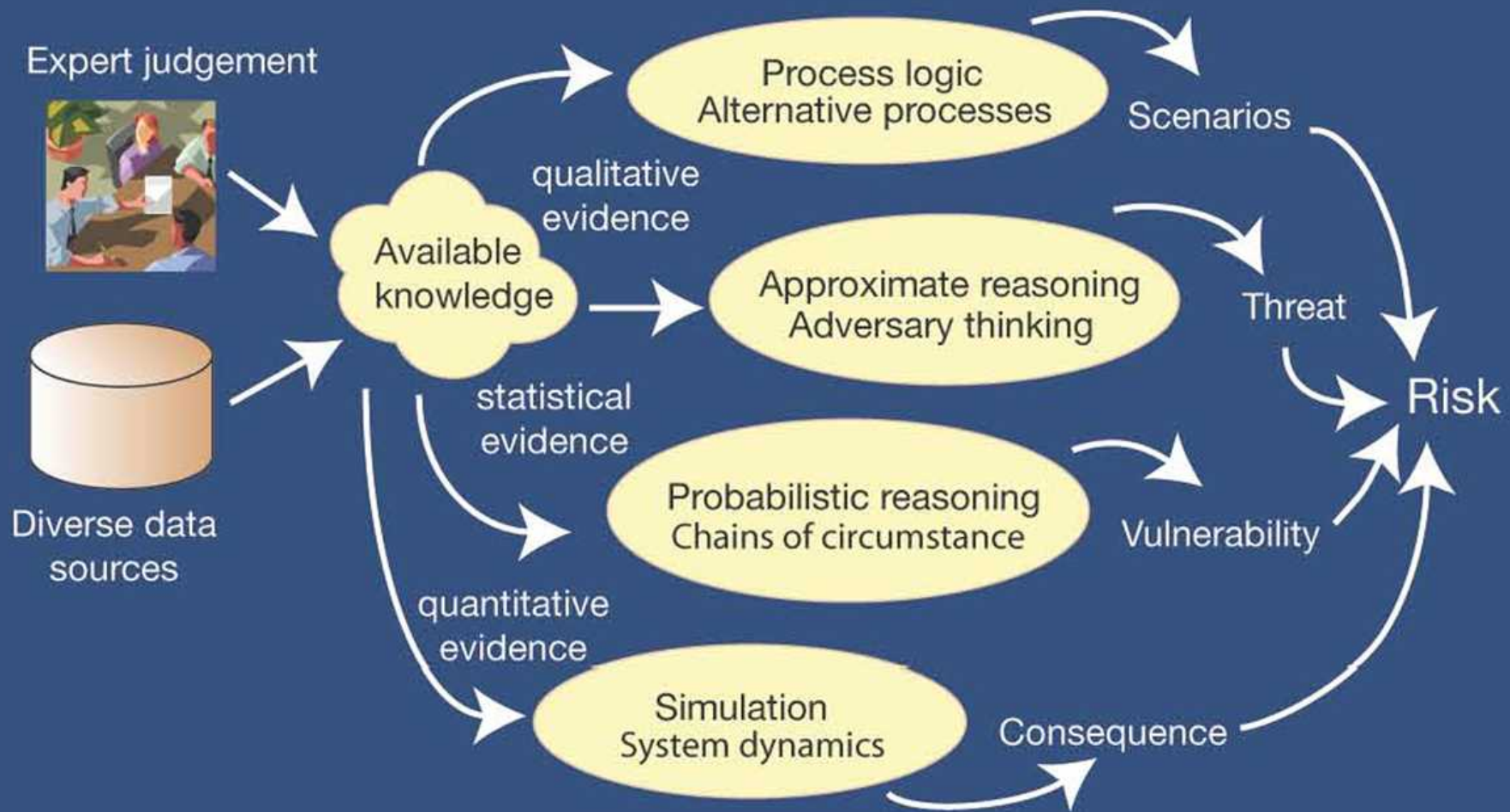
Data Collection- Additional Elements to Consider

- **Understanding the threat**
- **Identifying the overlap between adversaries' objectives and owners'/stakeholders' consequences of concern**
- **Recognizing that information systems typically evolve on a much shorter time scale than the associated CI system**

Critical Infrastructure Interdependencies



Critical Infrastructure Risk Elements





Critical Infrastructure

Discover interdependencies

- **Capacity, connectivity, storage, physical and nonphysical connections**
- **Contingency planning**
 - Abnormal operations
 - Backup power
 - Chain-of-command
- **Interview SME's/Operators**
 - Hypothetical scenarios help facilitate discussions that uncover vulnerabilities
 - Describe workarounds if information system fails
 - Follow the leads: cascades of contacts
- **Modeling**
 - Tool of the discovery process

Collection Methods

- Questionnaires and Interviews
 - Owners/Operators
 - System/network administrators
 - Designers/Developers/Testers
 - Network/physical security personnel

Printable Version of Survey - Microsoft Internet Explorer

Address: C:\Assessments\Singlepoint\Printable Version of Survey categorized.htm

SCADA Questionnaire - Categorized

Applications

701: The following statements apply to virus scanning. Please check ALL that apply.
Please choose all that apply.

- ☐ You scan for viruses.
- ☐ You scan for viruses often.
- ☐ The results of virus scans are logged.
- ☐ The virus database is updated regularly.
- ☐ None of the above apply.
- ☐ I don't know.

Audit

601: Do you web servers get monitored?
Please choose the appropriate response for each item.

Yes ☐ Yes ☐ Uncertain ☐ No ☐

No ☐ Yes ☐ Uncertain ☐ No ☐

Uncertain ☐ Yes ☐ Uncertain ☐ No ☐

602: Do you perform any auditing at the WAN interface?
Please choose the appropriate response for each item.

Yes ☐ Yes ☐ Uncertain ☐ No ☐

No ☐ Yes ☐ Uncertain ☐ No ☐

Uncertain ☐ Yes ☐ Uncertain ☐ No ☐

603: Are firewall passwords audited on a regular basis?
Please choose the appropriate response for each item.

Yes ☐ Yes ☐ Uncertain ☐ No ☐

No ☐ Yes ☐ Uncertain ☐ No ☐

Uncertain ☐ Yes ☐ Uncertain ☐ No ☐

604: The following statements apply to intrusion detection systems. Please check ALL that apply.
Please choose all that apply.

- ☐ You have an intrusion detection system.
- ☐ You perform host-based intrusion detection.
- ☐ You perform network-based intrusion detection.
- ☐ None of the above apply.
- ☐ I don't know.

Communications Security

501: The following statements apply to your SCADA network architecture. Please check ALL that apply.
Please choose all that apply.

- ☐ There is a drawing of the physical topology of the network.
- ☐ Priority/critical routes are clearly identified in your topology.
- ☐ All firewall locations are clearly identified in your topology.
- ☐ There are physical backup connections on priority routes.
- ☐ None of the above apply.
- ☐ I don't know.

302: Please select all of the following network protocols that are used on your network.
Please choose all that apply.

- ☐ ATM
- ☐ Frame Relay
- ☐ Internet
- ☐ Qig Ethernet
- ☐ None of the above apply.
- ☐ I don't know.

303: Please select all of the following network protocols that are used on your network.
Please choose all that apply.

- ☐ TCP
- ☐ UDP
- ☐ IPX
- ☐ AppleTalk
- ☐ DECNET
- ☐ None of the above apply.
- ☐ I don't know.

304: Please select all of the following routing protocols that are used on your network.
Please choose all that apply.

- ☐ RIP
- ☐ OSPF
- ☐ EIGRP
- ☐ BGP
- ☐ NLSP
- ☐ None of the above apply.
- ☐ I don't know.

305: Is the control room instrumentation connected to the business network?
Please choose the appropriate response for each item.

Yes ☐ Yes ☐ Uncertain ☐ No ☐

No ☐ Yes ☐ Uncertain ☐ No ☐

Uncertain ☐ Yes ☐ Uncertain ☐ No ☐

306: Does the SCADA data network include leased or shared lines?
Please choose the appropriate response for each item.

Yes ☐ Yes ☐ Uncertain ☐ No ☐

No ☐ Yes ☐ Uncertain ☐ No ☐

Uncertain ☐ Yes ☐ Uncertain ☐ No ☐

307: Do you have any Service Level Agreements (SLA) with your Local Exchange Carrier (LEC) or Internet Service Provider (ISP)?
Please choose the appropriate response for each item.

Yes ☐ Yes ☐ Uncertain ☐ No ☐

No ☐ Yes ☐ Uncertain ☐ No ☐

Uncertain ☐ Yes ☐ Uncertain ☐ No ☐

308: Do you have Internet access?
Please choose the appropriate response for each item.

Yes ☐ Yes ☐ Uncertain ☐ No ☐

No ☐ Yes ☐ Uncertain ☐ No ☐

Uncertain ☐ Yes ☐ Uncertain ☐ No ☐

[Only answer this question if you answered "No" to question 304]

309: Please select the types of connections that are allowed.
Please choose all that apply.

- ☐ Web - Secure Server
- ☐ Web - Insecure Server
- ☐ Telnet
- ☐ FTP
- ☐ R services (rsh, rlogin, etc.)
- ☐ None of the above apply.
- ☐ I don't know.

[Only answer this question if you answered "No" to question 304]

310: Do you ever browse the web while logged in as administrator or root?
Please choose the appropriate response for each item.

Yes ☐ Yes ☐ Uncertain ☐ No ☐

No ☐ Yes ☐ Uncertain ☐ No ☐

Uncertain ☐ Yes ☐ Uncertain ☐ No ☐

Configuration Management

501: Do you have backups of system configurations for the SCADA Servers?
Please choose the appropriate response for each item.

Yes ☐ Yes ☐ Uncertain ☐ No ☐

No ☐ Yes ☐ Uncertain ☐ No ☐

Uncertain ☐ Yes ☐ Uncertain ☐ No ☐

502: The following statements apply to system backups. Please check ALL that apply.
Please choose all that apply.

- ☐ Regular backups are performed.
- ☐ Data is verified for correctness before it is stored.
- ☐ It has been verified that restores can be successfully restored from backups.
- ☐ The RTUs/PLCs software code is backed up.
- ☐ Client data is backed up.
- ☐ None of the above apply.
- ☐ I don't know.

503: Do you have backup configurations for the network?
Please choose the appropriate response for each item.

Yes ☐ Yes ☐ Uncertain ☐ No ☐

No ☐ Yes ☐ Uncertain ☐ No ☐

Uncertain ☐ Yes ☐ Uncertain ☐ No ☐

Other Information Sources

- **Review system documentation and records**
 - **System security requirements documents**
 - **System design documents**
 - **Implementation documents**
 - **Concept of operations documents**
 - **Hardware schematics**
 - **Network diagrams**
 - **Device configurations**
 - **User/Installation/maintenance guides**
 - **Security plans, procedures, policies**
 - **Previous security appraisals, penetration tests**
- **Physical examination and observation**
 - **On-site visit**

System Characterization

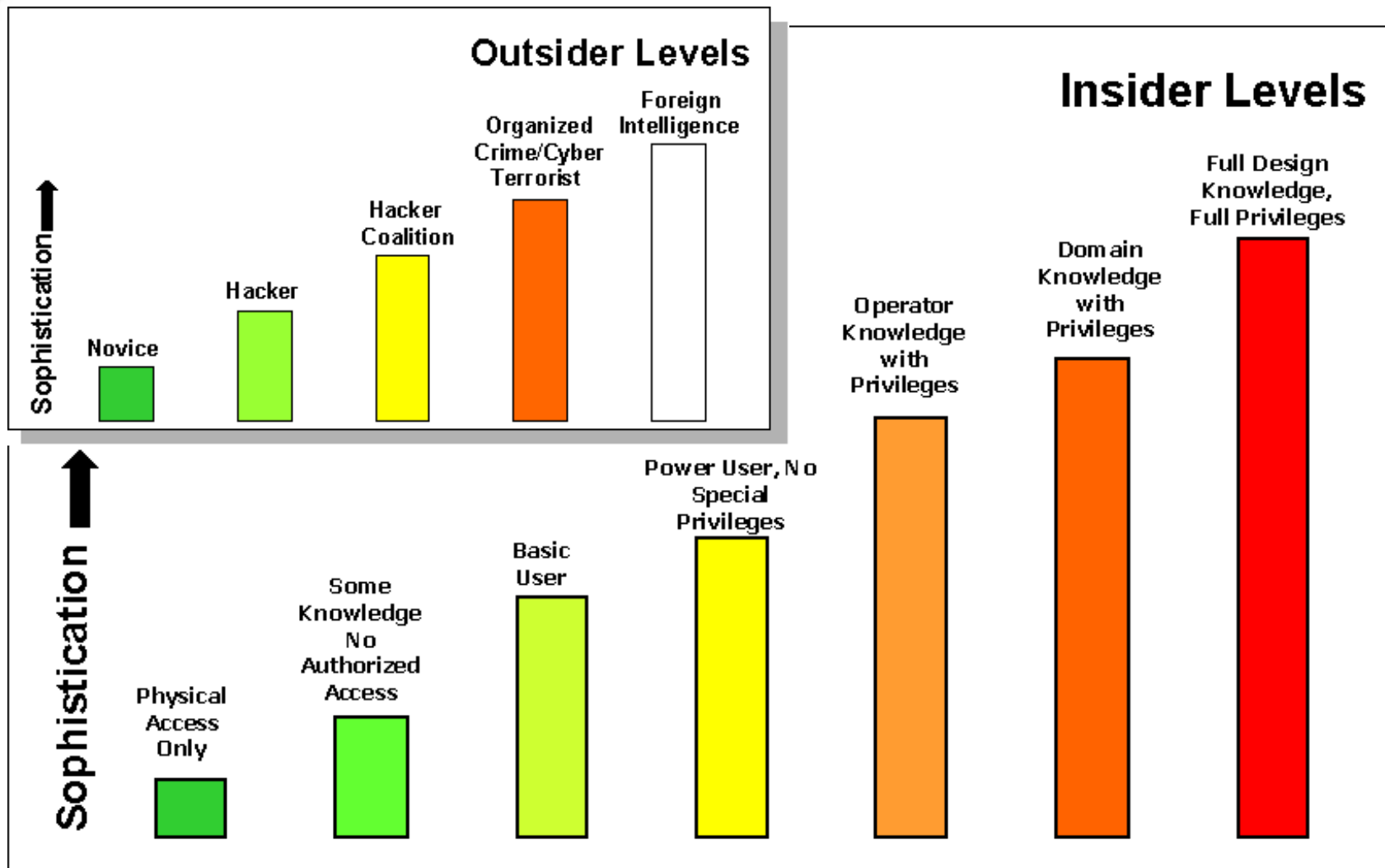
- **System architecture**
 - Individual sectors
 - Information systems
 - Supervisory Control and Data Acquisition (SCADA) systems
- **Information flows**
 - Categorization and prioritization
 - Within a CI sector
 - Among CI sectors
- **Functional/logical interactions and behaviors**
- **Physical location of key infrastructure and infocomm elements**
- **Other system specifics**

Leveraging the Adversary Characterization

- **Consequences can be broadly characterized:**
 - Consequences that are of concern to stakeholders and are also of interest to adversaries
 - Consequences that have not been identified by stakeholders but are of interest to adversaries
- **The former comprises the bulk of consequences that are of highest concern, while the latter may include severe unknown consequences**
- **In both cases, the interests, goals, and constraints of the adversaries are very relevant**

Must consider adversary's perspective during data gathering for risk analysis.

Adversary model: Sophistication



Consequences of System Compromise: Metrics

- **Loss of life – 1, 100s, 1000s?**
- **System interruption – secs, mins, hrs?**
- **Poor public image – # tech support calls, CNN**
- **Liability- \$\$**
- **Equipment damage - \$\$**
- **System degradation**
- **Regulatory non-compliance**

Summary

- Many sources of information are available.
- Gathering a complete set of data is difficult, expensive, and time consuming.
- The quality of the assessment outcome depends on the accuracy and completeness of collected data.

Your participation is the most critical part of the data collection activity.

Additional Slides

Outsider Adversary Attributes

	Resources	Mission	Risk Tolerance	Sophistication
Hacker	Low – Skills Only	Tactical – knowledge, visible effects	Moderate – knowledge of penalties, accepts risk of being caught	Moderate
Cyber Terrorist	High – ~\$10M	Strategic – goal oriented, political	Low – does not want to be caught	High

Insider Adversary Attributes

	Resources	Mission	Risk Tolerance	Sophistication
Physical Access Only	Low	Disruption	Low – Moderate	Low
Operator Knowledge	Low	Disruption/F inancial gain	Low	Moderate – High
Full Design Knowledge	Moderate	Disruption/F inancial gain	Low	High

**Additional slides for
the SCADA portion of the workshop,
June 8**

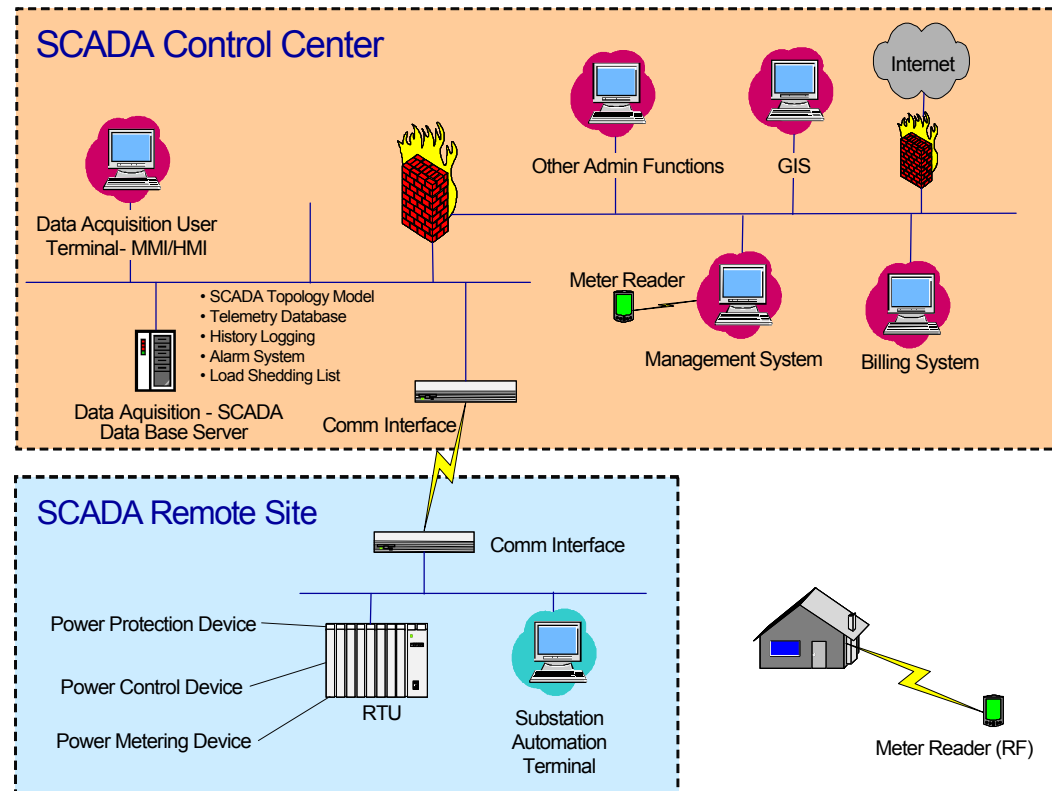
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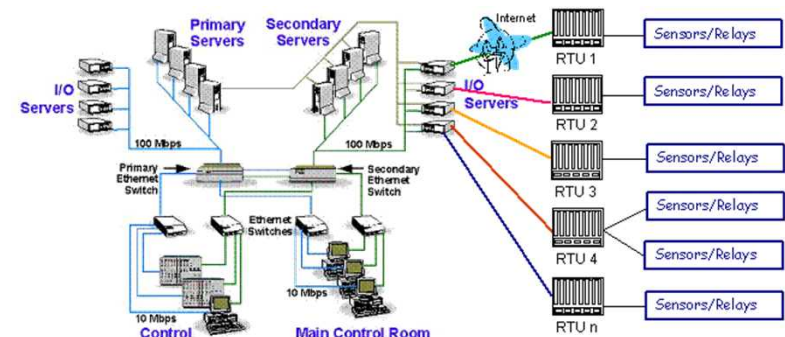
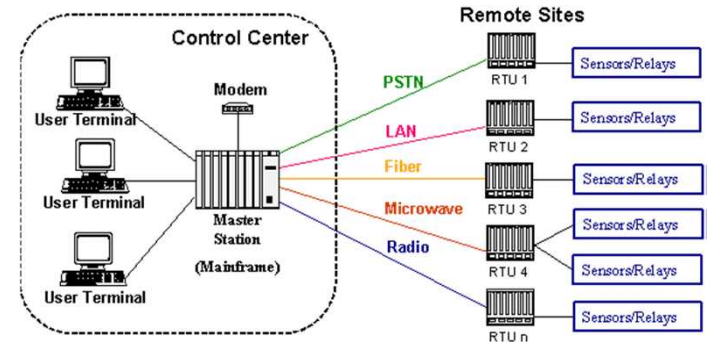
Automation System Elements

- Operating systems
- Computers
- HMIs and GUIs
- Databases
- Sensors
- Relays
- Switches
- RTUs, PLCs, IEDs
- Networks
- Applications
- Etc.



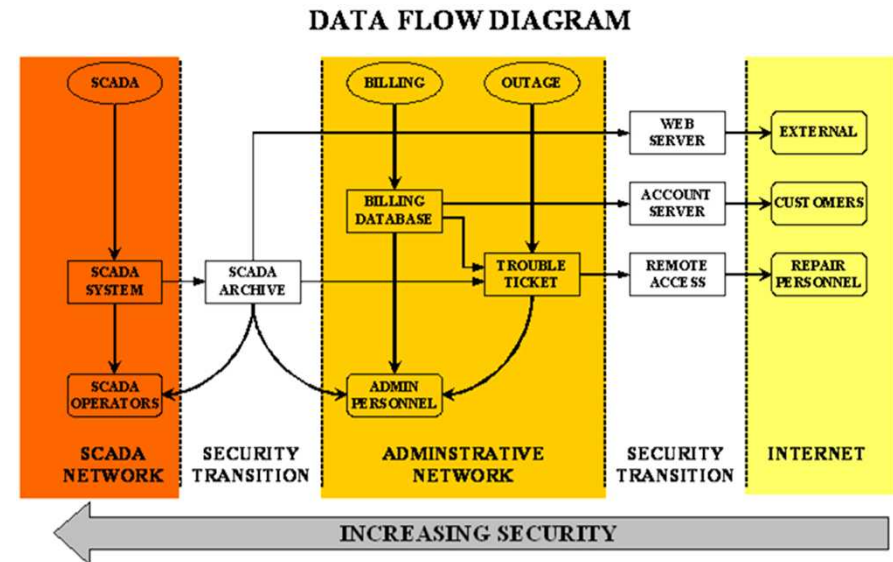
Adoption of Standardized Technologies With Known Vulnerabilities

- Conventional operating systems
- Modern networking
- Open protocols and standards
- Adopted the entire class of cyber threat faced by normal information technology systems
- Web services, including http servers, telnet configuration, etc.
- Weak authentication services
- Little or no encryption support
- Same mistakes as IT, only years later



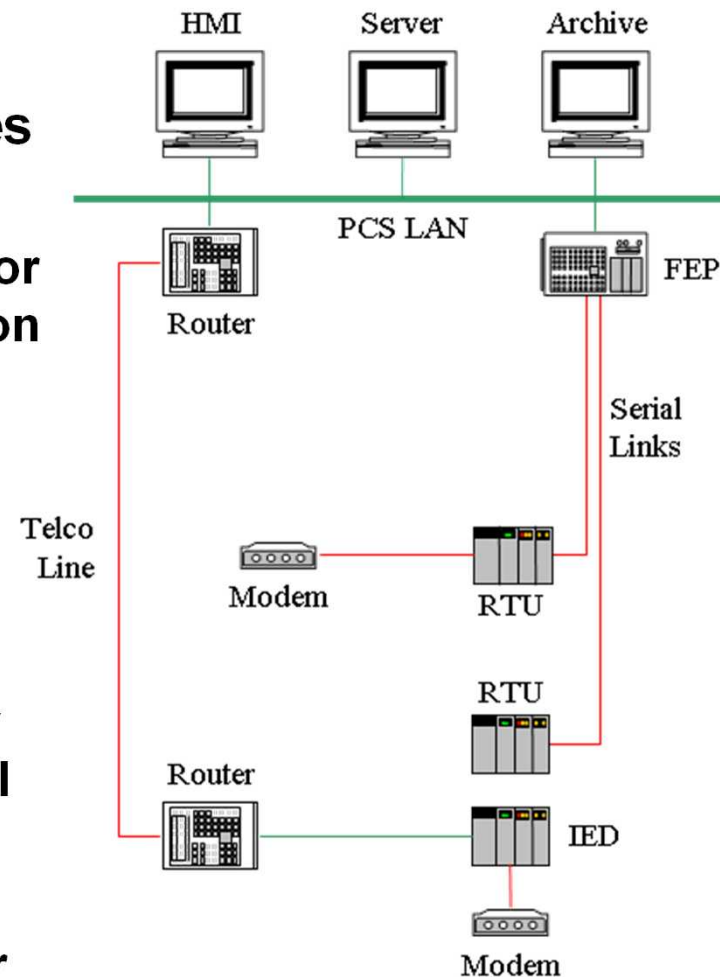
Connectivity of Control Systems to Other Networks

- **Connection to enterprise networks**
 - Transfer data with economic value
 - Process optimization settings pushed into the SCADA system
 - Poor security controls at the perimeter
- **Use of enterprise network for SCADA backbone connectivity**
- **Internet publishing of data directly from SCADA**
- **Connections between automation systems for coordinated control among multiple entities**
 - Data relationships – one system depends on data from another
 - Direct control of others' assets (less common)



Insecure Connections

- **Vulnerable remote access procedures**
 - Insecure modem connections
 - Access from business VPN network for SCADA maintenance and configuration
 - Vendor access
 - Unsecured connectivity
 - High-privilege accounts
- **PCS WAN perimeters and security**
 - Some may own a physically private network, but it typically is not entirely contained within a controlled physical perimeter
 - Some PCS WAN depends on a VPN formed from leased telecom assets or Internet connectivity



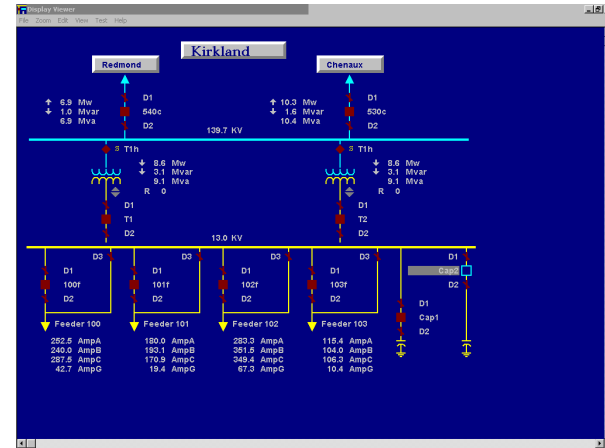
Widespread Availability of Technical Information

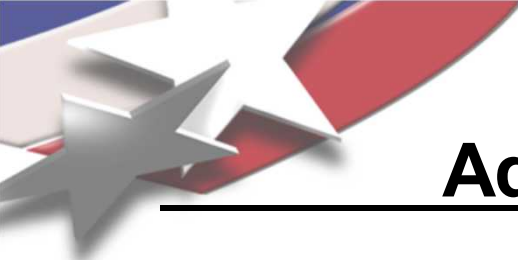
- **Infrastructure information**
 - Locations are generally well-known for telecom and other assets
 - Diagrams and drawings for public projects
- **Vendor product data**
 - Literature and manuals
 - Training sessions
 - Default passwords and workarounds
- **This issue in particular accentuates the capabilities of even low-level threats**



Increasing Deployment of SCADA and Automation

- Some processes cannot be run manually at all
- In other cases, the manual interface is only through automation equipment
- Use of automation networks for security and environmental systems
- Little or no training programs to ensure proficiency for manual capabilities
- Attrition of key personnel with manual operation skills





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