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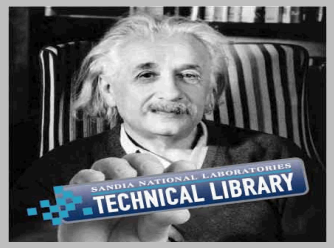
SAND2012-1487C

Sandia National Laboratories



How Online Training Resources Help Busy Researchers

Julie Hillskemper

Computers in Libraries 2012

March 22, 2012

U.S. DEPARTMENT OF ENERGY | NNSA

Sandia National Laboratories is a multi-program laboratory managed and operated by Sandia Corporation, a wholly owned subsidiary of Lockheed Martin Corporation, for the U.S. Department of Energy's National Nuclear Security Administration under contract DE-AC04-94AL85000.

Presentation Summary

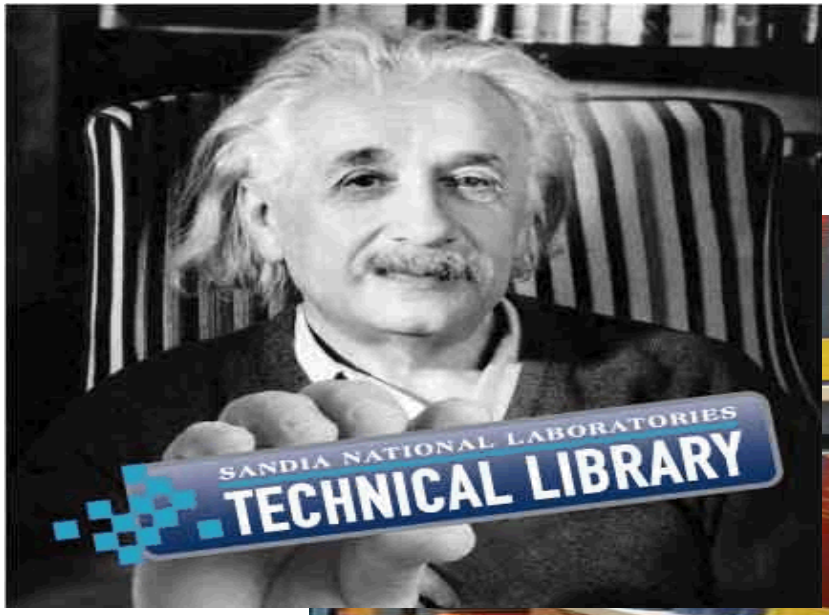
Sandia National Laboratories

- Overview of the Sandia Technical Library training website.
- Alerts and links to vendors' online training materials
- Calendar
- Videos
- Metrics
- Marketing and Promotion
- Conclusion

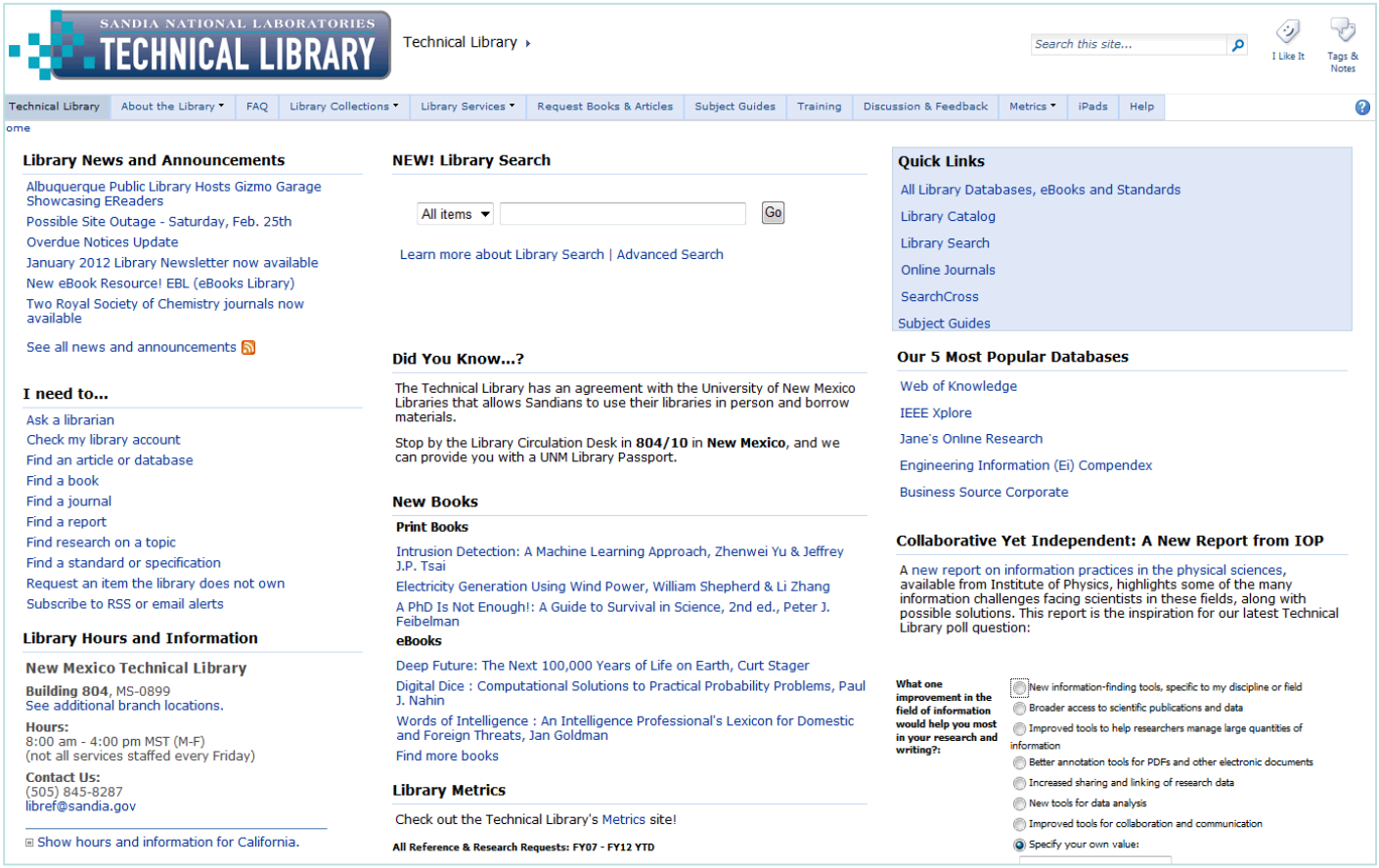
Who We Are

Sandia National Laboratories
MANAGED FOR DOE BY SANDIA CORPORATION
A LOCKHEED MARTIN COMPANY

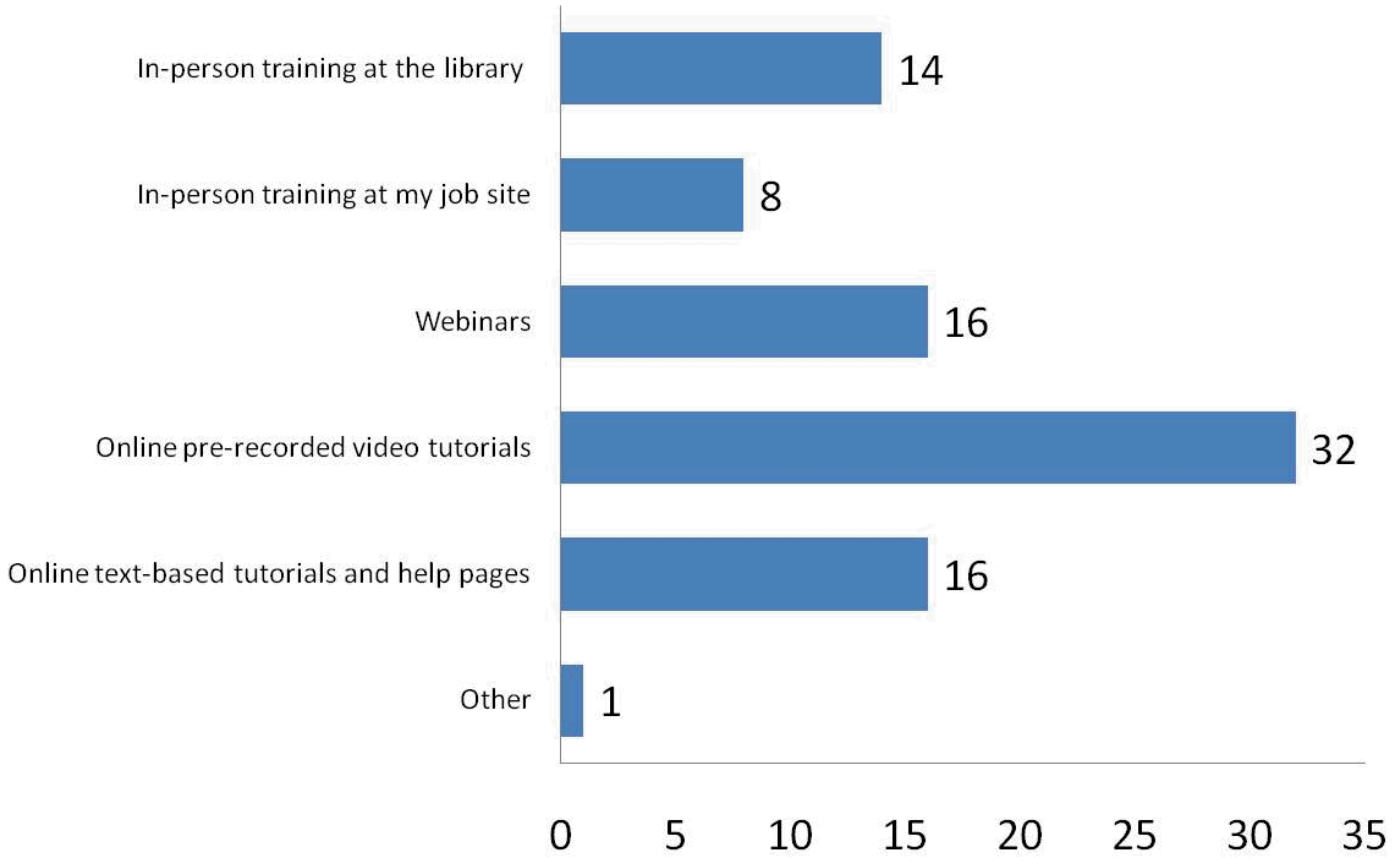
Who We Are



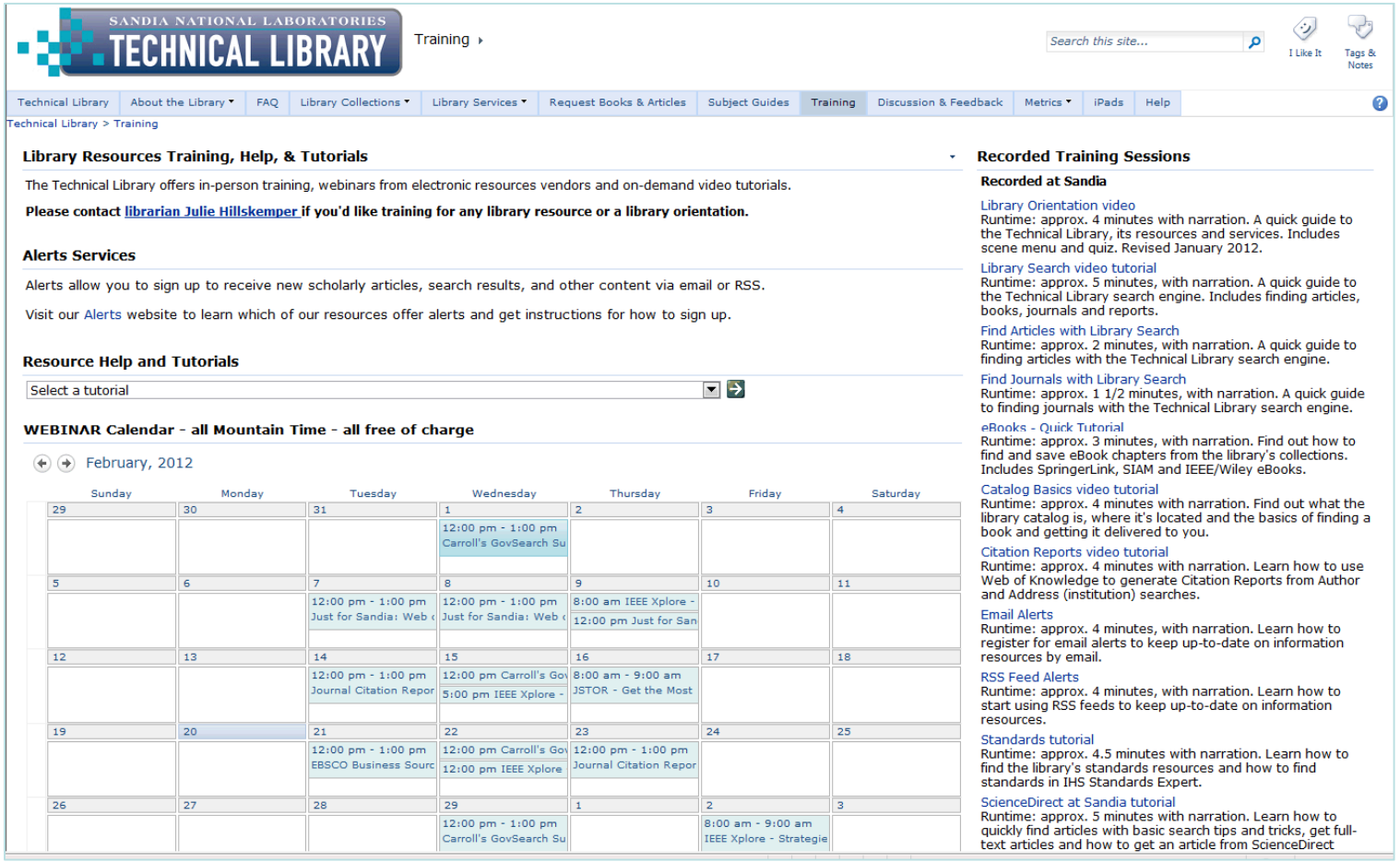
The Technical Library Website



Training Poll Results

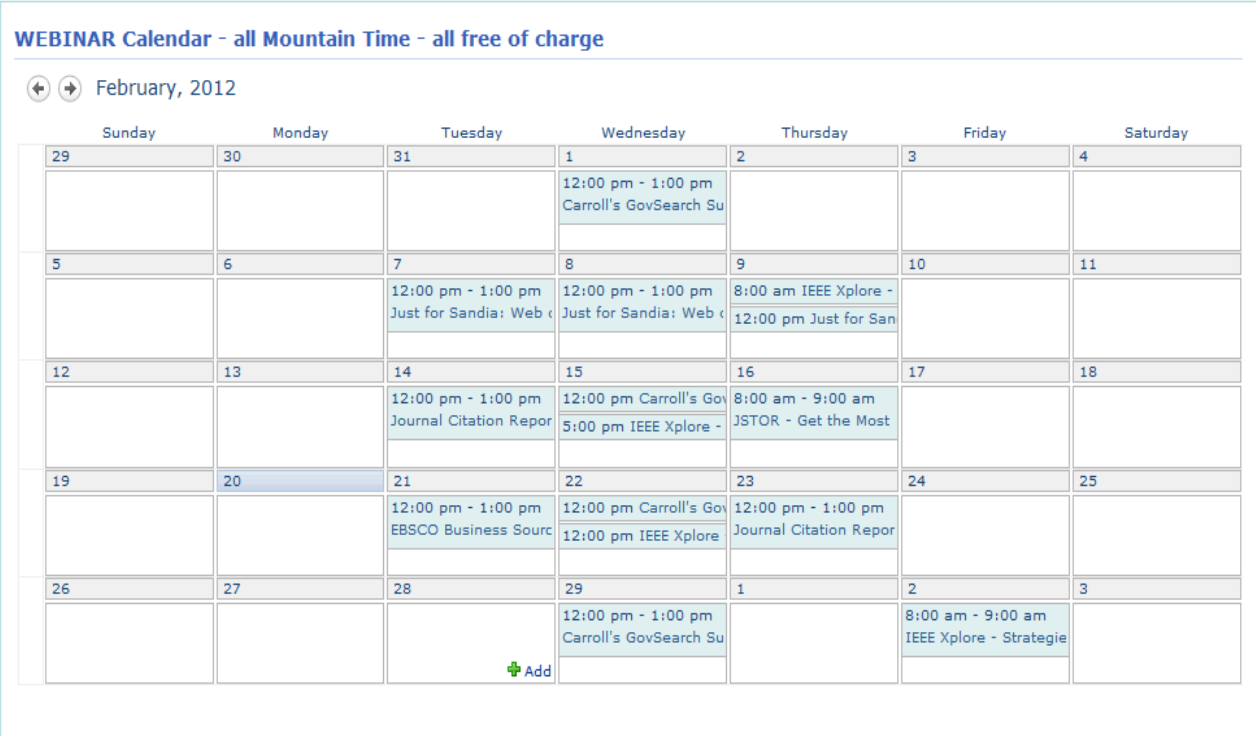


Training Subsite



Training Subsite:
Alerts Pages

Training Subsite:
Webinar Calendar



Training Subsite:
Video Tutorials

Recorded Training Sessions

Recorded at Sandia

Library Orientation video
Runtime: approx. 4 minutes with narration. A quick guide to the Technical Library, its resources and services. Includes scene menu and quiz. Revised January 2012.

Library Search video tutorial
Runtime: approx. 5 minutes, with narration. A quick guide to the Technical Library search engine. Includes finding articles, books, journals and reports.

Find Articles with Library Search
Runtime: approx. 2 minutes, with narration. A quick guide to finding articles with the Technical Library search engine.

Find Journals with Library Search
Runtime: approx. 1 1/2 minutes, with narration. A quick guide to finding journals with the Technical Library search engine.

eBooks - Quick Tutorial
Runtime: approx. 3 minutes, with narration. Find out how to find and save eBook chapters from the library's collections. Includes SpringerLink, SIAM and IEEE/Wiley eBooks.

Catalog Basics video tutorial
Runtime: approx. 4 minutes with narration. Find out what the library catalog is, where it's located and the basics of finding a book and getting it delivered to you.

Citation Reports video tutorial
Runtime: approx. 4 minutes with narration. Learn how to use Web of Knowledge to generate Citation Reports from Author and Address (institution) searches.

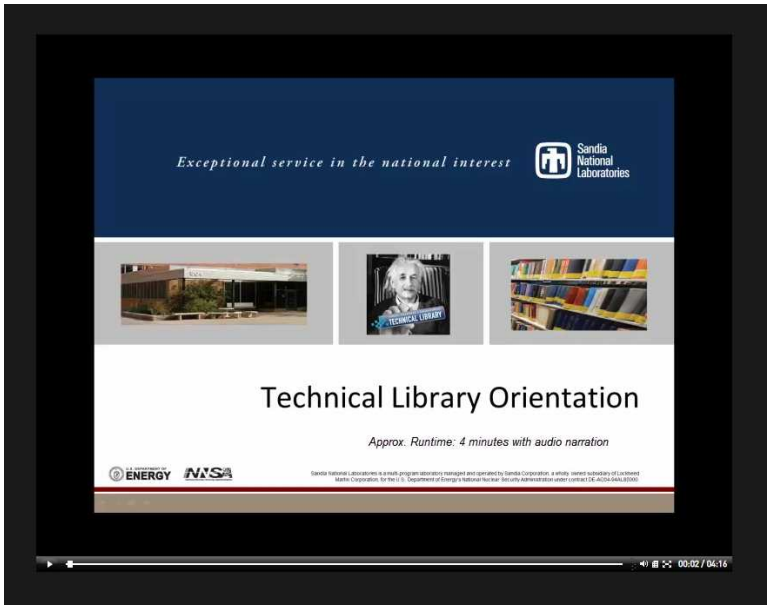
Email Alerts
Runtime: approx. 4 minutes, with narration. Learn how to register for email alerts to keep up-to-date on information resources by email.

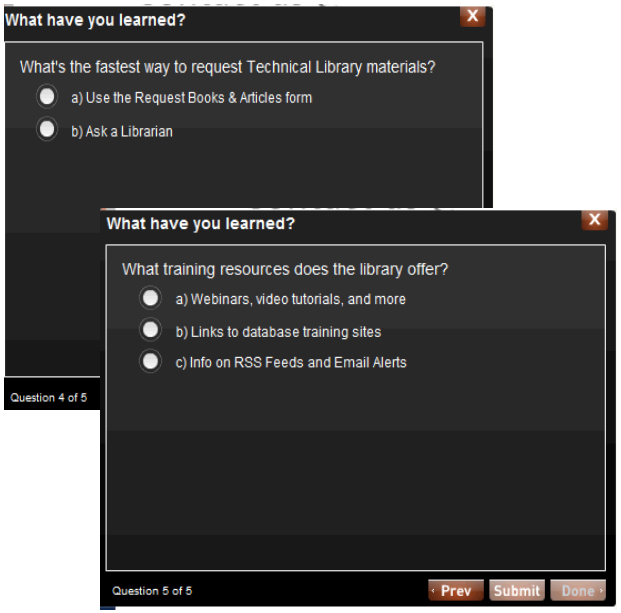
RSS Feed Alerts
Runtime: approx. 4 minutes, with narration. Learn how to start using RSS feeds to keep up-to-date on information resources.

Standards tutorial
Runtime: approx. 4.5 minutes with narration. Learn how to find the library's standards resources and how to find standards in IHS Standards Expert.

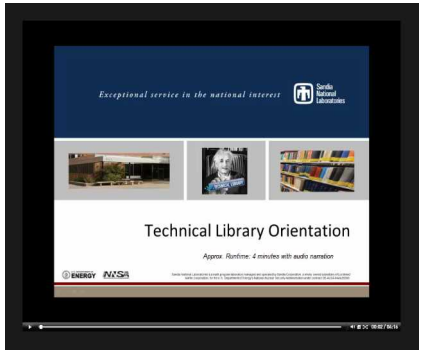
ScienceDirect at Sandia tutorial
Runtime: approx. 5 minutes with narration. Learn how to quickly find articles with basic search tips and tricks, get full-text articles and how to get an article from ScienceDirect

Training Subsite:
Video Tutorials - Example



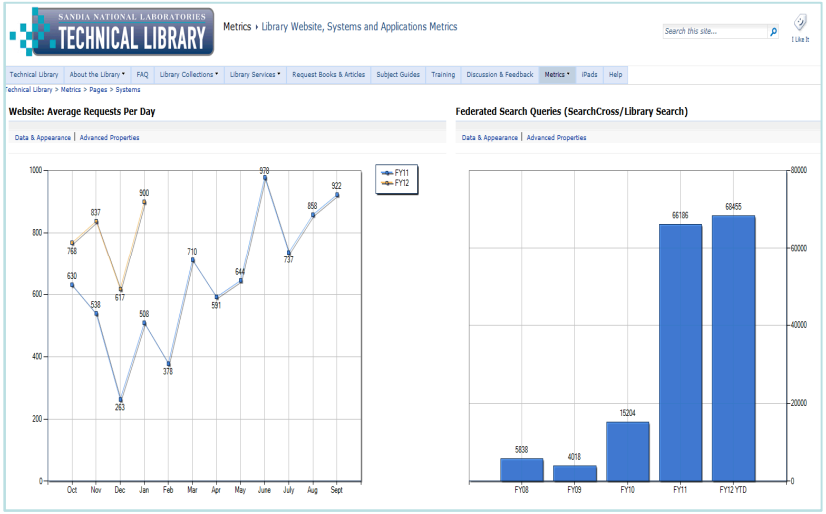


Training Subsite:
Video Tutorials - Method



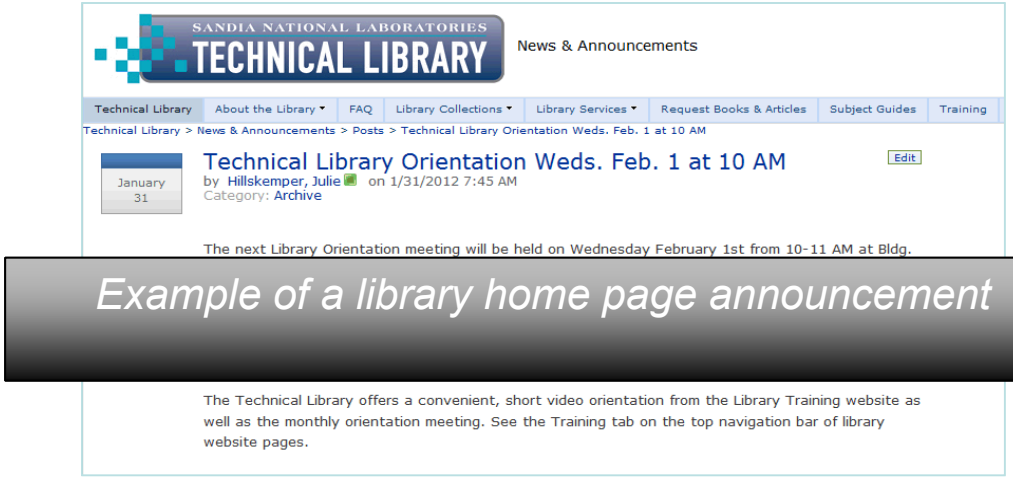
Training Services Metrics

- SharePoint metrics
- SharePoint feedback via the Library Website

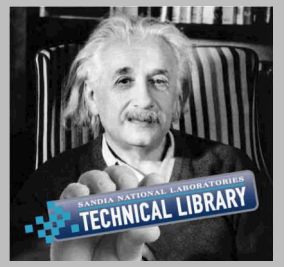


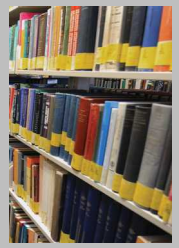
Marketing Training Services

- Library home page announcement
- Sandia Daily News announcement – lab-wide
- Email to library users group – over 500 members
- Monthly email to new employees: introduction to library services and invitation to orientation meeting with link to video.



Example of a library home page announcement





Sandia National Laboratories

Exceptional service in the national interest

QUESTIONS?

Thank you!

Julie Hillskemper
Librarian, Technical Library
Sandia National Laboratories
Albuquerque, New Mexico
Email Jhillsk@sandia.gov

U.S. DEPARTMENT OF ENERGY

NNSA National Nuclear Security Administration

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