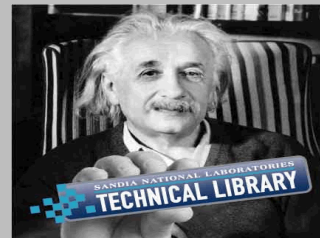


Exceptional service in the national interest



How Online Training Resources Help Busy Researchers

Julie Hillskemper
Computers in Libraries 2012
March 22, 2012



Sandia National Laboratories is a multi-program laboratory managed and operated by Sandia Corporation, a wholly owned subsidiary of Lockheed Martin Corporation, for the U.S. Department of Energy's National Nuclear Security Administration under contract DE-AC04-94AL85000.

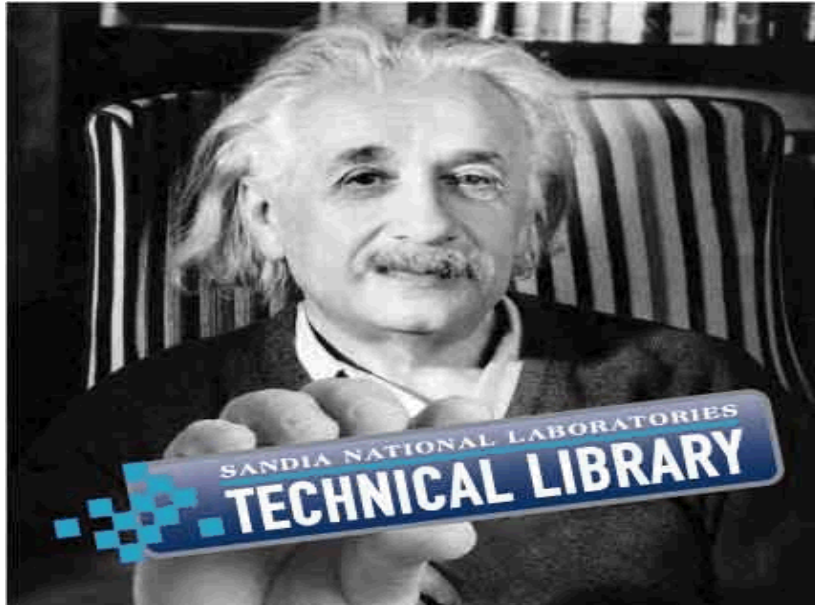
Presentation Summary

- Overview of the Sandia Technical Library training website.
- Alerts and links to vendors' online training materials
- Calendar
- Videos
- Metrics
- Marketing and Promotion
- Conclusion


Who We Are



Who We Are



The Technical Library Website



Technical Library

Search this site...

I Like It

Tags & Notes

Technical Library

About the Library

FAQ

Library Collections

Library Services

Request Books & Articles

Subject Guides

Training

Discussion & Feedback

Metrics

iPads

Help

Library News and Announcements

Albuquerque Public Library Hosts Gizmo Garage Showcasing EReaders

Possible Site Outage - Saturday, Feb. 25th

Overdue Notices Update

January 2012 Library Newsletter now available

New eBook Resource! EBL (eBooks Library)

Two Royal Society of Chemistry journals now available

[See all news and announcements](#)

I need to...

[Ask a librarian](#)

[Check my library account](#)

[Find an article or database](#)

[Find a book](#)

[Find a journal](#)

[Find a report](#)

[Find research on a topic](#)

[Find a standard or specification](#)

[Request an item the library does not own](#)

[Subscribe to RSS or email alerts](#)

Library Hours and Information

New Mexico Technical Library

Building 804, MS-0899
[See additional branch locations.](#)

Hours:
8:00 am - 4:00 pm MST (M-F)
(not all services staffed every Friday)

Contact Us:
(505) 845-8287
libref@sandia.gov

[Show hours and information for California.](#)

NEW! Library Search

All items

Go

[Learn more about Library Search | Advanced Search](#)

Did You Know...?

The Technical Library has an agreement with the University of New Mexico Libraries that allows Sandians to use their libraries in person and borrow materials.

Stop by the Library Circulation Desk in **804/10** in **New Mexico**, and we can provide you with a UNM Library Passport.

New Books

Print Books

Intrusion Detection: A Machine Learning Approach, Zhenwei Yu & Jeffrey J.P. Tsai

Electricity Generation Using Wind Power, William Shepherd & Li Zhang

A PhD Is Not Enough!: A Guide to Survival in Science, 2nd ed., Peter J. Feibelman

eBooks

Deep Future: The Next 100,000 Years of Life on Earth, Curt Stager

Digital Dice : Computational Solutions to Practical Probability Problems, Paul J. Nahin

Words of Intelligence : An Intelligence Professional's Lexicon for Domestic and Foreign Threats, Jan Goldman

[Find more books](#)

Library Metrics

Check out the Technical Library's [Metrics](#) site!

All Reference & Research Requests: FY07 - FY12 YTD

Quick Links

[All Library Databases, eBooks and Standards](#)

[Library Catalog](#)

[Library Search](#)

[Online Journals](#)

[SearchCross](#)

[Subject Guides](#)

Our 5 Most Popular Databases

[Web of Knowledge](#)

[IEEE Xplore](#)

[Jane's Online Research](#)

[Engineering Information \(Ei\) Compendex](#)

[Business Source Corporate](#)

Collaborative Yet Independent: A New Report from IOP

A new report on information practices in the physical sciences, available from Institute of Physics, highlights some of the many information challenges facing scientists in these fields, along with possible solutions. This report is the inspiration for our latest Technical Library poll question:

What one improvement in the field of information would help you most in your research and writing?:

☒

New information-finding tools, specific to my discipline or field

☐

Broader access to scientific publications and data

☐

Improved tools to help researchers manage large quantities of information

☐

Better annotation tools for PDFs and other electronic documents

☐

Increased sharing and linking of research data

☐

New tools for data analysis

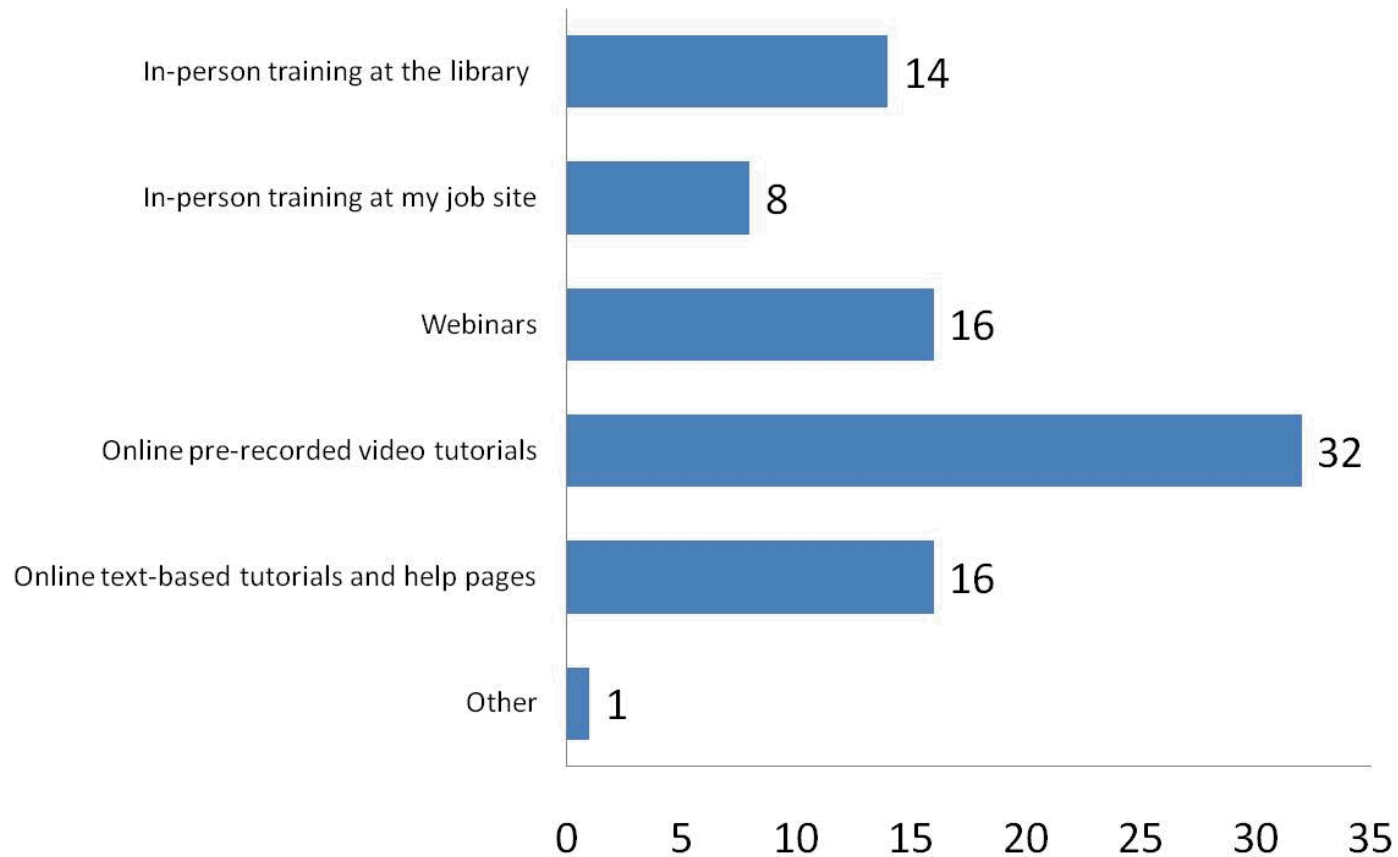
☐

Improved tools for collaboration and communication


☒

Specify your own value:

Training Poll Results



Training Subsite


Training ▸

I Like It
Tags & Notes

[Technical Library](#)
[About the Library ▾](#)
[FAQ](#)
[Library Collections ▾](#)
[Library Services ▾](#)
[Request Books & Articles](#)
[Subject Guides](#)
[Training](#)
[Discussion & Feedback](#)
[Metrics ▾](#)
[iPads](#)
[Help](#)

[Technical Library > Training](#)

Library Resources Training, Help, & Tutorials

The Technical Library offers in-person training, webinars from electronic resources vendors and on-demand video tutorials.

Please contact [librarian Julie Hillskemper](#) if you'd like training for any library resource or a library orientation.

Alerts Services

Alerts allow you to sign up to receive new scholarly articles, search results, and other content via email or RSS.

Visit our [Alerts](#) website to learn which of our resources offer alerts and get instructions for how to sign up.

Resource Help and Tutorials

WEBINAR Calendar - all Mountain Time - all free of charge

⊕ ⊖ February, 2012

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
29	30	31	1 12:00 pm - 1:00 pm Carroll's GovSearch Su	2	3	4
5	6	7 12:00 pm - 1:00 pm Just for Sandia: Web c	8 12:00 pm - 1:00 pm Just for Sandia: Web c	9 8:00 am IEEE Xplore - 12:00 pm Just for San	10	11
12	13	14 12:00 pm - 1:00 pm Journal Citation Repor	15 12:00 pm Carroll's Gov 5:00 pm IEEE Xplore -	16 8:00 am - 9:00 am JSTOR - Get the Most	17	18
19	20	21 12:00 pm - 1:00 pm EBSCO Business Sourc	22 12:00 pm Carroll's Gov 12:00 pm IEEE Xplore	23 12:00 pm - 1:00 pm Journal Citation Repor	24	25
26	27	28	29 12:00 pm - 1:00 pm Carroll's GovSearch Su	1	2 8:00 am - 9:00 am IEEE Xplore - Strategie	3

Recorded Training Sessions

Recorded at Sandia

Library Orientation video
Runtime: approx. 4 minutes with narration. A quick guide to the Technical Library, its resources and services. Includes scene menu and quiz. Revised January 2012.

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Runtime: approx. 1 1/2 minutes, with narration. A quick guide to finding journals with the Technical Library search engine.

eBooks - Quick Tutorial
Runtime: approx. 3 minutes, with narration. Find out how to find and save eBook chapters from the library's collections. Includes SpringerLink, SIAM and IEEE/Wiley eBooks.

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Email Alerts
Runtime: approx. 4 minutes, with narration. Learn how to register for email alerts to keep up-to-date on information resources by email.

RSS Feed Alerts
Runtime: approx. 4 minutes, with narration. Learn how to start using RSS feeds to keep up-to-date on information resources.

Standards tutorial
Runtime: approx. 4.5 minutes with narration. Learn how to find the library's standards resources and how to find standards in IHS Standards Expert.

ScienceDirect at Sandia tutorial
Runtime: approx. 5 minutes with narration. Learn how to quickly find articles with basic search tips and tricks, get full-text articles and how to get an article from ScienceDirect

Training Subsite: Alerts Pages



Training ▶ Alerts

Technical Library | About the Library | FAQ | Library Collections | Library Services | Request Books & Articles | Subject Guides | Training | Discussion & Feedback

Technical Library > Training > Pages > Alerts

Alerts

Get new scholarly articles, search results, news and more delivered directly to your inbox or via RSS feed by signing up for alerts.

Many of the Technical Library's most popular resources are available via email alerts. Video tutorials are available on the main Training page.

Types of Alerts

Citation Alerts: Notify you when a specific article is added to the database.
[See resources offering citation alerts.](#)

New Content or New Title Alerts: Notify you when new content or titles are added to the database.
[See resources offering new content or new title alerts.](#)

News Alerts: Allow you to subscribe to news alerts from various sources.
[See resources offering news alerts.](#)

Search Alerts: These can be set up after you perform a search.
[See resources offering search alerts.](#)

Subject or Topic Alerts: Predefined alerts that notify you of new content in a specific subject or topic area.
[See resources offering subject or topic alerts.](#)


Table of Contents Alerts: Notify you when a new issue of a journal is available.
[See resources offering Table of Contents alerts.](#)

Types of Alert Delivery

Email Alerts: These are the most common types of alerts. They are periodically sent to your inbox automatically.
[See resources offering email alerts.](#)

RSS Feeds: RSS is short for Really Simple Syndication. You can use a feed reader, or another RSS aggregator, to receive alerts.
[See resources offering RSS feeds.](#)

About Email Alerts



Most databases require that you set up a free account to save searches, citations, etc. Usually such accounts include custom email alerts for specific search terms or citation data.

A free e-mail alerting service is available for many journals. By subscribing to a journal's email service, you will receive table of contents alerts as new journal issues are published — in either plain-text (ASCII) or HTML format. Contents alerts are delivered directly to the e-mail address you specify; alerts in HTML format are fully linked to abstracts and full text. Journal policies include that the e-mail address you provide will not be sold or otherwise distributed.

[Learn how to register for email alerts to keep up-to-date on information resources by email with this short video tutorial.](#)

Resources Offering Email Alerts

URL of Resource	Alert Service	Description	Alerts Available
American Chemical Society (ACS) Journals Search	ACS e-Alerts	Registered users can sign up to receive email notices about the latest articles and journal issues posted the web.	Table of Contents Alerts
American Institute of Aeronautics and Astronautics (AIAA) Electronic Library	AIAA Journal Table of Content Email Alerts	Users can enter an email address and sign up to receive Table of Contents alerts from selected AIAA Journals.	Table of Contents Alerts
Business Source Corporate (EBSCO)	Journal Alerts	Sign up to receive email alerts whenever the new issue of a selected journal becomes available.	Table of Contents Alerts
Business Source Corporate (EBSCO)	Search Alerts	You can save searches in Business Source Corporate as alerts and have EBSCOhost e-mail you with any new results. You can also retrieve those alerts to perform the search immediately, instead of waiting for the alert to run.	Search Alerts
DOE Information Bridge (OSTI)	Information Bridge Email Alerts	Register to receive weekly email notifications of updates in Information Bridge that match search parameters you specify.	Search Alerts
EI Compendex	Engineering Village Personalization Features & Functionality (video tutorial)	Create a Personal Account to set up RSS feeds or sign up to receive weekly email alerts when new documents matching a saved search you set up are added to the database.	Search Alerts
Energy Citations Database (OSTI)	Energy Citations Database Email Alerts	Register to receive weekly email notifications of updates to the Energy Citations Database that match search parameters you specify.	Search Alerts
Energy Information Administration	EIA Email Subscriptions	Sign up to receive messages on specific EIA topics and products.	News Alerts, Subject or Topic Alerts
Energy Technology Data Exchange World Energy Base (ETDEWEB)	ETDEWEB Alerts Services	Register to receive email notifications of updates to ETDEWEB that match search parameters you specify.	Search Alerts
GreenFILE (EBSCO)	Journal Alerts	Sign up to receive email alerts whenever the new issue of a selected journal becomes available.	Table of Contents Alerts
GreenFILE (EBSCO)	Search Alerts	You can save searches in GreenFILE as alerts and have EBSCOhost e-mail you with any new results.	Search Alerts

Training Subsite:

Webinar Calendar

WEBINAR Calendar - all Mountain Time - all free of charge

February, 2012

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			12:00 pm - 1:00 pm Carroll's GovSearch Su			
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		12:00 pm - 1:00 pm Just for Sandia: Web c	12:00 pm - 1:00 pm Just for Sandia: Web c	8:00 am IEEE Xplore - 12:00 pm Just for San		
12	13	14	15	16	17	18
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26	27	28	29	1	2	3
			12:00 pm - 1:00 pm Carroll's GovSearch Su		8:00 am - 9:00 am IEEE Xplore - Strategie	

[Add](#)

Training Subsite:

Video Tutorials

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Recorded at Sandia

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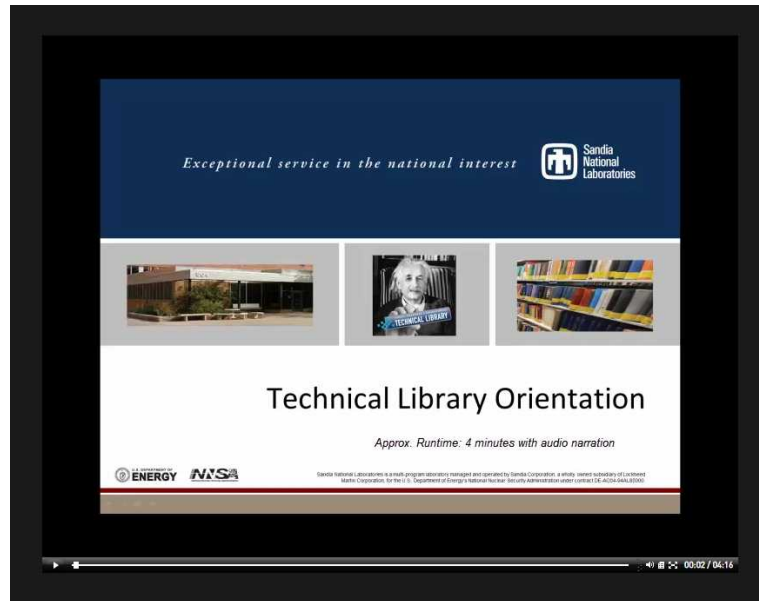
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[ScienceDirect at Sandia tutorial](#)

Runtime: approx. 5 minutes with narration. Learn how to quickly find articles with basic search tips and tricks, get full-text articles and how to get an article from ScienceDirect

Training Subsite:

Video Tutorials - Example



What have you learned?

What's the fastest way to request Technical Library materials?

- ☐ a) Use the Request Books & Articles form
- ☐ b) Ask a Librarian

Question 4 of 5

What have you learned?

What training resources does the library offer?

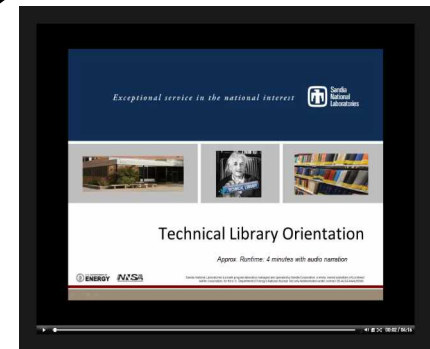
- ☐ a) Webinars, video tutorials, and more
- ☐ b) Links to database training sites
- ☐ c) Info on RSS Feeds and Email Alerts

Question 5 of 5

Prev Submit Done

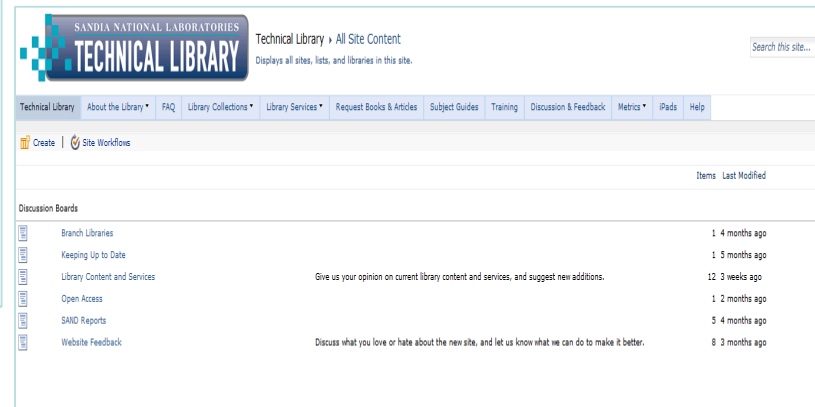
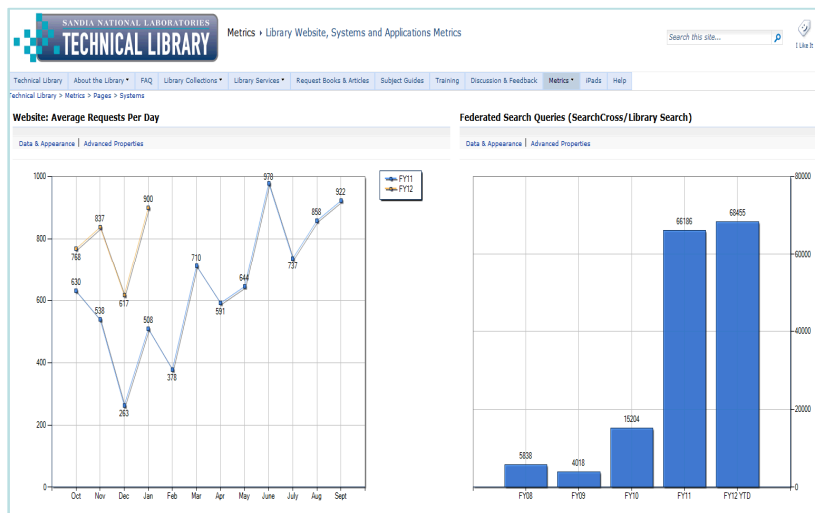
Training Subsite:

Video Tutorials - Method



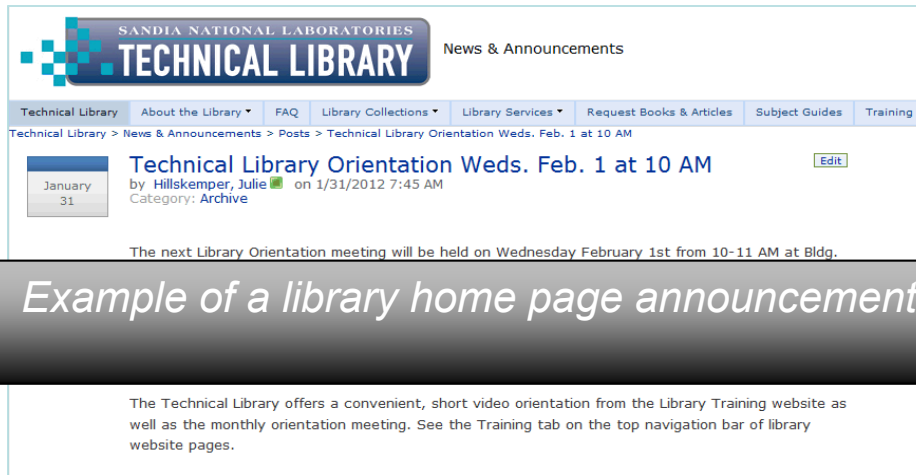
Training Services Metrics

- SharePoint metrics
- SharePoint feedback via the Library Website



Marketing Training Services

- Library home page announcement
- Sandia Daily News announcement – lab-wide
- Email to library users group – over 500 members
- Monthly email to new employees: introduction to library services and invitation to orientation meeting with link to video.



QUESTIONS?

Thank you!

Julie Hillskemper
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Sandia National Laboratories
Albuquerque, New Mexico
Email Jhillsk@sandia.gov



*Exceptional
service
in the
national
interest*



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