

The Role of Benchmarking in Reliability-Centered Maintenance

AWEA Wind Project O&M
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Wind Energy Technologies
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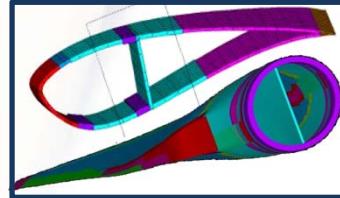
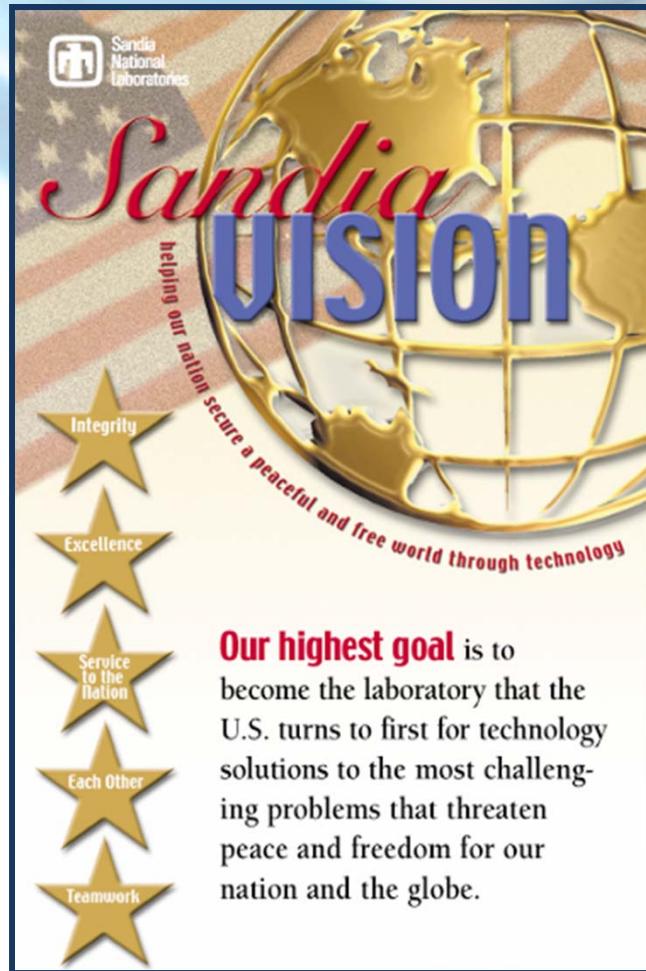


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Wind Energy Technologies Department

FOCUS

- Industry needs
- Reducing energy cost
- Promoting large-scale deployment of clean, affordable energy

GOALS

- High fidelity modeling
- Blade design to eliminate barriers
- Increased energy capture & improved efficiency
- **Increased system reliability**
- Testing at reduced cost

Reliability-Centered Maintenance



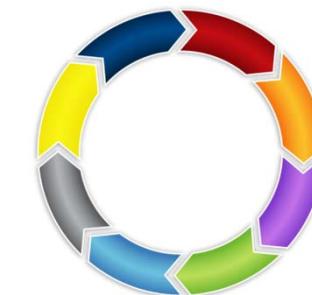
What is Reliability-Centered Maintenance (RCM)?

- Process to define maintenance program to maintain necessary operations and operating conditions (safety, environment)
- **Goal:** Achieve inherent equipment reliability at a minimal cost
 - “Inherent” from design and manufacturing – maintenance can’t change this level
- Groundwork was developed at United Airlines in the 1970s
 - Quickly adopted by military & nuclear power industry
- Defined by the standard “Evaluation Criteria for RCM Processes” (SAE JA1011)
 - 7 key questions about functions, failures, and failure prevention



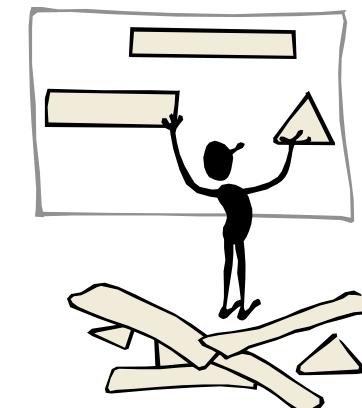
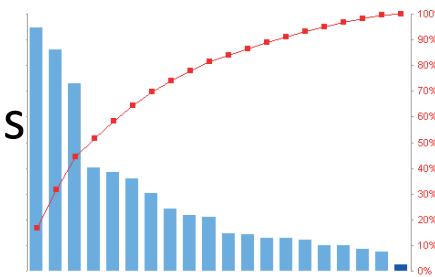
RCM Process

- Identify operating context for the equipment
 - Create a FMECA (Failure Modes, Effects, and Criticality Analysis)
- Determine maintenance activities that address items in FMECA & appropriate frequencies (bundling work)
 - One-time System Changes
 - Predictive Maintenance
 - Preventive Maintenance
 - Inspections
 - Run-to-Failure
- Re-evaluate maintenance effectiveness
 - Make adjustments as needed



Assessing & Sustaining an RCM Program

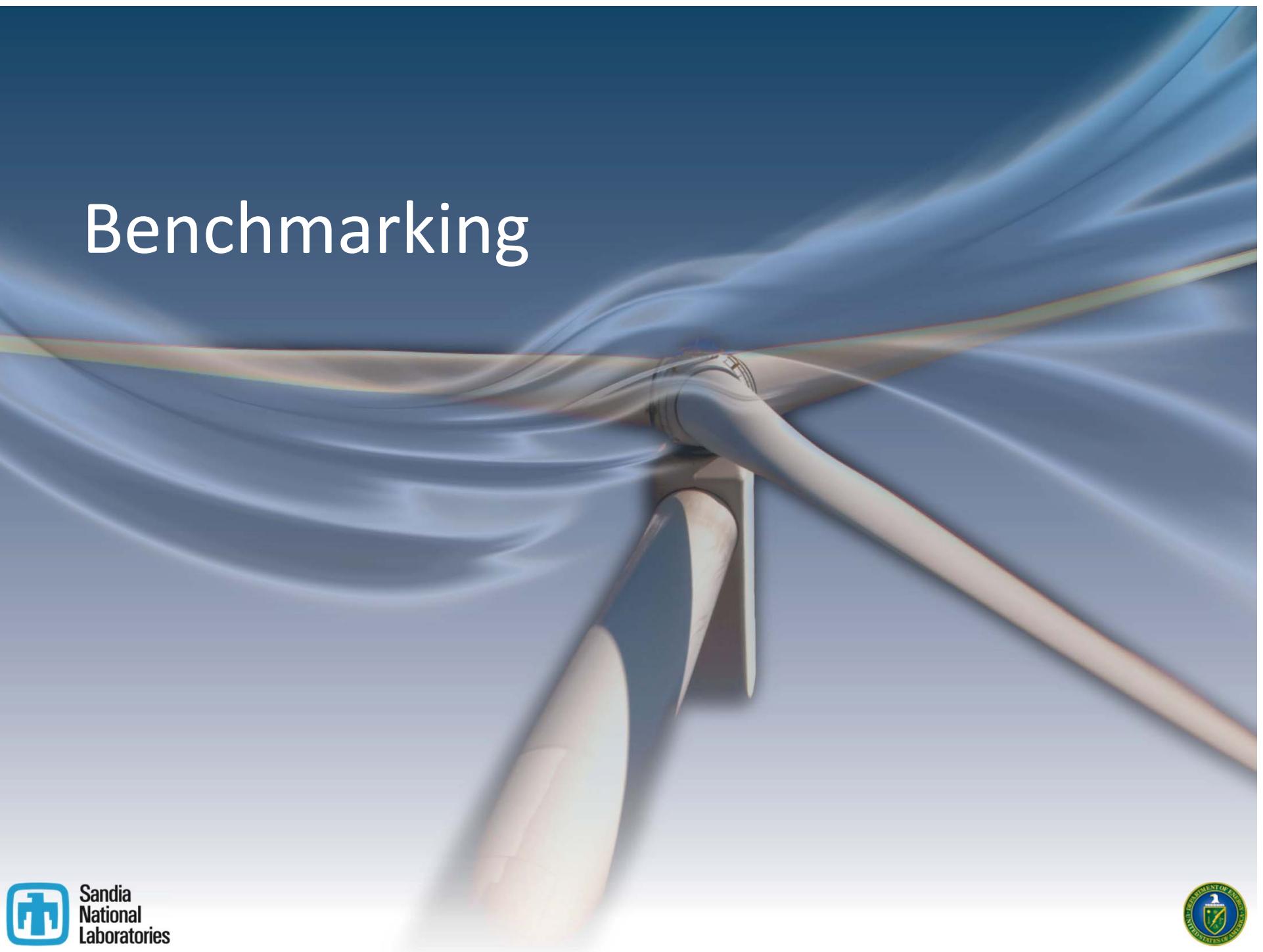
- Determine and evaluate Key Performance Indicators (KPIs) with and without the RCM program
 - Examples: Cost, Availability, Maintenance Hours
- Identify top contributors to KPIs
 - Worst Performers & Emerging Negative Trends
 - Best Performers & Most Improved
- Adjust maintenance program
 - Add or remove tasks
 - Update maintenance intervals
 - Change criteria/parameters for prediction
 - Implement one-time changes
 - Etc.



RCM Requires Benchmarking

- Identify top contributors to KPIs
 - Requires internal benchmarking
 - Is the data available to perform an analysis of top contributors?
- Determine if maintenance is “too good” or too much is being spent
 - Requires external benchmarking
 - Could those resources have more impact elsewhere?

Benchmarking

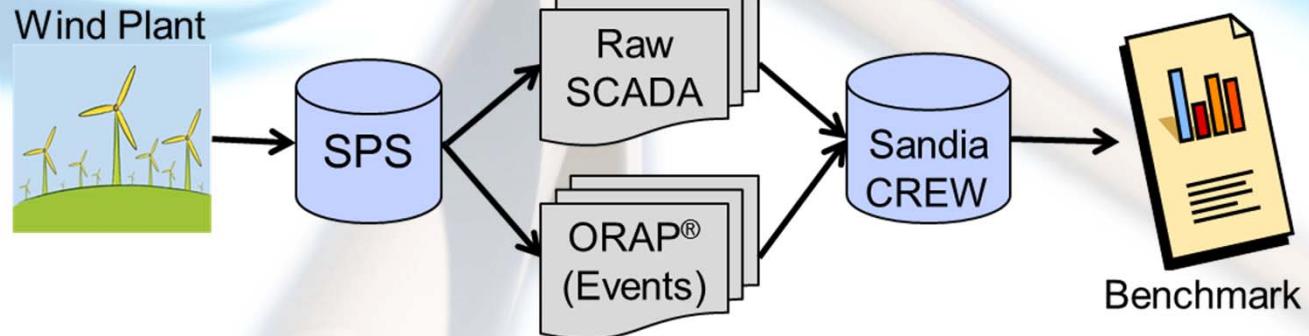


CREW: Continuous Reliability Enhancement for Wind

Goal: Create a national reliability database of wind plant operating data to enable reliability analysis

Method:

Sandia partners with Strategic Power Systems (SPS), whose ORAPWind® software collects real-time data from wind plant partners



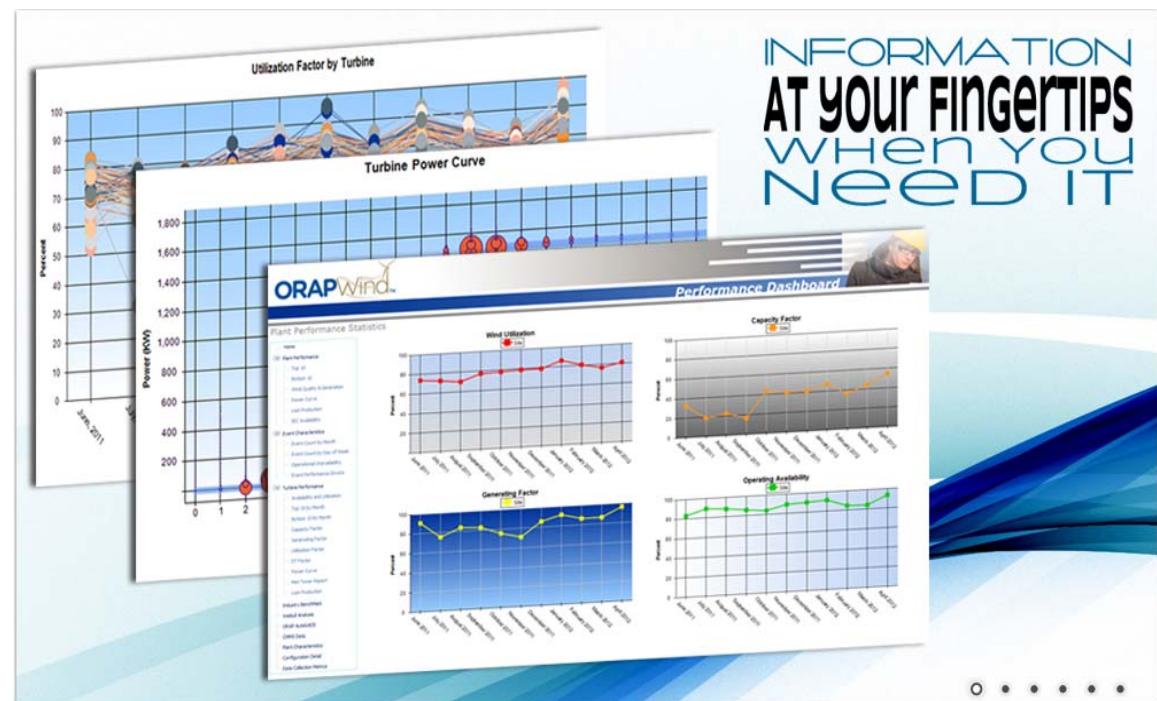
Key Objectives:

- **Benchmark reliability performance**
- Track operating performance at a system-to-component level
- Characterize issues and identify technology improvement opportunities
- Protect proprietary information
- Enable operations and maintenance cost reduction
- Increase confidence from financial sector and policy makers



Performance Dashboard

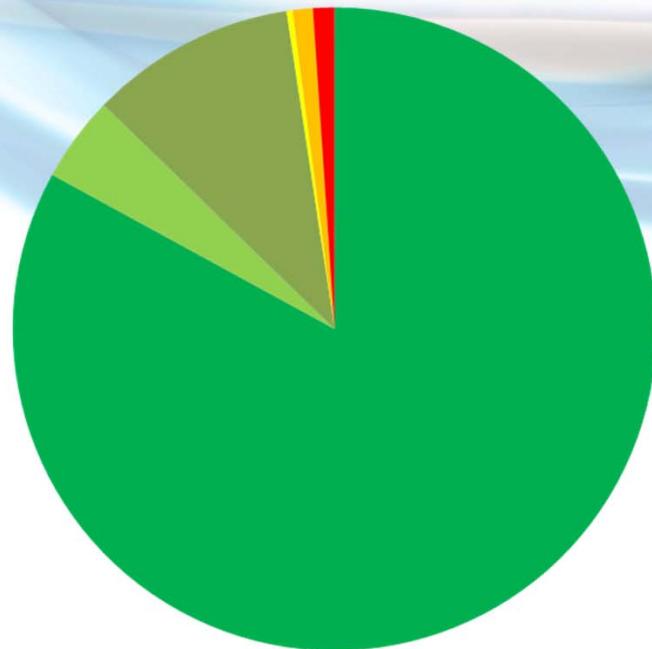
- Cloud based online analysis – 24x7
- RAM and Performance data analysis
- **One minute statistical data** – everyone else uses 10 minute data
- ORAP® Transformed data
- Fault / Event analysis
- Industry benchmarks
- IEC / IEEE Availability reporting
- NERC GADS reporting
- Data Completeness and Quality monitoring metrics



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Availability Time Accounting

Information Available



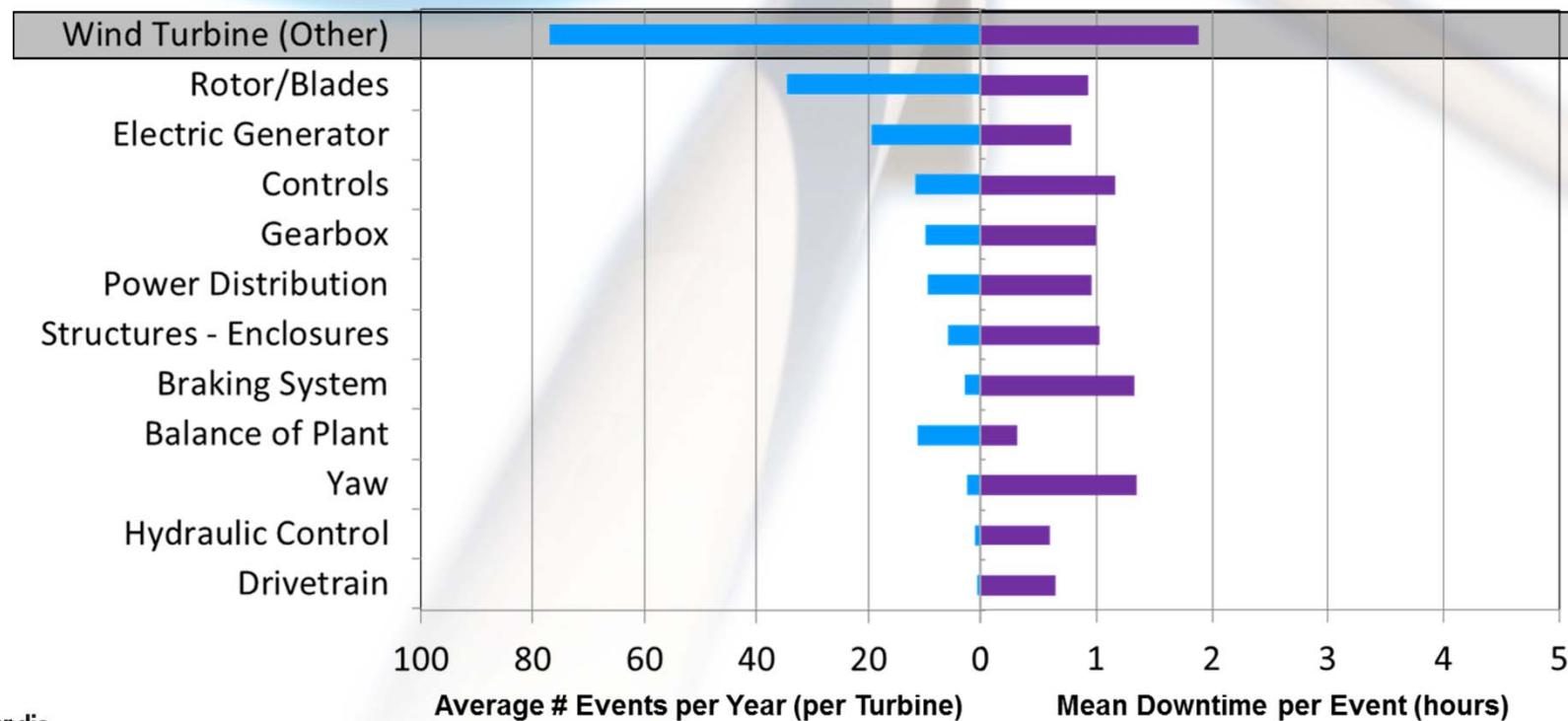
- Generating: 83.0%
- Reserve Shutdown - Wind: 4.3%
- Reserve Shutdown - Other: 10.3%
- Scheduled Maintenance: 0.3%
- Unscheduled Maintenance: 1.0%
- Forced Outage & Unavailability: 1.1%

Utilization	83.0%
Operational Availability	97.6%

- Utilization = Generating
- Operational Availability
= Generating + Reserve Shutdown Wind + Reserve Shutdown Other
- Can calculate other metrics of interest from these categories
 - Example: Technical Availability
= (Generating + Reserve Shutdown Wind + Reserve Shutdown Other) / (100%-Scheduled Maintenance)

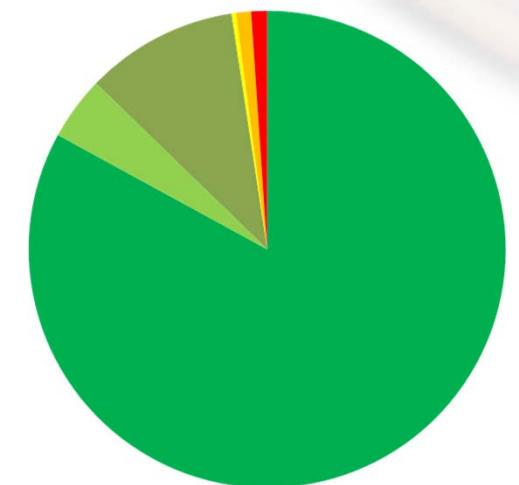
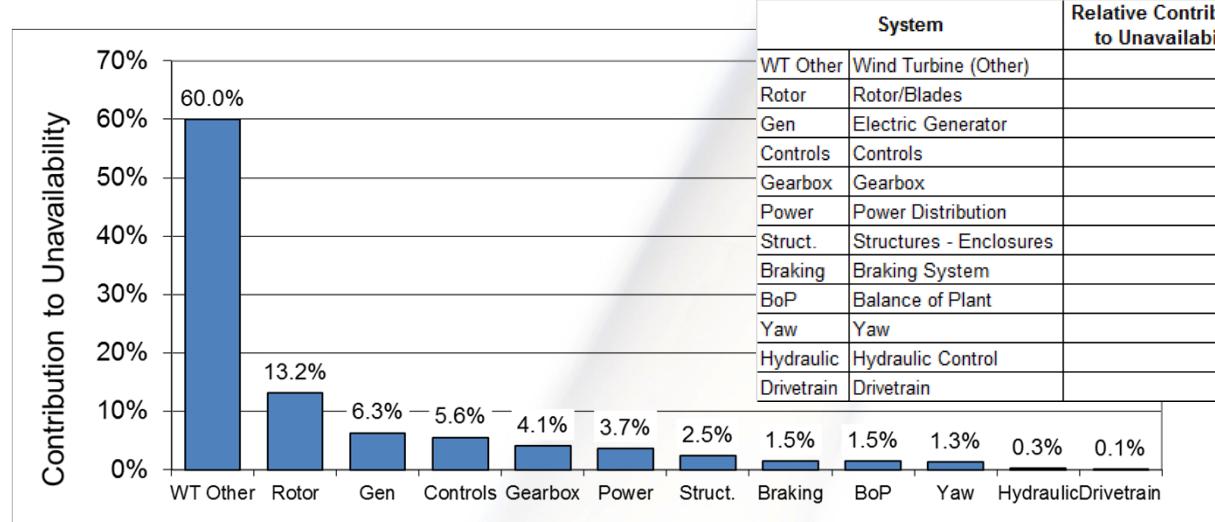
Event Frequency vs. Downtime

- Dominated by “Wind Turbine (Other)” events
 - Mainly when technician has turbine in maintenance/repair mode
- Work Orders or Technician Logs are critical for differentiating within this category

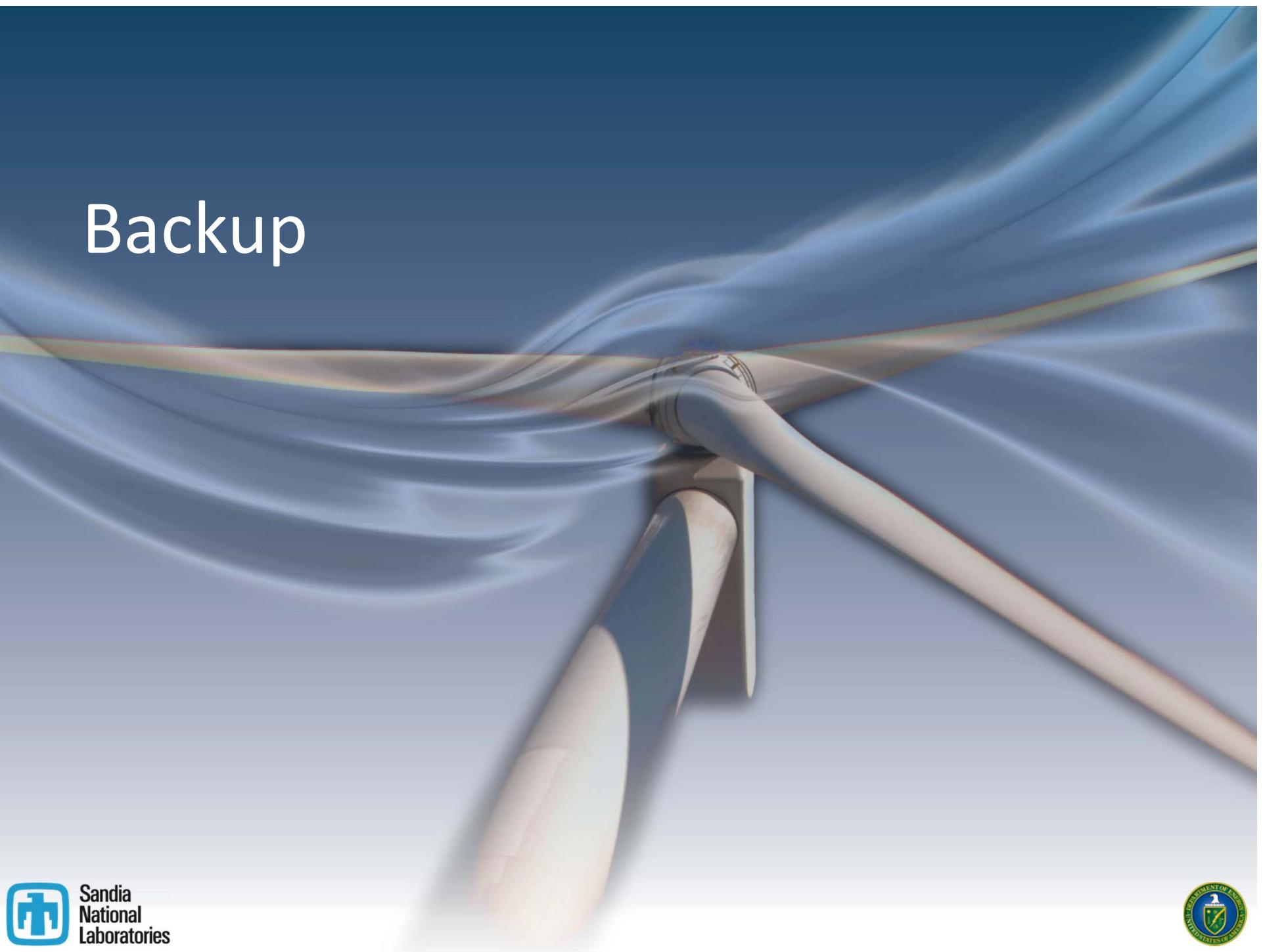


Conclusions

- RCM requires internal Benchmarking
 - Determine the best and worst contributors to KPIs
 - These are the components/activities that warrant changes
 - The right data is critical to performing this assessment
- RCM requires external Benchmarking
 - Is performance poor, better-than-necessary, or just right
 - Are too much resources being spent? Are they better utilized elsewhere?



Backup



CREW - Accessing More Information

- The benchmarks and companion technical reports for 2011-2013 can be found at
<http://energy.sandia.gov/crewbenchmark>
- Sandia keeps an archive of our past wind plant reliability publications at
http://energy.sandia.gov/?page_id=3057#WPR
- All U.S. wind plant owners, operators and OEM's are invited to participate. Please contact:

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