

# **Website of the Future**

## **Leveraging Microsoft SharePoint® to Create a Dynamic Customer- Facing Library Website**

**Special Libraries Association 2011**

**June 14, 2011**

**Danielle Pollock  
Julie Hillskemper  
Technical Librarians**



# Presentation Summary

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- The old library website
- Building the new site
- New features and services
- Marketing with the library website
- Plans for the future

# Who We Are

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# Who We Are

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# The Old Website



# The Old Library Website

Most important content "hidden" on left side

Inconsistent navigation

Links that don't look like links

Poor use of space

Library jargon

No way to search library catalog or databases from homepage

The screenshot shows the Sandia National Laboratories Technical Library homepage. The left sidebar contains a navigation menu with links like Home, Online Catalog, Online Journals, e-Books, e-Resources by Title, e-Resource by Subject, Library Collections, Library Services, and About the Library. The main content area features a 'News' section with several links, including 'Try the Technical Library's new website!', 'The Technical Library's September Newsletter!', 'New Resource: Kirk-Othmer Encyclopedia of Chemical Technology', 'New Technical Library Federated Search Tool: SearchCross', and 'A note about IEEE Xplore and Google'. The right sidebar contains 'Hours and Location' information for various Sandia buildings. The footer includes a search bar and contact information.



**Annotations:**

- Most important content "hidden" on left side:** Points to the left sidebar navigation menu.
- Inconsistent navigation:** Points to the top navigation bar.
- Links that don't look like links:** Points to the 'New' link in the News section.
- Poor use of space:** Points to the 'SearchCross' link in the News section.
- Library jargon:** Points to the 'Library Orientation' link in the News section.
- No way to search library catalog or databases from homepage:** Points to the search bar in the footer.

# The Old Library Website

**TECHNICAL LIBRARY**  
SANDIA NATIONAL LABORATORIES


my library accountbook or document request formask a librarianfaqsite map

[Home](#)  
[Online Catalog](#)  
[Online Journals](#)  
[e-Books](#)  
[e-Resources by Title »](#)  
[e-Resource by Subject »](#)  
[Library Collections »](#)  
[Library Services »](#)  
[About the Library »](#)  
[Appropriate Use](#)  
[Techweb \(SNL only\)](#)  
 Sandia National Laboratories  
[Security and Privacy Notice](#)  
 IES  
Integrated Engineering Services

**News**  
[Try the Technical Library's new website!](#)  
**News**

**Hours and Location**  
**Staff hours:**  
Monday-Friday 8:00 am - 4:00 pm MST  
(not all services staffed every Friday)

**One-Way Communication**

**Library Orientation**  
  
**Library Information**  
[Suggest a new library resource](#)  
[Library-Users Group](#)

**NM CINT, Building 518/North Wedge 1180J**  
[libref@sandia.gov](mailto:libref@sandia.gov)  
(505) 284-3474  
Staffed on Wednesdays 7:00 am - 4:30 pm MST

**NM CyberLibrary, Building 858 South/Mezzanine**  
[libref@sandia.gov](mailto:libref@sandia.gov)  
(505) 845-0882  
Staffed on Thursdays 7:00 am - 4:30 pm MST

**CA MO51, MS-9960**  
[cateclib@sandia.gov](mailto:cateclib@sandia.gov)  
(925) 294-1500  
Staffed Monday-Friday 7:00 am - 5:00 pm PST

last updated on September 27, 2010

search the Library web site:   SNL access only  
Send feedback about the Technical Library website to the [Webmaster](#) SAND2007-2493



# Finding a Solution





# **What is Microsoft SharePoint®?**



# Card Sort Testing



# The Discard Pile

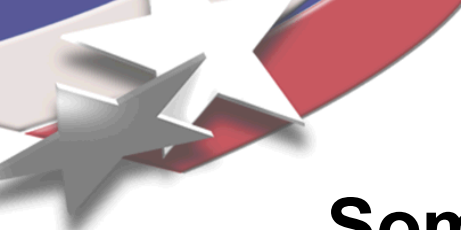
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**Brand Names**

**Library Jargon**

**Generic or  
Ambiguous  
Terms**

**New Services  
Users Did Not  
Want**



## **Some Popular Requested Additions**

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**“I Need To...”  
Task-Based  
Navigation**

**Search Box  
and Search  
Options**

**Help**

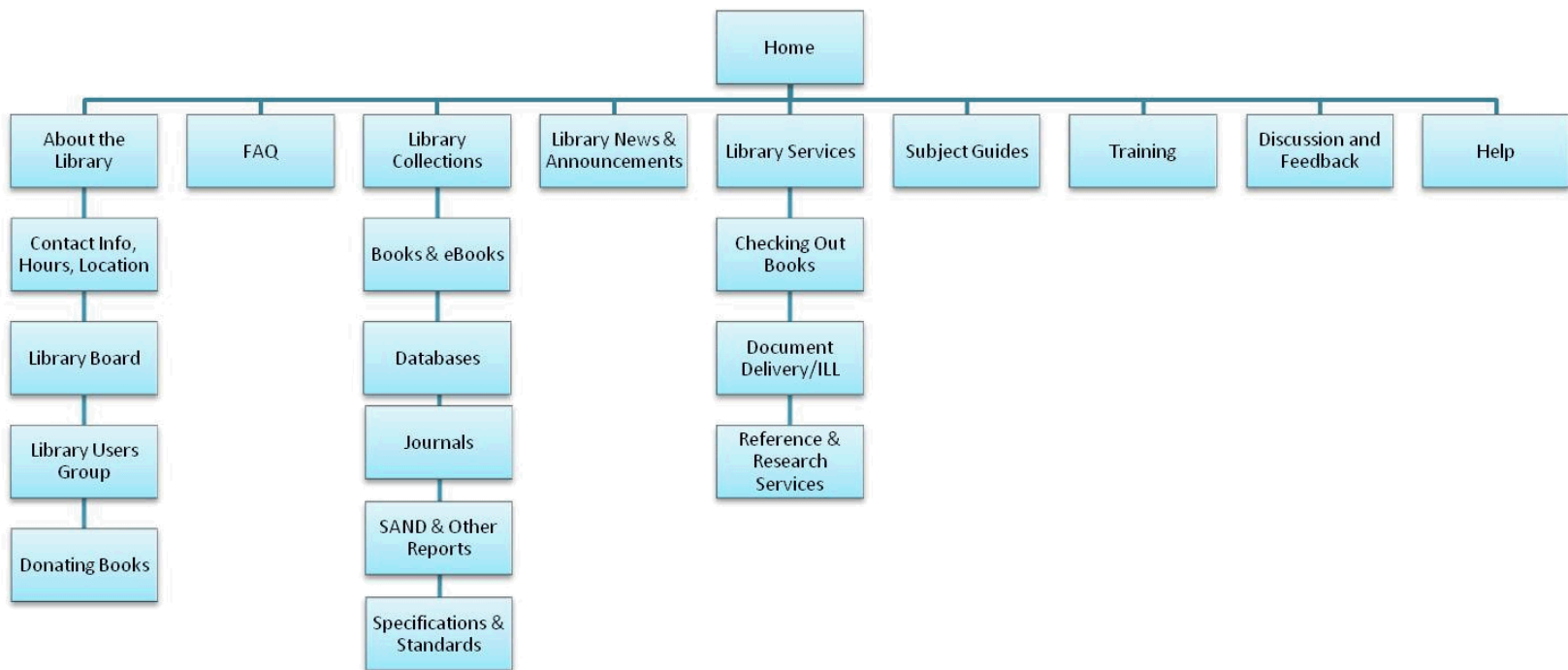


# Building the New Site



# Planning the Architecture...

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# ...to Creating Wireframes...

Tech Library Logo

Standard SharePoint Welcome & Navigation goes here, unless we want to hide it

HomeMy Library PageJournalsDatabasesReports ServicesSubject GuidesAbout the LibraryShow Me How ToDiscussion & FeedbackBooksCustomize This Site

Static News and Announcements

I Need to....  
[Find a book](#)  
[Find an article](#)  
[Find a report](#)  
[Find research on a topic](#)  
[Talk to a librarian](#)  
[Do some other thing](#)  
[Like add a book to MyLibraryShelf](#)  
[Or find out how to publish my research](#)  
[Or something else altogether](#)  
[Or something not listed here](#)

My Library's Hours and Information  
(changes based on user's location with link to go to other library's info & option to switch default library)

Interesting Sandia Fact  
(Optional web part that updates on a regular basis)

ReportsArticlesBooks & MoreStandardsLit SearchLibrary Site

Search Box  
(Short line of text explaining what exactly is being searched with each tab.)  
[Ask A Librarian](#)[Advanced Search](#)

My VIM  
Dynamically generated search results and/or Other Personalized Info  
(Not sure what this looks like yet)  
[Link to full MyVIM page view](#)

[Books checked out to me \(11\)](#)  
[My waiting list \(4\)](#)  
[My Infotrieve documents \(2\)](#)  
[My favorites \(42\)](#)  
[My research links](#)

[MyLibraryShelf \(16\)](#)  
[Books I've borrowed \(3\)](#)  
[Books I've loaned \(1\)](#)

People Like Me:  
[John Smith](#)  
[Jane Doe](#)  
[Sue Denim](#)  
[Anne Example](#)  
[Mikey Bob Jones](#)  
[Warren Peace](#)

[See more people like me](#)


Faceted Search Results  
[Library Catalog \(3\)](#)  
[Databases \(99\)](#)  
[Alerts \(17\)](#)  
[Reports \(5\)](#)  
[Other \(29\)](#)

Most Popular/Featured Databases Web Part  
(Would start out as a generic web part that updates with popular or random lab-wide databases. Patrons could customize or swap it for one that caters more to their own research interests.)

New Books & EBooks  
(Could be changed by patrons who don't really care about books)

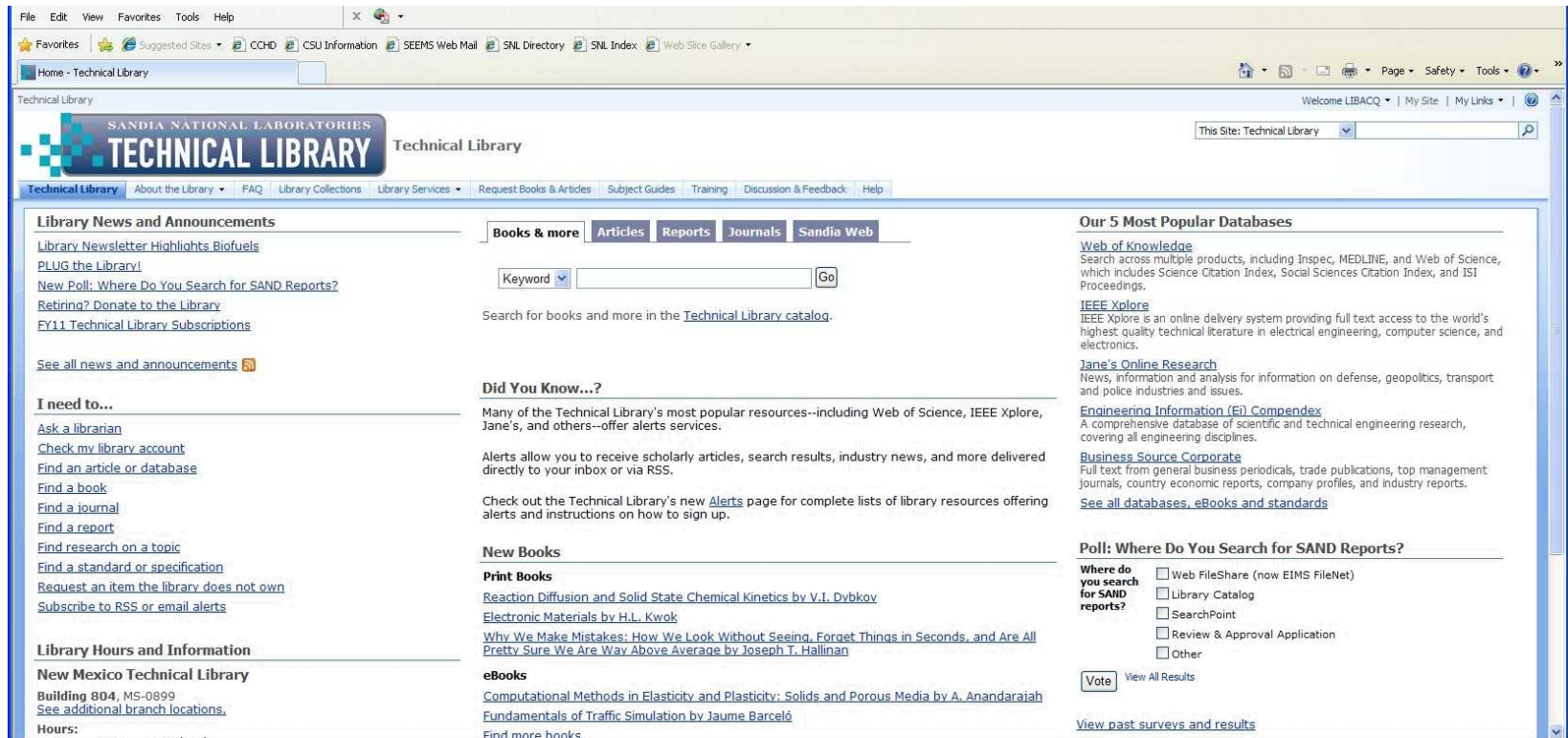
Poll Question:  
☐

Did you know...?  
(Here we could highlight features, content, and services that aren't necessarily new, but users might not know about.)



Sandia  
National  
Laboratories

# ...to a working site!



The screenshot displays the Sandia National Laboratories Technical Library website. The browser window shows the address bar with 'Home - Technical Library' and various toolbars. The website header includes the Sandia logo and 'TECHNICAL LIBRARY' text. A navigation menu lists options like 'About the Library', 'FAQ', and 'Library Collections'. The main content area is divided into several sections: 'Library News and Announcements' with links to newsletters and polls; 'I need to...' with links for asking librarians and finding resources; 'Library Hours and Information' for the New Mexico Technical Library; 'Books & more' with a search bar and links to articles, reports, journals, and Sandia Web; 'Did You Know...?' providing information about alerts and new books; 'Our 5 Most Popular Databases' listing Web of Knowledge, IEEE Xplore, Jane's Online Research, Engineering Information (EI) Compendex, and Business Source Corporate; and a 'Poll: Where Do You Search for SAND Reports?' with checkboxes for various search methods. The footer area includes a 'Vote' button and a link to 'View past surveys and results'.

File Edit View Favorites Tools Help

Home - Technical Library

Technical Library

SANDIA NATIONAL LABORATORIES  
**TECHNICAL LIBRARY** Technical Library

Technical Library About the Library FAQ Library Collections Library Services Request Books & Articles Subject Guides Training Discussion & Feedback Help

Library News and Announcements

Library Newsletter Highlights Biofuels

PLUG the Library!

New Poll: Where Do You Search for SAND Reports?

Retiring? Donate to the Library

FY11 Technical Library Subscriptions

See all news and announcements

I need to...

Ask a librarian

Check my library account

Find an article or database

Find a book

Find a journal

Find a report

Find research on a topic

Find a standard or specification

Request an item the library does not own

Subscribe to RSS or email alerts

Library Hours and Information

New Mexico Technical Library

Building 804, MS-0899

See additional branch locations.

Hours:

Books & more Articles Reports Journals Sandia Web

Keyword  Go

Search for books and more in the [Technical Library catalog](#).

Did You Know...?

Many of the Technical Library's most popular resources—including Web of Science, IEEE Xplore, Jane's, and others—offer alerts services.

Alerts allow you to receive scholarly articles, search results, industry news, and more delivered directly to your inbox or via RSS.

Check out the Technical Library's new [Alerts](#) page for complete lists of library resources offering alerts and instructions on how to sign up.

New Books

Print Books

[Reaction Diffusion and Solid State Chemical Kinetics by V.I. Dybkov](#)

[Electronic Materials by H.L. Kwok](#)

[Why We Make Mistakes: How We Look Without Seeing, Forget Things in Seconds, and Are All Pretty Sure We Are Way Above Average by Joseph T. Hallinan](#)

eBooks

[Computational Methods in Elasticity and Plasticity: Solids and Porous Media by A. Anandaraajah](#)

[Fundamentals of Traffic Simulation by Jaume Barceló](#)

Find more books

Our 5 Most Popular Databases

[Web of Knowledge](#)  
Search across multiple products, including Inspec, MEDLINE, and Web of Science, which includes Science Citation Index, Social Sciences Citation Index, and ISI Proceedings.

[IEEE Xplore](#)  
IEEE Xplore is an online delivery system providing full text access to the world's highest quality technical literature in electrical engineering, computer science, and electronics.

[Jane's Online Research](#)  
News, information and analysis for information on defense, geopolitics, transport and police industries and issues.

[Engineering Information \(EI\) Compendex](#)  
A comprehensive database of scientific and technical engineering research, covering all engineering disciplines.

[Business Source Corporate](#)  
Full text from general business periodicals, trade publications, top management journals, country economic reports, company profiles, and industry reports.

[See all databases, eBooks and standards](#)

Poll: Where Do You Search for SAND Reports?

Where do you search for SAND reports?

☐ Web FileShare (now EIMS FileNet)

☐ Library Catalog

☐ SearchPoint

☐ Review & Approval Application

☐ Other

Vote View All Results

[View past surveys and results](#)



# **New Features and Solutions**



# Tabbed Search Box

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**Books & more** Articles Reports Journals Sandia Web

Keyword

Search for books and more in the [Technical Library catalog](#).

# News and Announcements Blog

Technical Library > News & Announcements




September  
27

## Welcome to the new Technical Library Website

by Hillskemper, Julie on 9/27/2010 11:56 AM  
Category: Archive

Welcome to the new and improved Technical Library Website.

Let us know what you think on the [Discussion & Feedback - Website Feedback page](#).

   1 Comment(s)

September  
22

## Jane's Intelligence Centre: October Online Seminars

by Hillskemper, Julie on 9/22/2010 9:30 AM  
Category: Archive

[Jane's Intelligence Centre](#) offers free webinars every month. **October** topics include: *Relationships and Rivalries: Assessing Al-Qaeda's Affiliate Network* and *Navigating the new frontiers: The challenges of defence trade in India and the UAE*. Jane's also offers a robust archive of recorded video seminars on topics such as *Jane's World Defence Industry Survey 2010: Uncertainty and optimism* and *Terrorism Trends*.

### Library News and Announcements

[Library Newsletter Highlights Biofuels](#)

[PLUG the Library!](#)

[New Poll: Where Do You Search for SAND Reports?](#)

[Retiring? Donate to the Library](#)

[FY11 Technical Library Subscriptions](#)

[See all news and announcements](#) 

### Scheduled Maintenance and Known Outages

[Library Catalog: Temporary Outage](#)

[Online Journals List and Find @ Sandia: Temporary Outage](#)



# Polls

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## Poll: Where Do You Search for SAND Reports?

- Where do you search for SAND reports?**
- ☐ Web FileShare (now EIMS FileNet)
  - ☐ Library Catalog
  - ☐ SearchPoint
  - ☐ Review & Approval Application
  - ☐ Other

[Vote](#)

[View All Results](#)

[View past surveys and results](#)



# MyLibraryShelf and Sandia Book Swap

The screenshot displays the MyLibraryShelf Beta web application. On the left, a sidebar contains navigation links such as 'Visit a Shelf', 'Lending Library', 'MyShelf', 'Master Library Shelf', 'Books I've Loaned', 'Books I've Borrowed', 'Getting Started', 'Starting and Managing MyShelf', 'Learning My Books', 'Searching for Books', 'Borrowing Books', 'Give us your feedback!', and 'Subscribe to the MyLibraryShelf RSS Feed'. The main content area shows the 'Master Library Shelf - New Item' form, which includes fields for Title, Author Last Name, Author First Name, Additional Authors, ISBN or Report No., Publisher, Publication Year, Lendable (checked), Checked Out, Borrower, Date Borrowed, and Date Due. The form also includes a 'Save' button and a 'Cancel' button.

**Master Library Shelf - New Item**

**Edit**

Save Cancel Paste Cut Copy Attach File Spelling

Commit Clipboard Actions Spelling

MyLibraryShelf Beta > Master Library Shelf > New Item

**Title \*** Don't Make Me Think!: A Common Sense Approach to Usability  
Note: Please do not enter any classified or sensitive information on the MyLibraryShelf system.

**Author Last Name** Krug

**Author First Name** Steve

**Additional Authors**

If your book has more than one author, you can enter the rest of them here.

**ISBN or Report No.** 0-321-34475-8  
Enter an ISBN for books or a report number for SAND and other reports.

**Publisher**

**Publication Year**

**Lendable** ☒  
Keep this box checked if you are willing to lend this book to others at Sandia who contact you and ask.

**Checked Out** ☐  
For books you lend: Check this box when you lend a book on your shelf to someone else. Uncheck it when the book is returned.

**Borrower**   
When you loan a book to someone else, enter their name here. Your book will show up on their "Books I've Borrowed" shelf. Enter a user ID (e.g., depollo) or look up names with the address book icon.

**Date Borrowed**

**Date Due**   
An option if you'd like to let someone borrow a book, but need it back by a certain date. If the date due passes, the book will show up in the borrower's "Books I Have Overdue" list.

Save Cancel



# Subject Guides

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## All Mathematics and Statistics Resources

### [Access Science](#)

Access to thousands of articles and hundreds of research updates in all areas of science, a glossary, dictionary, and links to related websites.

### [ACM Digital Library](#)

A vast collection of citations and full text publications from Association for Computing Machinery.

### [Books24x7](#)

A collection of over 20,000 eBooks covering the subjects of business, engineering, and science. Register, see: <http://tiny.sandia.gov/frctk>

### [Defense Technical Information Center \(DTIC\) Scientific & Technical Research: Open Access](#)

Serves the Department Of Defense (DoD) community as the largest central repository of scientific and technical information.

### [DOE Information Bridge \(OSTI\)](#)

Provides free public access to full-text documents and bibliographic citations for the DOE contractor community, and/or DOE grantees.

### [IEEE Xplore](#)

IEEE Xplore is an online delivery system providing full text access to the world's leading IEEE journals, magazines, and conference proceedings.

### [Inspec \(ISI\)](#)

Inspec is the leading English-language bibliographic information service providing access to the literature of Communications - Control Engineering - Computers - Computing - Information Science - Mechanical Engineering - Physics - Science - Technology.

### [IOPScience](#)

Access scientific, technical and medical journal content published by IOP Publishing.

### [ISI Science & Technology Proceedings](#)

An index to the published literature of the most significant conferences, symposia, seminars, colloquia, workshops, and other meetings.

### [JSTOR Mathematics & Statistics Collection](#)

Provides full-text access to back issues of selected scholarly journals in the mathematical and statistical sciences.

## The Library Recommends

### [Inspec \(ISI\)](#)

Inspec is the leading English-language bibliographic information service providing access to the literature of Communications - Control Engineering - Computers - Computing - Information Science - Mechanical Engineering - Physics - Science - Technology.

### [Web of Knowledge \(ISI\)](#)

Search across multiple products, including Inspec, MEDLINE, and Web of Science Proceedings.

### [JSTOR Mathematics & Statistics Collection](#)

Provides full-text access to back issues of selected scholarly journals in the mathematical and statistical sciences.

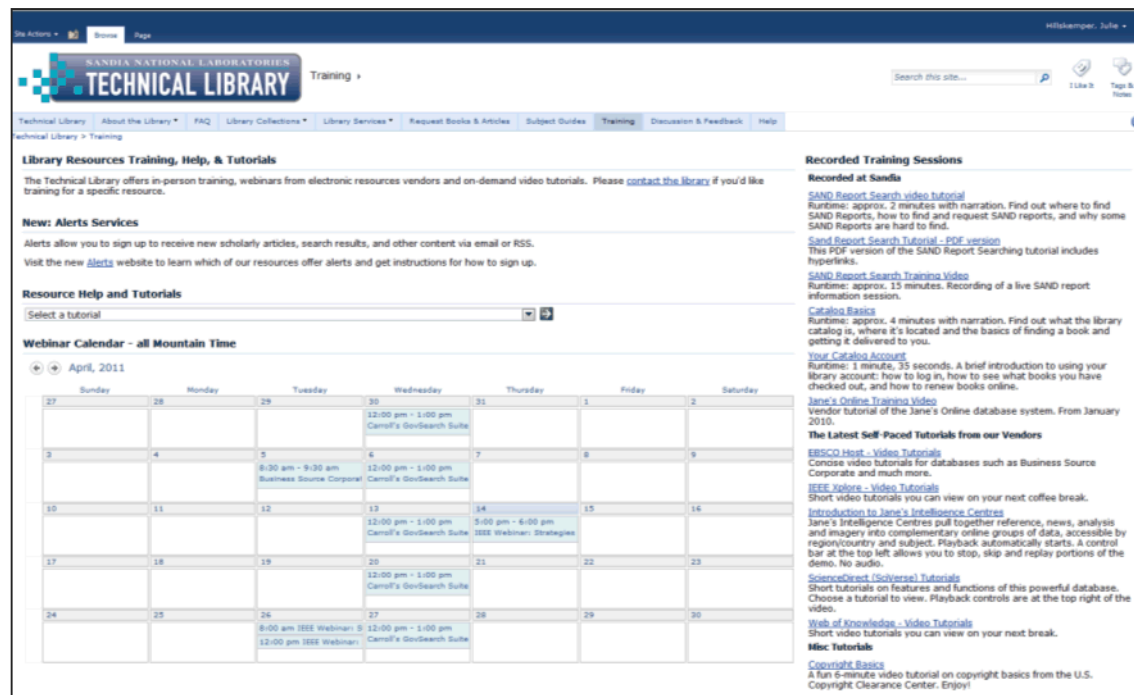
### [MATHnetBASE](#)

This eBook collection contains over 360 reference books and handbooks covering mathematics, engineering, and more.

### [Springer Mathematics and Statistics Collection \(SpringerLink\)](#)

Comprehensive collection of journals, books, and reference works published by Springer.

# Technical Library Training Web Page



**Technical Library Training**

**Library Resources Training, Help, & Tutorials**

The Technical Library offers in-person training, webinars from electronic resources vendors and on-demand video tutorials. Please [contact the library](#) if you'd like training for a specific resource.

**New: Alerts Services**

Alerts allow you to sign up to receive new scholarly articles, search results, and other content via email or RSS. Visit the new [Alerts](#) website to learn which of our resources offer alerts and get instructions for how to sign up.

**Resource Help and Tutorials**

Select a tutorial

**Webinar Calendar - all Mountain Time**

April, 2011

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
27	28	29	30 12:00 pm - 1:00 pm Camel's GovSearch Suite	31	1	2
3	4	5 8:30 am - 9:30 am Business Source Complete	6 12:00 pm - 1:00 pm Camel's GovSearch Suite	7	8	9
10	11	12	13 12:00 pm - 1:00 pm Camel's GovSearch Suite	14 5:00 pm - 6:00 pm IEEE Webinar: Strategies	15	16
17	18	19	20 12:00 pm - 1:00 pm Camel's GovSearch Suite	21	22	23
24	25	26 8:00 am IEEE Webinar	27 12:00 pm - 1:00 pm Camel's GovSearch Suite	28	29	30

**Recorded Training Sessions**

**Recorded at Sandia**

[SAND Report Search video tutorial](#)  
Runtime: approx. 2 minutes with narration. Find out where to find SAND Reports, how to find and request SAND reports, and why some SAND Reports are hard to find.

[SAND Report Search Tutorial - PDF version](#)  
This PDF version of the SAND Report Searching tutorial includes hyperlinks.

[SAND Report Search Training Video](#)  
Runtime: approx. 15 minutes. Recording of a live SAND report information session.

[Catalog Basics](#)  
Runtime: approx. 4 minutes with narration. Find out what the library catalog is, where it's located and the basics of finding a book and getting it delivered to you.

[Your Catalog Account](#)  
Runtime: 1 minute, 35 seconds. A brief introduction to using your library account: how to log in, how to see what books you have checked out, and how to renew books online.

[Jane's Online Training Video](#)  
Vendor tutorial of the Jane's Online database system. From January 2010.

**The Latest Self-Paced Tutorials from our Vendors**

[EBSCO Host - Video Tutorials](#)  
Concise video tutorials for databases such as Business Source Complete and much more.

[IEEE Explore - Video Tutorials](#)  
Short video tutorials you can view on your next coffee break.

[Introduction to Jane's Intelligence Centres](#)  
Jane's Intelligence Centres pull together reference, news, analysis and imagery into complementary online groups of data, accessible by region/country and subject. Playback automatically starts. A control bar at the top left allows you to stop, skip and replay portions of the demo. No audio.

[ScienceDirect \(SciVerse\) Tutorials](#)  
Short tutorials on features and functions of this powerful database. Choose a tutorial to view. Playback controls are at the top right of the video.

[Web of Knowledge - Video Tutorials](#)  
Short video tutorials you can view on your next break.

**Misc Tutorials**

[Copyright Basics](#)  
A fun 6-minute video tutorial on copyright basics from the U.S. Copyright Clearance Center. Enjoy!

# Webinar Calendar

## WEBINAR Calendar - all Mountain Time

May, 2011

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3 12:00 pm - 1:00 pm Web of Knowledge Introduction	4 12:00 pm Carroll's GovSearch S 12:00 pm Web of Knowledge Ir	5	6	7
8	9	10 8:00 am Web of Knowledge Int 12:00 pm IEEE Webinar: Strate 12:00 pm Web of Knowledge Ir ▼ 1 more item	11 8:00 am Jane's Webinar: Targ 12:00 pm Carroll's GovSearch S	12 8:00 am Web of Knowledge Int 12:00 pm Web of Knowledge Ir	13	14
15	16	17 8:00 am Web of Knowledge Int 12:00 pm Web of Knowledge Ir	18 10:00 am - 11:00 am Jane's Webinar for Sandia	19 8:00 am - 9:00 am IHS Jane's webinar: Emerging I	20	21
22	23	24 7:30 am SpringerLink: Introduc 8:00 am IEEE Webinar: Strateg	25 10:00 am Jane's Webinar for S 12:00 pm Jane's Intelligence C	26	27	28
29	30	31	1 12:00 pm - 1:00 pm Carroll's GovSearch Suite - Wei	2	3	4

# Video Tutorials

## Recorded Training Sessions

### Recorded at Sandia

#### [Library Orientation video](#)

Runtime: approx. 3 minutes; no audio. A quick guide to the Technical Library, its resources and services. Includes a menu.

#### [Find Articles video tutorial](#)

Runtime: approx. 5 minutes with narration. Find out how to search for articles using library resources. Includes finding full-text PDFs and ordering articles from the library's document delivery service.

#### [Catalog Basics video tutorial](#)

Runtime: approx. 4 minutes with narration. Find out where the library catalog is, where it's located and the basics of finding a book and getting it delivered to you.

#### [Your Catalog Account video tutorial](#)

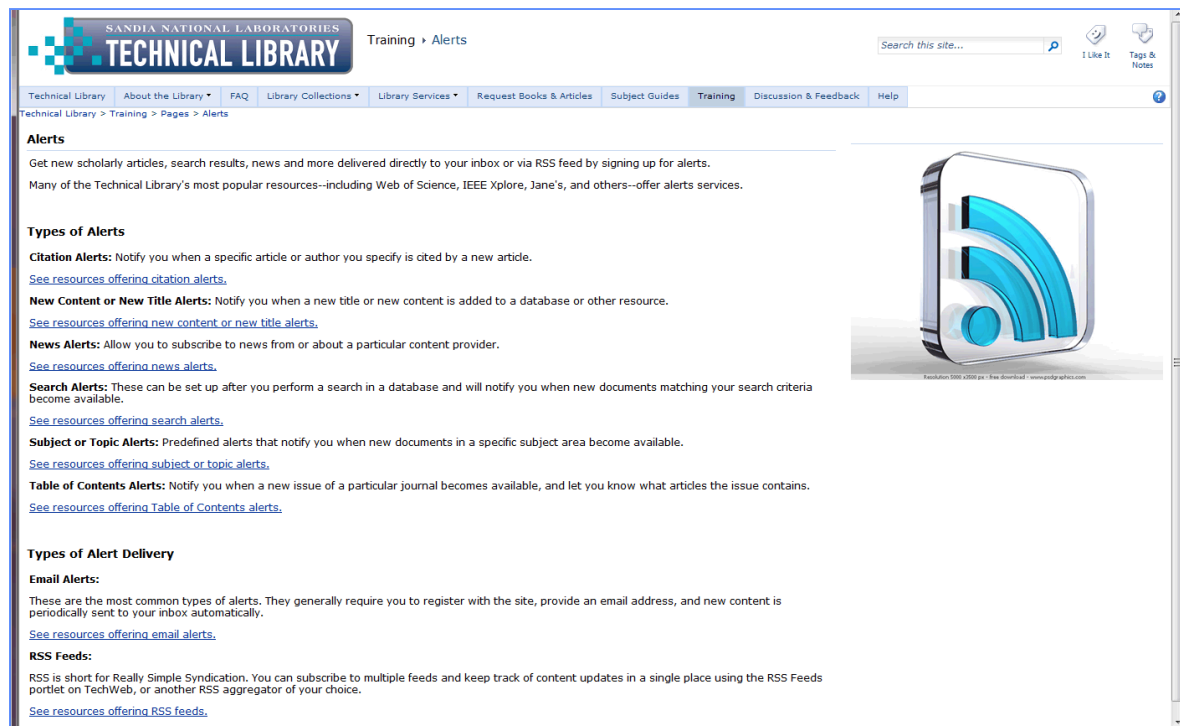
Runtime: 1 minute, 35 seconds with narration. A brief introduction to using your library account: how to log in, how to see what books you have checked out, and how to renew books online.

#### [SAND Report Search video tutorial](#)




Runtime: approx. 2 minutes with narration. Find out where to find SAND Reports, how to find and request SAND reports, and why some SAND Reports are hard to find.



# Alerts Services



**SANDIA NATIONAL LABORATORIES**  
**TECHNICAL LIBRARY** Training » Alerts

Search this site...   I Like It  Tags & Notes

Technical Library | About the Library | FAQ | Library Collections | Library Services | Request Books & Articles | Subject Guides | **Training** | Discussion & Feedback | Help

Technical Library > Training > Pages > Alerts

### Alerts

Get new scholarly articles, search results, news and more delivered directly to your inbox or via RSS feed by signing up for alerts. Many of the Technical Library's most popular resources—including Web of Science, IEEE Xplore, Jane's, and others—offer alerts services.

#### Types of Alerts

**Citation Alerts:** Notify you when a specific article or author you specify is cited by a new article.  
[See resources offering citation alerts.](#)

**New Content or New Title Alerts:** Notify you when a new title or new content is added to a database or other resource.  
[See resources offering new content or new title alerts.](#)

**News Alerts:** Allow you to subscribe to news from or about a particular content provider.  
[See resources offering news alerts.](#)

**Search Alerts:** These can be set up after you perform a search in a database and will notify you when new documents matching your search criteria become available.  
[See resources offering search alerts.](#)


**Subject or Topic Alerts:** Predefined alerts that notify you when new documents in a specific subject area become available.  
[See resources offering subject or topic alerts.](#)

**Table of Contents Alerts:** Notify you when a new issue of a particular journal becomes available, and let you know what articles the issue contains.  
[See resources offering Table of Contents alerts.](#)

#### Types of Alert Delivery

**Email Alerts:**  
These are the most common types of alerts. They generally require you to register with the site, provide an email address, and new content is periodically sent to your inbox automatically.  
[See resources offering email alerts.](#)

**RSS Feeds:**  
RSS is short for Really Simple Syndication. You can subscribe to multiple feeds and keep track of content updates in a single place using the RSS Feeds portlet on TechWeb, or another RSS aggregator of your choice.  
[See resources offering RSS feeds.](#)



Resolution: 1000 x 1000 px - Free download - [www.gettyimages.com](#)





# **Marketing with the Library Website**



# Did You Know?

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## Did You Know...?

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Many of the Technical Library's most popular resources--including Web of Science, IEEE Xplore, Jane's, and others--offer alerts services.

Alerts allow you to receive scholarly articles, search results, industry news, and more delivered directly to your inbox or via RSS.

Check out the Technical Library's new [Alerts](#) page for complete lists of library resources offering alerts and instructions on how to sign up.



# New Books and eBooks

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## New Books

### Print Books

[Reaction Diffusion and Solid State Chemical Kinetics by V.I. Dybkov](#)

[Electronic Materials by H.L. Kwok](#)

[Why We Make Mistakes: How We Look Without Seeing, Forget Things in Seconds, and Are All Pretty Sure We Are Way Above Average by Joseph T. Hallinan](#)

### eBooks

[Computational Methods in Elasticity and Plasticity: Solids and Porous Media by A. Anandarajah](#)

[Fundamentals of Traffic Simulation by Jaume Barceló](#)

[Find more books](#)



# The Future



# **New Features Already in Development**

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- **User tagging and content rating**
- **Integration with library catalog**
- **Mobile content**
- **Improved site design**
- **User customization**
- **Current awareness blogs**



# Questions?

Danielle Pollock  
[depollo@sandia.gov](mailto:depollo@sandia.gov)

Julie Hillskemper  
[jhillsk@sandia.gov](mailto:jhillsk@sandia.gov)