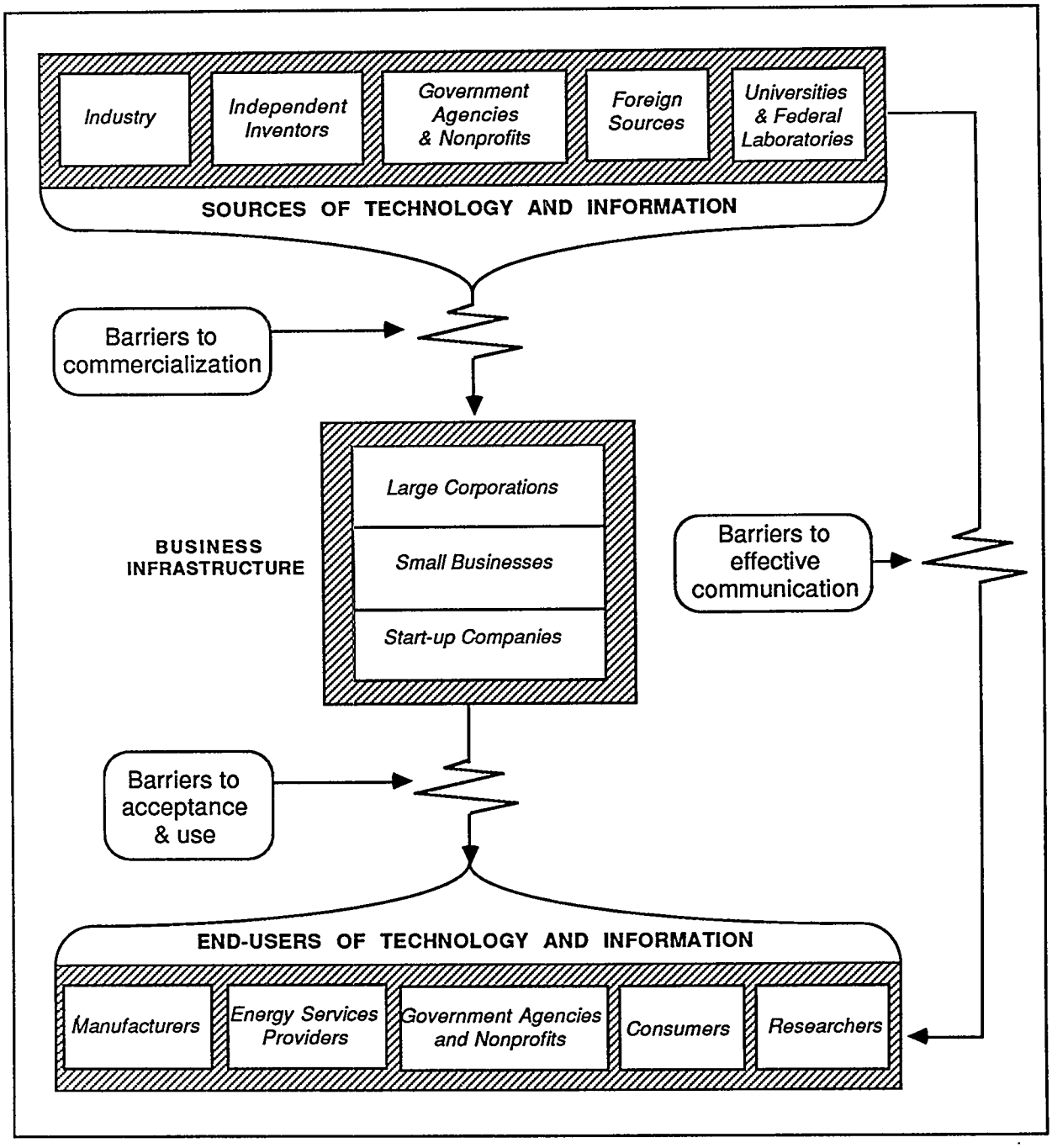

Fig. 1.1. The technology and information transfer process.